SIGNATURE DOCUMENT FOR THE HEALTH AND HUMAN SERVICES COMMISSION

CONTRACT NO. <u>529-16-0132-000</u>08

UNDER THE

HEALTHY TEXAS WOMEN'S GRANT PROGRAM

I. PURPOSE

The <u>Health and Human Services Commission</u> ("System Agency") an administrative agency within the executive department of the State of Texas and having its principal office at 4900 North Lamar Blvd., Austin, TX 78751 and <u>Dallas Inter-Tribal Center</u> ("Grantee" or "Contractor"), having its principal office at 1261 Record Crossing Rd., Dallas, TX 75235 (each a "Party" and collectively the "Parties") enter into the following grant contract to provide funding for the Healthy Texas Women's Program ("Contract").

II. LEGAL AUTHORITY

This Contract is authorized by and in compliance with the provisions of with the provisions of Chapter 531 of the Texas Government Code and Title 1 of the Texas Administrative Code, Part 15, Chapter 382, Subchapter A, §§382.1-382.29.

III. CONTRACT PERIOD

The Contract will be effective on July 1, 2016, or upon the signature date of the latter of the Parties to sign the Contract, whichever occurs later. The Contract shall terminate on August 31, 2017, unless it is renewed or terminated pursuant to the terms and conditions of the Contract. The System Agency reserves the option to renew the Contract for up to two additional two-year terms.

IV. STATEMENT OF SERVICES TO BE PROVIDED

The services to be performed under this Contract are described in: (1) the Healthy Texas Women Open Enrollment Solicitation, which is attached hereto as ATTACHMENT A and incorporated herein by this reference; (2) Contractor's revised Program Forms and revised Budget Documents; which are attached hereto as ATTACHMENTS B and C, respectively, and incorporated herein by this reference; and (3) the Contractor's Open Enrollment Application, which is attached hereto as ATTACHMENT D and incorporated herein by this reference.

In the event of a conflict, the order of precedence for these documents is as follows:

Attachment A -- Healthy Texas Women Open Enrollment Solicitation

Attachment B -- Contractor's revised Program Forms

Attachment C -- Contractor's revised Budget Documents

Attachment D -- Contractor's Open Enrollment Application

Contractor shall provide Healthy Texas Women Program services to <u>200</u> Unduplicated Clients during the term of this Contract.

V. NOT-TO-EXCEED AMOUNT AND COST REIMBURSEMENT PROCESS

The total amount of this Contract shall not exceed <u>\$21,118</u> for the cost reimbursement portion of the Healthy Texas Women Program as described in the revised budget documents contained in ATTACHMENT C, which is attached hereto and incorporated herein by this reference. All expenditures under the Contract must be in accordance with Attachment C. This Contract is contingent upon the continued availability of funding. If funds become unavailable during the term of this Contract, the System Agency may terminate this Contract without penalty.

This Contract will be paid on a cost reimbursement basis as described in Section 2.7 of the Healthy Texas Women Open Enrollment, ATTACHMENT A.

VI. CONTRACT REPRESENTATIVES.

The following will act as the Representative authorized to administer activities under this Contract on behalf of their respective Party.

System Agency

Health and Human Services Commission -- Women's Health Services

Address: 1100 W. 49th Street

Austin, TX 78756

Attention: Camille Laosebikan

Email: Camille.Laosebikan@hhsc.state.tx.us

Phone: (512)776-3561

Grantee

Dallas Inter-Tribal Center

Address: 1261 Record Crossing Rd

Dallas, TX 75235

Attention: Angela Young

Email: angela.young@uitct.com Phone: (214)941-1050 ext. 202

THE REMAINDER OF THIS PAGE IS INTENTIONALLY LEFT BLANK

VII. LEGAL NOTICES

Any legal notice required under this Contract shall be deemed delivered when deposited by the System Agency either in the United States mail, postage paid, certified, return receipt requested; or with a common carrier, overnight, signature required, to the appropriate address below:

System Agency

Health and Human Services Commission 4900 North Lamar Blvd. Austin, TX 78751 Attention: HHSC Chief Counsel – Karen Ray

<u>Grantee</u>

Dallas Inter-Tribal Center Address: 1261 Record Crossing Rd Dallas, TX 75235

Attention: Angela Young, Interim CEO

Email: <u>angela.young@uitct.com</u> Phone: (214)941-1050 ext. 202

Notice given by Grantee will be deemed effective when received by the System Agency. Either Party may change its address for notice by written notice to the other Party.

VII. DISPUTE RESOLUTION

If a contract dispute arises that cannot be resolved to the satisfaction of the Parties, either Party may notify the other Party in writing of the dispute. If the Parties are unable to satisfactorily resolve the dispute within fourteen (14) days of the written notification, the Parties must use the dispute resolution process provided for in Chapter 2260 of the Texas Government Code to attempt to resolve the dispute. This provision will not apply to any matter with respect to which either Party may make a decision within its respective sole discretion.

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VIII. EXECUTION OF CONTRACT

The Parties have executed this Contract in their capacities as stated below with authority to bind their organizations on the dates set forth by their signatures.

SYSTEM AGENCY

Name: Lesley French

Title: Associate Commissioner

Date of execution: 6/18/2016

GRANTEE

Dallas Inter-Tribal Center

Title: Interim CEO

Date of execution: July 11, 2016

THE FOLLOWING ATTACHMENTS ARE ATTACHED HERETO AND INCORPORATED HEREIN BY REFERENCE:

ATTACHMENT A-HEALTHY TEXAS WOMEN OPEN ENROLLMENT SOLICITATION

ATTACHMENT B - CONTRACTOR'S REVISED PROGRAM FORMS

ATTACHMENT C - CONTRACTOR'S REVISED BUDGET DOCUMENTS

ATTACHMENT D - CONTRACTOR'S OPEN ENROLLMENT APPLICATION

ATTACHMENT E - UNIFORM TERMS AND CONDITIONS

ATTACHMENT F-SPECIAL CONDITIONS

ATTACHMENT G-GENERAL AFFIRMATIONS

ATTACHMENT H - FEDERAL ASSURANCES AND CERTIFICATIONS

ATTACHMENT I - DATA USE AGREEMENT

Attachment A – Healthy Texas Women Open Enrollment Solicitation



Chris Traylor, Executive Commissioner

Open Enrollment For Healthy Texas Women

Enrollment Number: 529-16-0132

Enrollment Period Opens: May 27, 2016

Enrollment Period Closes: July 12, 2016

NIGP Class/Item Code:

924-16: Laboratory Testing Services **918-88:** Quality Assurance Services **948-47:** Care Center Services, Health

948-48: Drug Monitoring Services, International; Ethics & Code of conduct.

Medical, Euthanasia; Faith Healers

948-55: Laboratory Services; Non-Physician 948-74: Physician Professional Services

952-42: Family Planning

952-62: Mental Health Services **952-88:** Teen Pregnancy Services

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1. GENERAL INFORMATION

1.1. Project Scope

On July 1, 2016, HHSC will consolidate the Texas Women's Health Program (TWHP) and the Expanded Primary Healthcare Program (EPHC) into the new Healthy Texas Women Program (HTW Program). The HTW Program includes both a fee-for-service component (HTW Fee-for-Service Program) and a cost reimbursement component.

In this open enrollment, the State of Texas, by and through the Texas Health and Human Services Commission (HHSC), seeks qualified entities that provide, or will provide, services through the HTW Fee-for-Service Program to enter into cost reimbursement contracts to conduct additional activities that will enhance the clinical outcomes for clients seen through the HTW Fee-for-Service Program.

NOTE: A client will have an HTW identification card.

1.2. Point of Contact

The Health and Human Services Commission (HHSC) Point of Contact for inquiries concerning this open enrollment until the completion of the initial application screening is:

Procurement Project

Manager:

Lizet Alaniz, CTPM

Address:

Health and Human Services Commission

4405 North Lamar Blvd

Bldg. 1, MC-2020

Austin, Texas 78756

Phone: Fax:

(512) 406-406-2423 (512) 406-406-2695

Email Address:

lizet.alaniz@hhsc.state.tx.us

Applicant must direct all procurement communications relating to this open enrollment to the HHSC Point of Contact named above unless specifically instructed to an alternate Contact by HHSC Procurement and Contracting Services (PCS).

An alternate contact will be provided to Applicants by email upon completion of the initial screening conducted by the PCS Procurement Manager.

1.3. Procurement Schedule

All dates are subject to change at HHSC's discretion. Applications must be received by the HHSC Point of Contact identified in subsection 1.2. by the enrollment closing period provided in the Procurement Schedule below. Late applications will be deemed non-responsive and will not be considered.

Procureme	nt Schedule
Open Enrollment Period Opens	05/27/16
Open Enrollment Period Closes	5:00 PM CST

Procurement Schedule		
	07/12/2016	
HUB Vendor Teleconference	9:00 AM CST 06/02/16	
HHSC Post Awards to <u>Electronic State</u> <u>Business Daily</u> (ESBD)	As contracts are executed	
Anticipated Contract Start Date	7/1/16	

1.4. Background

Overview of the Health and Human Services Commission (HHSC)

Since 1991, the Texas Health and Human Services Commission (HHSC) has overseen and coordinated the planning and delivery of health and human service programs in Texas. HHSC is established in accordance with Texas Government Code Chapter 531 and is responsible for the oversight of all Texas health and human service agencies (HHS Agencies). HHSC's chief executive officer is Chris Traylor, Executive Commissioner of Health and Human Services.

As a result of the consolidation pursuant to the 78th Texas Legislature, Regular Session (2003), House Bill 2292, some of the contracting and procurement activities for the HHS Agencies have been assigned to the Procurement and Contracting Services (PCS) Division of HHSC. As such, PCS will administer the initial stages of the procurement process, including enrollment announcement and publication, handling of communications from the applicant, as well as managing the receipt and handling of valid applications.

Project Overview

In December 2014, the Sunset Commission issued the recommendation that HHSC consolidate the women's health care programs in order to improve service and efficiency for clients and providers. This included the recommendation to consolidate the existing Texas Women's Health Program (TWHP) at HHSC and the Expanded Primary Health Care (EPHC) Program at DSHS into one program and division at HHSC. On July 1, 2016, HHSC will consolidate the TWHP and EPHC into the Healthy Texas Women (HTW) Program. The HTW Program is comprised of two components, one that is within the scope of this open enrollment and one that is not.

The first component is the HTW Fee-for-Service Program, which is not within the scope of this open enrollment. The HTW Fee-for-Service Program is patterned after the current Texas Women's Health Program. As such, any qualified Medicaid provider in Texas, who has completed the TWHP/HTW certification process, may be reimbursed for services in accordance with the "Healthy Texas Women Program Reimbursable Procedure Codes", which are contained in Appendix A for informational purposes only. In the HTW Fee-for-Service Program, client eligibility is determined by HHSC and fee-for-service claims will be processed by the Texas Medicaid Healthcare Partnership.

Services in the HTW Fee-for-Service Program will be preventive health, medical, counseling, and educational services that assist low-income Texan women to manage their fertility and achieve optimal reproductive and general health and include, but are not limited to, the following services: pelvic examinations, contraceptive services (pregnancy prevention and birth spacing), pregnancy testing and counseling, sexually transmitted infection services, breast and cervical cancer screenings and diagnostic services, immunizations, cervical dysplasia treatment, and other preventive services.

The second component of the HTW Program, which is within the scope of this open enrollment, is the cost reimbursement component, which is discussed further in Section 2 of this open enrollment. The services provided under the cost reimbursement component of the HTW Program do not include direct client care services provided through the HTW Fee-for-Service Program; however, the services being procured in this open enrollment are directly related, and limited, to the clients served through the HTW Fee-for-Service Program and women that are deemed presumptively eligible for the HTW Fee-for-Service Program.

The women eligible to participate in the HTW Fee-for-Service Program include women who are:

- Age 15 ≤ 44;
- At or below 200% of the Federal Poverty Level (FPL);
- U.S. citizens/legal immigrants; and
- Not Pregnant.

Eligibility determinations are made through the Texas Integrated Eligibility Redesign System (TIERS).

1.5. Eligible Applicants

To be eligible to apply for a contract and receive an award through this open enrollment, Applicants must be:

- free to participate in state contracts and not be debarred by the Texas Comptroller of Public Accounts: http://comptroller.texas.gov/procurement/prog/vendor_performance/debarred/
- free to participate in federal contracts with the System of Award Management (SAM). Applicant is ineligible to apply for funds under this OE if currently debarred, suspended, or otherwise excluded or ineligible for participation in Federal or State assistance programs. Search the federal excluded list at the following website: https://www.sam.gov/portal/public/SAM;
- determined to be "Active" by the Texas Comptroller of Public Accounts: http://www.cpa.state.tx.us/taxinfo/coasintr.html;
- located in Texas and have a Texas business address; and
- a current Texas Women's Health Program provider or be eligible to provide Texas
 Women's Health Program services or be an Applicant that:

- a. does not perform or Promote Elective Abortions;
- b. is not an Affiliate of an entity or individual that performs or Promotes Elective Abortions;
- c. meets these requirements throughout the procurement process and throughout the term of the awarded contract; and
- d. is a Medicaid provider in accordance with <u>Title 1, Texas Administrative Code</u>, <u>Part 15, Chapter 352</u>, or must have submitted a Texas Medicaid Provider Enrollment Application.

NOTE: To demonstrate eligibility to respond to this open enrollment, Applicant must include the Texas Provider Identifier (TPI) and the National Provider Identifier (NPI) for each clinic site that will provide HTW Program services on <u>Form K-1</u>. If a clinic site does not have a TPI or NPI, the Applicant must provide the date the Texas Medicaid Provider Enrollment Application was submitted on Form K-1. Applicants can learn more about the Texas Medicaid Provider Enrollment process by referring to the <u>TMHP website</u>.

1.6. Strategic Elements

Contract Type and Term

HHSC will award one or more contracts for the HTW cost reimbursement component of the HTW Program. The initial resulting contract term will be July 1, 2016 and will terminate on August 31, 2017. HHSC reserves the option to amend the term of the resulting contract for up to two additional two-year terms, or as necessary to complete the mission of the procurement.

Contract Elements

The term "contract" means the contract awarded as a result of this open enrollment, which includes the signature document and all attachments thereto, HHSC's Uniform Terms and Conditions Version 2.12 (UTCs), the HHSC Special Conditions, this open enrollment, and the successful Applicants' respective proposals. The UTCs are contained in Appendix B and the HHSC Special Conditions are contained in Appendix C. Additionally, a contract resulting from this open enrollment will be subject to HHSC's Data Use Agreement (DUA), which will be incorporated into the contract.

HHSC reserves the right to negotiate additional contract terms and conditions. Applicants are responsible for reviewing the UTCs and HHSC Special Conditions and noting any exceptions on the Applicant Information and Disclosures form.

1.7. External Factors

External factors may affect the project, including budgetary and resource constraints. Any contract resulting from the open enrollment is subject to the availability of state. As of the issuance of this open enrollment, HHSC anticipates that budgeted funds will be available to reasonably fulfill the project requirements. If, however, funds are not available, HHSC

reserves the right to withdraw the open enrollment or terminate the resulting contract without penalty.

1.8. Legal and Regulatory Constraints

1.8.1 Delegation of Authority

State and federal laws generally limit HHSC's ability to delegate certain decisions and functions to a contractor, including but not limited to: (1) policy-making authority; and (2) final decision-making authority on the acceptance or rejection of contracted services.

1.8.2 Conflicts of Interest

A conflict of interest is a set of facts or circumstances in which either an Applicant or anyone acting on its behalf in connection with this procurement has past, present or currently planned personal, professional or financial interests or obligations that, in HHSC's determination, would actually or apparently conflict or interfere with the Applicant's contractual obligations to HHSC. A conflict of interest would include circumstances in which a party's personal, professional or financial interests or obligations may directly or indirectly:

- make it difficult or impossible to fulfill its contractual obligations to HHSC in a manner that is consistent with the best interests of the State of Texas;
- impair, diminish or interfere with that party's ability to render impartial or objective assistance or advice to HHSC; or
- provide the party with an unfair competitive advantage in future HHSC procurements.

Neither the Applicant nor any other person or entity acting on its behalf, including but not limited to subcontractors, employees, agents and representatives, may have a conflict of interest with respect to this procurement. Before submitting a proposal, Applicants should carefully review the UTC's and HHSC Special Conditions for additional information concerning conflicts of interests.

An Applicant must certify that it does not have personal or business interests that present a conflict of interest with respect to the open enrollment and resulting contract (see Required Certifications Form). Additionally, if applicable, the Applicant must disclose all potential conflicts of interest. The Applicant must describe the measures it will take to ensure that there will be no actual conflict of interest and that its fairness, independence and objectivity will be maintained (see the Respondent Information and Disclosure Form). HHSC will determine to what extent, if any, a potential conflict of interest can be mitigated and managed during the term of the contract. Failure to identify potential conflicts of interest may result in HHSC's disqualification of a proposal or termination of the contract.

1.8.3 Former Employees of a State Agency

Applicants must comply with Texas laws and regulations relating to the hiring of former state employees (see e.g., Texas Government Code §572.054). Such "revolving door" provisions generally restrict former agency heads from communicating with or appearing before the agency on certain matters for two years after leaving the agency. The revolving door provisions also restrict some former employees from representing clients on matters that the employee participated in during state service or matters that were in the employees' official responsibility.

As a result of such laws and regulations, an Applicant must certify that it has complied with all applicable laws and regulations regarding former state employees (see the Required Certifications form). Furthermore, an Applicant must disclose any relevant past state employment of the Applicant's or its subcontractors' employees and agents in the Respondent Information and Disclosure form.

1.8.4 Interpretive Conventions

Whenever the terms "shall," "must," or "is required" are used in this open enrollment in conjunction with a specification or performance requirement, the specification or requirement is mandatory.

Whenever the terms "can," "may," or "should" are used in this open enrollment in conjunction with a specification or performance requirement, the specification or performance requirement is a desirable, but not mandatory, requirement.

1.9. HHSC Amendments and Announcements Regarding this Open Enrollment

HHSC will post all official communication regarding this open enrollment to the Electronic State Business Daily (ESBD). HHSC reserves the right to revise the open enrollment at any time. Any changes, amendments, or clarifications will be made in the form of written responses to Applicant questions, amendments, or addenda issued by HHSC on the ESBD. Applicants should check the website frequently for notice of matters affecting the open enrollment. To access the website, go to the <u>ESBD search</u> page and enter a search for this procurement.

1.10. Amendments and Announcements Regarding this Open Enrollment

HHSC will post all official communication regarding this open enrollment on the <u>Electronic State Business Daily</u> (ESBD). HHSC reserves the right to revise the open enrollment at any time and to make unilateral amendments to correct grammar, organization and clerical errors. It is the responsibility of each Applicant to comply with any changes, amendments, or clarifications posted to the <u>ESBD</u>. Applicant must check the <u>ESBD</u> frequently for changes and notices of matters affecting this open enrollment.

Applicant's failure to periodically check the <u>ESBD</u> will in no way release the Applicant from "addenda or additional information" resulting in additional costs to meet the requirements of the open enrollment.

All questions and comments regarding this open enrollment must be sent to the HHSC Point of Contact identified in subsection 1.2. Questions must reference the appropriate page and section number. HHSC's will post subsequent answers to questions to the ESBD as appropriate. HHSC reserves the right to amend answers prior to the open enrollment closing date.

Applicants should notify HHSC of any ambiguity, conflict, discrepancy, omission or other error in the open enrollment.

1.11. Delivery of Notices

Any notice required or permitted under this announcement by one party to the other party must be in writing and correspond with the contact information noted in subsection 1.2. of this open enrollment. At all times, Applicant will maintain and monitor at least one active email address for the receipt of Application-related communications from HHSC. It is the Applicant's responsibility to monitor this email address for Application-related information.

The remainder of this page is intentionally left blank.

2. SCOPE OF WORK

2.1. Project Scope

Activities under contracts resulting from this open enrollment must be directly related to support services that enhance services provided by an Applicant to a client under the HTW Fee-for-Service Program. Support services include, but are not limited to:

- (1) Assisting eligible women with enrollment into the HTW Fee-for-Service Program;
- (2) Direct clinical care for women deemed presumptively eligible for the HTW Feefor-Service Program;
- (3) Staff development and training related to HTW Fee-for-Service Program service delivery; and
- (4) Client and community-based educational activities related to the HTW Program.

Applicants must provide the following program components in the provision of its identified support services: (1) Program Administration and Management; (2) Quality Assurance/Quality Improvement; (3) Professional Development; (4) Recruitment; and (5) Long-Acting Reversible Contraception Usage. Applicants must complete the Work Plan required on Form I and describe how it intends to meet each element of the required program components:

NOTE: A client will have an HTW identification number.

Program Component 1 - Program Administration and Management

Applicants must:

- A. Identify the services it proposes to provide;
- B. Identify the Priority Population to be served;
- C. Describe organizational workforce, support systems (training, research, financial and administrative systems, technical assistance and support, etc.), and other infrastructure available to achieve service delivery and policy-making activities;
- Include a copy of the Institutional Review Board's approval if the applicant is currently conducting research on individuals who receive services through any HHSC-funded programs; and
- E. Provide an organizational Chart;
- F. Provide job descriptions for the following key employees related to the HTW Program, i.e., Medical Director, Clinical/Program Director, eligibility and billing staff, and clinicians; and
- G. Describe how it will design, implement, and monitor the HTW Program budget in order to ensure the provision of support services to clients throughout the entirety of the contract term.

Program Component 2 - Quality Assurance/Quality Improvement

Applicant must:

- Describe internal Quality Assurance/Quality Improvement (QA/QI)
 management and processes utilized to monitor services. Identify staff that
 participate in the QA/QI process and who is responsible for ensuring
 QA/QI policies and procedures are updated. Applicant must include job
 titles and qualifications of the identified individuals; and
- 2. At a minimum, provide the following information:
 - a. Medical Director's involvement in the QA/QI activities;
 - b. Activities used to identify trends of needed improvement and the frequency of those activities;
 - c. Activities to ensure correction and follow-up to findings identified;
 - d. Use and frequency of client satisfaction surveys;
 - e. System used to identify, report, and monitor adverse outcomes; and
 - f. Process used to develop and monitor use of Protocols and Standing Delegation Orders, including the staff involved in the process.

Program Component 3 - Professional Development

Applicant must:

- A. Describe how Applicant will ensure health care professionals provide HTW Program services competently and with sensitivity to diverse client cultures; and
- B. Identify staff, including job titles that will attend HHSC required trainings.

NOTE: Contractor(s) may attend HHSC-required trainings in person or participate remotely. Trainings may include, but are not limited to, webinars, conference calls, and in person trainings.

Program Component 4 – Recruitment

Applicant must describe how it will ensure Outreach, In-reach, and education to the Priority Population will be accomplished in every county of the proposed target service area(s) identified in <u>Form B</u>.

Program Component 5 - Long-Acting Reversible Contraception (LARC) Usage: Applicant must:

- A. Describe which LARC methods will be provided at Applicant's clinic(s) and which LARC methods will be provided by referral only;
- B. Describe efforts Applicant will use to educate clients about LARC usage and efforts to increase LARC utilization rates in the Priority Population; and
- C. Describe professional development opportunities that Applicant will employ for staff related to LARC utilization and education.

For each Program Component, Applicant must propose on Form I at least one goal and corresponding objective to achieve the goal(s) including a description of the activities necessary to meet the goal. Additionally, Applicant must:

- a. Describe how it will ensure activities are reasonable, achievable, and measurable. Identify what is expected to be accomplished during the contract period.
- b. List methodologies/activities in the chronological sequence that will be used to achieve each objective;
- c. Indicate the name or position of the person primarily responsible for ensuring the completion of each activity.
- d. Define the time frame for accomplishing each objective/activity.
- e. Describe in specific terms how Applicant will evaluate each activity. For example, "client services data, pre/post assessments of educational sessions, client interviews/surveys, etc."

2.2. Assessment Narrative

Applicant must perform an assessment of the community and Priority Population Applicant intends to serve. Applicant must identify the data sources, e.g. Census Data, used in completing this assessment and the date(s) the assessment(s) was conducted.

Applicant must complete the Assessment Narrative contained in Form J and provide a description of the community that will be served by the Applicant's provision of support services in the HTW Program. Applicant's assessment must provide information describing the:

- A. Geographic boundaries of the community (urban or rural, physical environment);
- B. General demographic data (age, gender, ethnicity, etc.);
- C. General socioeconomic data (per capita income, poverty levels, unemployment, occupational data, etc.);
- D. General description of community-wide health status (e.g., key morbidity/mortality statistics); and
- E. Priority Population for Applicant's project, including:
 - 1. Geographic service area (See Form B);

NOTE: For a county to be considered a part of a clinic's designated service area: (1) there must be a clinic located in the county; or (2) at least five percent (5%) of the clinic population served in the previous 12-month period must have resided in the county.

- 2. Characteristics of Priority Population (including demographic and socioeconomic data specific to each population);
- 3. Priority Population health status (including population data related to health indicators, behavioral data, associated risk factors, and community opinion data); and
- 4. Current population served (characteristics, population data, numbers of individuals currently served, types and numbers of services provided).
- F. Applicant must identify gaps in resources and potential barriers to improving health status in the community and how Applicant's support services will address these issues.

2.3. Clinic Site Readiness

Applicant must complete a Clinic Site Readiness (<u>Form K</u>) assessment for each clinic site that will provide HTW support services funded through this open enrollment.

The Clinic Site Readiness Assessment must address the following:

- A. Appropriate signage;
- B. Space for clinical and administrative functions;
- C. Secure storage of records and medical supplies:
- D. Disposal of medical waste:
- E. CLIA certification;
- F. Accessibility:
- G. Emergency policies;
- H. Interpreter policies;
- I. Compliance with ADA; and
- J. Financial management systems.

Applicant must also provide the requisite "Clinic Site Information" and "Clinic Hours and Services" information contained on Form K-1 for each clinic that will provide HTW services funded through this open enrollment.

2.4. Staff Development Plan

Applicant must conduct staff development activities to ensure staff has the knowledge, skills and abilities to provide HTW services and meet the required Program Components. Applicant must provide a comprehensive Staff Development Plan (see <u>Form L)</u>, that addresses the following:

- A. Identification of personnel responsible for coordinating staff development activities including job titles and qualifications for each person identified;
- B. Identification of specific training for eligibility and billing staff:
- C. A description of how training needs assessments are conducted and how staff training activities are tied to quality management review findings; and
- D. A description of procedures and documentation for staff annual performance review. Applicant must specify how the staff development plan incorporates review outcomes to further develop knowledge, skills, and abilities to provide HTW services.

Applicant must also develop a "Staff Development Training Calendar" in accordance with the following requirements (see <u>Form L-1</u>):

- A. Training twice a year on current LARC practice guidelines. However, if specific LARC methods are provided through referral only, Applicant must include this information in the Staff Development Plan and Applicant will be exempted from this training requirement for that specific LARC method;
- B. At least one training for frontline staff on HTW Program objectives, program eligibility, and HTW services to ensure clear communication to clients and presumptively eligible clients on Women's Health Services and Family Planning Services offered through the HTW Program; and
- C. Training twice a year to staff on HTW eligibility screening and HTW Program application procedures.

2.5. Community Education/Program Promotion Plan

Applicant must develop and implement an annual plan (Form M) to provide community education and program promotion to:

- A. Inform the public of its purpose and services;
- B. Enhance community understanding of its objectives;
- C. Disseminate basic Women's Health Services and Family Planning Services education including the benefits of LARC;
- D. Enlist community support; and
- E. Recruit potential clients for the HTW Program.

The plan must be based on an assessment of the needs of the community required in subsection 2.2, above.

The Community Education/Program Promotion Plan must be comprehensive and it must describe each of the following topics:

- Applicant's HTW Program promotion/education/Outreach plan for the contract period; and
- 2. Applicant's community education/HTW Program promotion collaborative efforts carried out in conjunction with other health care providers or social service agencies in its service area. Applicant must include a description of the Outreach plan detailing media releases and Outreach strategies for marketing the Applicant to the community.

Applicant must provide a calendar of its community education/HTW Program promotion for the contract period. The calendar must include information regarding topics, presentation-dates, locations, and presenters.

2.6. Reporting Requirements

Contractors must adhere to the following reporting requirements to ensure contract obligations have been met. The reports will assist HHSC with tracking progress towards objectives; evaluating and validating performance; ensuring adherence to policy; and ensuring availability and access to services.

HHSC may review, approve, or require modifications to the reporting requirements at its discretion. The agreed upon format will be determined prior to submission of the required report. Contractors will be provided with reporting templates post-award.

Applicant must develop goals and objectives as required in <u>Form I</u>, "Work Plan." Selected contractors will be required to report on whether they attained the goals and objectives they identified on Form I on an annual basis.

Program Component	Reporting Period	Reporting Due Date
Program Administration and Management Update	Annually	On or before September 30, 2017.
Quality Assurance/Quality Improvement	Annually	On or before September 30, 2017.
Professional Development	Annually	On or before September 30, 2017.
4. Recruitment	Annually	On or before September 30, 2017.
5. Long-Acting Reversible Contraception (LARC) Usage	Annually	On or before September 30, 2017.

Contractors will be required to report on Staff Development activities included in the Staff Development calendar on an annual basis. The information contained in these reports must,

at a minimum, include: topic, presenter (including credentials if applicable), dates, location, and the number of attendees.

Staff Development	Reporting Period	Reporting Due Date
Description of Staff Development	Annually	On or before September
Activities.		30, 2017

Contractors will be required to report on community education and program promotion activities by providing a Community Education/Program Promotion calendar in accordance with requirements set forth in Form M, "Community Education/Program Promotion Plan. Selected contractors are required to report on activities included in their Community Education/HTW Program Promotion calendar on an annual basis. The information contained in these reports must, at a minimum, include: topics, presenter (including credentials if applicable), dates, location, and the number of attendees.

Community Education/Program Promotion	Reporting Period	Reporting Due Date
Description of Community Education/Program Promotion Activities.	Annually	On or before September 30, 2017

2.7. Budget Requirements and Monthly Cost Reimbursement Process

A. Projected Budget Requirements:

In accordance with the requirements contained in Forms F, F-1 through F-7, Applicant must develop a categorical budget, where costs may be allocated to any of the following categories the Applicant identifies during its budget development process:

- 1. Personnel
- 2. Fringe Benefits
- 3. Travel
- 4. Equipment
- 5. Supplies
- 6. Contractual
- 7. Other
- 8. Indirect Costs

NOTE: Indirect costs are costs incurred for a common or joint purpose benefiting more than one project or cost objective of Applicant's organization and not readily identified with a particular project or cost objective. Typical examples of Indirect Costs may include general administration and general expenses, such as salaries and expenses of executive officers; personnel administration and accounting; depreciation or use allowances on buildings and equipment; and costs of operating and maintaining facilities.

The Applicant must base the budget and funding request on the Scope of Work.

Applicant must separately identify value-added benefits, cost-savings and cost-avoidance methods and measures, and the effect of such methods on the budget, requested funding, and Scope of Work.

B. Monthly Cost Reimbursement Process

HTW contractors will seek reimbursement for project costs by submitting monthly vouchers for expenses outlined in a categorical budget approved by HHSC as required for the cost reimbursement portion of the HTW Program.

HTW funds will be disbursed to contractors through a voucher system as expenses are incurred during the contract term.

Reimbursement must be requested by using a purchase voucher and providing supporting documentation. Vouchers and supporting documentation must be submitted monthly, within 30 days following the end of the month in which the costs were incurred.

Program income from the HTW Fee-for-Service Program claims payment must be expended before HTW cost reimbursement funds are requested through the voucher process. Contractors will be required to submit monthly vouchers even if program income equals or exceeds program expenses. When program expenses exceed program income, the monthly voucher will result in a payment up to the not-to-exceed amount of the contract.

2.8. Funding Request and Clients Served

On (Form H), an Applicant must estimate the projected amount of cost reimbursement funding needed, which must be based on the total cost of providing support services and conducting activities that enhance the clinical outcomes of HTW Fee-for-Service Program clients. Applicant must estimate the number of Unduplicated Clients that will be served during the term of the contract.

NOTE: Contractors who, at the time of contract commencement, are not yet enrolled as Texas Medicaid Providers for the HTW Program will be allowed to provide support services for clients and women deemed presumptively eligible for participation in the HTW Program. The services may only be provided in clinics that are assessed to be ready on Form K. All direct clinical services provided that qualify for payment under the HTW Fee-for-Service Program must, upon enrollment as a Texas Medicaid Provider, be charged to the HTW Fee-for-Service portion of the HTW Program prior to a contractor seeking reimbursement under the contract resulting from this procurement. In the event those services are not paid under the HTW Fee-for-Service portion of the HTW Program, a contractor may then submit those costs for reimbursement under the contract resulting from this procurement.

2.9. Service Delivery Area(s)

The geographic area to be served is statewide consisting of HHSC's Regions 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, and 11.

2.10. Goals and Performance Measures

Applicant must develop goals and objectives as required in Form I, "Work Plan." Contractors will be required to report on whether they attained the goals and objectives they identified on Form I on an annual basis (See subsection 2.6. of this open enrollment).

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3. HISTORICAL UTILIZATION

3.1. Historical Utilization

• The table below is an estimate of the number of women at or below 200% of the Federal Poverty Level (FPL). It provides a rough estimate of the need for services statewide. For county level data, see Appendix E.

	Women Eligible for Family Planning Services	
Region	Number	Percent
Texas, all Regions	4,798,259	100%
Region 1	159,586	3.3%
Region 2	96,222	2.0%
Region 3	1,179,889	24.6%
Region 4	203,866	4.2%
Region 5	141,350	2.9%
Region 6	1,111,372	23.2%
Region 7	523,803	10.9%
Region 8	500,004	10.4%
Region 9	98,785	2.1%
Region 10	209,231	4.4%
Region 11	574,151	12.0%

3.2. Method of Allocation

Total funding available under this solicitation is \$18,000,000.

Funding award decisions will be based on available funds, a regional assessment of women at or below 200 percent of the Federal Poverty Level (FPL), Applicant readiness, and proposed number of Clients to be served by the Applicant. HHSC will give Applicants that provide services in the identified underserved counties, priority in funding determinations. The underserved counties include: Bell, Cameron, Comal, Hays, Hidalgo, Hill, Lubbock, McLennan, Potter, Randall, Starr, Travis, Webb, Williamson, and Zapata.

Region	HTW Funding
Texas, all Regions	\$18,000,000
Region 1	\$598,665
Region 2	\$3,60,963
Region 3	\$4,426,189
Region 4	\$764,775
Region 5	\$530,255
Region 6	\$4,169,157

Region 7	\$1,964,974
Region 8	\$1,875,695
Region 9	\$370,578
Region 10	\$784,901
Region 11	\$2,153,847

NOTE: During the term of the contract(s) awarded as a result of this open enrollment, HHSC reserves the right to distribute or redistribute funds in any manner HHSC deems necessary.

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4. HISTORICALLY UNDERUTILIZED BUSINESSES (HUB)

It is the policy of the Health and Human Services' (HHS) HUB Program Office to include the HUB Subcontracting Plan (HSP), when subcontracting opportunities are probable and a contract has an expected value of \$100,000 or more over and the HSP is applicable for the life of the contract including any subsequent amendments and renewals related to the original HSP.

In addition to, and in accordance with, Texas Administrative Code Title 34, Part 1, Chapter 20, Subchapter B, Rule §20.14, when the contractor is selected and decides to subcontract any part of the contract after the award, as a provision of the contract, the contractor must comply with the HSP provisions relating to developing and submitting a revised HSP before any modifications or performance in the awarded contract involving subcontracting can be authorized by the state agency.

HHSC has determined that subcontracting opportunities are probable for this Application. As a result, the Applicant must submit an HSP with its Application. The HSP is required whether an Applicant intends to subcontract or not.

In accordance with Texas Government Code §2161.252, an Application that does not contain a HUB Subcontracting Plan (HSP) is non-responsive and will be rejected without further review. In addition, if HHSC determines that the HSP was not developed in good faith, it will reject the Application for failing to comply with material Application specifications.

4.1. Introduction

The sole point of contact for HUB inquires:

Texas Health and Human Services Commission John Wesley Smith, HUB Coordinator Phone: (512) 406-2536

E-mail: John Wesley.Smith@hhsc.state.tx.us

HHSC is committed to promoting full and equal business opportunities for businesses in state contracting in accordance with the goals specified in the State of Texas Disparity Study. HHSC encourages the use of Historically Underutilized Businesses (HUBs) through race, ethnic and gender-neutral means. HHSC has adopted administrative rules relating to HUBs and a Policy on the Utilization of HUBs which is located on HHSC's website. Pursuant to Texas Government Code §2161.181 and §2161.182 and HHSC's HUB policy and rules, HHSC is required to make a good faith effort to increase HUB participation in its contracts. HHSC may accomplish the goal of increased HUB participation by contracting directly with HUBs or indirectly through subcontracting opportunities.

4.2. HHSC's Administrative Rules

HHSC has adopted the Comptroller of Public Accounts' (CPA) HUB rules as its own. HHSC's rules are located in the Texas Administrative Code Title 1, Part 15, Chapter 391, Subchapter G and the CPA rules are located in Texas Administrative Code Title 34, Part 1, Chapter 20, Subchapter B. If there are any discrepancies between HHSC's administrative rules and this open enrollment, the rules shall take priority.

4.3. Statewide Annual HUB Utilization Goal

The CPA has established **statewide annual HUB utilization goals** for different categories of contracts in Texas Administrative Code Title 34, Part 1, Chapter 20, Subchapter B, §20.13 of the HUB rules In order to meet or exceed the **statewide annual HUB utilization goals**, HHSC encourages Outreach to certified HUBs. Contractors shall make a good faith effort to include certified HUBs in the procurement process. This procurement is classified as an **All Other Services** procurement under the CPA rule and therefore has a **statewide annual HUB utilization goal** of **26.0%** per fiscal year.

4.4. Required HUB Subcontracting Plan

In the HSP, an Applicant must indicate whether it is a Texas certified HUB. Being a certified HUB does not exempt an Applicant from completing the HSP requirement.

HHSC shall review the documentation submitted by the Applicant to determine if a good faith effort has been made in accordance with open enrollment and HSP requirements. During the good faith effort determination, HHSC may, at its discretion, allow revisions necessary to clarify and enhance information submitted in the original HSP.

If HHSC determines that the Applicant's HSP was not developed in good faith, the HSP will be considered non-responsive and will be rejected as a material failure to comply with advertised specifications. The reasons for rejection shall be recorded in the procurement file.

4.5. CPA Centralized Master Bidders List

Applicants may search for HUB subcontractors in the CPA's Centralized Master Bidders List (CMBL) HUB Directory, which is located on the CPA's website at http://www2.cpa.state.tx.us/cmbl/cmblhub.html. For this procurement, HHSC has identified the following class and item codes for potential subcontracting opportunities:

National Institute of Governmental Purchasing (NGIP) Class/Item Code(s):

- 924-16: Laboratory Testing Services
- 918-88: Quality Assurance Services
- 948-47: Care Center Services, Health
- 948-48: Drug Monitoring Services, International; Ethics & Code of conduct, Medical, Euthanasia; Faith Healers
- 948-55: Laboratory Services; Non-Physician
- 948-74: Physician Professional Services

- 952-62: Mental Health Services
- 952-88: Teen Pregnancy Services
- 952-42: Family Planning

Applicants are not required to use, nor are they limited to using, the class and item codes identified above, and may identify other areas for subcontracting. However, the NIGP class/item codes are preferred with all Applications.

HHSC does not endorse, recommend nor attest to the capabilities of any company or individual listed on the CPA's CMBL. The list of certified HUBs is subject to change, so Applicants are encouraged to refer to the CMBL often to find the most current listing of HUBs.

4.6. HUB Subcontracting Procedures – If an Applicant Intends to Subcontract

An HSP must demonstrate that the Applicant made a good faith effort to comply with HHSC's HUB policies and procedures. The following subparts outline the items that HHSC will review in determining whether an HSP meets the good faith effort standard. An Applicant that intends to subcontract must complete the HSP to document its good faith efforts.

Identify Subcontracting Areas and Divide Them into Reasonable Lots

An Applicant should first identify each area of the contract work it intends to subcontract. Then, to maximize HUB participation, it should divide the contract work into reasonable lots or portions, to the extent consistent with prudent industry practices.

Notify Potential HUB Subcontractors

The HSP must demonstrate that the Applicant made a good faith effort to subcontract with HUBs. The Applicant's good faith efforts shall be shown through utilization of all methods in conformance with the development and submission of the HSP and by complying with the following steps:

Divide the contract work into reasonable lots or portions to the extent consistent with prudent industry practices. The Applicant must determine which portions of work, including goods and services, will be subcontracted.

Select the appropriate method(s) to demonstrate good faith effort. The Applicant can use either method(s) 1, 2, 3, 4 or 5:

A. Method 1: Applicant Intends to Subcontract with only HUBs:

The Applicant must identify in the HSP the HUBs that will be utilized and submit written documentation that confirms 100% of all available subcontracting opportunities will be performed by one or more HUBs; or

B. Method 2: Applicant Intends to Subcontract with HUB Protégé(s):

The Applicant must identify in the HSP the HUB Protégé(s) that will be utilized and should:

- Include a fully executed copy of the Mentor Protégé Agreement, which must be registered with the CPA prior to submission to HHSC; and
- Identify areas of the HSP that will be performed by the Protégé.

HHSC will accept a Mentor Protégé Agreement that has been entered into by an Applicant (Mentor) and a certified HUB (Protégé) in accordance with Texas Government Code §2161.065. When an Applicant intends to subcontract with a Protégé(s), it does not need to provide notice to three (3) HUB vendors for that subcontracted area.

Participation in the Mentor Protégé Program, along with the submission of a Protégé as a subcontractor in an HSP, constitutes a good faith effort for the particular area subcontracted to the protégé; **or**

C. Method 3: Applicant Intends to Subcontract with HUBs and Non-HUBs (Meet or Exceed the Goal):

The Applicant must identify in the HSP and submit written documentation that one or more HUB subcontractors will be utilized and that the aggregate expected percentage of subcontracts with HUBs will meet or exceed the goal specified in this open enrollment. When utilizing this method, only HUB subcontractors that have existing contracts with the Applicant for five years or less may be used to comply with the good faith effort requirements.

When the aggregate expected percentage of subcontracts with HUBs meets or exceeds the goal specified in this open enrollment, Applicants may also use non-HUB subcontractors; or

D. Method 4: Applicant Intends to Subcontract with HUBs and Non-HUBs (Does Not Meet or Exceed the Goal):

The Applicant must identify in the HSP and submit documentation regarding both of the following requirements:

Written notification to trade organizations and/or development centers to assist in identifying potential HUBs of the subcontracting opportunities the Applicant intends to subcontract. Applicants must give trade organizations and/or development centers at least seven (7) working days prior to submission of the Applicant's Application for dissemination of the subcontracting opportunities to their members. A list of trade organizations and/or development centers is located on CPA's website under the Minority and Women Organization Links.

 Written notification to at least three (3) HUB businesses of the subcontracting opportunities that the Applicant intends to subcontract. The written notice must be sent to potential HUB subcontractors prior to submitting Applications and must include:

- o a description of the scope of work to be subcontracted;
- o information regarding the location to review project plans or specifications;
- o information about bonding and insurance requirements;
- o required qualifications and other contract requirements; and
- a description of how the subcontractor can contact the Applicant.
- Applicants must give potential HUB subcontractors a reasonable amount of time to respond to the notice, at least seven (7) working days prior to submission of the Applicant's Application unless circumstances require a different time period, which is determined by the agency and documented in the contract file.
- Applicants must also use the CMBL, the HUB Directory, and Internet resources when searching for HUB subcontractors. Applicants may rely on the services of contractor groups, local, state and federal business assistance offices, and other organizations that provide assistance in identifying qualified applicants for the HUB program.
- Written Justification of the Selection Process

HHSC will make a determination if a good faith effort was made by the Applicant in the development of the required HSP. One or more of the methods identified in the previous sections may be applicable to the Applicant's good faith efforts in developing and submission of the HSP. HHSC may require the Applicant to submit additional documentation explaining how the Applicant made a good faith effort in accordance with the open enrollment.

An Applicant must provide written justification of its selection process if it chooses a non-HUB subcontractor. The justification should demonstrate that the Applicant negotiated in good faith with qualified HUB bidders and did not reject qualified HUBs who were the best value applicant.

4.7. Method 5: Applicant Does Not Intend to Subcontract

When the Applicant plans to complete all contract requirements with its own equipment, supplies, materials and/or employees, it is still required to complete an HSP.

The Applicant must complete the "Self-Performance Justification" portion of the HSP, and attest that it does not intend to subcontract for any goods or services, including the class and item codes identified in Section 4.5. In addition, the Applicant must identify the sections of the Application that describe how it will complete the Scope of Work using its own resources or provide a statement explaining how it will complete the Scope of Work using its own resources. The Applicant must agree to comply with the following if requested by HHSC:

- provide evidence of sufficient Applicant staffing to meet the Application requirements;
- provide monthly payroll records showing the Applicant staff fully dedicated to the contract;
- allow HHSC to conduct an on-site review of company headquarters or work site where services are to be performed; and
- provide documentation proving employment of qualified personnel holding the necessary licenses and certificates required to perform the Scope of Work.

4.8. Post-award HSP Requirements

The HSP shall be reviewed and evaluated prior to contract award and, if accepted, the finalized HSP will become part of the contract with the successful Applicant(s).

After contract award, HHSC will coordinate a post-award meeting with the successful Applicant to discuss HSP reporting requirements. The contractor must maintain business records documenting compliance with the HSP and must submit monthly subcontract reports to HHSC by completing the HUB HSP Prime Contractor Progress Assessment. This monthly report is required as a condition for payment to report to the agency the identity and the amount paid to all subcontractors.

As a condition of award, the Contractor is required to send notification to all selected subcontractors as identified in the accepted/approved HSP. In addition, a copy of the notification must be provided to the agency's Contract Manager and/or HUB Program Office within 10 days of the contract award.

During the term of the contract, if the parties in the contract amend the contract to include a change to the scope of work or add additional funding, HHSC will evaluate to determine the probability of additional subcontracting opportunities. When applicable, the Contractor must submit an HSP change request for HHSC review. The requirements for an HSP change request will be covered in the post-award meeting.

When making a change to an HSP, the Contractor will obtain prior written approval from HHSC before making any changes to the HSP. Proposed changes must comply with the HUB Program good faith effort requirements relating to the development and submission of a HSP.

If the Contractor decides to subcontract any part of the contract after the award, it must follow the good faith effort procedures outlined in Section 4 of this open enrollment (e.g., divide work into reasonable lots, notify at least three (3) vendors per subcontracted area, provide written justification of the selection process, and/or participate in the Mentor Protégé Program).

For this reason, HHSC encourages Applicants to identify, as part of their HSP, multiple subcontractors who are able to perform the work in each area the Applicant plans to subcontract. Selecting additional subcontractors may help the selected contractor make changes to its original HSP, when needed, and will allow HHSC to approve any necessary changes expeditiously.

Failure to meet the HSP and post-award requirements will constitute a breach of contract and will be subject to remedial actions. HHSC may also report noncompliance to the CPA in accordance with the provisions of the Vendor Performance and Debarment Program.

5. INFORMATION AND SUBMISSION INSTRUCTIONS

5.1. HUB Vendor Teleconference

HHSC will hold a HUB vendor teleconference call on June 2, 2016 at 9:00 A.M. (CST) to discuss HUB requirements and to review the HUB PowerPoint presentation posted as Package 2 on the Electronic State Business Daily (ESBD) and embedded below. Please make a copy of the PowerPoint presentation for the teleconference call. Teleconference information: 1-877-226-9790, access code: 8802578#. Vendor conference attendance is strongly recommended, but is not required.



5.2. Multiple Applications

An Applicant may only submit one Application as a prime contractor. If an Applicant submits more than one Application, HHSC may reject one or more of the submissions. This requirement does not limit a subcontractor's ability to collaborate with one or more Applicants submitting Applications.

5.3. Use of Subcontractors

Subcontractors providing services under the contract shall meet the same requirements and level of experience as required of the Applicant. No subcontract under the contract shall relieve the Applicant of the responsibility for ensuring the requested services are provided. Applicants planning to subcontract all or a portion of the work to be performed shall identify the proposed subcontractors.

5.4. Open Enrollment Cancellation/Partial Award/Non-Award

At its sole discretion, HHSC may cancel this open enrollment, make partial award, or no awards.

5.5. Right to Reject Applications or Portions of Applications

At its sole discretion, HHSC may reject any and all Applications or portions thereof.

5.6. Joint Applications

HHSC will not consider joint or collaborative Applications that require it to contract with more than one Applicant in a single contract.

5.7. Withdrawal of Applications

Applicants have the right to withdraw their Application from consideration at any time prior to contract award, by submitting a written request for withdrawal to the HHSC Point of Contact, as designated in <u>subsection 1.2</u>.

5.8. Costs Incurred

Applicants understand that issuance of this open enrollment in no way constitutes a commitment by the HHS agency to award a contract or to pay any costs incurred by an Applicant in the preparation of an Application in response to this open enrollment. The HHS agency is not liable for any costs incurred by an Applicant prior to issuance of, or entering into a formal agreement, contract, or purchase order. Costs of developing applications, preparing for or participating in oral presentations and site visits, or any other similar expenses incurred by an Applicant are entirely the responsibility of the Applicant, and will not be reimbursed in any manner by the State of Texas.

5.9. Instructions for Submitting Applications

Applicant should submit the following:

Submit one (1) original and four (4) copies of the Application. An authorized representative must sign the original in ink. In addition, one (1) electronic copy of the entire Application on a USB flash drive compatible with Microsoft Office 2013. USB flash drives must contain all sections of the open enrollment along with the other required documents. The USB drives must be organized with files that correspond to Applicant's Original bound Application. USB should contain copies of all signature documents. The electronic copy must be organized with a file format that corresponds with Section 5.7, Format and Content, of the open enrollment. HHSC will not accept PDF format, telephone, or facsimile Applications. Any disparities between the contents of the original printed Application and the electronic Application will be interpreted in favor of HHSC.

Submission

Applicant must submit all copies of the Application to HHSC PCS Division no later than **5:00 PM (CST)** on **July 12, 2016**. All submissions will be date and time stamped when received by PCS. The clock in the PCS office is the official timepiece for determining compliance with the deadlines in this procurement. HHSC reserves the right to reject late submissions. It is the Applicant's responsibility to appropriately mark and deliver the Application to HHSC by the specified date.

Physical Address for hand delivery and overnight and commercial mail:

Health and Human Services Commission Attn: Response Coordinator Procurement and Contracting Services Building 1100 W. 49th St. Mail Code: 2020 Austin, Texas 78756 All Applications become the property of HHSC after submission.

All Applications must be:

- A. clearly legible
- B. sequentially page-numbered and include the Applicant's name at the top of each page;
- C. organized in the sequence outlined in Section 3.8;
- D. bound in a notebook or cover;
- E. Correctly identified with the open enrollment number and submittal deadline;
- F. responsive to all Application requirements;
- G. Typed on 8 1/2" by 11" paper;
- H. In Arial or Times New Roman font, size 12 for normal text, no less that size 10 for tables, graphs and appendices; and

NOTE: Applications may not include materials or pamphlets not specifically requested in this open enrollment.

5.10. Format and Content of Electronic or Paper Submission of Application

The Application should include the Applicant's Business Plan, which contains the following sections:

Section 1 – Executive Summary

Section 2 - Completed Forms A - M-1:

Form A: Application Table of Contents and Checklist

Form B: Texas Counties and Regions List Served By Project

Form C: Contact Person Information

Form D: DELETED Form E: DELETED

Form F: Budget Summary & Details Form G: Applicant Background

Form H: Funding Request and Performance Measures

Form I: Work Plan

Form J: Assessment Narrative

Form K: Healthy Texas Women Clinic Site Readiness

Form K-1: Healthy Texas Women Clinic Sites

Form L: Staff Development Plan

Form L-1: Staff Development Training Calendar

Form M: Community Education/Program Promotion Plan
Form M-1: Community Education/Program Promotion Calendar

5.10.1 Section 1 -- Executive Summary

In this section, condense and highlight the content of the Business Plan to provide HHSC with a broad understanding of the Applicant's approach to meeting the open enrollment's business requirements. The summary must demonstrate an understanding of HHSC's goals and objectives for this procurement.

A. Financial Capacity

Applicants are not required to submit evidence of financial capacity with their Applications. HHSC reserves the right to request such information at a later date.

B. Corporate Guarantee

If the Applicant is substantially or wholly owned by another corporate (or other) entity, HHSC reserves the right to request that such entity unconditionally guarantee performance by the Applicant in each and every term, covenant, and condition of the contract as executed by the parties.

C. Bonding

HHSC reserves the right to require the Applicant to procure one or more performance, fidelity, payment or other bond, if during the term of the contract; HHSC in its sole discretion determines that there is a business need for such requirement.

5.10.2 Section 2 - Completed Forms A - M-1

Applicants that meet the Initial Compliance Screening requirements must provide the requested information for each form required in this section as it pertains to the support services and program components for the HTW Program being procured in this open enrollment prior to receiving a contract.

5.10.3 Section 3 - HUB Subcontracting Plan

Submit one (1) copy of the HUB Subcontracting Plan (HSP), in accordance with the open enrollment, in a separate sealed envelope, with the Application, labeled: HUB Subcontracting Plan (HSP), and include all supporting documentation in accordance with the HSP.

NOTE: Each individual document requested must be collated; in sequential order; labeled; and submitted as delineated above.

5.10.4. Section 4 - Certifications and Other Required Forms

Applicants must complete and sign the forms listed below prior to receiving a contract resulting from this open enrollment:

Child Support Certification;

- Debarment, Suspension, Ineligibility, and Voluntary Exclusion of Covered Contracts;
- Required Certifications;
- Federal Lobbying Certification;
- Anti-Trust Certification;
- Respondent Information and Disclosures; and
- Information Security and Privacy Initial Inquiry (SPI)
 http://www.hhsc.state.tx.us/about hhsc/BusOpp/HHS SPI.pdf

The required forms are also located on HHSC's website, under the HHSC Business Opportunities Webpage. The SPI can be found at: http://www.hhsc.state.tx.us/about_hhsc/BusOpp/HHS_SPI.pdf. HHSC encourages Applicants to carefully review all of these forms and submit questions regarding their completion prior to the deadline for submitting.

The remainder of this page is intentionally left blank.

6. ELIGIBILITY DETERMINATION

6.1. Initial Compliance Screening

HHSC will perform an initial screening of all Applications received.

If the Application passes the initial screening, the Applicant will be contacted for further instructions or actions.

6.2. Unresponsive Applications

Unless Applicant has taken action to withdraw the Application for this open enrollment, an Application will be considered unresponsive and will not be considered further when any of the following conditions occurs:

- 6.2.1 The Applicant fails to meet major open enrollment specifications, including:
 - A. The Applicant fails to submit the required Application by the closing of the open enrollment period provided in <u>subsection 1.3.</u> of this open enrollment.
 - B. The Applicant is not eligible under subsection 1.5. of this open enrollment.
- 6.2.2 The Application is not signed.

6.3. Corrections to Application

Applicants have the right to amend their Application at any time prior to an unresponsive decision or contract award decision by submitting a written amendment to the HHSC Point of Contact, as designated in <u>subsection 1.2</u>. HHSC may request modifications to the Application at any time.

6.4. Additional Information

By submitting an Application, the Applicant grants HHSC the right to obtain information from any lawful source regarding the Applicant's, its directors', officers', and employees:

- Past business history, practices, and conduct;
- Ability to supply the goods and services; and
- Ability to comply with contract requirements.

By submitting an Application, an Applicant generally releases from liability and waives all claims against any party providing HHSC information about the Applicant. HHSC may take such information into consideration in screening or the validation of information on Applications or supporting documentation.

7. GLOSSARY AND ACRONYMS

TERM	DEFINITION
Affiliate	An individual or entity that has a legal relationship with another entity, which relationship is created or governed by at least one written instrument that demonstrates a common ownership, management, control, franchise, or the granting or extension of a license or other agreement that authorizes the entity to use the other entity's brand name, trademark, service mark, or other registered identification mark.
Applicant	Any individual or entity that submits an application for enrollment pursuant to this open enrollment.
Application	An Application submitted by an Applicant in response to this open enrollment.
Department of State Health Services (DSHS)	The agency responsible for administering physical and mental health-related prevention, treatment, and regulatory programs for the State of Texas.
Elective Abortion	The intentional termination of a pregnancy by an attending physician who knows that the female is pregnant, using any means that is reasonably likely to cause the death of the fetus. The term does not include the use of any such means to terminate a pregnancy that resulted from an act of rape or incest; in a case in which a female suffers from a physical disorder, physical disability, or physical illness, including a life-endangering physical condition caused by or arising from the pregnancy, that would, as certified by a physician, place the female in danger of death or risk of substantial impairment of a major bodily function unless an abortion is performed; or in a case in which a fetus has a life-threatening physical condition that, in reasonable medical judgment, regardless of the provision of life-saving treatment, is incompatible with life outside the womb.
Expanded Primary Health Care program (EPHC)	A state-funded health care program that provides primary, preventive, and screening services to women age 18 and older, who are at or below 200 percent of the Federal Poverty Level and are unable to access the same care through other programs.

TERM	DEFINITION
Federal Poverty Level (FPL)	The set minimum amount of income that a family needs for food, clothing, transportation, shelter, and other necessities. In the United States, this level is determined by the Department of Health and Human Services. FPL varies according to household size. The number is adjusted for inflation and reported annually in the form of poverty guidelines.
Family Planning Services	Educational or comprehensive medical activities that enable individuals to determine freely the number and spacing of their children and to select the means by which this may be achieved. These services include contraceptive services, pregnancy testing and counseling, health screenings, preconception health screenings for obesity, smoking, and mental health, and sexually transmitted infection services and screenings.
Indirect Costs	Costs incurred for a common or joint purpose benefiting more than one project or cost objective of Applicant's organization and not readily identified with a particular project or cost objective. Typical examples of Indirect Costs may include general administration and general expenses such as salaries and expenses of executive officers, personnel administration and accounting; depreciation or use allowances on buildings and equipment; and costs of operating and maintaining facilities.
Health Service Region (HSR)	Counties grouped within specified geographic areas for administrative purposes.
Healthy Texas Women Program (HTW Program)	A state-funded program administered by HHSC to provide eligible Uninsured women with Women's Health Services and Family Planning Services.
Healthy Texas Women Fee-for-Service (HTW Fee-for-Service Program)	Women's Health Services and Family Planning Services provided through the HTW Program on a fee-for-service basis through the TMHP system.
In-reach	Activities that are conducted with the purpose of informing and educating women already served by an Applicant's organization about services they are not receiving, but may be eligible to receive in the HTW Program.
Medicaid	Title XIX of the Social Security Act; reimburses for health care services delivered to low-income individuals who meet eligibility guidelines.

TERM	DEFINITION		
Outreach	Activities that are conducted with the purpose of informing and educating the community about available HTW Program services and increasing the number of clients served through the HTW Program.		
Priority Population	The target population to be served through the HTW Program.		
Promote	Advancing, advocating, or popularizing Elective Abortions.		
State Fiscal Year	The twelve-month period beginning September 1st and ending August 31st.		
Texas Medicaid & Healthcare Partnership (TMHP)	The Texas Medicaid Claims and Primary Care Case Management (PCCM) Administrator.		
Texas Women's Health Program (TWHP)	TWHP is the current state-funded program administered by HHSC to provide eligible Uninsured women with women's health and Family Planning Services that is being replaced with the HTW Program.		
Unduplicated Client	An HTW Fee-for-Service Program client who is counted only one time during a State Fiscal Year, regardless of the number of visits, encounters, or services they receive in the HTW Program (e.g., one client seen four times during the State Fiscal Year is counted as one Unduplicated Client).		
Uninsured	Not having medical insurance or not enrolled in a medical assistance program, such as Medicaid.		
Women's Health Services	Preventative health services that are beneficial to a woman's reproductive health including, but not limited to, vaccines and immunizations, breast cancer screening, cervical cancer screening and treatment, and gynecological services including cancer screening or repair of abnormalities.		

PROGRAMMATIC ACRONYMS				
EPHC	Expanded Primary Health Care			
FFS	Fee for Service			
FPL	Federal Poverty Level			
HSR	Health Service Region			
HTW	Healthy Texas Women			
PCCM	Primary Care Case Management			
QA	Quality Assurance			
QI	Quality Improvement			
ТМНР	Texas Medicaid & Healthcare Partnership			
TWHP	Texas Women's Health Program			

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PROGRAM FORMS

FORM A: APPLICATION TABLE OF CONTENTS AND CHECKLIST

Legal Business Name	
of Applicant:	

This form is provided as your Table of Contents and to ensure the Application is complete, proper signatures are included, and the required certifications, and attachments have been submitted. Document the page number where indicated on the checklist if Applicant is submitting a paper copy of the Application.

PROGRAM FORMS	DESCRIPTION	Included	Page #
A	Application Table and Contents and Checklist		
B	Texas Counties and Regions List Served by Project		***************************************
С	Contact Person Information		
D	DELETED		
E	DELETED		
F	Budget Summary and Details		
G	Applicant Background		
H	Funding Request and Performance Measures		
	Work Plan		
J	Assessment Narrative		mentalis di distribuita di mentalena dena cambi na arresponso a a a
K	Healthy Texas Women Clinic Site Readiness		
K-1	Healthy Texas Women Clinic Sites		
	*Include submission date for Medicaid application if Applicant is in the process of enrolling in Medicaid		
L.	Staff Development Plan		
L-1	Staff Development Training Calendar		
М	Community Education/Program Promotion Plan		Millio Pelandi in the Pelandi in the Allinoi in the
M-1	Community Education/Program Promotion Calendar"		ett veik kreni die ein de füll die ein de kaladassan krenn kir sam
	Contracting Forms: HHSC Business Opportunities Webpage Child Support Certification; Debarment, Suspension, Ineligibility, and Voluntary Exclusion of Covered Contracts; Required Certifications; Federal Lobbying Certification; Anti-Trust Certification; Respondent Information and Disclosures; and Information Security and Privacy Initial Inquiry (SPI) http://www.hhsc.state.tx.us/about hhsc/Bus Opp/HHS SPI.pdf		

			
REQUIRED FORM	DESCRIPTION	Included	Page #
1	HUB Subcontracting Plan (HSP) HUB Subcontracting Plan (HSP)		

FORM B: TEXAS COUNTIES AND REGIONS LIST SERVED BY PROJECT Applicant must identify the counties in which it intends to provide the services required under this open enrollment by placing a check-mark or an X in the respective county(ies) box(es).

Counties	Ø	R	Counties	Ø	R	Counties	N	R	Counties	◩	R	Counties	図	R
-A- Anderson		04	Crosby Culberson		01 10	Hays Hemphill		07 01	Martin Mason		09 09	Schleicher		09
Andrews		09	-D-	Ц	10	Henderson		04	Matagorda		09 06	Scurry Shackelford		02 02
Angelina		05	Dallam		01	Hidalgo		11	Matagorda Maverick		08	Shelby		02
Aransas		11	Dallas		03	Hill		07	McCulloch		09	Sherman		01
Archer		02	Dawson		09	Hockley	ੂ	01	McLennan		07	Smith		04
Armstrong	Ī	01	Deaf Smith		01	Hood		03	McMullen		11	Somervell	ă	03
Atascosa		08	Delta		04	Hopkins		04	Medina		08	Starr		11
Austin		06	Denton		03	Houston		05	Menard		09	Stephens		02
-B-			DeWitt		80	Howard		09	Midland		09	Sterling		09
Bailey		01	Dickens		01	Hudspeth		10	Milam		07	Stonewall		02
Bandera		80	Dimmit		08	Hunt		03	Mills		07	Sutton		09
Bastrop		07	Donley		01	Hutchinson		01	Mitchell		02	Swisher		01
Baylor		02	Duval		11	- -			Montague		02	-T-		
Bee		11	-E			Irion		09	Montgomery		06	Tarrant		03
Bell		07	Eastland		02	-J-			Moore		01	Taylor		02
Bexar		08	Ector		09	Jack		02	Morris		04	Terrell		09
Blanco Borden		07 09	Edwards Ellis		08 03	Jackson		08 05	Motley		01	Terry		01
Bosque		09	El Paso		10	Jasper Jeff Davis		10	-N-	_	ΩE	Throckmorton Titus		02
Bowie	H	04	Erath		03	Jefferson		05	Nacogdoches Navarro		05 03	Titus Tom Green		04 09
Brazoria		06	-F-	<u></u>	05	Jim Hogg		11	Newton		05	Travis		07
Brazos		07	Falls		07	Jim Wells		11	Nolan		02	Trinity		05
Brewster		10	Fanning		03	Johnson		03	Nueces		11	Tyler		05
Briscoe		01	Fayette		07	Jones		02	-0-			-Ú-		
Brooks		11	Fisher		02	-K-			Ochiltree		01	Upshur		04
Brown		02	Floyd		01	Karnes		80	Oldham		01	Upton		09
Burleson		07	Foard		02	Kaufman		03	Orange		05	Uvalde		08
Burnet		07	Fort Bend		06	Kendall		08	-P-			-V-	_	
-C-		~-	Franklin		04	Kenedy		11	Palo Pinto		03	Val Verde		80
Caldwell		07	Freestone		07	Kent		02	Panola		04	Van Zandt		04
Calhoun Callahan		08 02	Frio -G-		80	Kerr		08 09	Parker		03	Victoria		80
Cameron		11	Gaines		09	Kimble King		09	Parmer Pecos		01 09	-W- Walker		06
Camp	Ħ	04	Galveston		06	Kinney		08	Polk		05	Waller		06
Carson		01	Garza		01	Kleberg	d	11	Potter		01	Ward		09
Cass		04	Gillespie		08	Knox		02	Presidio		10	Washington		07
Castro		01	Glasscock		09	-L-			-R-			Webb		11
Chambers		06	Goliad		08	Lamar		04	Rains		04	Wharton		06
Cherokee		04	Gonzales		08	Lamb		01	Randall		01	Wheeler		01
Childress		01	Gray		01	Lampasas		07	Reagan	$\overline{\Box}$	09	Wichita	Ē	02
Clay		02	Grayson		03	La Salle		08	Real		08	Wilbarger		02
Cochran		01	Gregg		04	Lavaca		80	Red River		04	Willacy		11
Coke		09	Grimes		07	Lee		07	Reeves		09	Williamson		07
Coleman		02	Guadalupe		08	Leon		07	Refugio		11	Wilson		08
Collin		03	-H-			Liberty		06	Roberts		01	Winkler		09
Collingsworth		01	Hale		01	Limestone		07	Robertson		07	Wise		03
Colorado		06	Hall		01	Lipscomb		01	Rockwall		03	Wood		04
Comal		08	Hamilton		07	Live Oak		11	Runnels		02	-Y-		
Comanche		02	Hansford		01	Llano		07	Rusk		04	Yoakum		01
Concho		09	Hardeman		02	Loving		09	-S-	_		Young		02
Cooke		03	Hardin		05	Lubbock		01	Sabine		05	-Z-		
Coryell		07	Harris		06	Lynn		01	San Augustine		05	Zapata		11
Cottle		02	Harrison		04	-M-	 1		San Jacinto		05	Zavala		80
Crane		09	Hartley		01	Madison		07	San Patricio		11			
Crockett		09	Haskell		02	Marion		04	San Saba		07			

FORM C: CONTACT PERSON INFORMATION

Legal Business Name	
of Applicant:	

- This form provides information about the appropriate contacts in the Applicant's organization.
 Mark N/A if a contact does not apply to your agency.
 ALL phone numbers should be a direct line to the designated individual.

Contacts

Billing Contact	Executive Director	
Last Name:	Last Name:	
First Name:	First Name:	
Salutation:	Salutation:	
Title:	Title:	
Email:	Email:	
Phone:	Phone:	

Financial Director	Medical Director	
Last Name:	Last Name:	
First Name:	First Name:	
Salutation:	Salutation:	
Title:	Title:	
Email:	Email:	
Phone:	Phone:	

Primary Program Contact	Quality Assurance Contact
Last Name:	Last Name:
First Name:	First Name:
Salutation:	Salutation:
Title:	Title:
Email:	Email:
Phone:	Phone:

FORMS F & F-1 THROUGH F-7: BUDGET SUMMARY AND DETAILS

Form F: Budget Summary and Forms F-1 through F-7: Budget Details

Applicant must complete each of the required budget forms. The forms are posted as a separate Excel file on the Electronic State Business Daily (ESBD) for downloading and completion. Basic instructions for completing these forms are included with the Excel file. Additional information is provided below to further assist Applicant in developing its projected budget.

NOTE: When completing each category worksheet, ALL allowable direct costs—costs associated with running both components of the HTW Program—must be entered, i.e. these costs must also include the cost of providing services to clients served through HTW Fee-for-Service Program.

Indirect costs— must not exceed 20% of the total budget for both components of the HTW Program.

To assist in estimating the amount of income generated through the HTW Fee-for-Service program, Applicants should consult the proposed HTW Fee-for-Service benefits package contained in <u>Appendix A</u>.

Contractors are required to participate in all HHSC required HTW Program trainings. The contractor may attend in person or participate remotely. In the event the contractor would like to attend physically, they may include associated travel in their budget requests. HTW Program trainings may include webinars, conference calls, and in-person trainings.

Form F: Budget Summary Worksheet

Column 1: Totals will be filled using budget category detail forms (individual worksheets contained in budget spreadsheet). This must include all allowable direct costs—the costs associated with running both components of the HTW Program.

Column 2: Enter the amount of cost reimbursement funds requested through this open enrollment for the provision of support services provided to clients served in the HTW Fee-for-Service Program.

Column 3: Enter the amount of projected HTW Fee-for-Service reimbursement to be received as a result of the provision of client services under the HTW Fee-for-Service Program component of the HTW Program.

FORM G: APPLICANT BACKGROUND GUIDELINES

Legal Business Name	
of Applicant:	

- Provide a one-page executive summary describing the Applicant's vision, mission and values statements, along with a description of how the board of directors, if any, is involved in the operations of the Applicant.
- Provide a detailed description of the organizational structure, management systems and lines
 of authority that are appropriate and adequate for the size and scope of the Applicant's
 organization.
- 3. Provide the resumes/curriculum vitae for the CEO, CFO, Medical Director licensed to practice medicine in Texas (including his/her State of Texas Medical License Number), and Clinical/Program Director.
- 4. Describe Applicant's experience, knowledge, and expertise in providing Women's Health Services and Healthy Texas Women Services. Specifically outline relevant administrative and clinical practices (maximum of 4 pages).
- 5. Describe Applicant's experience in administering comprehensive health care (e.g., prevention, screening, diagnostic, treatment services, and appropriate referral). Describe your referral systems and referral resources for services not provided by Applicant (maximum of 4 pages).
- 6. Subcontracting Background- Describe the following if Applicant plans to have subcontract any of the intended services:
 - A. Experience subcontracting with other organizations/providers;
 - B. Experience developing subcontracts and subcontract negotiations;
 - C. Experience performing program monitoring of subcontractors, including monitoring of professional and clinical services;
 - D. Experience providing technical assistance to subcontractors, including budget development and management;
 - Staff position(s) that will be responsible for monitoring subcontractors and what qualifications will be required;
 - F. Staff position(s) that are anticipated for monitoring professional and clinical subcontractors and the required qualifications for each position;
 - G. Policies and procedures Applicant has for monitoring subcontractors that provide direct client services; and
 - H. Staff position(s) that are anticipated for providing training and technical assistance to subcontractors on data collection and submission, and data quality improvement.

FORM G: APPLICANT BACKGROUND

Legal Business Name of Applicant:	tat billioid illuminis iunniuriunta noninci	and delevel dend when one a construction and a second construction and		1919 Advantis (Adda void signis in minim		······································	HPNHIIIMACAMMANA da Annie Unacemena del annie	·
1. Applicant must oversight structure.		a narrative	e description	of its	organization,	staff,	systems	and
 Reference the ins Applicant's respo 				Back	ground Guidelii	nes.		

FORM H: FUNDING REQUEST AND CLIENTS SERVED

Legal Business Name of	
Applicant:	

Funding Requests

Funding requests must be based on the total cost of providing services and conducting activities that enhance the clinical outcomes of HTW Fee-for-Service clients. These activities may include but are not limited to:

- Assisting eligible women with enrollment into the HTW Fee-for-Service Program;
- Direct clinical care for women deemed presumptively eligible for the HTW Fee-for-Service Program;
- Staff development and training related to HTW Fee-for-Service Program service delivery;
 and
- Client and community based educational activities related to the HTW Fee-for-Service Program.

Total Funding Request	\$
<u> </u>	

Clients Served:

The number of clients an Applicant intends to serve through the HTW Fee-for-Service Program will be used to assess, in part, the Applicant's effectiveness in providing the identified support services under the contract resulting from this open enrollment.

NOTE: This total must be a reasonable estimate of the number of Unduplicated Clients the Applicant intends to serve in the HTW Fee-for-Service Program.

1. **Clinical Services:** Enter the number of Unduplicated Clients Applicant intents to serve in the HTW Fee-for-Service Program during the term of the contract in the table below:

Table 1: Clinical Services

Projected Number of Clinical Clients to	
be Served:	

FORM I: WORK PLAN GUIDELINES

- 1. Use up to 4 pages for each program component for a maximum of 20 pages.
- 2. Required attachments are not counted in the page maximum.
- 3. In accordance with Section 2.1 of the open enrollment, Applicant must address the following Program Components and include a response to the identified topic areas:

Program Administration and Management:

- a. Identify the services Applicant intends to provide;
- b. Identify the Priority Population to be served;
- Describe organizational workforce, support systems (training, research, financial and administrative systems, technical assistance and support, etc.), and other infrastructure available to achieve service delivery and policy-making activities;
- Include a copy of the Institutional Review Board's approval if the Applicant is currently conducting research on individuals who receive services through any HHSC-funded programs;
- e. Provide an organizational Chart
- f. Provide job descriptions for the following key employees related to the HTW Program, i.e., Medical Director, Clinical/Program Director, eligibility and billing staff, and clinicians; and
- g. Describe how Applicant will design, implement, and monitor the HTW Program budget in order to ensure the provision of support services to clients throughout the contract term.

Quality Assurance/Quality Improvement:

- a. Describe internal Quality Assurance/Quality Improvement (QA/QI) management and processes utilized to monitor services. Identify staff that participate in the QA/QI process, and who is responsible for ensuring QA/QI policies and procedures are updated. Applicant must include job titles and qualifications of the identified individuals; and
- b. At a minimum, provide the following information:
 - 1) Medical Director's involvement in the QA/QI activities:
 - 2) Activities used to identify trends of needed improvement and the frequency of those activities;
 - 3) Activities to ensure correction and follow-up to findings identified;
 - 4) Use and frequency of client satisfaction surveys:
 - 5) System used to identify, report, and monitor adverse outcomes; and
 - 6) Process used to develop and monitor use of Protocols and Standing Delegation Orders, including the staff involved in the process.

Professional Development:

- a. Describe how Applicant will ensure health care professionals provide HTW Program services competently and with sensitivity to diverse client cultures; and
- b. Identify staff, including job titles that will attend HHSC required trainings. The contractor may attend in person or participate remotely. Trainings may include webinars, conference calls, and in person trainings.

Recruitment:

Describe how Applicant will ensure Outreach, In-reach, and education to the Priority Population will be accomplished in every county of the identified target service area(s) identified in Form B.

Long-Acting Reversible Contraception (LARC) Usage:

- a. Describe which LARC methods will be provided at Applicant's clinic(s) and which LARC methods will be provided by referral only;
- b. Describe efforts Applicant will use to educate clients about LARC usage and efforts to increase LARC utilization rates in the Priority Population; and
- c. Describe professional development opportunities that Applicant will employ for staff related to LARC utilization and education.
- 4. For each program component, Applicant must develop at least one goal and corresponding objective to achieve the goal(s) including describing the associated activities for meeting the goal. Applicant must:
 - Describe how it will ensure activities are reasonable, achievable, and measurable. Identify what is expected to be accomplished during the contract period;
 - b. List methodologies/activities in the chronological sequence that will be used to achieve each objective;
 - c. Indicate the name or position of the person primarily responsible for ensuring completion of each activity;
 - d. Define the time frame for accomplishing each objective/activity.
 - e. Describe in specific terms how Applicant will evaluate each activity. For example, "client services data, pre/post assessments of educational sessions, client interviews/surveys, etc."

Legal Business Name of Applicant:	
1. Reference the instruct	ions on Form I - Work Plan Guidelines.

- 2. Applicant must not exceed 4 pages per program component, for a total of 20 pages.

Program Component A Program Administration and Management Goals:				
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Program Component B Quality Assurance/Quality Improvement

Goals: Objectives Activities Measurement Staff Completion				
Objectives	Activities	Measurement	Responsible	Date

			1	

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Program Component C Professional Development Goals:				
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Program Component D Recruitment Goals: Completion Date **Objectives** Staff Responsible Activities Measurement

Program Component E LARC Usage Goals: Completion Date **Objectives** Activities Measurement Staff Responsible

FORM J: ASSESSMENT NARRATIVE GUIDELINES

Part A

Complete table to show assessment data sources and dates of assessments used.

Part B

Specifically address each of the assessment activities listed below associated with the support services the Applicant intends to provide. The required assessment items must include:

- 1. A description of the community that will be served by the Applicant's identified support services. This description must include:
 - a. Geographic boundaries (urban or rural, physical environment);
 - b. General demographic data (age, gender, ethnicity, etc.);
 - c. General socioeconomic data (per capita income, poverty levels, unemployment, occupational data, etc.); and
 - d. General description of community-wide health status (e.g., key morbidity/mortality statistics).
- 2. A description of the Priority Population including:
 - e. Geographic service area (Form B);
 - f. Characteristics of Priority Population (including demographic and socioeconomic data specific to each population);
 - g. Priority Population's health status (including population data related to health indicators, behavioral data, and community opinion data); and
 - h. Current population served (characteristics, population data, numbers of clients served, types and numbers of services provided).
- 3. Identification of the gaps in resources and potential barriers to improving health status in the community served and how Applicant's identified support services will address these issues.

FORM J: ASSESSMENT NARRATIVE

of Applicant:	
under Part B (see AS	under Part A, and address each of the assessment activities SESSMENT NARRATIVE GUIDELINES). Please keep responses e (3) pages including this page and two more.

Part A

Multiple data sources and assessments exist for many communities. Applicant is encouraged to utilize these resources when completing this form. In the table below, list the source of assessment data used and the dates of the assessments used.

Source of Assessment Data	Date of Each Assessment Source

Part B

(See ASSESSMENT NARRATIVE GUIDELINES).

FORM K **CLINIC SITE READINESS - INSTRUCTIONS**

- Complete the Clinic Site Readiness Form per instructions below.
 Complete one form for every clinic site that will provide HTW support services funded through this open enrollment.

CLINIC SITE READINESS INFORMATIO	N:
Appropriate signage to identify funded entity.	Check that clinic sites have signage that identifies services provided at each site (Yes/No).
Space for clinical and administrative staff.	Check that clinic sites have adequate space to house clinical and administrative staff needed to run the clinics (Yes/No).
Locked storage for charts, records, medications and medical supplies	Check if there is locked storage at the clinic sites (Yes/No).
Proper Disposal for Medical Waste	Check if clinics have proper disposal for medical waste (Yes/No).
CLIA certification for level of tests performed.	Check if clinics have CLIA certification for the level of tests performed (Yes/No).
Handicap-accessible clinic sites that are geographically close to target population.	Check if clinic sites are accessible for persons with disabilities, and are located close to target population (Yes/No).
Appropriate facility(ies) where services can be delivered with clean exam rooms, space for client intake, and a place for clients to wait.	Check if Applicant operates facilities with clean exam rooms, space for client intake and client waiting area (Yes/No).
Appropriate emergency policies/procedures and supplies as applicable?	Check if clinic sites have appropriate emergency policies/procedures and supplies necessary to provide services to the extent applicable for the setting and training, experience and competence of clinic staff. (Yes/No).
Appropriate use of interpreter and language translation services (including resources for both).	Check if there are resources for interpreter and language translation services, and if services are used appropriately (Yes/No).
Compliance with ADA requirements	Check if clinic sites are ADA compliant (Yes/No).
Financial management systems including secure data storage	Check if clinic sites have financial management systems including secure data storage. (Yes/No).

FORM K: HEALTHY TEXAS WOMEN CLINIC SITE READINESS

of Applicant:		adrichidradi ekskipiski menanona managangga pepula
Clinic Site # of		
Appropriate signage to identify funded entity?	Yes	No
Space for clinical and administrative staff?	Yes	No
Locked storage for charts, records, medications and medical supplies?	Yes	No
Proper disposal for medical waste?	Yes	No
CLIA certification for level of tests performed?	Yes	No
Handicap-accessible clinic sites that are geographically close to target population?	Yes	No No
Appropriate facility(ies) where services can be delivered with clean exam rooms, space for client intake, and a place for clients to wait?	☐ Yes	□ No
Appropriate emergency policies/procedures and supplies as applicable?	Yes	No
Appropriate use of interpreter services and language translation (including resources for both)?	☐ Yes	No
Compliance with ADA requirements?	☐ Yes	No
Financial management systems including secure data storage?	Yes	No

FORM K-1: HEALTHY TEXAS WOMEN CLINIC SITES INSTRUCTIONS

Complete a separate clinic form for each clinic site that will provide HTW services funded through this open enrollment.

Each clinic form must contain current and accurate information.

	m must contain current and accurate information."
HEADER INFORMATION:	
Legal Name of Applicant	
Clinic Site # of	Example: Clinic Site #1 of 5 for the first clinic site out of five clinic sites, Clinic
	Site #2 of 5 for the second clinic site of five, etc.
CLINIC SITE INFORMATION:	
Clinic Name	State the name of the clinic.
Street Address	Physical address of clinic. (Do Not Enter a P.O. Box)
Suite	Indicate clinic suite number, if applicable.
City/County/Zip Code	City, county and zip code of clinic.
HSR	Health Service Region where clinic is located.
Clinic APPOINTMENT Phone #	Phone number to make an appointment at clinic.
Clinic PRIMARY Phone #	Primary phone number for the clinic site.
Fax	Fax number for the clinic.
Service Area	List counties served by the identified clinic site, NOT all counties served by the whole project. For a county to be considered part of a clinic's designated service area: (1) There must be a clinic located in the county; or (2) Five percent of the clinic population served in the previous 12 month period must have resided in the county. NOTE: Total counties served by all clinics must match the counties marked by Applicant on Form B: Texas Counties and Regions.
Contact Person	Name of contact person for that clinic site.
Pharmacy License #	Current pharmacy license number for the clinic.
Class	Indicate class of pharmacy license (e.g., class D, A, etc.)
TPI#	Texas Provider Identifier # for the clinic, or date application submitted. Enter the TPI# that the clinic will use to bill TMHP for HTW services.
NPI#	National Provider Identifier # for the clinic, or date application submitted.
Subcontractor Site	Indicate whether or not the clinic site is a subcontractor site.
Mobile Site	Indicate whether or not the clinic site is a mobile site.
CLINIC HOURS AND SERVICES:	
Hours of Operation	List the operating hours of the clinic site for each day of the week by morning (e.g., 8am – 12pm), afternoon (12pm – 5pm), and evening hours (after 5pm). Indicate days of the week when the clinic is closed (e.g., Tuesday – closed).
Total Hours/Month	List the total number of hours of operation per month for the clinic site.

FORM K-1: HEALTHY TEXAS WOMEN CLINIC SITES

Legal Business Na Applicant:	me of	akt kalikiakon numenna vuo en en en uun uu			bilionlesmmesesso	PPARAMIN'NIA PAMININIA PARAMININIA PARAMININI PARAMINI PARAMINI PARAMININI PARAMINI PA	eldundroom urovano, on on on our	
Clinic Site # 0	f							
CLINIC SITE INFOI services funded und	RMATION der this op	en enrol	lment.			CH clinic sit	e that will pro	ovide HTW
Clinic Name:					***************************************		1994 - Andrew Collectic de Charge de demonstrativo e e e e e e e e e e e e e e e e e e e	
Street Address:								Suite :
City:		Cour	ıty:		Zip	Code:		ISR:
Clinic APPOINTMEN	T Phone #		erem never det fil delik het verden klein de de vier klein de verden av unen der			1994 - Helit (1995) (1996) (1996) (1996) (1996) (1996) (1996) (1996) (1996) (1996) (1996) (1996) (1996) (1996)	None with the second of the se	
Clinic PRIMAR	Y Phone #	<u>.</u>		in the state of th		Fax:		
Service Area (counties to be served):		MATTER PROPERTY CONTROL CONTRO	n di Calaba da di Calaba da Ca		***************************************	0000 tehtikantururunnan errerususususus	na na n	The state of the s
Contact Person:								
Pharmacy License #:			Class:					(MONO) (M
TPI#:			NPI#:			vitati ki ki		
Submission date of M	edicaid Ap	plication	7:	######################################			mine Carlotterium aurossossossossossus aurus	Here the second of the second
Subcontra	actor Site:		Yes		No	interiories de la companya de la co	nn 140 <mark>- 14 mill 18</mark> 80 1990 1990 1990 1990 1990 1990 1990 19	
Mo	obile Site:		Yes		No	04400444044444444444444444444444444444		distinant no home не в в в в в в в в в в в в в в в в в в
CLINIC HOURS			MANA MORNIO MANO MANA MANA MANA MANA MANA MANA MAN		*************			7
DAY	4		HOURS	OF OF	PERA	ATION		
	Morr		After			***************************************	after 5pm)	-
HOUDAY	From	То	From	То	ninikáninimusimusimus numerus	From	То	4
MONDAY TUESDAY		**************************************		***************************************				4
WEDNESDAY		***************************************		***************************************			MANAMAN And Scientific Annual Lance on a second account and a second account and a second account and a second	West of the second seco

THURSDAY
FRIDAY
SATURDAY
SUNDAY
TOTAL
HRS/MONTH

FORM L: STAFF DEVELOPMENT PLAN

Legal Business Name	
of Applicant:	

All Applicants must conduct staff development activities to ensure staff has the knowledge, skills, and abilities to provide HTW services. The Staff Development Plan must be comprehensive, address all the topics indicated below, and be numbered as indicated.

Staff Development Plan must not exceed five (5) pages.

- 1. Identify personnel responsible for coordinating staff development activities. Include job titles and qualifications for each person identified.
- 2. Identify specific training that will be used for eligibility and billing staff.
- 3. Describe how training needs assessments are conducted. Specify how the assessment is used to generate a staff development plan. Specify how training activities for staff are tied to quality management review findings.
- 4. Describe procedures and documentation for staff annual performance review. Specify how the staff development plan incorporates review outcomes to further develop knowledge, skills and abilities to provide HTW services.

NOTE: If specific LARC methods are provided through referral only, Applicant must include this information in the Staff Development Plan and Applicant will be exempted from the training requirements for that specific LARC method.

FORM L-1: STAFF DEVELOPMENT TRAINING CALENDAR

Legal Business Name	
of Applicant:	

Applicant must complete the calendar below listing all staff orientation, training, and in-service activities for July 1, 2016 through August 31, 2017, including training for volunteers, if applicable.

Applicant's staff development calendar must include:

- 1. Training twice annually on current long-acting reversible contraceptive (LARC) practice guidelines.
- 2. At least one training for front line staff on HTW Program objectives, program eligibility, and services offered to ensure clear communication to clients on Women's Health Services and Family Planning Services offered through the HTW Program.
- 3. Training twice annually to staff on HTW eligibility screening and application procedures.

This form is provided as guidance. The Applicant may use their own form but the information below must be included in Applicant's form. Label Form L-1.

			Location (select one)	
Date	Topic / Activity	Presenter	Within Agency	Outside Training
**************************************		mbabilikati monastan manabanan manan m		
~//omo-++++++++++++++++++++++++++++++++++		m Golommussahiin mussahan sanan	TO CONTRACT SHAPE WHITE WAS A SHAPE WHITE WHITE WAS A SHAPE WHITE WAS A SHAPE WHITE WAS A SHAPE WHITE	and the second s
MONTO CO CONTROL DO CLOS CONTROL DE CONTROL			MM (MM) (M) (M) (M) (M) (M) (M) (M) (M)	ara a a a a a a a a a a a a a a a a a a
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POTACO MINISTRATOR CONTROL CON			MATA MATA MATA MATA MATA MATA MATA MATA	ansassassassas (* 1909). Oppularite († 1804). Oppularite kantari kantari kalandari kalandari kantari kantari k
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**************************************	arran ar			and the second s
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**				The second of th

FORM M: COMMUNITY EDUCATION/PROGRAM PROMOTION PLAN

Legal Business Name	
of Applicant:	

Applicant <u>must</u> develop and implement an annual plan to provide community education and program promotion to:

- Inform the public of its purpose and services;
- Enhance community understanding of its objectives;
- Disseminate basic Women's Health Services and Family Planning Services education including the benefits of LARC;
- Enlist community support; and
- · Recruit potential clients for the HTW Program.

The plan must be based on the assessment of the needs of the community required in Section 2.2. of this open enrollment.

The Community Education/Program Promotion Plan must:

- Describe Applicant's HTW Program promotion/education/Outreach plan for the contract period July 1, 2016 through August 31, 2017.
- Describe Applicant's community education/HTW Program promotion collaborative efforts
 carried out in conjunction with other health care providers or social service agencies in the
 identified service area. Applicant must include a description of the Outreach plan that details
 media releases and Outreach strategies for marketing the Applicant to the community.

Applicant must also attach a calendar of the proposed community education/HTW Program promotion for the contract period (July 1, 2016 through August 31, 2017). Applicant's calendar must include the following information: topics, presentation-dates, locations, and presenters. Applicant should label the attachment "Form M-1: Community Education/Program Promotion Calendar".

APPENDICIES

Appendix A: HHSC Healthy Texas Women Program Reimbursable Procedure Codes

	Flocedure Cou	
Core Services		
Procedure Grouping	Procedure Codes	Reimbursement Rates
Anesthesia for sterilizat		
	00851	**************************************
Surgery - Integumentary		*******
	11976	150.00
	11981	103.45
	11982	117.08
Company Famala sanita	11983	163.06
Surgery - Female genita		20.05
	57170 58300	22.05
	58300	69.00 76.72
	58340	88.75
	58565	442.57
	58600	292.70
	58611	61.75
	58615	195.67
	58670	282.81
	58671	283.08
Radiology - Diagnostic i	_1	
	73060	28.06
	74000	20.80
	74010	32.39
	74740	66.83
Radiology - Diagnostic ι	ıltrasound	
	76830	96.28
	76856	96.28
	76857	50.79
	76881	96.28
	76882	30.35
	76998	137.65
Pathology & Lab - Orgar	or disease oriented pa	anels
	80061	18.83
Pathology & Lab - Drug t		
	80300	12.36
	80301	12.36
Pathology & Lab - Urinal		
*******	81000	4.45
	81001	4.45
	81002	3.60
*****	81003	3.16
······································	81005	3.05
	81015	4.28
	81025	8.90

Procedure Grouping	Procedure Codes	Reimbursement Rates
Core Services		

Pathology & Lai	h - Chemistry	······································
r athology & Lai	82947	5.52
	82948	4.45
	84443	23.63
	84702	2.29
	84703	10.57
Pathology & Lat	- Hematology and coagulation	
	85013	3.34
	85014	3.34
	85018	3.34
	85025	10.93
	85027	9.10
Pathology & Lat	o - Immunology	
	86318	18.21
	86580	
	86592	6.00
	86689	27.22
	86695	18.55
	86696	27.22
	86701	12.49
	86702	14.85
	86703	19.28
	86762	20.23
·	86803	20.07
Pathology & Lab	- Transfusion medicine	
	86900	4.20
	86901	4.20
Pathology & Lab		
	87070	12.11
	87086	11.36
	87088	11.39
	87102	11.81
	87110	27.55
	87205 87210	6.00
	87220	6.00 6.00
	87252	
	87389	36.66 33.86
	87480	28.20
	87490	28.20
	87491	49.35
	87510	28.20
***************************************	87535	49.35
	87590	28.20
	87591	49.35

	87624	47.8

Core Services		
Procedure Grouping	Procedure Codes	Reimbursement Rates
*****	87625	49.47
	87660	28.20

87707	28.20
	26.20 56.41
	98.70
	16.86
	10.00
	14.86
	14.86
	37.25
	31.23
	8.00
	7.84
50471	40.1
00640	158.07
	138.14
	175.03
I .	
	18.98
30012	10.30
97802	26.73
<u>, , , , , , , , , , , , , , , , , , , </u>	22.99
	12.03
	9.30
	29.40
	11.18
	21.82
A4261	50.84
A4264	1560.00
A4266	34.11
	0.54
A4268	2.83
A4269	12.26
A9150	14.00
ve services	
AC OCI AICCO	
	A4266 A4267 A4268 A4269 A9150

Core Services		
Procedure Grouping	Procedure Codes	Reimbursement Rates
HCPCS J Codes - Drugs	other than oral	
	J0696	0.68
	J1050	64.98
	J3490	5.01
	J7297	671.25
	J7298	826.72
	J7300	753.78
	J7301	663.32
	J7303	93.53

	J7304	37.48
	J7307	672.61
HCPCS S Codes - F	Private payer codes	
	S4993	19.42
	S5000	5.90
Office or Other Out	patient Services	
	99201	26.04
	99202	41.09
	99203	55.52
	99204	81.24
	99205	101.00
	99211	13.49
	99212	22.59
	99213	33.95
	99214	47.68
	99215	73.40
Evaluation and Mar	nagement	
	99241	39.66
	99242	62.10
	99243	80.23
	99244	112.50
Preventive Medicine	e	
	99384	93.40
	99385	78.85
	99386	92.22
	99394	85.93
	99395	68.43
	99396	74.84

Related Services		
Procedure Grouping	Procedure Codes	Reimbursement Rates
Breast Cancer Screenir	ng and Diagnostics	
Anesthesia	··········	
	00400	
Surgery - General		
	10022	90.21
Surgery - Integumentar	y system	
	19000	84.47
	19081	508.95
	19082	411.12
	19083	505.47
	19084	405.50
	19100	112.80
	19101	254.74
	19120	370.75
	19125	364.03
	19126	122.96
	19281	183.37
	19282	352.31
	19283	208.23

	19284	152.63
	19285	352.31
	19286	295.37
Radiology - Diagnost	ic imaging	
	71010	22.05
	71020	28.74
	76098	17.04
Radiology - Diagnost	ic ultrasound	
	76641	91.69
	76642	84.20
	76942	163.86
Radiology - Breast m	ammography	
	77051	8.02
	77052	8.02
	77053	54.80
	77055	70.03
	77056	90.09
	77057	64.15
	77058	495.58
	77059	491.84
Pathology & Lab - Or	gan or disease oriented	panels
	80048	11.89
<u> </u>	80053	14.85
Pathology & Lab - He	matology and coagulat	ion
	85730	8.44
Pathology & Lab - Su		
	88305	54.53

Related Services		
Procedure Grouping	Procedure Codes	Reimbursement Rates
	88307	229.35
Medicine - Cardiovascu	lar	
	93000	12.83
Cervical Cancer Screen	ing and Diagnostics	
Anesthesia		
	00940	18.42
Surgery - Female genita	l system	
	57452	67.37
	57454	100.65
	57455	82.10
	57456	76.65
	57460	120.83
	57461	139.93
	57500	55.10
	57505	66.55
	57520	199.66
	57522	178.11
	58110	30.82
Radiology - Diagnostic	imaging	
	71010	18.71
	71020	24.32

Pathology & Lab - Orga	n or disease oriente	d panels
	80048	11.89
	80053	14.85
Pathology & Lab - Hem	atology and coagulat	tion
	85730	8.44
Pathology & Lab - Cyto	pathology	
	88141	24.06
	88142	28.49
	88143	28.49
	88173	
	88174	30.05
Pathology & Lab - Surg	ical pathology	
	88305	54.53
	88307	229.35
Medicine - Cardiovascu	lar	
	93000	12.83
Medicine - Psychiatry		
	90791	113.91
	90792	113.91
Problem-Focused Gyne		
Surgery - Female genita	al system	
	56405	78.28
	56420	66.56
	56501	81.53
	56515	142.21

Related Services		
Procedure Grouping	Procedure Codes	Reimbursement Rates
	56605	43.84
	56606	21.65
	56820	61.48
	57023	225.07
	57061	69.50
	57100	47.58
	57421	89.01
	57511	94.63
	58100	63.35

Other Services		
Procedure Grouping	Procedure Codes	Reimbursement Rates
Laboratory Services		
Radiology - Diagnostic	ultrasound	
	76700	96.28
	76705	96.28
	76770	96.28
Pathology & Lab - Orga	ın or disease oriented	d panels
	80050	42.09
	80051	9.87
	80053	14.85
	80069	12.21

	80074	66.99
	80076	11.48
Pathology & La		11.40
r adiology a La	82270	4.58
	82465	6.12
	82950	6.68
	83020	18.10
	83021	25.40
	83036	13.65
	84450	6.55
	84460	6.71
	84478	8.08
	84479	8.19
Pathology & La	b - Hematology and coagulation	
	85007	4.48
	85610	4.98
	85660	7.75
	85730	7.60
Pathology & Lal		
	86631	10.35
	86677	10.35
	86704	16.95
	86706 86780	15.11 12.30
Pathology & Lai	o - Transfusion medicine	12.30
Patriology & Lai	86885	8.05
Pathology & Lai		0.03
r denotogy & Edi	87270	16.86
	87512	35.91
	87529	49.35
	87530	39.90
	87661	49.35
Pathology & Lal	- Cytopathology	
	88155	8.42
	88160	50.25
	88161	45.44
	88165	14.86
	88167	14.86
	88172	42.50
Pathology & Lat		
	94760	2.41
HCPCS J Codes	- Drugs other than oral	
	J0558	3.94
	J0561	4.96
	J0690	0.68
	J2010	7.17

Medicine - Immunization administration		
		Rates
Procedure Groupings	Procedure Codes	Reimbursement
Immunizations and V	accinations	

	90460	8.00
	90471	7.84
	90472	7.84
Medicine - Vaccines/toxoids	30472	7.04
Wedicine - vaccines/toxolds	00000	
	90632	45.54
	90633	30.73
	90636	99.08
	90654	17.82
	90656	13.28
	90660	22.10
	90670	145.05
	90673	35.04
	90703	35.54
	90707	63.94
	90710	180.40
	90714	19.32
	90715	32.46
	90716	113.28
	90732	73.34
	90733	132.15
	90734	121.15
	90736	196.04
	90743	22.82
	90744	22.82
	90746	56.25

Appendix B: HHSC Uniform Terms and Conditions Version 2.12

Grantee UTC VERSION 2.12 -- HTV Note: Appendix B not numbered in accordance with Open Enrollment

HHSC Uniform Terms and Conditions Version 2.12 Published and Effective: November 30, 2015

Responsible Office: Chief Counsel



Health and Human Services Commission

HHSC Uniform Terms and Conditions - Grant

Version 2.12

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ARTICLE I. DEFINITIONS AND INTERPRETIVE PROVISIONS

1.01 Definitions

As used in this Contract, unless the context clearly indicates otherwise, the following terms and conditions have the meanings assigned below:

- "Amendment" means a written agreement, signed by the parties hereto, which documents changes to the Contract other than those permitted by Work Orders or Technical Guidance Letters, as herein defined.
- "Attachment" means documents, terms, conditions, or additional information physically added to this Contract following the Signature Document or included by reference, as if physically, within the body of this Contract.
- "Contract" means the Signature Document, these Uniform Terms and Conditions, along with any Attachments, and any Amendments, or Technical Guidance Letters that may be issued by the System Agency, to be incorporated by reference herein for all purposes if issued.
- "<u>Deliverable</u>" means a work product prepared, developed, or procured by Grantee as part of the Services under the Contract for the use or benefit of the System Agency or the State of Texas.
- "Effective Date" means the date agreed to by the Parties as the date on which the Contract takes effect.
- "System Agency" means HHSC or any of the agencies of the State of Texas that are overseen by HHSC under authority granted under State law and the officers, employees, and designees of those agencies. These agencies include: the Department of Aging and Disability Services, the Department of Assistive and Rehabilitative Services, the Department of Family and Protective Services, and the Department of State Health Services.
- "<u>Federal Fiscal Year</u>" means the period beginning October 1 and ending September 30 each year, which is the annual accounting period for the United States government.
- "GAAP" means Generally Accepted Accounting Principles.
- "GASB" means the Governmental Accounting Standards Board.
- "Grantee" means the Party receiving funds under this Contract, if any.
- "<u>Health and Human Services Commission</u>" or "<u>HHSC</u>" means the administrative agency established under Chapter 531, Texas Government Code or its designee.
- "HUB" means Historically Underutilized Business, as defined by Chapter 2161 of the Texas Government Code.
- "Intellectual Property" means patents, rights to apply for patents, trademarks, trade names, service marks, domain names, copyrights and all applications and worldwide registration of

- such, schematics, industrial models, inventions, know-how, trade secrets, computer software programs, and other intangible proprietary information.
- "Mentor Protégé" means the Comptroller of Public Accounts' leadership program found at: http://www.window.state.tx.us/procurement/prog/hub/mentorprotege/.
- "Parties" means the System Agency and Grantee, collectively.
- "Party" means either the System Agency or Grantee, individually.
- "Program" means the statutorily authorized activities of the System Agency under which this Contract has been awarded.
- "Project" means specific activities of the Grantee that are supported by funds provided under this Contract.
- "Public Information Act" or "PIA" means Chapter 552 of the Texas Government Code.
- "Statement of Work" means the description of activities performed in completing the Project, as specified in the Contract and as may be amended.
- "Signature Document" means the document executed by both Parties that specifically sets forth all of the documents that constitute the Contract.
- "Solicitation" means the document issued by the System Agency under which applications for Program funds were requested, which is incorporated herein by reference for all purposes in its entirety, including all Amendments and Attachments.
- "Solicitation Response" means Grantee's full and complete response to the Solicitation, which is incorporated herein by reference for all purposes in its entirety, including any Attachments and addenda.
- "State Fiscal Year" means the period beginning September 1 and ending August 31 each year, which is the annual accounting period for the State of Texas.
- "State of Texas Textravel" means Texas Administrative Code, Title 34, Part 1, Chapter 5, Subchapter C, Section 5.22, relative to travel reimbursements under this Contract, if any.
- "<u>Technical Guidance Letter</u>" or "<u>TGL</u>" means an instruction, clarification, or interpretation of the requirements of the Contract, issued by the System Agency to the Grantee.

1.02 Interpretive Provisions

- a. The meanings of defined terms are equally applicable to the singular and plural forms of the defined terms.
- b. The words "hereof," "herein," "hereunder," and similar words refer to this Contract as a whole and not to any particular provision, section, Attachment, or schedule of this Contract unless otherwise specified.
- c. The term "including" is not limiting and means "including without limitation" and, unless otherwise expressly provided in this Contract, (i) references to contracts (including this Contract) and other contractual instruments shall be deemed to include all subsequent

Amendments and other modifications thereto, but only to the extent that such Amendments and other modifications are not prohibited by the terms of this Contract, and (ii) references to any statute or regulation are to be construed as including all statutory and regulatory provisions consolidating, amending, replacing, supplementing, or interpreting the statute or regulation.

- d. Any references to "sections," "appendices," or "attachments" are references to sections, appendices, or attachments of the Contract.
- e. Any references to agreements, contracts, statutes, or administrative rules or regulations in the Contract are references to these documents as amended, modified, or supplemented from time to time during the term of the Contract.
- f. The captions and headings of this Contract are for convenience of reference only and do not affect the interpretation of this Contract.
- g. All Attachments within this Contract, including those incorporated by reference, and any Amendments are considered part of the terms of this Contract.
- h. This Contract may use several different limitations, regulations, or policies to regulate the same or similar matters. All such limitations, regulations, and policies are cumulative and each will be performed in accordance with its terms.
- i. Unless otherwise expressly provided, reference to any action of the System Agency or by the System Agency by way of consent, approval, or waiver will be deemed modified by the phrase "in its sole discretion."
- j. Time is of the essence in this Contract.

ARTICLE II PAYMENT METHODS AND RESTRICTIONS

2.01 Payment Methods

Except as otherwise provided by the provisions of the Contract, the payment method will be one or more of the following:

- a. cost reimbursement. This payment method is based on an approved budget and submission of a request for reimbursement of expenses Grantee has incurred at the time of the request:
- b. unit rate/fee-for-service. This payment method is based on a fixed price or a specified rate(s) or fee(s) for delivery of a specified unit(s) of service and acceptable submission of all required documentation, forms and/or reports; or
- c. advance payment. This payment method is based on disbursal of the minimum necessary funds to carry out the Program or Project where the Grantee has implemented appropriate safeguards. This payment method will only be utilized in accordance with governing law and at the sole discretion of the System Agency.

Grantees shall bill the System Agency in accordance with the Contract. Unless otherwise specified in the Contract, Grantee shall submit requests for reimbursement or payment monthly by the last business day of the month following the month in which expenses were incurred or services provided. Grantee shall maintain all documentation that substantiates invoices and make the documentation available to the System Agency upon request.

2.02 Final Billing Submission

Unless otherwise provided by the System Agency, Grantee shall submit a reimbursement or payment request as a final close-out invoice not later than forty-five (45) calendar days following

the end of the term of the Contract. Reimbursement or payment requests received in the System Agency's offices more than forty-five (45) calendar days following the termination of the Contract may not be paid.

2.03 Financial Status Reports (FSRs)

Except as otherwise provided in these General Provisions or in the terms of any Program Attachment(s) that is incorporated into the Contract, for contracts with categorical budgets, Grantee shall submit quarterly FSRs to Accounts Payable by the last business day of the month following the end of each quarter of the Program Attachment term for System Agency review and financial assessment. Grantee shall submit the final FSR no later than forty-five (45) calendar days following the end of the applicable term.

2.04 Debt to State and Corporate Status

Pursuant to Tex. Gov. Code § 403.055, the Department will not approve and the State Comptroller will not issue payment to Grantee if Grantee is indebted to the State for any reason, including a tax delinquency. Grantee, if a corporation, certifies by execution of this Contract that it is current and will remain current in its payment of franchise taxes to the State of Texas or that it is exempt from payment of franchise taxes under Texas law (Tex. Tax Code §§ 171.001 et seq.). If tax payments become delinquent during the Contract term, all or part of the payments under this Contract may be withheld until Grantee's delinquent tax is paid in full.

2.05 Application of Payment Due

Grantee agrees that any payments due under this Contract will be applied towards any debt of Grantee, including but not limited to delinquent taxes and child support that is owed to the State of Texas.

2.06 Use of Funds

Grantee shall expend funds provided under this Contract only for the provision of approved services and for reasonable and allowable expenses directly related to those services.

2.07 Use for Match Prohibited

Grantee shall not use funds provided under this Contract for matching purposes in securing other funding without the written approval of the System Agency.

2.08 Program Income

Income directly generated from funds provided under this Contract or earned only as a result of such funds is Program Income. Unless otherwise required under the Program, Grantee shall use the addition alternative, as provided in UGMS § __.25(g)(2), for the use of Project income to further the Program, and Grantee shall spend the Program Income on the Project. Grantee shall identify and report this income in accordance with the Contract, applicable law, and the Contractor's Financial Procedures Manual located at http://www.dshs.state.tx.us/contracts/cfpm.shtm. Grantee shall expend Program Income during the Program Attachment term and may not carry forward to any succeeding term. Grantee shall refund program income not expended in the term in which it is earned to the System Agency. The System Agency may base future funding levels, in part, upon Grantee's proficiency in identifying, billing, collecting, and reporting Program Income, and in using it for the purposes and under the conditions specified in this Contract.

2.09 Nonsupplanting

Grantee shall not use funds from this Contract to replace or substitute for existing funding from other but shall use funds from this Contract to supplement existing state or local funds currently available. Grantee shall make a good faith effort to maintain its current level of support. Grantee may be required to submit documentation substantiating that a reduction in state or local funding, if any, resulted for reasons other than receipt or expected receipt of funding under this Contract.

ARTICLE III. STATE AND FEDERAL FUNDING

3.01 Funding

This Contract is contingent upon the availability of sufficient and adequate funds. If funds become unavailable through lack of appropriations, budget cuts, transfer of funds between programs or agencies, amendment of the Texas General Appropriations Act, agency consolidation, or any other disruptions of current funding for this Contract, the System Agency may restrict, reduce, or terminate funding under this Contract. This Contract is also subject to immediate cancellation or termination, without penalty to the System Agency, if sufficient and adequate funds are not available. Grantee will have no right of action against the System Agency if the System Agency cannot perform its obligations under this Contract as a result of lack of funding for any activities or functions contained within the scope of this Contract. In the event of cancellation or termination under this Section, the System Agency will not be required to give notice and will not be liable for any damages or losses caused or associated with such termination or cancellation.

3.02 No debt Against the State

The Contract will not be construed as creating any debt by or on behalf of the State of Texas.

3.03 Debt to State

If a payment law prohibits the Texas Comptroller of Public Accounts from making a payment, the Grantee acknowledges the System Agency's payments under the Contract will be applied toward eliminating the debt or delinquency. This requirement specifically applies to any debt or delinquency, regardless of when it arises.

3.04 Recapture of Funds

The System Agency may withhold all or part of any payments to Grantee to offset overpayments made to the Grantee. Overpayments as used in this Section include payments (i) made by the System Agency that exceed the maximum allowable rates; (ii) that are not allowed under applicable laws, rules, or regulations; or (iii) that are otherwise inconsistent with this Contract, including any unapproved expenditures. Grantee understands and agrees that it will be liable to the System Agency for any costs disallowed pursuant to financial and compliance audit(s) of funds received under this Contract. Grantee further understands and agrees that reimbursement of such disallowed costs will be paid by Grantee from funds which were not provided or otherwise made available to Grantee under this Contract.

ARTICLE IV ALLOWABLE COSTS AND AUDIT REQUIREMENTS

4.01 Allowable Costs.

System Agency will reimburse the allowable costs incurred in performing the Project that are sufficiently documented. Grantee must have incurred a cost prior to claiming reimbursement and within the applicable term to be eligible for reimbursement under this Contract. The System Agency will determine whether costs submitted by Grantee are allowable and eligible for reimbursement. If the System Agency has paid funds to Grantee for unallowable or ineligible costs, the System Agency will notify Grantee in writing, and Grantee shall return the funds to the System Agency within thirty (30) calendar days of the date of this written notice. The System Agency may withhold all or part of any payments to Grantee to offset reimbursement for any unallowable or ineligible expenditure that Grantee has not refunded to the System Agency, or if financial status report(s) required under the Financial Status Reports section are not submitted by the due date(s). The System Agency may take repayment (recoup) from funds available under this Contract in amounts necessary to fulfill Grantee's repayment obligations. Applicable cost principles, audit requirements, and administrative requirements include-

Applicable Entity	Applicable Cost Principles	Audit Requirements	Administrative Requirements
State, Local and Tribal Governments	2 CFR, Part 225	2 CFR Part 200, Subpart F and UGMS	2 CFR Part 200 and UGMS
Educational Institutions	2 CFR, Part 220	2 CFR Part 200, Subpart F and UGMS	2 CFR Part 200 and UGMS
Non-Profit Organizations	2 CFR, Part 230	2 CFR Part 200, Subpart F and UGMS	2 CFR Part 200 and UGMS
For-profit Organization other than a hospital and an organization named in OMB Circular A-122 (2 CFR Part, 230) as not subject to that circular.	48 CFR Part 31, Contract Cost Principles Procedures, or uniform cost accounting standards that comply with cost principles acceptable to the federal or state awarding agency	2 CFR Part 200, Subpart F and UGMS	2 CFR Part 200 and UGMS

A chart of applicable Federal awarding agency common rules is located through a web link on the System Agency website at http://www.dshs.state.tx.us/contracts/links.shtm. OMB Circulars will be applied with the modifications prescribed by UGMS with effect given to whichever provision imposes the more stringent requirement in the event of a conflict.

4.02 Independent Single or Program-Specific Audit

If Grantee, within Grantee's fiscal year, expends a total amount of at least SEVEN HUNDRED FIFTY THOUSAND DOLLARS (\$750,000) in federal funds awarded, Grantee shall have a single audit or program-specific audit in accordance with the 2 CFR 200. The \$750,000 federal threshold amount includes federal funds passed through by way of state agency awards. If Grantee, within Grantee's fiscal year, expends a total amount of at least \$500,000 in state funds awarded, Grantee must have a single audit or program-specific audit in accordance with UGMS. State of Texas Single Audit Circular. For-profit Grantees whose expenditures meet or exceed the federal or state expenditure thresholds stated above shall follow the guidelines in 2 CFR 200 or UGMS, as applicable, for their program-specific audits. The HHSC Office of Inspector General (OIG) will notify Grantee to complete the Single Audit Status Registration Form. If Grantee fails to complete the Single Audit Status Form within thirty (30) calendar days after notification by OIG to do so, Grantee shall be subject to the System Agency sanctions and remedies for non-compliance with this Contract. The audit must be conducted by an independent certified public accountant and in accordance with applicable OMB Circulars, Government Auditing Standards, and UGMS. Grantee shall procure audit services in compliance with this section, state procurement procedures, as well as with the provisions of UGMS

4.03 Submission of Audit

Within thirty (30) calendar days of receipt of the audit reports required by the Independent Single or Program-Specific Audit section, Grantee shall submit one copy to the System Agency's Contract Representative identified in the Signature Document and one copy to the OIG at the following address:

Health and Human Services Commission Office of Inspector General Compliance/Audit, Mail Code 1326 P.O. Box 85200 Austin, Texas 78708-5200

Electronic submission to the System Agency should be addressed as indicated in the Signature Document

Electronic submission to HHSC should be addressed as follows: Dani.fielding@hhsc.state.tx.us

If Grantee fails to submit the audit report as required by the Independent Single or Program-Specific Audit section within thirty (30) calendar days of receipt by Grantee of an audit report, Grantee shall be subject to the System Agency sanctions and remedies for non-compliance with this Contract.

ARTICLE V AFFIRMATIONS, ASSURANCES AND CERTIFICATIONS

5.01 General Affirmations

Grantee certifies that, to the extent General Affirmations are incorporated into the Contract under the Signature Document, the General Affirmations have been reviewed and that Grantee is in compliance with each of the requirements reflected therein.

5.02 Federal Assurances

Grantee further certifies that, to the extent Federal Assurances are incorporated into the Contract under the Signature Document, the Federal Assurances have been reviewed and that Grantee is in compliance with each of the requirements reflected therein.

5.03 Federal Certifications

Grantee further certifies, to the extent Federal Certifications are incorporated into the Contract under the Signature Document, that the Federal Certifications have been reviewed, and that Grantee is in compliance with each of the requirements reflected therein. In addition, Grantee certifies that it is in compliance with all applicable federal laws, rules, or regulations, as they may pertain to this Contract.

ARTICLE VI OWNERSHIP AND INTELLECTUAL PROPERTY

6.01 Ownership

The System Agency will own, and Grantee hereby assigns to the System Agency, all right, title, and interest in all Deliverables.

6.02 Intellectual Property

- a. The System Agency and Grantee will retain ownership, all rights, title, and interest in and to, their respective pre-existing Intellectual Property. A license to either Party's pre-existing Intellectual Property must be agreed to under this or another contract.
- b. Grantee grants to the System Agency and the State of Texas a royalty-free, paid up, worldwide, perpetual, non-exclusive, non-transferable license to use any Intellectual Property invented or created by Grantee, Grantee's contractor, or a subcontractor in the performance of the Project. Grantee will require its contractors to grant such a license under its contracts.
- c. As used herein, "Intellectual Property" shall mean: inventions and business processes, whether or not patentable; works of authorship; trade secrets; trademarks; service marks; industrial designs; and other intellectual property incorporated in any Deliverable and first created or developed by Grantee, Grantee's contractor or a subcontractor in performing the Project.

ARTICLE VII RECORDS, AUDIT, AND DISCLOSURE

7.01 Books and Records

Grantee will keep and maintain under GAAP or GASB, as applicable, full, true, and complete records necessary to fully disclose to the System Agency, the Texas State Auditor's Office, the United States Government, and their authorized representatives sufficient information to

determine compliance with the terms and conditions of this Contract and all state and federal rules, regulations, and statutes. Unless otherwise specified in this Contract, Grantee will maintain legible copies of this Contract and all related documents for a minimum of seven (7) years after the termination of the contract period or seven (7) years after the completion of any litigation or dispute involving the Contract, whichever is later.

7.02 Access to records, books, and documents

In addition to any right of access arising by operation of law, Grantee and any of Grantee's affiliate or subsidiary organizations, or Subcontractors will permit the System Agency or any of its duly authorized representatives, as well as duly authorized federal, state or local authorities. unrestricted access to and the right to examine any site where business is conducted or Services are performed, and all records, which includes but is not limited to financial, client and patient records, books, papers or documents related to this Contract. If the Contract includes federal funds, federal agencies that will have a right of access to records as described in this section include: the federal agency providing the funds, the Comptroller General of the United States, the General Accounting Office, the Office of the Inspector General, and any of their authorized representatives. In addition, agencies of the State of Texas that will have a right of access to records as described in this section include: the System Agency, HHSC, HHSC's contracted examiners, the State Auditor's Office, the Texas Attorney General's Office, and any successor agencies. Each of these entities may be a duly authorized authority. If deemed necessary by the System Agency or any duly authorized authority, for the purpose of investigation or hearing, Grantee will produce original documents related to this Contract. The System Agency and any duly authorized authority will have the right to audit billings both before and after payment, and all documentation that substantiates the billings. Grantee will include this provision concerning the right of access to, and examination of, sites and information related to this Contract in any Subcontract it awards.

7.03 Response/compliance with audit or inspection findings

- a. Grantee must act to ensure its and its Subcontractor's compliance with all corrections necessary to address any finding of noncompliance with any law, regulation, audit requirement, or generally accepted accounting principle, or any other deficiency identified in any audit, review, or inspection of the Contract and the goods or services provided hereunder. Any such correction will be at Grantee or its Subcontractor's sole expense. Whether Grantee's action corrects the noncompliance will be solely the decision of the System Agency.
- b. As part of the Services, Grantee must provide to HHSC upon request a copy of those portions of Grantee's and its Subcontractors' internal audit reports relating to the Services and Deliverables provided to the State under the Contract.

7.04 SAO Audit

Grantee understands that acceptance of funds directly under the Contract or indirectly through a Subcontract under the Contract acts as acceptance of the authority of the State Auditor's Office (SAO), or any successor agency, to conduct an audit or investigation in connection with those funds. Under the direction of the legislative audit committee, an entity that is the subject of an audit or investigation by the SAO must provide the SAO with access to any information the SAO considers relevant to the investigation or audit. Grantee agrees to cooperate fully with the SAO

or its successor in the conduct of the audit or investigation, including providing all records requested. Grantee will ensure that this clause concerning the authority to audit funds received indirectly by Subcontractors through Grantee and the requirement to cooperate is included in any Subcontract it awards.

7.05 Confidentiality

Any specific confidentiality agreement between the Parties takes precedent over the terms of this section. To the extent permitted by law, Grantee agrees to keep all information confidential, in whatever form produced, prepared, observed, or received by Grantee. The provisions of this section remain in full force and effect following termination or cessation of the services performed under this Contract.

7.06 Public Information Act

Information related to the performance of this Contract may be subject to the PIA and will be withheld from public disclosure or released only in accordance therewith. Grantee must make all information not otherwise excepted from disclosure under the PIA available in portable document file (".pdf") format or any other format agreed between the Parties.

ARTICLE VIII CONTRACT MANAGEMENT AND EARLY TERMINATION

8.01 Contract Management

To ensure full performance of the Contract and compliance with applicable law, the System Agency may take actions including:

- a. Suspending all or part of the Contract;
- b. Requiring the Grantee to take specific corrective actions in order to remain in compliance with term of the Contract:
- c. Recouping payments made to the Grantee found to be in error;
- d. Suspending, limiting, or placing conditions on the continued performance of the Project:
- e. Imposing any other remedies authorized under this Contract; and
- f. Imposing any other remedies, sanctions or penalties permitted by federal or state statute, law, regulation, or rule.

8.02 Termination for Convenience

The System Agency may terminate the Contract at any time when, in its sole discretion, the System Agency determines that termination is in the best interests of the State of Texas. The termination will be effective on the date specified in HHSC's notice of termination.

8.03 Termination for Cause

Except as otherwise provided by the U.S. Bankruptcy Code, or any successor law, the System Agency may terminate the Contract, in whole or in part, upon either of the following conditions:

a. Material Breach

The System Agency will have the right to terminate the Contract in whole or in part if the System Agency determines, at its sole discretion, that Grantee has materially breached the Contract or has failed to adhere to any laws, ordinances, rules, regulations or orders of any public authority having jurisdiction and such violation prevents or substantially impairs performance of Grantee's duties under the Contract. Grantee's misrepresentation in any aspect of Grantee's

Solicitation Response, if any or Grantee's addition to the Excluded Parties List System (EPLS) will also constitute a material breach of the Contract.

b. Failure to Maintain Financial Viability

The System Agency may terminate the Contract if, in its sole discretion, the System Agency has a good faith belief that Grantee no longer maintains the financial viability required to complete the Services and Deliverables, or otherwise fully perform its responsibilities under the Contract.

8.04 Equitable Settlement

Any early termination under this Article will be subject to the equitable settlement of the respective interests of the Parties up to the date of termination.

ARTICLE IX MISCELLANEOUS PROVISIONS

9.01 Amendment

The Contract may only be amended by an Amendment executed by both Parties.

9.02 Insurance

Unless otherwise specified in this Contract, Grantee will acquire and maintain, for the duration of this Contract, insurance coverage necessary to ensure proper fulfillment of this Contract and potential liabilities thereunder with financially sound and reputable insurers licensed by the Texas Department of Insurance, in the type and amount customarily carried within the industry as determined by the System Agency. Grantee will provide evidence of insurance as required under this Contract, including a schedule of coverage or underwriter's schedules establishing to the satisfaction of the System Agency the nature and extent of coverage granted by each such policy, upon request by the System Agency. In the event that any policy is determined by the System Agency to be deficient to comply with the terms of this Contract, Grantee will secure such additional policies or coverage as the System Agency may reasonably request or that are required by law or regulation. If coverage expires during the term of this Contract, Grantee must produce renewal certificates for each type of coverage.

These and all other insurance requirements under the Contract apply to both Grantee and its Subcontractors, if any. Grantee is responsible for ensuring its Subcontractors' compliance with all requirements.

9.03 Legal Obligations

Grantee will comply with all applicable federal, state, and local laws, ordinances, and regulations, including all federal and state accessibility laws relating to direct and indirect use of information and communication technology. Grantee will be deemed to have knowledge of all applicable laws and regulations and be deemed to understand them. In addition to any other act or omission that may constitute a material breach of the Contract, failure to comply with this Section may also be a material breach of the Contract.

9.04 Permitting and Licensure

At Grantee's sole expense, Grantee will procure and maintain for the duration of this Contract any state, county, city, or federal license, authorization, insurance, waiver, permit, qualification or certification required by statute, ordinance, law, or regulation to be held by Grantee to provide

the goods or Services required by this Contract. Grantee will be responsible for payment of all taxes, assessments, fees, premiums, permits, and licenses required by law. Grantee agrees to be responsible for payment of any such government obligations not paid by its contactors or subcontractors during performance of this Contract.

9.05 Indemnity

TO THE EXTENT ALLOWED BY LAW, GRANTEE WILL DEFEND, INDEMNIFY, AND HOLD HARMLESS THE STATE OF TEXAS AND ITS OFFICERS AND EMPLOYEES, AND THE SYSTEM AGENCY AND ITS OFFICERS AND EMPLOYEES, FROM AND AGAINST ALL CLAIMS, ACTIONS, SUITS, DEMANDS, PROCEEDINGS, COSTS, DAMAGES, AND LIABILITIES, INCLUDING ATTORNEYS' FEES AND COURT COSTS ARISING OUT OF, OR CONNECTED WITH, OR RESULTING FROM:

- a. Grantee's performance of the Contract, including any negligent acts or omissions of Grantee, or any agent, employee, subcontractor, or supplier of Grantee, or any third party under the control or supervision of Grantee, in the execution or performance of this Contract; or
- b. ANY BREACH OR VIOLATION OF A STATUTE, ORDINANCE, GOVERNMENTAL REGULATION, STANDARD, RULE, OR BREACH OF CONTRACT BY GRANTEE, ANY AGENT, EMPLOYEE, SUBCONTRACTOR, OR SUPPLIER OF GRANTEE, OR ANY THIRD PARTY UNDER THE CONTROL OR SUPERVISION OF GRANTEE, IN THE EXECUTION OR PERFORMANCE OF THIS CONTRACT; OR
- c. EMPLOYMENT OR ALLEGED EMPLOYMENT, INCLUDING CLAIMS OF DISCRIMINATION AGAINST GRANTEE, ITS OFFICERS, OR ITS AGENTS; OR
- d. Work under this Contract that infringes or misappropriates any right of any third person or entity based on copyright, patent, trade secret, or other intellectual property rights.

GRANTEE WILL COORDINATE ITS DEFENSE WITH THE SYSTEM AGENCY AND ITS COUNSEL. THIS PARAGRAPH IS NOT INTENDED TO AND WILL NOT BE CONSTRUED TO REQUIRE GRANTEE TO INDEMNIFY OR HOLD HARMLESS THE STATE OR THE SYSTEM AGENCY FOR ANY CLAIMS OR LIABILITIES RESULTING SOLELY FROM THE GROSS NEGLIGENCE OF THE SYSTEM AGENCY OR ITS EMPLOYEES. THE PROVISIONS OF THIS SECTION WILL SURVIVE TERMINATION OF THIS CONTRACT.

9.06 Assignments

Grantee may not assign all or any portion of its rights under, interests in, or duties required under this Contract without prior written consent of the System Agency, which may be withheld or granted at the sole discretion of the System Agency. Except where otherwise agreed in writing by the System Agency, assignment will not release Grantee from its obligations under the Contract.

Grantee understands and agrees the System Agency may in one or more transactions assign, pledge, or transfer the Contract. This assignment will only be made to another State agency or a non-state agency that is contracted to perform agency support.

9.07 Relationship of the Parties

Grantee is, and will be, an independent contractor and, subject only to the terms of this Contract, will have the sole right to supervise, manage, operate, control, and direct performance of the details incident to its duties under this Contract. Nothing contained in this Contract will be deemed or construed to create a partnership or joint venture, to create relationships of an employer-employee or principal-agent, or to otherwise create for the System Agency any liability whatsoever with respect to the indebtedness, liabilities, and obligations of Grantee or any other Party.

Grantee will be solely responsible for, and the System Agency will have no obligation with respect to:

- a. Payment of Grantee's employees for all Services performed;
- b. Wnsuring each of its employees, agents, or Subcontractors who provide Services or Deliverables under the Contract are properly licensed, certified, or have proper permits to perform any activity related to the Work;
- c. Withholding of income taxes, FICA, or any other taxes or fees;
- d. Industrial or workers' compensation insurance coverage;
- e. Participation in any group insurance plans available to employees of the State of Texas;
- f. Participation or contributions by the State to the State Employees Retirement System;
- g. Accumulation of vacation leave or sick leave; or
- h. Unemployment compensation coverage provided by the State.

9.08 Technical Guidance Letters

In the sole discretion of the System Agency, and in conformance with federal and state law, the System Agency may issue instructions, clarifications, or interpretations as may be required during Work performance in the form of a Technical Guidance Letter. A TGL must be in writing, and may be delivered by regular mail, electronic mail, or facsimile transmission. Any TGL issued by the System Agency will be incorporated into the Contract by reference herein for all purposes when it is issued.

9.09 Governing Law and Venue

This Contract and the rights and obligations of the Parties hereto will be governed by, and construed according to, the laws of the State of Texas, exclusive of conflicts of law provisions. Venue of any suit brought under this Contract will be in a court of competent jurisdiction in Travis County, Texas unless otherwise elected by the System Agency. Grantee irrevocably waives any objection, including any objection to personal jurisdiction or the laying of venue or based on the grounds of forum non conveniens, which it may now or hereafter have to the bringing of any action or proceeding in such jurisdiction in respect of this Contract or any document related hereto. Severability

If any provision contained in this Contract is held to be unenforceable by a court of law or equity, this Contract will be construed as if such provision did not exist and the non-enforceability of such provision will not be held to render any other provision or provisions of this Contract unenforceable.

9.10 Survivability

Termination or expiration of this Contract or a Contract for any reason will not release either party from any liabilities or obligations in this Contract that the parties have expressly agreed will survive any such termination or expiration, remain to be performed, or by their nature would be intended to be applicable following any such termination or expiration, including maintaining confidentiality of information and records retention.

9.11 Force Majeure

Except with respect to the obligation of payments under this Contract, if either of the Parties, after a good faith effort, is prevented from complying with any express or implied covenant of this Contract by reason of war; terrorism; rebellion; riots; strikes; acts of God; any valid order, rule, or regulation of governmental authority; or similar events that are beyond the control of the affected Party (collectively referred to as a "Force Majeure"), then, while so prevented, the affected Party's obligation to comply with such covenant will be suspended, and the affected Party will not be liable for damages for failure to comply with such covenant. In any such event, the Party claiming Force Majeure will promptly notify the other Party of the Force Majeure event in writing and, if possible, such notice will set forth the extent and duration thereof.

9.12 No Waiver of Provisions

Neither failure to enforce any provision of this Contract nor payment for services provided under it constitute waiver of any provision of the Contract.

9.13 Publicity

Except as provided in the paragraph below, Grantee must not use the name of, or directly or indirectly refer to, the System Agency, the State of Texas, or any other State agency in any media release, public announcement, or public disclosure relating to the Contract or its subject matter, including in any promotional or marketing materials, customer lists, or business presentations.

Grantee may publish, at its sole expense, results of Grantee performance under the Contract with the System Agency's prior review and approval, which the System Agency may exercise at its sole discretion. Any publication (written, visual, or sound) will acknowledge the support received from the System Agency and any Federal agency, as appropriate.

9.14 Prohibition on Non-compete Restrictions

Grantee will not require any employees or Subcontractors to agree to any conditions, such as non-compete clauses or other contractual arrangements that would limit or restrict such persons or entities from employment or contracting with the State of Texas.

9.15 No Waiver of Sovereign Immunity

Nothing in the Contract will be construed as a waiver of sovereign immunity by the System Agency.

9.16 Entire Contract and Modification

The Contract constitutes the entire agreement of the Parties and is intended as a complete and exclusive statement of the promises, representations, negotiations, discussions, and other agreements that may have been made in connection with the subject matter hereof. Any

additional or conflicting terms in any future document incorporated into the Contract will be harmonized with this Contract to the extent possible by the System Agency.

9.17 Counterparts

This Contract may be executed in any number of counterparts, each of which will be an original, and all such counterparts will together constitute but one and the same Contract.

9.18 Proper Authority

Each Party hereto represents and warrants that the person executing this Contract on its behalf has full power and authority to enter into this Contract. Any Services or Work performed by Grantee before this Contract is effective or after it ceases to be effective are performed at the sole risk of Grantee with respect to compensation.

9.19 Employment Verification

Grantee will confirm the eligibility of all persons employed during the contract term to perform duties within Texas and all persons, including subcontractors, assigned by the contractor to perform work pursuant to the Contract.

9.20 Civil Rights

- a. Grantee agrees to comply with state and federal anti-discrimination laws, including:
 - 1. Title VI of the Civil Rights Act of 1964 (42 U.S.C. §2000d et seq.);
 - 2. Section 504 of the Rehabilitation Act of 1973 (29 U.S.C. §794);
 - 3. Americans with Disabilities Act of 1990 (42 U.S.C. §12101 et seg.);
 - 4. Age Discrimination Act of 1975 (42 U.S.C. §§6101-6107);
 - 5. Title IX of the Education Amendments of 1972 (20 U.S.C. §§1681-1688);
 - 6. Food and Nutrition Act of 2008 (7 U.S.C. §2011 et seq.); and
 - 7. The System Agency's administrative rules, as set forth in the Texas Administrative Code, to the extent applicable to this Agreement.

Grantee agrees to comply with all amendments to the above-referenced laws, and all requirements imposed by the regulations issued pursuant to these laws. These laws provide in part that no persons in the United States may, on the grounds of race, color, national origin, sex, age, disability, political beliefs, or religion, be excluded from participation in or denied any aid, care, service or other benefits provided by Federal or State funding, or otherwise be subjected to discrimination.

b. Grantee agrees to comply with Title VI of the Civil Rights Act of 1964, and its implementing regulations at 45 C.F.R. Part 80 or 7 C.F.R. Part 15, prohibiting a contractor from adopting and implementing policies and procedures that exclude or have the effect of excluding or limiting the participation of clients in its programs, benefits, or activities on the basis of national origin. State and federal civil rights laws require contractors to provide alternative methods for ensuring access to services for applicants and recipients who cannot express themselves fluently in English. Grantee agrees to take reasonable steps to provide services and information, both orally and in writing, in appropriate languages other than English, in order to ensure that persons with limited English proficiency are effectively informed and can have meaningful access to programs, benefits, and activities.

- c. Grantee agrees to post applicable civil rights posters in areas open to the public informing clients of their civil rights and including contact information for the HHS Civil Rights Office. The posters are available on the HHS website at: http://www.hhsc.state.tx.us/about_hhsc/civil-rights/brochures-posters.shtml
- d. Grantee agrees to comply with Executive Order 13279, and its implementing regulations at 45 C.F.R. Part 87 or 7 C.F.R. Part 16. These provide in part that any organization that participates in programs funded by direct financial assistance from the United States Department of Agriculture or the United States Department of Health and Human Services shall not discriminate against a program beneficiary or prospective program beneficiary on the basis of religion or religious belief.
- e. Upon request, Grantee will provide HHSC Civil Rights Office with copies of all of the Grantee's civil rights policies and procedures.
- f. Grantee must notify HHSC's Civil Rights Office of any civil rights complaints received relating to its performance under this Agreement. This notice must be delivered no more than ten (10) calendar days after receipt of a complaint. Notice provided pursuant to this section must be directed to:

HHSC Civil Rights Office 701 W. 51st Street, Mail Code W206 Austin, Texas 78751 Phone Toll Free: (888) 388-6332

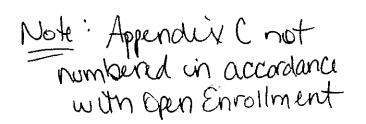
Phone: (512) 438-4313

TTY Toll Free: (877) 432-7232

Fax: (512) 438-5885.

Appendix C: HHSC Special Conditions Version 1.0

HHSC Special Conditions 1 0.pdf HHSC Special Conditions – Version 1.0
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Responsible Office: Office of Chief Counsel, HHSC Contract Group





Health and Human Services Commission Special Conditions Version 1.0

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HHSC SPECIAL CONDITIONS

The terms and conditions of these Special Conditions are incorporated into and made a part of the Contract. Capitalized items used in these Special Conditions and not otherwise defined have the meanings assigned to them in HHSC Uniform Terms and Conditions – Vendor, Version 2.12

ARTICLE I. SPECIAL DEFINITIONS

"Conflict of Interest" means a set of facts or circumstances, a relationship, or other situation under which Contractor, a Subcontractor, or individual has past, present, or currently planned personal or financial activities or interests that either directly or indirectly: (1) impairs or diminishes the Contractor's, or Subcontractor's ability to render impartial or objective assistance or advice to the HHSC; or (2) provides the Contractor or Subcontractor an unfair competitive advantage in future HHSC procurements.

"Contractor Agents" means Contractor's representatives, employees, officers, Subcontractors, as well as their employees, contractors, officers, and agents.

"Custom Software" means Software developed as a Deliverable or in connection with the Agreement,

"Data Use Agreement" means the agreement incorporated into the Contract to facilitate creation, receipt, maintenance, use, disclosure or access to Confidential Information.

"Federal Financial Participation" is a program that allows states to receive partial reimbursement for activities that meet certain objectives of the federal government. It is also commonly referred to as the Federal Medical Assistance Percentage (FMAP).

"Item of Noncompliance" means Contractor's acts or omissions that: (1) violate a provision of the Contract; (2) fail to ensure adequate performance of the Work; (3) represent a failure of Contractor to be responsive to a request of HHSC relating to the Work under the Contract.

"Minor Administrative Change" refers to a change to the Contract that does not increase the fees or term and done in accordance with Section 6.02 of these Special Conditions.

"Other Confidential Information" means any communication or record (whether oral, written, electronically stored or transmitted, or in any other form) provided to or made available to Contractor; or that Contractor may create, receive, maintain, use, disclose or have access to on behalf of HHSC or through performance of the Work, which is not designated as Confidential Information in the Data Use Agreement.

"Outside the United States" means any location that is not within the territorial boundaries comprising the republic of the United States of America, including any of the 48 coterminous states in North America, the states of Alaska and Hawaii, and the District of Columbia.

"Software" means all operating system and applications software used or created by Contractor to perform the Work under the Contract.

"State" means the State of Texas and, unless otherwise indicated or appropriate, will be interpreted to mean HHSC and other agencies of the State of Texas that may participate in the administration of HHSC

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Programs; provided, however, that no provision will be interpreted to include any entity other than HHSC as the contracting agency.

"Third Party Software" refers to software programs or plug-ins developed by companies or individuals other than Contractor which are used in performance of the Work. It does not include items which are ancillary to the performance of the Work, such as internal systems of Contractor which were deployed by Contractor prior to the Contract and not procured to perform the Work.

"Turnover" means the effort necessary to enable HHSC, or its designee, to effectively close out the Contract and move the Work to another vendor or to perform the Work by itself.

"Turnover Plan" means the written plan developed by Contractor, approved by HHSC, and to be employed when the Work described in the Contract transfers to HHSC, or its designee, from the Contractor.

"VUTC" means HHSC's Uniform Terms and Conditions – Vendor, Version 2.12

"WSD" means the Work, Services, or Deliverables to be performed or provided under the Contract.

ARTICLE II. GENERAL PROVISIONS

2.01 Controlling Order

Unless otherwise agreed, in the event of any conflict or contradiction between or among the provisions of the Contract, the provisions in the documents will control in the following order:

- a. The Signature Document;
- b. These Special Conditions;
- c. HHSC Uniform Terms and Conditions Vendor;
- d. The Solicitation and any addendums, corrections, and clarifications; then
- e. Contractor's Solicitation Response and any agreed to modifications.

2.02 Inducements

In awarding the Contract, the HHSC relies on Contractor's assurances of the following:

- a. Contractor and its Subcontractors are established providers of the WSD described in the Solicitation and required under the Contract;
- b. Contractor and its Subcontractors have the skills, qualifications, expertise, financial resources, and experience necessary to perform the WSD in an efficient, cost-effective manner, with a high degree of quality and responsiveness.
- c. Contractor has performed similar WSD for other public or private entities;
- d. Contractor has thoroughly reviewed, analyzed, and understood the Solicitation, has timely raised all questions or objections to the Solicitation or WSD, and has had the opportunity to review and fully understand HHSC's current program and operating environment for the activities that are the subject of the Contract and the needs and requirements of the State during the Contract term;
- e. Contractor has had the opportunity to review and understand the State's stated objectives in entering into the Contract and, based on such review and understanding, Contractor currently has

the capability to perform the WSD in accordance with the terms and conditions of the Contract; and

f. Contractor fully understands the risks associated with public health and human service programs administered by HHSC as described in the Solicitation, including the risk of non-appropriation of funds.

2.03 Delegation of Authority

Whenever, by any provision of the Contract, any right, power, or duty is imposed or conferred on HHSC, the right, power, or duty so imposed or conferred is possessed and exercised by HHSC's Executive Commissioner unless such is delegated to duly appointed agents or employees of HHSC. HHSC's Executive Commissioner will reduce any delegation of authority to writing and provide a copy to Contractor on request. The authority delegated to Contractor by HHSC is limited to the terms of the Contract. Contractor may not rely upon implied authority and is not delegated authority under the Contract to:

- a. Make public policy;
- b. Promulgate, amend, or disregard administrative regulations or program policy decisions made by State and federal agencies responsible for administration of HHSC Programs; or
- c. Unilaterally communicate or negotiate with any federal or state agency or the Texas Legislature on behalf of the HHSC regarding HHSC Programs or the Contract. However, upon request and reasonable notice to the Contractor, Contractor will assist HHSC in communications and negotiations regarding the WSD under the Contract with state and federal governments.

2.04 Other System Agencies Participation in the Contract

In addition to providing the WSD specified for HHSC, Contractor agrees to allow other System Agencies the option to participate in the Contract under the same terms and conditions. Each System Agency that elects to obtain WSD under this section will issue a purchase or work order to Contractor, referring to, and incorporating by reference, the terms and conditions specified in the Contract.

System Agencies have no authority to modify the terms of the Contract. However, additional System Agency terms and conditions that do not conflict with the Contract, and are acceptable to the Contractor, may be added in a purchase or work order and given effect. No additional term or condition added in a purchase or work order issued by a System Agency can conflict with or diminish a term or condition of the Contract. In the event of a conflict between a System Agency's purchase or work order and the Contract, the Contract terms control.

2.05 Most Favored Customer

Contractor agrees that if during the term of the Contract, Contractor enters into any agreement with any other governmental customer, or any non-affiliated commercial customer by which it agrees to provide equivalent services at lower prices, or additional services at comparable prices, Contractor will notify HHSC within (10) business days from the date Contractor executes any such agreement. Contractor agrees, at HHSC's option, to amend the Contract to accord equivalent advantage to HHSC.

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2.06 Assumption After Assignment

As authorized in the VUTC, each party to whom an assignment is made must assume all or any part of Contractor's interests in the Contract, the WSD, and any documents executed with respect to the Contract, including, without limitation, the assignor's obligation for all or any portion of the purchase payments, in whole or in part.

2.07 Cooperation with HHSC Vendors

At HHSC's request, Contractor will allow parties interested in responding to other HHSC solicitations to have reasonable access during normal business hours to the WSD, software, systems documentation, and site visits to the Contractor's facilities. Contractor may elect to have such parties inspecting the WSD, facilities, software or systems documentation to agree to use the information so obtained only in the State of Texas and only for the purpose of responding to the relevant HHSC solicitation.

2.08 Renegotiation and Reprocurement Rights

Notwithstanding anything in the Contract to the contrary, HHSC may at any time during the term of the Contract exercise the option to notify Contractor that HHSC has elected to renegotiate certain terms of the Contract. Upon Contractor's receipt of any notice under this section, Contractor and HHSC will undertake good faith negotiations of the subject terms of the Contract.

HHSC may at any time issue solicitation instruments to other potential contractors for performance of any portion of the WSD covered by the Contract, including services similar or comparable to the WSD, performed by Contractor under the Contract. If HHSC elects to procure the WSD, or any portion thereof, from another vendor in accordance with this section, HHSC will have the termination rights set forth in the VUTC.

2.09 Solicitation Errors

Contractor will not take advantage of any errors or omissions in the Solicitation or the resulting Contract. Contractor must promptly notify HHSC of any errors or omissions that are discovered. Failure to notify HHSC of any errors will constitute a waiver of those errors.

ARTICLE III. PROHIBITION AGAINST PERFORMANCE OUTSIDE OF THE UNITED STATES

3.01 Authority

HHSC is responsible for the development and implementation of Software and hardware to support HHSC programs, which are paid for in whole or in part with State and federal funds. Accordingly, such Software and hardware may be subject to statutory restrictions on the export of technology to foreign nations, including but not limited to the Export Administration Regulations contained in 15 C.F.R. Parts 730-774.

3.02 Prohibition

Contractor agrees that, unless specifically authorized in writing by HHSC:

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- (1) All WSD under this Contract, including that of Subcontracts, will be performed exclusively within the United States. This obligation includes, but is not limited to, information technology services, processing, transmission, storage, archiving, data center services, disaster recovery sites and services, customer support, medical, dental, laboratory and clinical services, services related to Custom Software, and all modifications of Custom Software, Third Party Software, or vendor proprietary software;
- (2) All information obtained by Contractor or a Subcontractor under this Contract shall be maintained within the United States; and shall not leave the United States by any means (physical or electronic) at any time; and
- (3) Contractor shall not permit any person or entity at a location Outside The United States to have remote access to any of the WSD under the Contract without HHSC's written approval.

3.03 Exception

The prohibition against WSD Outside the United States does not preclude the acquisition or use of commercial off-the-shelf (COTS) software that is developed Outside the United States or hardware that is generically configured Outside the United States. The prohibition against WSD Outside the United States does not preclude Contractor from acquiring or using products or supplies that are manufactured Outside the United States, provided such products or supplies are commercially available within the United States for acquisition.

3.04 Remedy

Contractor's violation of this section will constitute a material breach of the Contract. Contractor will be liable to HHSC for all damages in accordance with the Contract.

ARTICLE IV. CONTRACTOR PERSONNEL AND SUBCONTRACTORS

4.01 Qualifications

Contractor agrees to maintain the organizational and administrative capacity and capabilities proposed in its response to the Solicitation, as modified, to carry out all duties and responsibilities under the Contract. Contractor Agents assigned to perform the duties and responsibilities under the Contract must be and remain properly trained and qualified for the functions they are to perform. Notwithstanding the transfer or turnover of personnel, Contractor remains obligated to perform all duties and responsibilities under the Contract without degradation and in strict accordance with the terms of the Contract.

4.02 Conduct and Removal

While performing the WSD under the Contract, Contractor Agents must comply with applicable Contract terms, State and federal rules, regulations, HHSC's policies, and HHSC's requests regarding personal and professional conduct; and otherwise conduct themselves in a businesslike and professional manner.

If HHSC determines in good faith that a particular Contractor Agent is not conducting himself or herself in accordance with the terms of the Contract, HHSC may provide Contractor with notice and documentation regarding its concerns. Upon receipt of such notice, Contractor must promptly investigate the matter and, at HHSC's election, take appropriate action that may include removing the Contractor Agent from

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performing any WSD under the Contract and replacing the Contractor Agent with a similarly qualified individual acceptable to HHSC as soon as reasonably practicable or as otherwise agreed to by HHSC.

4.03 No Authority

Contractor Agents are not employees of HHSC or the State of Texas and are considered Contractor's employees for all purposes. Except as provided in the Contract, neither Contractor nor any of Contractor Agents may act in any sense as agents or representatives of HHSC or the State of Texas.

4.04 E-Verify

By entering into this Contract, Contractor certifies and ensures that it utilizes and will continue to utilize, for the term of this Contract, the U.S. Department of Homeland Security's E-Verify system to determine the eligibility of:

- (1) All persons employed to WSD within the State of Texas, during the term of the Contract; and
- (2) All Contractor Agents assigned by Contractor to perform WSD pursuant to the Contract, within the United States of America.

4.05 Subcontractors Not Identified in the Solicitation Response

Prior to entering into a Subcontract, Contractor must identify any Subcontractor that is a newly-formed subsidiary or entity, whether or not an affiliate of Contractor, substantiate the proposed Subcontractor's ability to perform the subcontracted WSD, and certify to HHSC that no loss of WSD will occur as a result of the performance of such Subcontractor.

At HHSC's request, prior to executing a Subcontract with a value greater than \$100,000.00, Contractor must submit a copy of the Subcontract to HHSC for review and approval. HHSC reserves the right to:

- (1) Reject the Subcontract or require changes to any provisions that do not comply with the requirements, duties, or responsibilities of the Contract or that create significant barriers for HHSC to monitor compliance with the Contract;
- (2) Object to the selection of the Subcontractor; or
- (3) Object to the subcontracting of the WSD proposed to be subcontracted.

ARTICLE V. PERFORMANCE

5.01 Measurement

Satisfactory performance of the Contract, unless otherwise specified in the Contract, will be measured by:

- (1) Compliance with Contract requirements, including all representations and warranties;
- (2) Compliance with the WSD requested in the Solicitation and WSD proposed by Contractor in its response to the Solicitation and approved by HHSC;
- (3) Delivery of WSD in accordance with the service levels proposed by Contractor in the Solicitation Response as accepted by HHSC;
- (4) Results of audits, inspections, or quality checks performed by the HHSC or its designee;

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- (5) Timeliness, completeness, and accuracy of WSD; and
- (6) Achievement of specific performance measures and incentives as applicable.

ARTICLE VI. AMENDMENTS AND MODIFICATIONS

6.01 Formal Procedure

No different or additional WSD or contractual obligations will be authorized or performed unless contemplated within the Scope of Work and memorialized in an amendment or modification of the Contract that is executed in compliance with this Article. No waiver of any term, covenant, or condition of the Contract will be valid unless executed in compliance with this Article. Contractor will not be entitled to payment for WSD that is not authorized by a properly executed Contract amendment or modification, or through the express written authorization of HHSC.

Any changes to the Contract that results in a change to either the term, fees, or significantly impacting the obligations of the parties to the Contract must be effectuated by a formal Amendment to the Contract. Such Amendment must be signed by the appropriate and duly authorized representative of each party in order to have any effect.

6.02 Minor Administrative Changes

HHSC's designee, referred to as the Contract Manager, Project Sponsor, or other equivalent, in the Contract, is authorized to provide written approval of mutually agreed upon Minor Administrative Changes to the WSD or the Contract that do not increase the fees or term. Changes that increase the fees or term must be accomplished through the formal amendment procedure, as set forth in Section 6.01 of these Special Conditions. Upon approval of a Minor Administrative Change, HHSC and Contractor will maintain written notice that the change has been accepted in their Contract files.

6.03 Technical Guidance Letters

Notwithstanding anything to the contrary in the Contract, Technical Guidance Letters ("TGL") as provided by the VUTC will not act as an Amendment or modification to the Contract to the extent such affect price or term of the Contract. Such TGLs are interpretive and instructional only and are not authorized to extend the term, modify the fees or other payment arrangements, increase the Contract total value, or materially change the substance of the WSD.

ARTICLE VII. AUDITS AND RECORDS

7.01 Record Retention

Contractor will comply with the records retention schedule approved by the Texas State Library and Archives Commission, unless a longer period is specified in the Contract. Contractor acknowledges that such schedule may be amended or modified from time to time and agrees to give any such modification or amendment full effect. The current approved schedule is published at https://www.tsl.texas.gov/sites/default/files/public/tslac/slrm/state/schedules/529.PDF. It is Contractor's

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responsibility to monitor the Texas State Library and Archives Commission's approval of HHSC's record retention schedules.

7.02 Access and Accommodation

In providing the access required by the VUTC for records and audits, Contractor will provide access to records, books, and documents in reasonable comfort and will provide any furnishings, equipment, or other conveniences necessary to enable complete and unfettered access to records, books, and documents to HHSC and any of its duly authorized representatives, as well as duly authorized federal, state or local authorities. Contractor will require Contractor Agents to provide comparable accommodations. Upon request, Contractor will provide copies of records, books, and documents free of charge to HHSC and any of its duly authorized representatives, as well as duly authorized federal, state or local authorities, including those the entities described in the VUTC.

The access and accommodations set forth in this section will also be provided for Software and equipment used in the performance of the WSD. Contractor will provide reasonable assistance that this section requires to auditors and/or inspectors to complete any audits or inspections related to the WSD.

Contractor will include this section concerning the right of access to, and examination of, sites and information related to this Contract in any Subcontract it awards.

7.03 Response to Audits or Inspection Findings

Contractor will take all action to ensure it, or a Contractor Agent, complies with any finding of noncompliance relating to the WSD or any other deficiency contained in any audit, review, or inspection conducted under the Contract. Contractor will bear the expense of compliance with any finding of noncompliance under the Contract that is:

- (1) Required by a Texas or federal law, regulation, rule or other audit requirement relating to Contractor's business;
- (2) Performed by Contractor as part of the WSD; or
- (3) Necessary due to Contractor's noncompliance with any law, regulation, rule or audit requirement imposed on Contractor.

ARTICLE VIII. PAYMENT

8.01 Duty to Make Payment

HHSC will be relieved of its obligation to make any payments to Contractor until such time as any and all set-off amounts have been credited to HHSC. If HHSC disputes payment of all or any portion of an invoice from Contractor, HHSC will notify the Contractor of the dispute and both Parties will attempt in good faith to resolve the dispute in accordance with these Special Conditions. HHSC will not be required to pay any disputed portion of a Contractor invoice unless, and until, the dispute is resolved. Notwithstanding any such dispute, Contractor will continue to perform the WSD in compliance with the terms of the Contract pending resolution of such dispute so long as all undisputed amounts continue to be paid to Contractor.

ARTICLE IX. CONFIDENTIALITY

9.01 Requests for Public Information

HHSC will, as permitted by law and as practicable considering HHSC's resources, notify Contractor of a request for disclosure of public information related to the Contract filed in accordance with the Texas Public Information Act, Texas Government Code Chapter 552 ("PIA"). In the event Contractor believes the requested information should be protected under the PIA, Contractor will comply with PIA requirements pertaining to that information and will provide HHSC with copies of all such documentation required to support its request for nondisclosure. Contractor must make public information not otherwise excepted from disclosure under the PIA available to HHSC at no additional charge to HHSC.

To the extent authorized under the PIA, HHSC will safeguard from disclosure information received from Contractor that Contractor believes to be confidential. Contractor must clearly mark each page of such information as "Contractor Confidential Information" and provide written notice to HHSC that it considers the information confidential in accordance with the PIA. Contractor's designation or marking of information in this manner does not act, and should not be construed, as an agreement or other consent by HHSC that such information is actually confidential pursuant to the PIA.

9.02 Consultant Disclosure

Contractor agrees that any consultant reports received by HHSC in connection with the Contract may be distributed by HHSC, in its discretion, to any other state agency and the Texas legislature. Any distribution may include posting on HHSC's website or the website of a standing committee of the Texas Legislature.

9.03 Other Confidential Information

HHSC prohibits the unauthorized disclosure of Other Confidential Information. Contractor and all Contractor Agents will not disclose or use any Other Confidential Information in any manner except as is necessary for the WSD or the proper discharge of obligations and securing of rights under the Contract. Contractor will have a system in effect to protect Other Confidential Information. Any disclosure or transfer of Other Confidential Information by Contractor, including information requested to do so by HHSC, will be in accordance with the Contract. If Contractor receives a request for Other Confidential Information, Contractor will immediately notify HHSC of the request, and will make reasonable efforts to protect the Other Confidential Information from disclosure until further instructed by the HHSC.

Contractor will notify HHSC promptly of any unauthorized possession, use, knowledge, or attempt thereof, of any Other Confidential Information by any person or entity that may become known to Contractor. Contractor will furnish to HHSC all known details of the unauthorized possession, use, or knowledge, or attempt thereof, and use reasonable efforts to assist HHSC in investigating or preventing the reoccurrence of any unauthorized possession, use, or knowledge, or attempt thereof, of Other Confidential Information.

HHSC will have the right to recover from Contractor all damages and liabilities caused by or arising from Contractor or Contractor Agents' failure to protect HHSC's Confidential Information as required by this section.

IN COORDINATION WITH THE INDEMNITY PROVISIONS CONTAINED IN THE VUTC, CONTRACTOR WILL INDEMNIFY AND HOLD HARMLESS HHSC FROM ALL DAMAGES, COSTS, LIABILITIES, AND EXPENSES (INCLUDING WITHOUT LIMITATION REASONABLE ATTORNEYS' FEES

AND COSTS) CAUSED BY OR ARISING FROM CONTRACTOR OR CONTRACTOR AGENTS FAILURE TO PROTECT OTHER CONFIDENTIAL INFORMATION. CONTRACTOR WILL FULFILL THIS PROVISION WITH COUNSEL APPROVED BY HHSC.

ARTICLE X. DISPUTES AND REMEDIES

10.01 Agreement of the Parties

The Parties agree that the interests of fairness, efficiency, and good business practices are best served when the Parties employ all reasonable and informal means to resolve any dispute under the Contract before resorting to formal dispute resolution processes otherwise provided in the Contract. The Parties will use all reasonable and informal means of resolving disputes prior to invoking a remedy provided elsewhere in the Contract, unless HHSC immediately terminates the Contract in accordance with the terms and conditions of the Contract.

Any dispute, that in the judgment of any Party to the Agreement, may materially affect the performance of any Party will be reduced to writing and delivered to the other Party within 10 business days after the dispute arises. The Parties must then negotiate in good faith and use every reasonable effort to resolve the dispute at the managerial or executive levels prior to initiating formal proceedings pursuant to the VUTC and Texas Government Code §2260, unless a Party has reasonably determined that a negotiated resolution is not possible and has so notified the other Party. The resolution of any dispute disposed of by agreement between the Parties will be reduced to writing and delivered to all Parties within 10 business days of such resolution.

10.02 Operational Remedies

The remedies described in this section may be used or pursued by HHSC in the context of the routine operation of the Contract and are directed to Contractor's timely and responsive performance of the WSD as well as the creation of a flexible and responsive relationship between the Parties. Contractor agrees that HHSC may pursue operational remedies for Items of Noncompliance with the Contract. At any time, and at its sole discretion, HHSC may impose or pursue one or more said remedies for each Item of Noncompliance. HHSC will determine operational remedies on a case-by-case basis which include, but are not, limited to:

- 1) Requesting a detailed Corrective Action Plan, subject to HHSC approval, to correct and resolve a deficiency or breach of the Contract;
- 2) Require additional or different corrective action(s) of HHSC's choice;
- 3) Suspension of all or part of the Contract or WSD;
- 4) Prohibit Contractor from incurring additional obligations under the Contract;
- 5) Issue stop Work Orders;
- 6) Assessment of liquidated damages as provided in the Contract;
- 7) Accelerated or additional monitoring;
- 8) Withholding of payments; and
- 9) Additional and more detailed programmatic and financial reporting.

HHSC's pursuit or non-pursuit of an operational remedy does not constitute a waiver of any other remedy that HHSC may have at law or equity; excuse Contractor's prior substandard performance, relieve

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Contractor of its duty to comply with performance standards, or prohibit HHSC from assessing additional operational remedies or pursuing other appropriate remedies for continued substandard performance.

HHSC will provide notice to Contractor of the imposition of an operational remedy in accordance with this section, with the exception of accelerated monitoring, which may be unannounced. HHSC may require Contractor to file a written response as part of the operational remedy approach.

10.03 Equitable Remedies

Contractor acknowledges that if, Contractor breaches, attempts, or threatens to breach, any obligation under the Contract, the State will be irreparably harmed. In such a circumstance, the State may proceed directly to court notwithstanding any other provision of the Contract. If a court of competent jurisdiction finds that Contractor breached, attempted, or threatened to breach any such obligations, Contractor will not oppose the entry of an order compelling performance by Contractor and restraining it from any further breaches, attempts, or threats of breach without a further finding of irreparable injury or other conditions to injunctive relief.

10.04 Continuing Duty to Perform

Neither the occurrence of an event constituting an alleged breach of contract, the pending status of any claim for breach of contract, nor the application of an operational remedy, is grounds for the suspension of performance, in whole or in part, by Contractor of the WSD or any duty or obligation with respect to the Contract.

ARTICLE XI. DAMAGES

11.01 Availability and Assessment

HHSC will be entitled to actual, direct, indirect, incidental, special, and consequential damages resulting from Contractor's failure to comply with any of the terms of the Contract. In some cases, the actual damage to HHSC as a result of Contractor's failure to meet the responsibilities or performance standards of the Contract are difficult or impossible to determine with precise accuracy. Therefore, if provided in the Contract, liquidated damages may be assessed against Contractor for failure to meet any aspect of the WSD or responsibilities of the Contractor. HHSC may elect to collect liquidated damages:

- 1) Through direct assessment and demand for payment to Contractor; or
- 2) By deducting the amounts assessed as liquidated damages against payments owed to Contractor for Work performed. In its sole discretion, HHSC may deduct amounts assessed as liquidated damages as a single lump sum payment or as multiple payments until the full amount payable by the Contractor is received by the HHSC.

11.02 Specific Items of Liability

Contractor bears all risk of loss or damage due to defects in the WSD, unfitness or obsolescence of the WSD, or the negligence or intentional misconduct of Contractor or Contractor Agents. Contractor will ship all equipment and Software purchased and Third Party Software licensed under the Contract, freight prepaid, FOB HHSC's destination. The method of shipment will be consistent with the nature of the items shipped and applicable hazards of transportation to such items. Regardless of FOB point, Contractor bears

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all risks of loss, damage, or destruction of the WSD, in whole or in part, under the Contract that occurs prior to acceptance by HHSC. After acceptance by HHSC, the risk of loss or damage will be borne by HHSC; however, Contractor remains liable for loss or damage attributable to Contractor's fault or negligence.

Contractor will protect HHSC's real and personal property from damage arising from Contractor or Contractor Agents performance of the Contract, and Contractor will be responsible for any loss, destruction, or damage to HHSC's property that results from or is caused by Contractor or Contractor Agents' negligent or wrongful acts or omissions. Upon the loss of, destruction of, or damage to any property of HHSC, Contractor will notify HHSC thereof and, subject to direction from HHSC or its designee, will take all reasonable steps to protect that property from further damage. Contractor agrees, and will require Contractor Agents, to observe safety measures and proper operating procedures at HHSC sites at all times. Contractor will immediately report to the HHSC any special defect or an unsafe condition it encounters or otherwise learns about.

IN COORDINATION WITH THE INDEMNITY PROVISIONS CONTAINED IN THE VUTC, CONTRACTOR WILL BE SOLELY RESPONSIBLE FOR ALL COSTS INCURRED THAT ARE ASSOCIATED WITH INDEMNIFYING THE STATE OF TEXAS OR HHSC WITH RESPECT TO INTELLECTUAL, REAL AND PERSONAL PROPERTY. ADDITIONALLY, HHSC RESERVES THE RIGHT TO APPROVE COUNSEL SELECTED BY CONTRACTOR TO DEFEND HHSC OR THE STATE OF TEXAS AS REQUIRED UNDER THIS SECTION.

ARTICLE XII. TURNOVER

12.01 Turnover Plan

HHSC may require Contractor to develop a Turnover Plan at any time during the term of the Contract in HHSC's sole discretion. Contractor must submit the Turnover Plan to HHSC for review and approval. The Turnover Plan must describes Contractor's policies and procedures that will ensure:

- 1) The least disruption in the delivery the WSD during Turnover to HHSC or its designee; and
- Full cooperation with HHSC or its designee in transferring the WSD and the obligations of the Contract.

12.02 Turnover Assistance

Contractor will provide any assistance and actions reasonably necessary to enable HHSC or its designee to effectively close out the Contract and transfer the WSD and the obligations of the Contract to another vendor or to perform the WSD by itself. Contractor agrees that this obligation survives the termination, regardless of whether for cause or convenience, or the expiration of the Contract and remains in effect until completed to the satisfaction of HHSC.

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ARTICLE XIII. ADDITIONAL LICENSE AND OWNERSHIP PROVISIONS

13.01 HHSC Additional Rights

HHSC will have ownership and unlimited rights to use, disclose, duplicate, or publish all information and data developed, derived, documented, or furnished by Contractor under or resulting from the Contract. Such data will include all results, technical information, and materials developed for or obtained by HHSC from Contractor in the performance of the WSD If applicable, Contractor will reproduce and include HHSC's copyright, proprietary notice, or any product identifications provided by Contractor.

13.02 Third Party Software

Contractor grants HHSC a non-exclusive, perpetual, license for HHSC to use Third Party Software and its associated documentation for its internal business purposes. HHSC will be entitled to use Third Party Software on the equipment or any replacement equipment used by HHSC, and with any replacement Third Party Software chosen by HHSC, without additional expense.

Terms in any licenses for Third Party Software will be consistent with the requirements of this section. Prior to utilizing any Third Party Software product not identified in the Solicitation Response, Contractor will provide HHSC copies of the license agreement from the licensor of the Third Party Software to allow HHSC to, in its discretion, object to the license agreement that must, at a minimum, provide HHSC with necessary rights consistent with the short and long-term goals of the Contract. Contractor will assign to HHSC all licenses for the Third Party Software as necessary to carry out the intent of this section.

Contractor will, during the Contract, maintain any and all Third Party Software at their most current version or no more than one version back from the most current version. However, Contractor will not maintain any Third Party Software versions, including one version back, if notified by HHSC that any such version would prevent HHSC from using any functions, in whole or in part, of HHSC systems or would cause deficiencies in HHSC systems.

13.03 Software and Ownership Rights.

In accordance with 45 C.F.R. Part 95.617, all appropriate federal agencies will have a royalty-free, nonexclusive, and irrevocable license to reproduce, publish, translate, or otherwise use, and to authorize others to use for government purposes all WSD, materials, Custom Software and modifications thereof, source code, associated documentation designed, developed, or installed with Federal Financial Participation under the Contract, including but not limited to those materials covered by copyright.

ARTICLE XIV.MISCELLANEOUS PROVISIONS

14.01 Ability to Perform

In conjunction with the Permitting and Licensure requirements contained in the VUTC, Contractor must remain in good standing with all regulatory agencies throughout the term of the Contract. Failure to remain in good standing with all regulatory agencies constitutes a material breach of Contract. Contractor must maintain the financial resources to fund the capital expenditures required under the Contract without advances by HHSC or assignment of any payments by the HHSC to a financing source.

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14.02 Continuing Duty to Disclose

Contractor acknowledges its continuing obligation to comply with the requirements of any affirmation or certification contained in the Contract, and will immediately notify HHSC of any changes in circumstances affecting those certifications.

14.03 Conflicts of Interest

Contractor warrants to the best of its knowledge and belief, except to the extent already disclosed to HHSC, there are no facts or circumstances that could give rise to a Conflict of Interest and further that Contractor or Contractor Agents have no interest and will not acquire any direct or indirect interest that would conflict in any manner or degree with their performance under the Contract. Contractor will, and require Contractor Agents, to establish safeguards to prohibit Contract Agents from using their positions for a purpose that constitutes or presents the appearance of personal or organizational Conflict of Interest, or for personal gain. Contractor and Contractor Agents will operate with complete independence and objectivity without actual, potential or apparent Conflict of Interest with respect to the activities conducted under the Contract.

Contractor agrees that, if after Contractor's execution of the Contract, Contractor discovers or is made aware of a Conflict of Interest, Contractor will immediately and fully disclose such interest in writing to HHSC. In addition, Contractor will promptly and fully disclose any relationship that might be perceived or represented as a conflict after its discovery by Contractor or by HHSC as a potential conflict. HHSC reserves the right to make a final determination regarding the existence of Conflicts of Interest, and Contractor agrees to abide by HHSC's decision.

If HHSC determines that Contractor was aware of a Conflict of Interest and did not disclose the conflict to HHSC, such nondisclosure will be considered a material breach of the Contract. Furthermore, such breach may be submitted to the Office of the Attorney General, Texas Ethics Commission, or appropriate State or federal law enforcement officials for further action.

14.04 Flow Down Provisions

Contractor must include any applicable provisions of the Contract in all subcontracts based on the scope and magnitude of work to be performed by such Subcontractor. Any necessary terms will be modified appropriately to preserve the State's rights under the Contract.

14.05 Recruitment Prohibition

Contractor will not retain, without HHSC written consent, any person or entity utilized by HHSC in the development of the Solicitation or who participated in the selection of the Contractor for the Contract. Contractor will not recruit or employ any HHSC personnel who have worked on projects relating to the subject matter of the Contract, or who have had any influence on decisions affecting the subject matter of the Contract, for two (2) years following the completion of the Contract.

14.06 Manufacturer's Warranties

Contractor assigns to HHSC all of the manufacturers' warranties and indemnities relating to the WSD, including without limitation, Third Party Software, to the extent Contractor is permitted by the manufacturers to make such assignments to HHSC.

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14.07 Cooperation with HHSC Designees

Contractor will cooperate with and work with State and federal agencies, other State contractors, subcontractors and third-party representatives as required by the WSD or requested by HHSC. Contractor personnel will cooperate at no charge to HHSC for purposes relating to the WSD. This cooperation specifically includes, but is not limited to:

- (1) The investigation and prosecution of fraud, abuse, and waste in the HHSC programs;
- (2) Audit, inspection, or other investigative purposes; and
- (3) Testimony in judicial or quasi-judicial proceedings relating to the Contract or other delivery of information requested by the HHSC or other agencies' investigators or legal staff.

14.08 Notice of Litigation or Contract Action

Contractor will notify HHSC of any litigation or legal matter related to or affecting the Contract within seven calendar days of becoming aware of the litigation or legal matter. Contractor will also notify HHSC if Contractor has had any contract suspended or terminated for cause by any local, state or federal department or agency or nonprofit entity within seven calendar days of such event. The notification required under this section will contain information sufficient for HHSC to independently confirm the action and to take appropriate actions.

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Appendix D: Healthy Texas Women Certification

Legal Business Name of Applicant:	
This certification pertains to the following billing or performing provider:	
Provider Name	NPI
If provider does not have an NPI, Submission Date of Medicaid Application	
Provider's primary billing address:	
Street Address	
Street Address City/State/Zip Code	TO CONTRACT OF THE STATE OF THE
Telephone Number	
Provider's primary physical address:	
Street Address	
Street Address City/State/Zip Code	
Telephone Number	·····

DEFINITIONS

For the purposes of this certification the following terms are defined as follows:

The term "affiliate" means:

An individual or entity that has a legal relationship with another entity, which relationship is created or governed by at least one written instrument that demonstrates:

common ownership, management, or control;

a franchise; or

the granting or extension of a license or other agreement that authorizes the affiliate to use the other entity's brand name, trademark, service mark, or other registered identification mark.

The "written instruments" referenced above may include a certificate of formation, a franchise agreement, standards of affiliation, bylaws, or a license, but do not include agreements related to a physician's participation in a physician group practice, such as a hospital group agreement, staffing agreement, management agreement, or collaborative practice agreement.

The term "Promote" means advancing, furthering, advocating, or popularizing elective abortion by, for example: taking affirmative action to secure elective abortion services for a HTW client (such as making an appointment, obtaining consent for the elective abortion, arranging for transportation, negotiating a reduction in an elective abortion provider fee, or arranging or scheduling an elective abortion procedure); however, the term does not include providing upon the patient's request neutral, factual information and nondirective counseling, including the name, address, telephone number, and other relevant information about a provider;

furnishing or displaying to a HTW client information that publicizes or advertises an elective abortion service or provider;

or

using, displaying, or operating under a brand name, trademark, service mark, or registered identification mark of an organization that performs or Promotes elective abortions.

	. I am the provider or, if the provider is an
stated here. If I am representing an organization on the provider's behalf. Through will represent the individual provider that is of	tion, and I am personally acquainted with the facts ational provider, I am authorized to make this phout the remainder of this document, the word "I" completing this form or the organizational provider d. If this form is being completed on behalf of an ive of the organization, owners, officers,
program rules in the Texas Administrative	sources Code, Section 32.024(c-1) and relating Code, I am not qualified to participate in HTW; or to Promote Elective Abortions, or if I am an affiliate of ve Abortions.
	ent below, I affirm that each of the following ilure to mark each of the statements will be regarded false:
Abortions. l affirm that this statement is true am not, nor are any of my organiza performs or Promotes Elective Abor	tion's subcontractors, an Affiliate of an entity that tions.
I affirm that this statement is true	e and correct.
 In offering or performing a HTW serve subcontractors, Promote Elective Al 	vice, I do not, nor do any of my organization's bortions within the scope of HTW.
I affirm that this statement is true	e and correct.
	rice, I, as well as my organization's subcontractors, aration between any HTW activities and any elective moting activity, In particular:
no matter what entity is respons b. The governing board or other bo- subcontractors, does not have a governing board of an entity that c. None of the funds that I, or any n performing HTW services are us or promotion of elective abortion organization's subcontractors', a d. I do not, nor do any of my organic	dy that controls me, or any of my organization's ny board members who are also members of the t performs or Promotes Elective Abortions; ny organization's subcontractors, receive for sed to directly or indirectly support the performance is by an affiliate, and my, and any of my
I affirm that this statement is tru	e and correct.
	on's subcontractors, use, display, or operate under a rk, or registered identification mark of an tes Elective Abortions.
I affirm that this statement is tru-	e and correct.

In addition, I understand and acknowledge that:

- If I fail to complete and submit this certification, I will be disqualified from the HTW Program
 and the Texas Health and Human Services Commission (HHSC) or its designee (henceforth,
 "HHSC") will deny any claims I submit for HTW services.
- If, after I submit this signed certification, I, or any of my organization's subcontractors, perform, agree to perform, or Promote Elective Abortions, or I, or any my organization's subcontractors, become an Affiliate of, or agree to affiliate with, an entity that performs or Promotes Elective Abortions, I will notify HHSC at least 30 calendar days before I, or any of my organization's subcontractors, perform or Promote an Elective Abortion or become an Affiliate with an entity that does so. If I fail to notify HHSC as required, I will be disqualified from the HTW Program and HHSC will deny any claims I submit for HTW services.
- If, while participating in the HTW Program, I, or any of my organization's subcontractors, perform or Promote an Elective Abortion, I will be disqualified from the HTW Program, including any HTW contracts, and HHSC will deny any claims I submit for HTW services.
- If I submit this certification and agree to its terms, but HHSC determines that I am in fact
 ineligible to participate in the HTW Program, HHSC may place a payment hold on claims
 submitted by me or my organization for HTW services until HHSC can make a final
 determination regarding my eligibility.
- If HHSC determines that I am ineligible to receive funds under the HTW Program:
 - a) HHSC may recoup HTW funds paid on claims that I have incurred since the date the provider became ineligible;
 - b) HHSC will deny all HTW claims that I have submitted since the date of ineligibility; and
 - c) I will remain ineligible to participate in the HTW Program until I comply with Texas Human Resources Code Section 32.024(c-1) and relating program rules in the Texas Administrative Code.
- If I knowingly make a false statement or misrepresentation on this certification, HHSC
 may consider me to have committed fraud or tampered with a government record under
 the laws of Texas, and I may be excluded from participation in the HTW Program.

I also understand that, to enable HHSC to verify my or my organization's eligibility to participate in the HTW Program, I must complete and return this certification form to HHSC as part of this application.

If statements 1-5 are all marked "true," indicate the effective dates of your certification as follows: (The effective date of the Certification spans from the date of form completion through the end of the Certification year.)

Effective Date of Certification	through 12/31/
Note: Each provider must complete a new ce calendar year.	rtification and mail it to TMHP by the end of each
If any of statements 1 – 5 are not true, you neertification:	nust request an immediate termination of your HTV
☐ Terminate HTW certification	
Signature:	
Printed Name:	
Title:	
Date:	

Appendix E: Women at or Below 200% FPL

Women At or Below 200 % FPL - From Census Small Area Health Insurance Estimates 2013

Texas

	Number	Percent
Texas, all Regions	4,798,259	100%
Region 1	159,586	3.3%
Region 2	96,222	2.0%
Region 3	1,179,889	24.6%
Region 4	203,866	4.2%
Region 5	141,350	2.9%
Region 6	1,111,372	23.2%
Region 7	523,803	10.9%
Region 8	500,004	10.4%
Region 9	98,785	2.1%
Region 10	209,231	4.4%
Region 11	574,151	12.0%

^{1.} Women at or under 200% FPL according to the U.S. Census Bureau's 2013 Small Area Health Insurance Estimates (SAHIE) model.

From Census Small Area Health Insurance Estimates 2013

	Women at or Below	
COUNTY	200 % FPL	% by County
ARMSTRONG	266	0.2%
BAILEY	1,696	1.1%
BRISCOE	290	0.2%
CARSON	655	0.4%
CASTRO	1,885	1.2%
CHILDRESS	1,103	0.7%
COCHRAN	709	0.4%
COLLINGSWORTH	662	0.4%
CROSBY	1,414	0.9%
DALLAM	1,564	1.0%
DEAF SMITH	3,028	1.9%
DICKENS	370	0.2%
DONLEY	657	0.4%
FLOYD	1,261	0.8%
GARZA	799	0.5%
GRAY	3,540	2.2%
HALE	7,759	4.9%
HALL	747	0.5%
HANSFORD	872	0.5%
HARTLEY	539	0.3%
HEMPHILL	493	0.3%
HOCKLEY	4,044	2.5%
HUTCHINSON	3,680	2.3%
KING	51	0.0%
LAMB	3,078	1.9%
LIPSCOMB	514	0.3%
LUBBOCK	56,404	35.3%
LYNN	1,077	0.7%
MOORE	4,633	2.9%
MOTLEY	211	0.1%
OCHILTREE	1,687	1.1%
OLDHAM	325	0.2%
PARMER	2,109	1.3%
POTTER	28,121	17.6%
RANDALL	16,350	10.2%
ROBERTS	84	0.1%
SHERMAN	566	0.4%
SWISHER	1,567	1.0%
TERRY	2,692	1.7%
WHEELER	798	0.5%
YOAKUM	1,286	0.8%
HSR 1 Total	159,586	100.0%

^{1.} Women at or under 200% FPL according to the U.S. Census Bureau's 2013 Small Area Health Insurance Estimates (SAHIE) model.

From Census Small Area Health Insurance Estimates 2013

	Women at or Below	
COUNTY	200 % FPL	% by County
ARCHER	1,106	1.1%
BAYLOR	684	0.7%
BROWN	6,945	7.2%
CALLAHAN	2,202	2.3%
CLAY	1,411	1.5%
COLEMAN	1,788	1.9%
COMANCHE	2,697	2.8%
COTTLE	327	0.3%
EASTLAND	3,468	3.6%
FISHER	587	0.6%
FOARD	245	0.3%
HARDEMAN	769	0.8%
HASKELL	975	1.0%
JACK	1,295	1.3%
JONES	2,676	2.8%
KENT	120	0.1%
KNOX	783	0.8%
MITCHELL	1,143	1.2%
MONTAGUE	3,193	3.3%
NOLAN	2,906	3.0%
RUNNELS	1,893	2.0%
SCURRY	2,497	2.6%
SHACKELFORD	537	0.6%
STEPHENS	1,686	1.8%
STONEWALL	233	0.2%
TAYLOR	25,848	26.9%
THROCKMORTON	243	0.3%
WICHITA	22,325	23.2%
WILBARGER	2,570	2.7%
YOUNG	3,070	3.2%
HSR 2 Total	96,222	100.0%

^{1.} Women at or under 200% FPL according to the U.S. Census Bureau's 2013 Small Area Health Insurance Estimates (SAHIE) model.

From Census Small Area Health Insurance Estimates 2013

	Women at or Below	
COUNTY	200 % FPL	% by County
COLLIN	77,422	6.6%
COOKE	6,176	0.5%
DALLAS	523,961	44.4%
DENTON	81,800	6.9%
ELLIS	23,896	2.0%
ERATH	7,946	0.7%
FANNIN	5,547	0.5%
GRAYSON	20,949	1.8%
HOOD	6,598	0.6%
HUNT	16,419	1.4%
JOHNSON	23,783	2.0%
KAUFMAN	16,596	1.4%
NAVARRO	10,411	0.9%
PALO PINTO	5,625	0.5%
PARKER	14,534	1.2%
ROCKWALL	7,745	0.7%
SOMERVELL	1,240	0.1%
TARRANT	320,676	27.2%
WISE	8,565	0.7%
HSR 3 Total	1,179,889	100%

^{1.} Women at or under 200% FPL according to the U.S. Census Bureau's 2013 Small Area Health Insurance Estimates (SAHIE) model.

From Census Small Area Health Insurance Estimates 2013

,		
COUNTY	Women at or Below 200 % FPL	% by County
ANDERSON	8,602	4.2%
BOWIE	17,113	8.4%
CAMP	2,800	1.4%
CASS	5,650	2.8%
CHEROKEE	10,647	5.2%
DELTA	972	0.5%
FRANKLIN	1,964	1.0%
GREGG	22,536	11.1%
HARRISON	11,989	5.9%
HENDERSON	14,841	7.3%
HOPKINS	6,946	3.4%
LAMAR	9,866	4.8%
MARION	1,969	1.0%
MORRIS	2,615	1.3%
PANOLA	3,761	1.8%
RAINS	1,861	0.9%
RED RIVER	2,495	1.2%
RUSK	8,611	4.2%
SMITH	38,388	18.8%
TITUS	7,514	3.7%
UPSHUR	6,817	3.3%
VAN ZANDT	8,958	4.4%
WOOD	6,951	3.4%
HSR 4 Total	203,866	100.0%

^{1.} Women at or under 200% FPL according to the U.S. Census Bureau's 2013 Small Area Health Insurance Estimates (SAHIE) model.

Women At or Below 200 % FPL From Census Small Area Health Insurance

Estimates 2013 Health Service Region - 5

Women at or Below 200 % FPL	% by County
18,460	13.1%
7,547	5.3%
4,227	3.0%
6,496	4.6%
46,964	33.2%
13,788	9.8%
2,492	1.8%
13,198	9.3%
8,089	5.7%
1,714	1.2%
1,767	1.3%
4,779	3.4%
5,660	4.0%
2,790	2.0%
3,379	2.4%
141,350	100.0%
	200 % FPL 18,460 7,547 4,227 6,496 46,964 13,788 2,492 13,198 8,089 1,714 1,767 4,779 5,660 2,790 3,379

^{1.} Women at or under 200% FPL according to the U.S. Census Bureau's 2013 Small Area Health Insurance Estimates (SAHIE) model.

From Census Small Area Health Insurance Estimates 2013

COUNTY	Women at or Below 200 % FPL	% by County
AUSTIN	4,089	0.4%
BRAZORIA	40,902	3.7%
CHAMBERS	3,923	0.4%
COLORADO	3,460	0.3%
FORT BEND	68,183	6.1%
GALVESTON	43,326	3.9%
HARRIS	836,220	75.2%
LIBERTY	13,512	1.2%
MATAGORDA	6,756	0.6%
MONTGOMERY	64,343	5.8%
WALKER	10,972	1.0%
WALLER	8,138	0.7%
WHARTON	7,548	0.7%
HSR 6 Total	1,111,372	100.0%

^{1.} Women at or under 200% FPL according to the U.S. Census Bureau's 2013 Small Area Health Insurance Estimates (SAHIE) model.

From Census Small Area Health Insurance Estimates 2013

f	1	
COUNTY	Women at or Below 200 % FPL	% by County
BASTROP	13,121	2.5%
BELL	63,113	12.0%
BLANCO	1,456	0.3%
BOSQUE	2,946	0.6%
BRAZOS	44,561	8.5%
BURLESON	2,758	0.5%
BURNET	7,098	1.4%
CALDWELL	7,945	1.5%
CORYELL	14,013	2.7%
FALLS	3,328	0.6%
FAYETTE	3,309	0.6%
FREESTONE	3,066	0.6%
GRIMES	4,314	0.8%
HAMILTON	1,443	0.3%
HAYS	27,590	5.3%
HILL	6,826	1.3%
LAMPASAS	3,428	0.7%
LEE	2,428	0.5%
LEON	2,735	0.5%
LIMESTONE	4,445	0.8%
LLANO	2,736	0.5%
MADISON	50,615	9.7%
MCLENNAN	2,408	0.5%
MILAM	4,562	0.9%
MILLS	874	0.2%
ROBERTSON	3,352	0.6%
SAN SABA	1,106	0.2%
TRAVIS	181,409	34.6%
WASHINGTON	5,173	1.0%
WILLIAMSON	51,645	9.9%
HSR 7 Total	523,803	100.0%

^{1.} Women at or under 200% FPL according to the U.S. Census Bureau's 2013 Small Area Health Insurance Estimates (SAHIE) model.

women at or below 200 % FPL

From Census Small Area Health Insurance Estimates 2013

COUNTY	Women at or Below 200 % FPL	% by County
ATASCOSA	9,105	1.8%
BANDERA	2,804	0.6%
BEXAR	346,692	69.3%
CALHOUN	3,991	0.8%
COMAL	13,462	2.7%
DEWITT	3,028	0.6%
DIMMIT	2,579	0.5%
EDWARDS	359	0.1%
FRIO	3,510	0.7%
GILLESPIE	3,233	0.6%
GOLIAD	1,014	0.2%
GONZALES	4,348	0.9%
GUADALUPE	19,872	4.0%
JACKSON	2,231	0.4%
KARNES	2,027	0.4%
KENDALL	3,526	0.7%
KERR	7,748	1.5%
KINNEY	504	0.1%
LA SALLE	1,226	0.2%
LAVACA	2,766	0.6%
MAVERICK	15,928	3.2%
MEDINA	7,513	1.5%
REAL	628	0.1%
UVALDE	6,383	1.3%
VAL VERDE	10,163	2.0%
VICTORIA	16,370	3.3%
WILSON	5,567	1.1%
ZAVALA	3,427	0.7%
HSR 8 Total	500,004	100.0%

^{1.} Women at or under 200% FPL according to the U.S. Census Bureau's 2013 Small Area Health Insurance Estimates (SAHIE) model.

From Census Small Area Health Insurance Estimates 2013

		1
	Women at or Below	
COUNTY	200 % FPL	% by County
ANDREWS	2,291	2.3%
BORDEN	66	0.1%
COKE	494	0.5%
CONCHO	447	0.5%
CRANE	644	0.7%
CROCKETT	620	0.6%
DAWSON	2,268	2.3%
ECTOR	27,494	27.8%
GAINES	3,771	3.8%
GLASSCOCK	118	0.1%
HOWARD	5,602	5.7%
IRION	185	0.2%
KIMBLE	791	0.8%
LOVING	16	0.0%
MARTIN	813	0.8%
MASON	688	0.7%
MCCULLOCH	1,627	1.6%
MENARD	405	0.4%
MIDLAND	19,938	20.2%
PECOS	2,388	2.4%
REAGAN	500	0.5%
REEVES	2,238	2.3%
SCHLEICHER	530	0.5%
STERLING	101	0.1%
SUTTON	545	0.6%
TERRELL	144	0.1%
TOM GREEN	20,662	20.9%
UPTON	477	0.5%
WARD	1,737	1.8%
WINKLER	1,185	1.2%
HSR 9	98,785	100.0%

^{1.} Women at or under 200% FPL according to the U.S. Census Bureau's 2013 Small Area Health Insurance Estimates (SAHIE) model.

From Census Small Area Health Insurance

Estimates 2013 Health Service Region - 10

	Women at or	
COUNTY	Below 200 %	% by County
BREWSTER	1,612	0.8%
CULBERSON	536	0.3%
EL PASO	204,281	97.6%
HUDSPETH	882	0.4%
JEFF DAVIS	295	0.1%
PRESIDIO	1,625	0.8%
HSR 10 Total	209,231	100.0%

^{1.} Women at or under 200% FPL according to the U.S. Census Bureau's 2013 Small Area Health Insurance Estimates (SAHIE) model.

From Census Small Area Health Insurance Estimates 2013

COUNTY	Women at or Below 200 % FPL	% by County
ARANSAS	4,015	0.7%
BEE	5,575	1.0%
BROOKS	1,736	0.3%
CAMERON	120,451	21.0%
DUVAL	2,245	0.4%
HIDALGO	238,742	41.6%
JIM HOGG	1,172	0.2%
JIM WELLS	8,378	1.5%
KENEDY	100	0.0%
KLEBERG	6,618	1.2%
LIVE OAK	1,464	0.3%
MCMULLEN	49	0.0%
NUECES	68,351	11.9%
REFUGIO	1,149	0.2%
SAN PATRICIO	11,644	2.0%
STARR	18,922	3.3%
WEBB	74,695	13.0%
WILLACY	5,168	0.9%
ZAPATA	3,677	0.6%
HSR 11 Total	574,151	100.0%

^{1.} Women at or under 200% FPL according to the U.S. Census Bureau's 2013 Small Area Health Insurance Estimates (SAHIE) model.

Attachment B – Contractor's Revised Program Forms

FORM H: FUNDING REQUEST AND CLIENTS SERVED

Legal Business	Name	of
Applicant:		

Dallas Inter-Tribal Center dba Urban Inter-Tribal Center of Texas

Funding Requests

Funding requests must be based on the total cost of providing services and conducting activities that enhance the clinical outcomes of HTW Fee-for-Service clients. These activities may include but are not limited to:

- Assisting eligible women with enrollment into the HTW Fee-for-Service Program;
- Direct clinical care for women deemed presumptively eligible for the HTW Fee-for-Service Program;
- Staff development and training related to HTW Fee-for-Service Program service delivery;
- Client and community based educational activities related to the HTW Fee-for-Service Program.

	Total Funding Request	\$21,118
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Clients Served:

The number of clients an Applicant intends to serve through the HTW Fee-for-Service Program will be used to assess, in part, the Applicant's effectiveness in providing the identified support services under the contract resulting from this open enrollment.

NOTE: This total must be a reasonable estimate of the number of Unduplicated Clients the Applicant intends to serve in the HTW Fee-for-Service Program.

1. **Clinical** Services: Enter the number of Unduplicated Clients Applicant intents to serve in the HTW Fee-for-Service Program during the term of the contract in the table below:

Table 1: Clinical Services

Projected Number of Clinical Clients to 200 be Served:	0
--	---

Legal Business Name of Respondent: Dallas Inter-Tribal Center

Program Component A: Program Administration and Management

Goals: To enhance services available to women by implementing the Healthy Texas Women program in line with the HTW contractor's handbook

Objectives	Activities	Measurement	Staff responsible	Completion Date
To integrate HTW services into UITCT working practices	Develop procedures and patient information for eligibility screening. Train staff on the eligibility screening program and application assistance	A written procedure is in place for eligibility screening. Patient information on HTW is available in a written form and on the website Staff are able to explain the eligibility process. Women are enrolling in HTW	Clinic Director, Front desk staff, Community Health Worker	08/30/16
To add additional Contraceptive services for THW clients	Develop protocols and standing delegated orders for mid-level providers and nursing staff, provide training to staff	Protocols and standing delegated orders are in place and staff are able to explain the process and their role.	Medical Director and Mid-level providers	08/30/16
Implement a sound fiscal tracking and monitoring system that reflect expenditures and accurately provides for a timely reimbursement period	Develop billing procedures for the HTW program. Train billing staff on the program and billing procedures	A written procedure is in place for HTW billing. Billing Staff are able to explain the process for HTW billing and demonstrate how this information is captured in billing systems	CFO, Administrative Director and billing staff	08/30/16

Legal Business Name of Respondent: Dallas Inter-Tribal Center

Program Component B: Quality Assurance/Quality Improvement

Goals: To ensure that service provision conforms to THW best practices and requirements as stated in the THW Contractor's handbook

Hallubook	1		I	1
Objectives	Activities	Measurement	Staff responsible	Completion Date
To establish audit processes to monitor compliance with THW clinical standards of care	Develop a written audit process Identify staff to be involved in audit Provide training to staff on undertaking audit	Quarterly clinical standards audit conducted.	Clinic Director and Medical Director	First audit completed by 10/30/16 then ongoing on a quarterly basis
To establish review processes to ensure compliance with HTW eligibility and billing procedures.	Develop a written review process Identify staff to be involved in audit Provide training to staff on undertaking review	Quarterly eligibility and billing review conducted	Clinic Director and Administrative Director	First review completed by 10/30/16 then ongoing on a quarterly basis
To integrate HTW quality improvement into the clinics quality improvement work plan	Update the clinic quality improvement work plan to include HTW reviews and audits	HTW is a quarterly agenda item at monthly quality meetings	Clinic Director	November 2016 and then quarterly

Legal Business Name of Respondent: Dallas Inter-Tribal Center

Goals: To encourage and	Goals: To encourage and foster positive skill building relationships between UITCT staff and patients and their families				
Objectives	Activities	Measurement	Staff responsible	Completion Date	
Continue to provide training opportunities to UITCTC staff to enhance clinical, programmatic and cultural skills	Assess staff Reproductive health knowledge levels and training needs	Number of staff identified as needing training	Administrative Director, Clinic Director and Medical Director	Ongoing	
	Locate specialized training opportunities	Number having completed training			
	Provide training in cultural sensitivity for new staff on hire and annually for all staff	Documentation in HR records of staff completing training			
Ensure that providers involved in the provision of Long-acting reversible contraceptive methods receive twice yearly training updates	Keep a log of providers involved in the provision of LARC Locate specialized training opportunities	Documentation in HR records of staff completing training twice a year.	Administrative Director, Clinic Director and Medical Director	Ongoing	

Legal Business Name of Respondent: Dallas Inter-Tribal Center

Program	Component	D: Recruitment
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Coais. To enion a minim	um or 200 women in the He	ealthy Texas Women Progi		
Objectives	Activities	Measurement	Staff responsible	Completion Date
Identify UITCT target demographic	Use EHR to identify women age 15-44. Establish an iCARE panel to track clinic usage amongst the target demographic Train staff on how to use the panel	iCARE panel established and staff using on a daily basis	Clinic Director	08/30/16
Design and delivery of a culturally appropriate marketing campaign	Create an information leaflet for the UITCT HTW program Develop media and messages to be shared on the website, Facebook and twitter	Information leaflet printed and available to women Media messages posted on the website, Facebook and twitter	UITCT team	08/30/16 for leaflet Ongoing for social media

Legal Business Name of Respondent: Dallas Inter-Tribal Center

Objectives	Activities	Measurement	Staff responsible	Completion Date
Establish LARC services	Purchase supplies required for IUD and Implanon insertion and removal Provide staff with training	Equipment trays available Number of staff who have attended training	Clinic Director and medical assistants	07/31/16
Provide IUD insertion for 48 women and removal 12 women	Schedule clinic time for IUD insertion Inform patients that this service is available	# of IUD's inserted # of IUD's removed	Providers	Ongoing
Provide Implanon insertion for 12 women and removal for 4 women	Schedule clinic time for Implanon insertion Inform patients that this service is available	# of Implanon inserted # of Implanon removed	Providers	Ongoing

Urban Inter-Tribal Center of Texas

Healthy Texas Women
Form M-1: Community Education/Program Promotion Calendar

	. •				iity La						aioiie					
Activities		July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Jul	Aug	Person Responsible
Inreach Activities																
Mail out to remind women who are overdue for well-woman exams	Monthly	X	Х	X	Х	X	Х	X	X	Х	Х	X	X	X	X	Community Health Worker
one on one education in clinic	Ongoing	X	Х	X	Х	X	Х	X	X	X	Х	X	X	X	X	Providers
Educational displays in the clinic	Quarterly	Х			Х			X			Х			X		Community Health Worker
Use of social Media and website to highlight women's reproductive health issues and services provided	ongoing	X	X	X	X	X	X	X	X	X	X	X	X	X	Х	Medical Assistant
Outreach Activities																
Outreach Booth at American Indian Heritage Day	Annual			X												Community Health Worker
Public Service announcements "Beyond Bows &	Twice a year		Х						Х							Admin Director

Urban Inter-Tribal Center of Texas

Healthy Texas Women
Form M-1: Community Education/Program Promotion Calendar

Arrows" radio station				
Outreach booth at Santa Fe days	Annual		Х	Community Health Worker
Trader's Village annual Pow-Wow Outreach Booth	Annual	Х		Admin Director
UT Arlington Pow Wow	Annual		Х	Community Health Worker
Dallas Indian United Methodist Church – Women's group	Annual	Х		Community Health Worker

Attachment C – Contractor's Revised Budget

General Instructions for Completing Budget Forms

In preparing the budget, you must budget all costs that your organization will incur in carrying out the Healthy Texas Women Program. Instructions for completing the budget template follow:

* Enter the legal name of your organization in the space provided for "Legal Name of Respondent" on the budget summary page. Doing so will populate the budget category detail templates with the organization's name.

*

Complete each budget category detail template. If a primary budget category detail template does not accommodate all items in your budget, use the respective supplemental budget temples at the end of this workbook. The total of each supplemental category detail budget template will automatically populate to the last line of the respective primary budget category template.

- * After you complete each budget category detail template, go to the Budget Summary.
- * Distribute the total amount in column 1 in each budget category manually amoung the various funding sources (columns 2 through 6).
- * Refer to the table below the budget template table to verify that the amounts distributed (Distribution Total) in each budget category equals the "Budget Total" for each respective category. Next, verify that the overall total of all distributions (Distribution Totals) equals the Budget Total.
- * Fill all budget forms out in WHOLE DOLLARS.

Revised: 11/18/2009

FORM F: BUDGET SUMMARY (REQUIRED)

Legal Name of Respondent: Dallas Inter-Tribal Center

		Total HTW	HTW	HTW
Budget Categories		Budget	Categorical	Fee-For-Service
		(1)	(2)	(3)
A.	Personnel	\$25,145	\$11,145	\$14,000
B.	Fringe Benefits	\$6,789	\$2,789	\$4,000
C.	Travel	\$850	\$191	\$659
D.	Equipment	\$0		
E.	Supplies	\$5,413	\$2,461	\$2,952
F.	Contractual	\$0		
G.	Other	\$864	\$432	\$432
Н.	Total Direct Costs	\$39,061	\$17,018	\$22,043
I.	Indirect Costs	\$7,900	\$4,100	\$3,800
J.	Total (Sum of H and I)	\$46,961	\$21,118	\$25,843

NOTE: The "Total Budget" amount for each Budget Category will have to be entered manually among columns 2 through 3. Enter amounts in whole dollars. After amounts have been entered for each funding source, verify that the "Distribution Total" below equals the respective amount under the "Total Budget" from column (1).

	Budget Catetory	Distribution Total	Budget Total	Budget Category	Distribution Total	Budget Total
Check Totals For:	Personnel	\$25,145	\$25,145	Fringe Benefits	\$6,789	\$6,789
	Travel	\$850	\$850	Equipment	\$0	\$0
	Supplies	\$5,413	\$5,413	Contractual	\$0	\$0
	Other	\$864	\$864	Indirect Costs	\$7,900	\$7,900

TOTAL FOR:	Distribution Totals	\$46,961	Budget Total	\$46,961
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List any budget assumptions below:

Assumes recruitment of 200 eligible women; IUD insertion rate of 4 per month, removal rate of 1 per month, implant insertion 1 per month and removal 4 per year. Assumes 25% of eligible women will require additional visits for long-term conditions such as diabetes or hypertension.

Revised: 11/18/2009

FORM F-1: PERSONNEL Budget Category Detail Form

Legal Name of Respondent: <u>Dallas Inter-Tribal Center</u>

PERSONNEL Functional Title + Code E = Existing or P = Proposed	Vacant Y/N	Justification	FTE's	Certification or License (Enter NA if not required)	Total Average Monthly Salary/Wage	Number of Months	Salary/Wages Requested for Project
Community Health Worker (E)	N	To assist women with eligibilty applications, client reminders for follow up appointments and annual exams, provide patient navigation for women requiring referral to other agencies and outreach education at community events	0.25	CHW	\$2,455.00	12	\$7,365
Nurse Practitioner (E)	N	To provide long-acting contraception services to clients	0.1	CNM/FNP-C	\$6,678.00	12	\$8,014
Clinic Director (E)	N	Program management including Quality improvement activities	0.1	BA, RN	\$5,295.00	12	\$6,354
Medical Assistant (E)	N	To assist Nurse Practitioner at client visits	0.1		\$2,843.00	12	\$3,412
							\$0
							\$0
							\$0
							\$0
							\$0 \$0
							\$0 \$0
							\$0 \$0
							\$0
		TOTA	L FROM	I PERSONNEL SUPPL	EMENTAL BUDG	ET SHEETS	\$0
					SalaryWage	Total	\$25,145

FRINGE BENEFITS	Itemize the elements of fringe benefits in the space	e below:	<u></u>
Fica, Medicare, SUI, Health Insurance, Dental	Insurance, Life Insurance, Workers Comp and matching 401(k)		
		Fringe Benefit Rate %	27.00%
		Fringe Benefits Total	\$6,789

FORM F-2: TRAVEL Budget Category Detail Form

Legal Name of Respondent: Dallas Inter-Tribal Center

Conference / Workshop Travel Costs					
Description of		Location	Number of:		
Conference/Workshop	Justification	City/State	Days/Employees	Travel Costs	
				Mileage	\$216
	To provide program staff with training related to improving			Airfare	\$(
HHS annual conference	program delivery. Milege 400 miles@0.54/mile = \$216. Per	Austin, TX	3 days x 2	Meals	\$17
nno annual conference	Diemfor 3 days at \$59/day = \$177. Hotel for 2 nights @	Austin, 17	employees	Lodging	\$270
	\$135/night = \$270. Conference fee @\$25/person = \$25			Other Costs	\$2
			Total	\$688	
				Mileage	
				Airfare	
				Meals	
				Lodging	
				Other Costs	
				Total	\$0
				Mileage	
				Airfare	
				Meals	
				Lodging	
				Other Costs	Φ.
				Total	\$(
				Mileage Airfare	
				Meals	
				Lodging	
				Other Costs	
				Total	\$(
				rotar	Ψ
				I	
	TOTAL FROM TRAVEL SUPPLEMENTAL CONFERENCE	/WORKSHOP	BUDGET SHEETS		\$0

Other / Local Travel Costs					
Justification	Number of Miles	Mileage Reimbursement Rate	Mileage Cost (a)	Other Costs (b)	Total (a) + (b)
Travel for community outreach activities	300	\$0.540	\$162		\$162
			\$0		\$0
			\$0		\$0
			\$0		\$0
			\$0		\$0
			\$0		\$0
			\$0		\$0
т	OTAL FROM TRAVELS	SUPPLEMENTAL OTHER/LOCAL TR	AVEL COSTS	BUDGET SHEETS	\$0

\$162	or Other / Local Travel	Total fo	
\$850	Total Travel Costs:	Conference / Workshop Travel Costs: \$688	Other / Local Travel Costs: \$162
Dovinod:	State of Texas Travel Policy	Respondent's Travel Policy	Indicate Policy Used:

FORM F-3: EQUIPMENT AND CONTROLLED ASSETS Budget Category

Detail Form

Legal Name of Respondent: Da	Dallas Inter-Tribal Center
	and mor made conto

Itemize, describe, and justify the list below. Attach complete specifications or a copy of the purchase order. Check the Contractor's Financial Procedures Manual for definition of equipment.

Description of Item		umber of Units	Cost Per Unit	Total
				\$0
				\$0
				\$0
				\$0
				\$0
				\$0
				\$0
				\$0
				\$0
				\$0
				\$0
				\$0
				\$0
				\$0
				\$0
				\$0
				\$0 \$0
	TOTAL FROM EQUIPMENT SUPPLEM	MENTAL BU	JDGET SHEETS	\$0

Total Amount Requested for Equipment:	\$0

FORM F-4: SUPPLIES Budget Category Detail Form

Legal Name of Respondent:	Dallas Inter-Tribal Center

Itemize and describe each supply item and **provide an estimated quantity and cost (i.e. #of boxes & cost/box) if applicable.** Provide a justification for each supply item. Costs may be categorized by each general type (e.g., office, computer, medical, educational, etc.) Check the Contractor's Financial Procedures Manual for definition of supplies.

Description of Item [If applicable, provide estimated quantity and cost (i.e. # of boxes & cost/box)]	Purpose & Justification	Total Cost
Information leaflets on birth control 1000 @	For use at outreach events	
\$0.36/leaflet		\$360
Uterine sound x 5 @ \$47 each	For use in IUD insertion	\$235
Tenaculum Forceps x 5 @ \$83 each	For use in IUD insertion	\$415
Uterine scissors x 5 @ \$29 each	For use in IUD insertion	\$145
Betadine swabs, case of 200 x 2 @ \$63.50/case	For use in IUD insertion	\$127
Sterile Surgical gloves box of 50 x 6 @ \$60.50/box	For use in IUD insertion	\$363
Office suppplies@\$30/month	To support staff in carrying out their daily duties and in the preperation of educational and outreach displays	\$360
Medical supplies @\$100/month	General medical supplies to include needles, syringes, gauze, band aids, gloves, scalpels and suture material	\$1,200
Intra-uterine device 48@ \$46 each	For long-term contraceptive use	\$2,208
	TOTAL FROM SUPPLIES SUPPLEMENTAL BUDGET SHEETS	\$0

Total Amount Requested for Supplies:	\$5,413

FORM F-5: CONTRACTUAL Budget Category Detail Form

Dallas Inter-Tribal Center
) ;

List contracts for services related to the scope of work that is to be provided by a third party. If a third party is not yet identified, describe the service to be contracted and show contractors as "To Be Named." Justification for any contract that delegates \$100,000 or more of the scope of the project in the respondent's funding request, must be attached behind this form.

CONTRACTOR NAME (Agency or Individual)	DESCRIPTION OF SERVICES (Scope of Work)	Justification	METHOD OF PAYMENT (i.e., Monthly, Hourly, Unit, Lump Sum)	# of Months, Hours, Units, etc.	RATE OF PAYMENT (i.e., hourly rate, unit rate, lump sum amount)	TOTAL
						\$0
						\$0
						\$0
						\$0
						\$0
						\$0
						\$0
						\$0
						\$0
	·	TOTAL FROM	M CONTRACTUAL SU	PPLEMENTAL B	UDGET SHEETS	\$0

Total Amount Requested for CONTRACTUAL:	\$0

FORM F-6: OTHER Budget Category Detail Form

Legal Name of Respondent:	Dallas Inter-Tribal Center

Description of Item [If applicable, include quantity and cost/quantity (i.e. # of units & cost per unit)]	Purpose & Justification	Total Cost
Telephones \$50/month	An allocation of \$50 per month to cover the cost of calling patients to remind them of appointments and for patient navigation purposes (this equates to 2% of the annual clinic telephone costs)	\$600
Postage: 300 letters a year at \$0.48 per letter	To cover the cost of reminder and follow up letters for clients who we are unable to contact by phone	\$144
Photocopying costs @\$10/month	An allocation of \$10/month to cover the cost of photocpying client forms.	\$120
	TOTAL FROM OTHER SUPPLEMENTAL BUDGET SHEETS	\$0

Total Amount Requested for Other:	\$864

FORM F - 7 Indirect Costs

	Legal Name of Respondent:	Dallas Inter-T	ribal Center
	Total amount of indirect costs allocable to the project:	Amount:	<u>\$7,900</u>
Indirect co	sts are based on (mark the statement that is applicable):		
x	The respondent's most recent indirect cost rate approved by a federal cognizant agency or state single audit coordinating agency. Expired rate agreements are not acceptable. Attach a copy of the rate agreement to this form (Form I - 7 Indirect)	RATE: BASE:	Rate: 37.83%, Base: Salaries and Fringe benefits
_	Applies only to governmental entities. The respondent's current central service cost rate or indirect cost rate based on a rate proposal prepared in accordance with OMB Circular A-87. Attach a copy of Certification of Cost Allocation Plan or Certification of Indirect Costs.	RATE: TYPE: BASE:	
_			
	GO TO PAGE	2 (below)	

Page 2, FORM F - 7 Indirect Costs

If using an central service or indirect cost rate, identify the types of costs that are included (being allocated) in the rate:

Indirect costs will include utilities, indirect staffing costs & fringe benefits (CEO, CFO, staff accountant and executive assistant), IT support, Medical and general waste, Janitorial services and Insurance.

Organizations that do not use an indirect cost rate and governmental entities with only a central service rate must identify the types of costs that will be allocated as indirect costs and the methodology used to allocate these costs in the space provided below. The costs/methodology must also be disclosed in Part V-Indirect Cost Allocation of the Cost Allocation Plan that is submitted to DSHS. Identify the types of costs that are being allocated as indirect costs, the allocation methodology, and the allocation base:

SUPPLEMENTAL FORMS INSTRUCTIONS

The supplemental budget templates (two per budget category) are intended to supplement cost reimbursement budgets when there are too many items to fit on the primary budget template. Respondents that have utilized all the lines on the primary budget templates must use the supplemental templates to list detail information for the respective budget category. For example, after all the lines on the primary budget template for Personnel (tab labeled Form F - 1 Personnel) have been used, go to the supplemental template labeled "Form F - 1a Personnel Supp" and if all the lines are used on this template, go to the next template labeled "Form F - 1b Personnel". The amounts on each supplemental template will automatically total and the total from both templates will automatically be inserted on the last line of the primary budget template.

Form F-1 Personnel Supplemental

Form F-2 Travel Supplemental

Form F-3 Equipment Supplemental

Form F-4 Supplies Supplemental

Form F-5 Contractual Supplemental

Form F-6 Other Supplemental

FORM F-1: PERSONNEL Budget Category Detail Form (Supplemental)

Legal Name of Respondent: <u>Dallas Inter-Tribal Center</u>

PERSONNEL Functional Title + Code E = Existing or P = Proposed	Vacant Y/N	Justification	FTE's	Certification or License (Enter NA if not required)	Total Average Monthly Salary/Wage	Number of Months	Salary/Wages Requested for Project
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
					SalaryWage	e Total	\$0

FORM F-1: PERSONNEL Budget Category Detail Form (Supplemental)

Legal Name of Respondent: <u>Dallas Inter-Tribal Center</u>

PERSONNEL Functional Title + Code E = Existing or P = Proposed	Vacant Y/N	Justification	FTE's	Certification or License (Enter NA if not required)	Total Average Monthly Salary/Wage	Number of Months	Salary/Wages Requested for Project
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
							\$0
					SalaryWage	e Total	\$0

FORM F-2: TRAVEL Budget Category Detail Form (Supplemental)

Legal Name of Respondent: Dallas Inter-Tribal Center

Conference / Workshop Travel Costs					
Description of		Location	Number of:		
Conference/Workshop	Justification	(City, State)	Days/Employees	Travel (Costs
				Mileage	
				Airfare	
				Meals	
				Lodging	
				Other Costs	
				Total	\$0
				Mileage	
				Airfare	
				Meals	
				Lodging	
				Other Costs	
				Total	\$0
				Mileage	
				Airfare	
				Meals	
				Lodging	
				Other Costs	40
				Total	\$0
				Mileage	
				Airfare Meals	
				Lodging	
				Other Costs	\$0
				Total Mileage	Φ0
				Airfare	
				Meals	
				Lodging	
				Other Costs	
				Other Costs Total	\$0
				ı otal	φυ

Total for Conference / Workshop Travel

Revised: 7/6/2009

\$0

Other / Local Travel Costs					
Justification	Number of Miles	Mileage Reimbursement Rate	Mileage Cost (a)	Other Costs (b)	Total (a) + (b)
			\$0		\$0
			\$0		\$0
			\$0		\$0
			\$0		\$0
			\$0		\$0
			\$0		\$0
			\$0		\$0
			\$0		\$0
			\$0		\$0
Total for Other / Local Travel \$0					
Other / Local Travel Costs:	\$0 Co	nference / Workshop Travel Costs:	\$0	Total Travel	Costs: \$0

FORM F-2: TRAVEL Budget Category Detail Form (Supplemental)

Legal Name of Respondent: Dallas Inter-Tribal Center

Conference / Workshop Travel Costs					
Description of		Location	Number of:		
Conference/Workshop	Justification	(City, State)	Days/Employees	Travel (Costs
				Mileage	
				Airfare	
				Meals	
				Lodging	
				Other Costs	
				Total	\$0
				Mileage	
				Airfare	
				Meals	
				Lodging	
				Other Costs	
				Total	\$0
				Mileage	
				Airfare	
				Meals	
				Lodging	
				Other Costs	40
				Total	\$0
				Mileage	
				Airfare Meals	
				Lodging	
				Other Costs	\$0
				Total Mileage	Φ0
				Airfare	
				Meals	
				Lodging	
				Other Costs	
				Other Costs Total	\$0
				ı otal	φυ

Total for Conference / Workshop Travel

Revised: 7/6/2009

\$0

Other / Local Travel Costs					
Justification	Number of Miles	Mileage Reimbursement Rate	Mileage Cost (a)	Other Costs (b)	Total (a) + (b)
			\$0		\$0
			\$0		\$0
			\$0		\$0
			\$0		\$0
			\$0		\$0
			\$0		\$0
			\$0		\$0
			\$0		\$0
			\$0		\$0
Total for Other / Local Travel \$0					
Other / Local Travel Costs:	\$0 Co	nference / Workshop Travel Costs:	\$0	Total Travel	Costs: \$0

FORM F-3: EQUIPMENT AND CONTROLLED ASSETS Budget Category

Detail Form (Supplemental)

Legal Name of Respondent:	Dallas Inter-Tribal Center

Itemize, describe, and justify the list below. Attach complete specifications or a copy of the purchase order. Check the Contractor's Financial Procedures Manual for definition of equipment.

Description of Item	Purpose & Justification	Number of Units	Cost Per Unit	Total
				\$0
				\$0
				\$0
				\$0
				\$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0
				\$0
				\$0
				\$0
				\$0
				\$0
				\$0
				\$0
				\$0
				\$0 \$0 \$0 \$0 \$0 \$0 \$0
				\$0
				\$0
				\$0
				\$0

Total Amount Requested for Equipment:	\$0

FORM F-3: EQUIPMENT AND CONTROLLED ASSETS Budget Category

Detail Form (Supplemental)

Legal Name of Respondent:	Dallas Inter-Tribal Center

Itemize, describe, and justify the list below. Attach complete specifications or a copy of the purchase order. Check the Contractor's Financial Procedures Manual for definition of equipment.

Description of Item	Purpose & Justification	Number of Units	Cost Per Unit	Total
				\$0
				\$0
				\$0
				\$0
				\$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0
				\$0
				\$0
				\$0
				\$0
				\$0
				\$0
				\$0
				\$0
				\$0 \$0 \$0 \$0 \$0 \$0 \$0
				\$0
				\$0
				\$0
				\$0

Total Amount Requested for Equipment:	\$0

FORM F-4: SUPPLIES Budget Category Detail Form (Supplemental)

Legal Name of Respondent:	Dallas Inter-Tribal Center	
the color and describe and constitution and constitution and constitutions	working and a set it. We find a good the only if any limited Davids a justification for and	
	uantity and cost (i.e. #of boxes & cost/box) if applicable. Provide a justification for each	
Description of Item	educational, etc.) Check the Contractor's Financial Procedures Manual for definition of sup	piles.
[If applicable, provide estimated quantity and cost (i.e. # of boxes & cost/box)]	Purpose & Justification	Total Cost
[ii applicable, provide estimated quantity and cost (i.e. # of boxes & costbox)]	T dipose a dastineation	10101 0031
		<u>l</u>
	Total Amount Requested for Supplies:	\$0

FORM F-4: SUPPLIES Budget Category Detail Form (Supplemental)

Legal Name of Respondent:	Dallas Inter-Tribal Center	
the color and describe and constitution and constitution and constitutions	working and a set it a flat because 0 and the only if any limited by Davids a justification for any	
	uantity and cost (i.e. #of boxes & cost/box) if applicable. Provide a justification for each	
Description of Item	educational, etc.) Check the Contractor's Financial Procedures Manual for definition of sup	piles.
[If applicable, provide estimated quantity and cost (i.e. # of boxes & cost/box)]	Purpose & Justification	Total Cost
[ii applicable, provide estimated quantity and cost (i.e. # of boxes & costbox)]	T dipose a dastineation	10101 0031
		<u>l</u>
	Total Amount Requested for Supplies:	\$0

FORM F-5: CONTRACTUAL Budget Category Detail Form (Supplemental)

Legal Name of Respondent:	Dallas Inter-Tribal Center

List contracts for services related to the scope of work that is to be provided by a third party. If a third party is not yet identified, describe the service to be contracted and show contractors as "To Be Named." Justification for any contract that delegates \$100,000 or more of the scope of the project in the respondent's funding request, must be attached behind this form.

CONTRACTOR NAME (Agency or Individual)	DESCRIPTION OF SERVICES (Scope of Work)	Justification	METHOD OF PAYMENT (i.e. Monthly, Hourly, Unit, Lump Sum)	# of Months, Hours, Units, etc.	RATE OF PAYMENT (i.e. hourly rate, unit rate, lump sum amount)	TOTAL
						\$0
						\$0
						\$0
						\$0
						\$0
						\$0
						\$0
						\$0
						\$0
						\$0

_	
Total Amount Requested for CONTRACTUAL:	\$0

FORM F-5: CONTRACTUAL Budget Category Detail Form (Supplemental)

Legal Name of Respondent:	Dallas Inter-Tribal Center

List contracts for services related to the scope of work that is to be provided by a third party. If a third party is not yet identified, describe the service to be contracted and show contractors as "To Be Named." Justification for any contract that delegates \$100,000 or more of the scope of the project in the respondent's funding request, must be attached behind this form.

CONTRACTOR NAME (Agency or Individual)	DESCRIPTION OF SERVICES (Scope of Work)	Justification	METHOD OF PAYMENT (i.e. Monthly, Hourly, Unit, Lump Sum)	# of Months, Hours, Units, etc.	RATE OF PAYMENT (i.e. hourly rate, unit rate, lump sum amount)	TOTAL
						\$0
						\$0
						\$0
						\$0
						\$0
						\$0
						\$0
						\$0
						\$0
						\$0

_	
Total Amount Requested for CONTRACTUAL:	\$0

FORM F-6: OTHER Budget Category Detail Form (Supplemental)

Legal Name of Respondent:	Dallas Inter-Tribal Center	
Description of Item [If applicable, include quantity and cost/quantity (i.e. # of units & cost/unit)]	Purpose & Justification	Total Cost
	Total Amount Requested for Other:	\$0

FORM F-6: OTHER Budget Category Detail Form (Supplemental)

Legal Name of Respondent:	Dallas Inter-Tribal Center	
Description of Item [If applicable, include quantity and cost/quantity (i.e. # of units & cost/unit)]	Purpose & Justification	Total Cost
	Total Amount Requested for Other:	\$0

Attachment D – Contractor's Original Application

FORM A: PROPOSAL TABLE OF CONTENTS AND CHECKLIST

Legal Business Name of

Respondent: Dallas Inter-Tribal Center dba Urban Inter-Tribal center of Texas

In coordination with the requirements of **Section 3.8 Format and Content**, this form is provided to ensure respondents submit the required forms required in Section 2 -- Completed Forms A-M-1, and Section 7 -- Certifications and Other Required Forms contained in Appendix D. Be sure to indicate page number.

PROGRAM FORMS	DESCRIPTION	Included	Page #
Α	Proposal Table and Contents and Checklist	✓	1
В	B Texas Counties and Regions List Served by Project		2
С			3
D	Deleted nothing to be submitted		
E	Deleted nothing to be submitted		
F	Budget Summary and Details	√	4-13
G	G Respondent Background		18-34
Н	H Funding Request and Performance Measures		35
l	l Work Plan		36-40
J	J Assessment Narrative		41-42
K	Healthy Texas Women Clinic Site Readiness	✓	43
K-1	Healthy Texas Women Clinic Sites*	√	44
L	Staff Development Plan	✓	45
L-1	Staff Development Training Calendar	√	46
M	Community Education/Program Promotion Plan	√	47
M-1	Community Education/Program Promotion Calendar	√	48
E	Appendix E: Healthy Texas Women Certification	√	49-53
	RFP Addendums 1-3	√	54-56

REQUIRED FORMS	DESCRIPTION	Included	Page #
1	Child Support Certification	√	57
2	Debarment, Suspension, Ineligibility, and Voluntary Exclusion of Covered Contracts	✓	58
3	Required Certifications	✓	59
4	Federal Lobbying Certification	1	60
5	Anti-Trust Certification	√	61
6	Respondent Information and Disclosures	V	62-65
7	HUB Subcontracting Plan (HSP)	★	66-67
8	HHS Information Security and Privacy Initial Inquiry (SPI)	V	68-77

FORM B: TEXAS COUNTIES AND REGIONS LIST SERVED BY PROJECT

Respondent must identify the counties in which it proposes to provide the services required under this RFP by placing a check-mark or an X in the respective county(ies) box(es).

Counties	Ø	R	Counties	Ø	R	Counties	Ø	R	Counties	Ø	R	Counties	☑	R
-A-	_	04	Crosby		01	Hays		07	Martin		09	Schleicher		09
Anderson Andrews		09	Culberson -D-		10	Hemphill Henderson		01 04	Mason		09 06	Scurry Shackelford		02 02
Angelina	H	05	Dallam		01	Hidalgo		11	Matagorda Maverick		08	Shelby	H	05
Aransas	ă	11	Dallas		03	Hill		07	McCulloch		09	Sherman	ö	01
Archer		02	Dawson		09	Hockley		01	McLennan		07	Smith	ੂ	04
Armstrong		01	Deaf Smith		01	Hood	冒	03	McMullen		11	Somervell		03
Atascosa		08	Delta		04	Hopkins		04	Medina		08	Starr		11
Austin		06	Denton		03	Houston		05	Menard		09	Stephens		02
-B-			DeWitt	Ш	08	Howard	Ш	09	Midland		09	Sterling	Ц	09
Bailey	모	01	Dickens		01	Hudspeth		10	Milam		07	Stonewall		02
Bandera		08	Dimmit		08	Hunt		03	Mills		07	Sutton		09
Bastrop		07	Donley		01	Hutchinson		01	Mitchell		02	Swisher		01
Baylor Bee		02 11	Duval -E-		11	-I- Irion		09	Montague		02 06	-T- Torront	\square	03
Bell	H	07	Eastland		02	-J-	ld	09	Montgomery Moore		01	Tarrant Taylor		03
Bexar		08	Ector	Ħ	09	Jack		02	Morris	H	04	Terrell		09
Blanco		07	Edwards		08	Jackson	d	08	Motley	Ħ	01	Terry	Ħ	01
Borden		09	Ellis		03	Jasper	靣	05	-N-	_		Throckmorton	□	02
Bosque		07	El Paso		10	Jeff Davis		10	Nacogdoches		05	Titus		04
Bowie		04	Erath		03	Jefferson		05	Navarro		03	Tom Green		09
Brazoria		06	-F-	_		Jim Hogg		11	Newton		05	Travis		07
Brazos		07	Falls		07	Jim Wells		11	Nolan		02	Trinity		05
Brewster		10	Fanning		03	Johnson		03	Nueces		11	Tyler		05
Briscoe Brooks		01 11	Fayette Fisher		07 02	Jones -K-		02	-O-		01	-U-		04
Brown	H	02	Floyd	ᆸ	02	Karnes		08	Ochiltree Oldham		01	Upshur Upton	H	09
Burleson	H	07	Foard	5	02	Kaufman		03	Orange		05	Uvalde		08
Burnet	ö	07	Fort Bend	j	06	Kendail	ă	08	-P-	ч	•••	-V-	_	•••
-C-	_		Franklin		04	Kenedy	ੂ	11	Palo Pinto		03	Val Verde		08
Caldwell		07	Freestone		07	Kent		02	Panola		04	Van Zandt		04
Calhoun		80	Frio		80	Kerr		80	Parker		03	Victoria		80
Callahan		02.	-G-	_		Kimble		09	Parmer		01	-W-	_	
Cameron		11	Gaines		09	King		01	Pecos		09	Walker		06
Camp		04 01	Galveston		06 01	Kinney		08	Polk		05	Waller		06
Carson Cass		04	Garza Gillespie		08	Kleberg Knox		11 02	Potter Presidio		01 10	Ward Washington		09 07
Castro	H	01	Glasscock	ᆸ	09	-L-	لبا	UZ	-R-	لسنا	10	Webb		11
Chambers		06	Goliad		08	Lamar		04	Rains		04	Wharton		06
Cherokee		04	Gonzales		08	Lamb		01	Randall		01	Wheeler		01
Childress		01	Gray		01	Lampasas		07	Reagan		09	Wichita	□	02
Clay		02	Grayson		03	La Salle		08	Real		08	Wilbarger		02
Cochran		01	Gregg		04	Lavaca	Ï	08	Red River		04	Willacy		11
Coke		09	Grimes		07	Lee	$\overline{\Box}$	07	Reeves		09	Williamson		07
Coleman		02	Guadalupe		08	Leon		07	Refugio		11	Wilson		08
Collin		03	-H-			Liberty		06	Roberts		01	Winkler		09
Collingsworth	Ш	01	Hale	Ш	01	Limestone	. 📙	07	Robertson	Ш	07	Wise	Ц	03
Colorado		06	Ḥall		01	Lipscomb		01	Rockwall		03	Wood		04
Comal		80	Hamilton		07	Live Oak		11	Runnels		02	-Y-		
Comanche		02	Hansford		01	Llano		07	Rusk		04	Yoakum		01
Concho		09	Hardeman		02	Loving		09	-S-	_		Young	Ц	02
Cooke		03	Hardin		05	Lubbock		01	Sabine		05	-Z-	_	
Coryell		07	Harris		06	Lynn		01	San Augustine		05	Zapata		11
Cottle		02	Harrison		04	-M-	Ц	07	San Jacinto		05	Zavala		08
Crane	لبا.	09	Hartley	L	01	Madison	ت	07	San Patricio	اب.	11			
Crockett		09	Haskell		02	Marion		04	San Saba		07			
						•								

FORM C: CONTACT PERSON INFORMATION

Legal Business Name of

Respondent:

<u>Dallas Inter-Tribal Center dba Urban Inter-Tribal Center of Texas</u>

1. This form provides information about the appropriate contacts in the respondent's organization.

2. Mark N/A if a contact does not apply to your agency.

- 3. ALL phone numbers should be a direct line to the designated individual.
- 4. If any of the following information changes during the term of the contract, please send written notification to the program.

Contacts

Billing Contact	Executive Director
Last Name: Bell	Last Name: Young
First Name: Carolyn	First Name: Angela
Salutation:	Salutation:
Title: Medical Biller/Coder	Title: Interim Chief Executive Officer
Email: carolyn.bell@uitct.com	Email: angela.young@uitct.com
Phone: (214) 941-1050 ext. 229	Phone: (214) 941-1050 ext.202

Financial Director	Medical Director
Last Name: Roach	Last Name: Lee
First Name: Carlton	First Name: Alicia
Salutation:	Salutation: Dr.
Title: Chief Financial Officer	Title: Medical Director
Email: carlton.roach@uitct.com	Email: alicia.lee@uitct.com
Phone:(214) 941-1050 ext. 211	Phone: (214) 941-1050 ext. 232

Primary Program Contact	Quality Assurance Contact
Last Name: Bradbury	Last Name: Bradbury
First Name: Helen	First Name: Helen
Salutation:	Salutation:
Title: Clinic Director	Title: Clinic Director
Email: helen.bradbury@uitct.com	Email: helen.bradbury@uitct.com
Phone: (214) 941-1050 ext. 217	Phone: (214) 941-1050 ext. 217

FORM F: BUDGET SUMMARY (REQUIRED)

Legal Name of Respondent:

Dallas Inter-Tribal Center

Budget Categories	Total HTW Budget (1)	HTW Categorical (2)	HTW Fee-For-Service (3)
A. Personnel	\$25,145	\$11,145	\$14,000
B. Fringe Benefits	\$6,789	\$2,789	\$4,000
C. Travel	\$1,322	\$622	\$700
D. Equipment	\$0		Ψ100
E. Supplies	\$5,413	\$2,461	\$2,952
F. Contractual	\$0	, , , , , , , , , , , , , , , , , , , ,	42,002
G. Other	\$864	\$432	\$432
H. Total Direct Costs	\$39,533	\$17,449	\$22,084
I. Indirect Costs	\$7,900	\$4,100	\$3,800
J. Total (Sum of H and I)	\$47,433	\$21,549	\$25,884

NOTE: The "Total Budget" amount for each Budget Category will have to be entered manually among columns 2 through 3. Enter amounts in whole dollars. After amounts have been entered for each funding source, verify that the "Distribution Total" below equals the respective amount under the "Total Rudget" from column (1)

	Budget Catetory	Distribution Total	Budget Total	Budget Category	Distribution Total	Budget Total
Check Totals For:	Personnel	\$25,145	\$25,145	Fringe Benefits	\$6,789	\$6,789
	Travel	\$1,322	\$1,322	Equipment	\$0	\$0
	Supplies	\$5,413	\$5,413	Contractual	\$0	\$0
<u>.</u>	Other	\$864	\$864	Indirect Costs	\$7,900	\$7,900

TOTAL FOR: Distribution Totals \$47,433 Budget Total \$47,6	TOTAL FOR:	Distribution Totals	\$47,433 Budget Total	\$47,43	3]
---	------------	---------------------	-----------------------	---------	----

List any budget assumptions below:

Assumes recruitment of 200 eligible women; IUD insertion rate of 4 per month, removal rate of 1 per month, impant insertion 1 per month and removal 4 per year. Assumes 25% of eligible women will require additional visits for long-term conditions such as diabetes or hypertension.

Revised: 11/18/2009

FORM F-1: PERSONNEL Budget Category Detail Form

Legal Name of Respondent:

Dallas Inter-Tribal Center

PERSONNEL Functional Title + Code E = Existing or P = Proposed	Vacant Y/N	Justification	FTE's	Certification or License (Enter NA if not required)	Total Average Monthly Salary/Wage	Number of Months	Salary/Wages Requested for Project
Community Health Worker (E)	N	To assist women with eligibilty applications, client reminders for follow up appointments and annual exams, provide patient navigation for women requiring referral to other agencies and outreach education at community events	0.25	CHW ·	\$2,455.00	12	\$7,36
Nurse Practitioner (E)	N	To provide long-acting contraception services to clients	0.1	CNM/FNP-C	\$6,678.00	12	\$8,014
Clinic Director (E)	N	Program management including Quality improvement activities	0.1	BA, RN		 -	
Medical Assistant (E)	N	To assist Nurse Practitioner at client			\$5,295.00	12	\$6,354 ——
		visits	0.1		\$2,843.00	12	\$3,412
							\$0
			-+				\$0
			-+				\$0
			- 				\$0
							\$0
			\rightarrow				\$0
			-+				\$0
			- 	+			\$0
	· ·	TOTAL	FROM P	PERSONNEL SUPPLE	MENTAL BUDGET	CULLETO	\$0
FRINGE BENEFITS	_				SalaryWage T		\$0 \$25,145

FRINGE BENEFITS Itemize the elements of fringe benefits in the space below:		ΨZ0, 140
Fica, Medicare, SUI, Health Insurance, Dental Insurance, Life Insurance, Workers Comp and matching 401(k)		
	·	
	Fringe Benefit Rate %	27.00%
	Fringe Benefits Total	\$6,789

FORM F-2: TRAVEL Budget Category Detail Form

Legal Name of Respondent:

Dallas Inter-Tribal Center

Conference / Workshop Travel Cost Description of			T		
Conference/Workshop	Justification	Location	Number of:	4	
		City/State	Days/Employees	Travel Costs	
	To provide program staff with training related to improving			Mileage	\$21
HHS annual conference	[program delivery, Milege 400 miles@0.54/mile = \$216 Por			Airfare	\$
	Diem for 2 peope for 3 days at \$59/day = \$354. Hotel for 2	Austin, TX	3 days x 2	Meals	\$35 \$54
	nights for 2 people @ \$135/night = \$540. Conference fee		employees	Lodging	
	for 2 people @\$25/person = \$50			Other Costs	\$5
				Total	\$1,16
				Mileage	
	1			Airfare	
				Meals	
				Lodging	
				Other Costs	
				Total	\$(
		ŀ		Mileage	
		ľ		Airfare	
		ł		Meals	
		1		Lodging	
		1		Other Costs	
				Total	\$0
				Mileage	
	1			Airfare	
•		1	L	Meals	<u> </u>
			<u>-</u>	_odging	
			<u> </u>	Other Costs	
				Total	\$0
				 	
	TOTAL FROM TRAVEL SUPPLEMENTAL CONFERENCE/M	ORKSHOP B	UDGET SHEETS		
					\$0

\$1,160

Justification Travel for community outreach activities	Number of Miles	Mileage Reimbursement Rate	Mileage Cost (a)	Other Costs (b)	Total (a) + (b)
	300	\$0.540	\$162		\$16
			\$0		\$
			\$0		\$
			\$0		\$0
			\$0		\$0
			\$0		\$0
			\$0		\$0
TOTAL	FROM TRAVEL SUP	PLEMENTAL OTHER/LOCAL TRAV	ÆL COSTS BUI	OGET SHEETS	\$0

	Total fo	r Other / Local Travel \$162	
Other / Local Travel Costs: \$162	Conference / Workshop Travel Costs: \$1,160	Total Travel Costs: \$1,322	
Indicate Policy Used:	Respondent's Travel Policy	State of Texas Travel Policy	

FORM F-3: EQUIPMENT AND CONTROLLED ASSETS Budget Category

Detail Form

Lega	l Name	of Res	pondent:
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Dallas Inter-Tribal Center

Itemize, describe, and justify the list below. Attach complete specifications or a copy of the purchase order. Check the Contractor's Financial Procedures Manual for definition of equipment.

Description of Item	Purpose & Justification	Number of Units	Cost Per Unit	Total
	<u> </u>			 _
				
				
		 +		
				
				
				
				
		+		
	TOTAL FROM EQUIPMENT SU	DDI ENSENTAL SUIS		

		-
Total Amount Requested for Equipment:	! \$	j(

FORM F-4: SUPPLIES Budget Category Detail Form

Legal	Name	of	Respondent:
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<u>Dallas</u>	Inter-Trib	al Center	
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Itemize and describe each supply item and provide an estimated quantity and cost (i.e. #of boxes & cost/box) if applicable. Provide a justification for each supply item. Costs may be categorized by each general type (e.g., office, computer, medical, educational, etc.) Check the Contractor's Financial Procedures Manual for definition of supplies.

Description of House		<u> </u>
Description of Item [If applicable, provide estimated quantity and cost (i.e. # of boxes & cost/box)]	Purpose & Justification	Total Cost
Information leaflets on birth control 1000 @ \$0.36/leaflet	For use at outreach events	<u> </u>
Uterine sound x 5 @ \$47 each	For use in IUD insertion	\$360
Tenaculum Forceps x 5 @ \$83 each	For use in IUD insertion	\$235
Uterine scissors x 5 @ \$29 each		\$415
Betadine swabs, case of 200 x 2 @ \$63.50/case	For use in IUD insertion	\$145
Sterile Surgical gloves box of 50 x 6 @ \$60.50/box	For use in IUD insertion	\$127
Totalie durgical gloves box of 50 x 6 @ \$60.50/box	For use in IUD insertion	
Office suppplies@\$30/month	To support staff in carrying out their daily duties and in the	\$363
Medical supplies @\$100/month	preperation of educational and outreach displays	 \$360
	General medical supplies to include needles, syringes, gauze, band aids, gloves, scalpels and suture material	£1 200
Intra-uterine device 48@ \$46 each	For long-term contraceptive use	\$1,200 \$2,208
	TOTAL FROM SUPPLIES SUPPLEMENTAL BUDGET SHEETS	\$0.

Total Amount Requested for Supplies:

\$5,413

FORM F-5: CONTRACTUAL Budget Category Detail Form

	5 - J - Stail Off
Legal Name of Respondent:	Dollon Intern T. W. Co.
- trooponaciit,	Dallas Inter-Tribal Center
	·

List contracts for services related to the scope of work that is to be provided by a third party. If a third party is not yet identified, describe the service to be contracted and show contractors as "To Be Named." Justification for any contract that delegates \$100,000 or more of the scope of the project in the respondent's funding request, must be attached behind this form.

CONTRACTOR NAME (Agency or Individual)	DESCRIPTION OF SERVICES (Scope of Work)	Justification	METHOD OF PAYMENT (i.e., Monthly, Hourly, Unit, Lump Sum)	i nouis, units	RATE OF PAYMENT (i.e., hourly rate, unit rate, lump sum amount)	TOTAL
						\$
						
						
						
						\$
		TOTAL FR	OM CONTRACTUAL SUP	DI ENGLASTAL		\$
				FEMILIAL BU	DGET SHEETS	\$

Total Amount Requested for CONTRACTUAL:	\$0

FORM F-6: OTHER Budget Category Detail Form

Legal Name of Respondent:	Dallas Inter-Tribal Center	
Description of Item [If applicable, include quantity and cost/quantity (i.e. # of units & cost per unit)]	Purpose & Justification	Total Cost
Telephones \$50/month	An allocation of \$50 per month to cover the cost of calling patients to remind them of appointments and for patient navigation purposes (this equates to 2% of the annual clinic telephone costs)	·
Postage: 300 letters a year at \$0.48 per letter	To cover the cost of reminder and follow up letters for clients who we are unable to contact by phone	\$600
Photocopying costs @\$10/month	An allocation of \$10/month to cover the cost of photocpying client forms.	\$144
		<u>\$120</u>
	TOTAL FROM OTHER SUPPLEMENTAL BUDGET SHEETS	\$0
	Total Amount Requested for Other:	\$864

FORM F - 7 Indirect Costs

Legal Name of Respondent:		las Inter-T	ribal Center
Total amount of indirect costs allocable to	.	Amount:	\$7,900
Indirect costs are based on (mark the statement that is applicable	le):	Amount.	<u>\$7,300</u>
The respondent's most recent indirect cost rate approved agency or state single audit coordinating agency. Expire acceptable. Attach a copy of the rate agreement to thex	by a federal cognizant	RATE: BASE:	Rate: 37.83%, Base: Salaries and Fringe benefits
Applies only to governmental entities. The respondent rate or indirect cost rate based on a rate proposal prepare Circular A-87. Attach a copy of Certification of Cost Al Certification of Indirect Costs.	ed in accordance with OND	RATE: TYPE: BASE:	
	GO TO PAGE 2 (belo	·w)	

Page 2, FORM F - 7 Indirect Costs

If using an <u>central service</u> or <u>indirect cost rate</u>, identify the types of costs that are included (being allocated) in the rate:

Indirect costs will include utilities, indirect staffing costs & fringe benefits (CEO, CFO, staff accountant and executive assistant), IT support, Medical and

Organizations that do not use an indirect cost rate and governmental entities with only a central service rate must identify the types of costs that will be allocated as indirect costs and the methodology used to allocate these costs in the space provided below. The costs/methodology must also be disclosed in Part V-Indirect Cost Allocation of the Cost Allocation Plan that is submitted to DSHS. Identify the types of costs that are being allocated as indirect costs,

NEGOTIATED INDIRECT COST RATE AGREEMENT NONPROFIT ORGANIZATION

ORGANIZATION

Dallas Inter-Tribal Center, Inc., dba Urban Inter-Tribal Center of Texas 1283 Record Crossing Road Dallas, TX 75235 EIN #23-7156945 DATE: October 6, 2015

FILE REFERENCE: This replaces the Agreement dated: November 12, 2014

The rates approved in this Agreement are for use on grants, contracts, and other agreements with the Federal Government to which OMB Circular No. A-122 applies, subject to the conditions in Section II, A, below. The rate was negotiated by the Dallas Inter-Tribal Center, Inc., dba Urban Tribal Center of Texas and the U. S. Department of Labor in accordance with the authority contained in Attachment A, Section E.2(a), of the Circular.

Indirect rates for fiscal years that begin on or after 12/26/2014 are subject to 2 CFR Part 200, Subpart E, in accordance with the authority contained in 2 CFR, Part 200, Appendix VII, D.1.

SECTION I: RATES

	EFFECTIV	E PERIOD			
TYPE Final Final Provisional	FROM 07/01/11 07/01/12 07/01/13	TO 06/30/12 06/30/13 06/30/16	RATE* 35.70% 37.83% 37.83%	LOCATION All All All	APPLICABLE TO All Programs All Programs All Programs

(SPECIAL REMARKS)

*BASE: Total direct salaries and wages, including applicable fringe benefits and excluding all contract labor costs.

TREATMENT OF FRINGE BENEFITS: Fringe benefits are specifically identified to each employee and are charged to programs based on the individual's salary costs. The directly claimed fringe benefits are listed in the Special Remarks Section of this Agreement.

TREATMENT OF PAID ABSENCES: Vacation, holiday, sick leave pay and other paid absences are included in salaries and wages and are claimed on grants, contracts and other agreements as part of the normal cost for salaries and wages. Separate claims for the costs of these paid absences are not made.

SECTION II: GENERAL

- A. <u>LIMITATIONS</u>: Use of the rate(s) contained in the Agreement is subject to all statutory or administrative limitations and is applicable to a given grant or contract only to the extent that funds are available. Acceptance of the rate(s) agreed to herein is predicated upon the following conditions:
- (1) that no costs other than those incurred by the grantee/contractor or allocated to the grantee/contractor via an approved central service cost allocation plan were included in its indirect cost pool as finally accepted and that such incurred costs are legal obligations of the grantee/contractor and allowable under the governing cost principles.
- (2) that the same costs that have been treated as indirect costs have not been claimed as direct costs,
- (3) that similar types of costs have been accorded consistent treatment, and
- (4) that the information provided by the grantee/contractor which was used as a basis for acceptance of the rate(s) agreed to herein is not subsequently found to be materially inaccurate.

The elements of indirect cost and the type of distribution base(s) used in computing provisional rates are subject to revision when final rates are negotiated. Also, the rates cited in this Agreement are subject to audit.

- B. <u>CHANGES</u>: The grantee/contractor is required to provide written notification to the indirect cost negotiator <u>prior to</u> implementing any changes which could affect the applicability of the approved rates. Changes in the indirect cost recovery plan, which may result from changes such as the method accounting or organizational structure, require the <u>prior written approval</u> of the Division of Cost Determination (DCD). Failure to obtain such prior written approval may result in cost disallowance.
- C. <u>NOTIFICATION TO FEDERAL AGENCIES</u>: A copy of this document is to be provided by this organization to other Federal funding sources as a means of notifying them of the Agreement contained herein.
- D. PROVISIONAL-FINAL RATES: The grantee/contractor must submit a proposal to establish a final rate within six months after the fiscal year end. Billings and charges to Federal awards must be adjusted if the final rate varies from the provisional rate. If the final rate is greater than the provisional rate and there are no funds available to cover the additional indirect costs, the organization may not recover all indirect costs. Conversely, if the final rate is less than the provisional rate, the organization will be required to pay back the difference to the funding agency.

Indirect costs allocable to a particular award or other cost objective will not be shifted to other Federal awards to overcome funding deficiencies, or to avoid restrictions imposed by law or by the terms of the

award.

E. SPECIAL REMARKS:

- 1. Indirect costs charged to Federal grants/contracts by means other than the rate(s) cited in this Agreement should be adjusted to the applicable rate cited herein and be applied to the appropriate base to identify the proper amount of indirect costs allocable to the program.
- 2. Contracts/grants providing for ceilings as to the indirect cost rate(s) or amounts(s) which are indicated in Section I above, will be subject to the ceilings stipulated in the contract or grant agreements. The ceiling rate or the rate(s) cited in this Agreement, whichever is lower, will be used to determine the maximum allowable indirect cost on the contract or grant agreement.
- 3. Administrative costs consist of all <u>Direct</u> and <u>Indirect</u> costs associated with the management of an organization's programs. Organizations should refer to their contracts/grants terms and specific program legislation for the applicable definition of "Administrative Costs" and any related limitations.
- 4. The following positions were included in the indirect cost pool for FYE 6/30/13:

Chief Executive Officer (73%) Staff Accountant/IT (100%) WIA Director/Job Counselor (20%)

Chief Financial Officer (73%) Receptionist/Secretary (100%)

In addition to the salary/fringe benefit costs for the above position, the indirect cost pool included supplies, occupancy, repairs & maintenance, telephone, professional services, conferences, and miscellaneous costs.

5. Fringe benefit costs include: F.I.C.A., unemployment insurance, health insurance, workers' compensation, and retirement.

ACCEPTANCE

BY THE ORGANIZATION: BY THE COGNIZANT AGENCY ON BEHALF OF THE FEDERAL GOVERNMENT: Dallas Inter-Tribal Center, Inc., dba Urban Inter-Tribal Center of Dallas U.S. Department of Labor (Agency) (Agency) (Signature) (Signature) Gretchen P. Duffin Victor M. Lopez (Name) (Name) Accountant Director Chief, Division of Cost Determination (Title) (Title) Date: Oc Date: October 6, 2015

Negotiated By: Dr. James Turkvant Telephone: (202) 693-4105 Turkvant.James.B@dol.gov

FORM G: RESPONDENT BACKGROUND

Legal Business Name of

Respondent:

Dallas Inter-Tribal Center

Executive Summary

The Urban Inter-Tribal Center of Texas (UITCT) is a 501 (c) (3) non-profit corporation with a 45-year history serving the needs of American Indians/Alaska Natives (AI/AN) living in North Texas. Our Center is the *only* urban Indian health center in the state of Texas.

The HHS report "Understanding Urban Indians' Interaction with ACF Programs and Services" (2014) highlighted the following barriers for Urban American Indians/Alaska Natives in accessing services: historical trauma leading to lack of trust; past experiences of racism and discrimination from similar organizations; lack of understanding of the differences between urban systems and those on reservations; lack of visibility of the Al/AN community within the local population leads to service providers who are unaware of the needs of that population; and misconceptions on the part of providers about the level of need amongst the community often thinking that American Indians "get everything" funded.

The Mission of the Urban Inter-Tribal Center of Texas is: "To enhance the health and socio-economic status of American Indians living in the Dallas/Fort Worth Metroplex." This is achieved by overcoming these barriers through the provision of culturally sensitive services in a setting which is both familiar and trustworthy for local AI/AN residents.

The Center is governed by a board of Directors, 80% of them being American Indian, who work with the CEO and CFO to ensure that the center is utilizing policies and procedures that are consistent with federal and state program and grant management requirements. Board approval is required for all policy changes and grant applications.

UITCT currently provides Women's health and basic family planning services in addition to primary health care services, through funding received from Indian health services and the Texas BCCS program. The Healthy Texas Women program would allow us to offer a wider range of birth control options to our women here at the center rather than having to signpost them to other organizations.

FORM G: RESPONDENT BACKGROUND

Legal Business Name of

Respondent:

Dallas Inter-Tribal Center

Organizational Management

UITCT is governed by a board of trustees with executive authority assigned to the Chief Executive Officer and the Chief Financial Officer.

The CEO is responsible for the strategic development of the organization; directs and reviews the development of all program and organizational budgets; sets performance expectations for the organization; provides mentorship for the directors; and delegates day to day activities of the center to the appropriate staff.

The CFO is responsible for ensuring that accounting records are maintained in an accurate and timely manner; manages the accounting department staff; and ensures that financial audits and reports are submitted in line with federal and state requirements.

The Medical Director, Clinic Director and Administrative Director answer to the CEO.

The Medical Director is responsible for supervision of the mid-level providers; development and authorization of protocols and standing delegated orders; and provides advice to the Clinic Director in implementing the quality improvement program

The Clinic Director is responsible for managing the nursing and support staff, including eligibility staff, to ensure the smooth running of the clinic on a day to day basis; implementing and reviewing the quality improvement program; and the submission of grant applications and reports.

The Administrative Director is responsible for human resource functions; manages the billing, administrative and janitorial staff; contributes to the implementation of the quality improvement program; and takes the lead on community relations.

Angela M Young

4517 N. O'Connor Rd, Ste 2139 Irving, TX 75062 Cell: (214) 876-4519 Amyoung13@verizon.net

U.S. Citizen
Enrolled member of Choctaw Nation Tribe of Oklahoma
Current employee of the Urban Inter-Tribal Center of Texas – Dallas, TX

Summary of Qualifications

Self-motivated decision-making professional with exceptional interpersonal skills with the following broad based competencies:

- Executive leader with 28 years of experience working in nonprofit and tribal government. Fourteen (14) of those
 years have been dedicated to the day to day operation of the Urban Indian Health Program in Dallas, TX.
- Established great working relationships with Indian Health Services (IHS), Centers for Medicare & Medicaid Services (Region 6 Dallas, TX), Tribal Officials, Office of Minority Health (Region 6 Dallas, TX), Dallas Veterans Affairs Medical Center, American Diabetes Association, and Texas Department of State Health Services Breast and Cervical Cancer Services. These on-going engagements help to promote agency awareness that work toward improving health care services for American Indians and Alaska Natives.
- Manage numerous projects concurrently and provide adequate attention and appropriate decision making to each.
- Knowledgeable in implementing Affordable Care Act (ACA) and the Indian Health Care Improvement Act (IHCIA).
- Highly competent in utilizing GRANTS.GOV and GRANTS SOLUTIONS.GOV in applying for grants and submitting grant reports.
- Leader with an earned reputation as 'quick study' regarding providing outstanding customer service in a nonprofit Urban Indian Healthcare setting.
- Skilled in working with a project team or independently, using interpersonal skills to effectively coordinate with a range of government and nongovernment officials.
- Achieving a standard of excellence with our work processes and outcomes, honoring policies and all IHS regulatory requirements. GPRA, RPMS, EHR, UDS, IPC and 3rd Party Billing reports.
- A compassionate manager with excellent interpersonal and communication skills, dedicated to fostering a working environment that encourages collaboration and optimizes team performance.
- Skilled in preparing and developing briefings to provide insight regarding the impact of Agency programs and initiatives with tribal and none tribal stakeholders.
- Knowledge of effective tribal and none tribal consultation and coordination principles that have established positive relationships.
- Extensive fundraising skills as "Event Planner". A founding member and project planner for the largest Native American Indian Awareness EXPO in Texas. All proceeds benefit the Urban Inter-Tribal Center of Texas.
- Devoted in community involvement as an elected board member of the American Diabetes Association and American Indian Heritage Day in Texas Committee.
- Established ongoing professional relationship with The Inter-Tribal Council of the Five Civilized Tribes in Oklahoma (Cherokee, Creek, Chickasaw, Choctaw, Seminole).
- Experienced in Human Resource (HR), employment law, hiring and firing.

PROFESSIONAL EXPERIENCE

Urban Inter-Tribal Center of Texas-Dallas, TX Administrative Director

8/2002 - Present

Serve as a key member of leadership team and work collaboratively to lead organization initiatives to improve the health and socioeconomic status of American Indians and Alaska Natives (AI/AN) living in the Dallas/Fort Worth Metroplex. The state of Texas is the *fourth largest* urban population of American Indians and Alaska Natives. The Urban Inter-Tribal Center of Texas (UITCT) is the only culturally-sensitive American Indian Center of its kind in the state. UITCT offers a broad array of services to the AI/AN population such as, medical, dental, pharmacy, diabetes care, employment and training, GED assistance, education assistance, mental health and substance abuse counseling, social services, rental assistance, utilities assistance, advocacy services, and WIC services.

- Assist Chief Executive Officer (CEO) with daily operation of organization. Serve as acting CEO in CEO absence.
- Manage the Human Resource/Personnel function, including employee policy handbook, performance appraisal, grievance procedures, discipline, policy and procedure development and implementation of same, benefits administration, position posting, screening and interviewing candidates. Credentialing of medical providers.
- Carry out the mission, vision, and values of the organization
- Assisted CEO in the strategic planning of securing \$2 million dollar location/facility for our Urban Indian Health program.
- Coordinate preparation of monthly reports to the Board of Directors and plan annual Board Leadership Training.
- Instrumental in the planning process of transitioning to Electronic Health Records (EHR) and preparation for "meaningful use" incentive program.
- Facilitate Affordable Care Act (ACA) to employees and clients
- Assist in facilitating "Quality Improvement Team" meetings
- Participate in Urban Indian Health Programs Monthly Calls and Indian Health Services (IHS) Webinars
- Instrumental in securing \$30,000.00 for Breast and Cervical Cancer Screenings for American Indian/Alaska Native women through annual contract agreement with the Texas Department of Health Services.
- Participate in the overall agency accreditation/continuous quality improvement processes
- Manage administrative, programmatic and financial aspects of projects related to funding agency requirements.
- Develop and implement strategies to ensure programs are addressing community needs
- Oversee contracts, grants submission and reporting (IHS Contract \$1M, Title V 4-in-1 Grant \$252K, Special Diabetes Grant for American Indians \$250K, and Breast and Cervical Cancer State Contract \$30K)
- Facilitate patient/customer complaints. Ensure all complaints are acknowledged in a timely manner. Responsible for investigation and resolution.
- Attend meetings, conferences and trainings related to agency needs.
- Maintain Occupational Safety and Health Administration (OSHA), Health Insurance Portability and Accountability Act (HIPPA) Compliant
- Editing copies submitted by staff for marketing pamphlets and flyers, utilizing desktop publishing software to format copy, selecting and adding appropriate graphics.
- Conduct community education seminars
- Media contacts to promote awareness of American Indian issues
- Develop various fundraising and charitable events. Including developing event schedule, budget and promotional planning.
- Network and build partnerships with IHS clinics, Tribal clinics/hospitals, local nonprofit organizations and local medical facilities

Oversee the completion of the comprehensive Uniform Data System (UDS) Annual Report

Choctaw Nation of Oklahoma - Durant, Ok

Housing Authority of the Choctaw Nation of Oklahoma Communication Director

12/2000 -12/2001

In December 2000 promoted to manage Housing Authority Communications Department.

- Instrumental in obtaining \$1.5M in grant funding to benefit low income housing residents
- Develop company resource directory listing all housing programs available for Choctaw tribal members to apply for benefits.
- Implemented community outreach events showcasing housing programs available. (Rental Assistance, Home Buyers Assistance, Indian Home Construction, Land Purchase, Remodel Program, Home Repairs, Homeless Program, etc.)
- Provided monthly program reports to CEO and Board of Directors
- Published housing program brochures, flyers and newsletters
- Planned and implemented company presentations
- Attend national and local conference and trainings related to job duties.
- Maintained company issued vehicle

Housing Authority of the Choctaw Nation of Oklahoma Tribal Business Information Center Economic Development Specialist

4/2000 -12/2000

April 2000 promoted by CEO to assist with new program startup to serve Choctaw tribal members seeking assistance in creating, development and/or expansion of small business.

- Provided one on one consultation with individuals contemplating starting or expanding a business.
- Assist individuals in preparing business plans including access to business planning software and assistance in using software.
- Assist small business enterprises and potential enterprises find financing that is appropriate to their needs and financial position.
- Conduct workshops on specific business topics.
- Network with other business resource providers.
- Attend national and local conference and trainings

Housing Authority of the Choctaw Nation of Oklahoma Environmental Department Assistant Compliance Officer - Grants Management

1/1999 - 4/2000

January 1999 began working for Housing Authority of the Choctaw Nation of Oklahoma as Assistant Compliance Officer over grants and land management. Assisting with overseeing multi-million dollar grant expenditures.

- Oversaw procurement and inventory control
- Responsible for mapping Indian property sites on Topo, City, County and Wetlands maps
- Reviewed budget line items in program grants assuring purchase request met requirement
- Assure program stayed updated on current environmental laws related to land acquisitions
- Attend U.S. Department of Housing and Urban Development (HUD) meetings and conferences

February 1997 Promoted to CEO of the Boys & Girls Club of the Choctaw Nation of Oklahoma.

- Administered the daily operation and direction of the organization
- Ensure payroll, financial reports and audits conducted in a timely manner
- Responsible for facilitating the Board of Directors in establishing goals, developing policies and budgets.
- Maintained open communication and interaction with Board of Directors, Community Leaders, and State Officials
- Developed and controlled \$450,000 annual budget
- Direct staffing activities of the organization, including recruiting, selecting, training, supervising, and evaluation
- Responsible for writing grant proposals
- Organize fundraising campaigns and PR activities
- Developed and implemented full range of HR programs
- Managed travel arrangements, scheduling and presentation preparation
- Attend meeting and conference related to B&GC business
- Develop business support & program sponsorship in the local community

Choctaw Nation of Oklahoma Head Start Program Administrative Office Coordinator - Social Service/Health/Disability

6/1990 - 2/1997

June 1990 I started my career with Choctaw Nation of Oklahoma in the Head Start Program. Services provided by this program are very comprehensive. Five major component areas serve the needs of children enrolled and their families: Education/Literacy, Health, Parent Involvement, Family Services and Nutrition.

- Overseen social service/health/disability activities at 11 Head Start Early Childhood Centers
- Arranged medical, dental, nutritional examinations and immunizations, and coordinated any further treatment needed.
- Implemented full range of social service programs for children and families
- Coordinated parent training on early childhood development
- Maintained an active Social Services Advisory Committee
- Supervised and trained staff with diverse duties
- Promoted staff morale by reducing paperwork
- Recruited and maintained volunteers to assist with special projects
- Develop relationships with tribal healthcare facilities for early childhood screenings
- Prepared program for state, tribal and national site visits

Education

• Eagletown High School , Eagletown, OK -

• Carl Albert Junior College, Poteau, OK -

Southeastern Oklahoma State University, Durant, Ok

 University of Texas, Arlington, TX Certification Professional Human Resource Management May 1984

1984-85

1990-91

April 2012

Training/Professional Development

- National Congress of American Indians Annual Conference Attend trainings and network with tribal leaders - annually for the past 12 years.
- National Indian Health Board Annual Consumer Conference Attend yearly
- IHS National Combined Councils Meeting Attend yearly
- HHS Regional 6 & 7 Tribal Consultation Meeting Attend Yearly
- UDS Training
- Tribal Best Practices Training, Salt Lake City, Utah
- Direct Service Tribes National Meeting/Training, Tucson, AZ
- 2012 Indian Health Summit, Norman, OK
- HHS Tribal Grants Training, Washington, DC
- GPRA Performance Meetings/Trainings
- Texas Labor Law Training, Dallas, TX
- National Urban Health Conference, Seattle, WA
- National Tribal Health Reform Training, Hollywood, FL
- Health Insurance Exchange Training, Tulsa, OK
- Native Philanthropy Institute Training
- Native Diabetes Conference/Training, Phoenix, AZ
- Improving Patient Care (IPC) Training, Oklahoma City, OK
- Microsoft Word, Excel, Power Point, Microsoft Publisher, Outlook, and Print Shop
- GRANTS.GOV website -applying for Federal Grants
- Grants Soluntions.Gov applying for grants and submitting reports
- New Directors/Coordinators Institute, Albuquerque, NM
- · Competitive Grants Training, Oklahoma City, Ok
- Executive Directors Workshop, Albuquerque, NM
- Administrator Training, Albuquerque, NM
- Board Development Training, Tulsa, OK
- Risk Management Training, San Diego, CA
- Environmental Review Training, Oklahoma City, Ok
- Management Training for Administrators, Toledo, OH
- · Economic Development Training, Harrisburg, PA

Committees & Awards

- 2014 National Congress of American Indians Conference Committee
- 2013 National Indian Health Board Award Recipient "National Impact Award"
- Oklahoma City Area Director IHS Awards Planning Committee Current Member
- American Indian Awareness EXPO Planning Committee Chairperson
- American Diabetes Association Current Board Member
- Center for Nonprofit Management Current Member
- DFW Native American Chamber of Commerce Past Board Member
- American Indian Heritage Day in Texas Current Committee Member
- UITCT Annual Back-to-School Health Fair Chairperson
- Dallas FEMA-Emergency Food Shelter Program Past Board Member
- National Council of Urban Indian Health Region 7 Board Member
- HHS Regions VI & VII Tribal Consultation Planning Committee Current Member

Career Goal: Accounting Manager / Sr. Accountant / Financial Analyst

I am a seasoned technology based Accountant with years of experience developing and implementing financial systems, strategies, processes and controls that significantly improve P&L scenarios. Expert in establishing accounting functions, systems and best practices; cost-reduction, automation and tax strategies; and lasting business relationships to ensure goal-surpassing fiscal performance.

Qualified by: Expanded knowledge of the preparation of financial statements under GAAP

Proficient in the preparation of all types of regulatory tax returns Accomplished supervisory skills obtained through experience as a Controller and Accounting Director

PC networking including: Windows Small Business Server 2000, Windows Enterprise Server 2003, 2008 and Citrix Administration. Client Security and Configuration for: Windows 2000, Windows XP Professional, Vista Business, Vista Ultimate and Windows 7. Mac OS 8.5 through 10.3.1

Accounting packages include Armor Excalibur Premier, MAI Basic Four, PeopleSoft Accounting software, PeopleSoft Query V.7.0, Microsoft Solomon V, MIP Fund Accounting, Intuit QuickBooks Enterprise Solutions V.9, 10 and 11, 20+ user systems

Extended education in the use of Microsoft Corporation software products Including, MS Office Professional 2003, 2007 and 2010 including Visio. Development of applications utilizing FoxPro 2.6 for Dos and Windows as well as Visual Fox Version 3.0

Database Development using FileMaker Pro V. 8, 9 and 10: Microsoft Access2003, 2007, Visual Fox 3.0

Computer Hardware and Software Upgrades (i.e. memory, peripherals, disk drives)

Professional Experience:

June 2003 to Present

Urban Inter-Tribal Center of Texas, Dallas, TX Chief Financial Officer – Non Profit Indian Health Service Organization

- Responsible for all facets of the budget, finance and accounting functions of the organization
- Successfully implemented and use QuickBooks Pro Enterprise Edition, 10+ user system, currently working with Version 11
- Planned, developed and managed the process of cleaning up three years of accounting transactions for the organization
- Successfully completed five years of single-audit requirements for the organization related meeting internal and external compliance requirements. Maintenance of subsequent audits
- Updated existing policies and procedures to reflect current requirements and trends
- Developed and deployed FileMaker databases related to HR and Payroll requirements of the organization providing the ability to adequately and accurately reporting payroll and employment activity
- Brought all internal and external reporting requirements up to date to meet federal and grant specific compliance
- Maintain the daily cash management of federal contracts and grants
- Supervise the accounting work of two staff accountants

June 2002 to June 2003

SeKure ConneKt®, Arlington, TX

- Start up new Application Service Provider
- Wrote policies and procedures for ASP development
- Implemented new procedures related to ASP

- Moved existing computer hardware and software to an off site data center for security and ease of deployment in applications published through Citrix.
- Created all marketing media for mailing and publication
- Served as Financial and Information technology consultant to clients including not-for-profit organizations
- Worked on business plan for new entity

April 2001 to June 2003

Metro PCS, Inc., Dallas, Texas

Manager – Asset Management, Microwave Clearing, Accounts Payable and Solomon IV Accounting System Administration

- Development of Financial Tracking System using Microsoft Access for Incumbent Microwave Links operating within the 2 GHz broadcast spectrum as mandated by the FCC
- Financial analysis of each Incumbent Agreement and subsequent accounting treatment
- Coordination of disbursements from Corporate Treasury to Incumbent
- Budget to Cost Analysis relating to Microwave Clearing
- Coordination of Cost Sharing Benefits between PC provider
- Reconcile & Report Analysis in all Markets
- Wrote Policies and Procedures for Microwave Relocation
- Serving as MetroPCS Representative to the Board of Director's
- Supervise efforts of eight personnel in Accounting Department
- Installed and implemented all modules of Solomon IV Accounting System. Responsible for daily functionality of Solomon including Crystal Reporting and Crystal SQL v 8.5

June 2000 to April 2001

Verizon Wireless, Westlake, Texas

Network Technical Support Manager - Spectrum Management

- Developed a Financial Tracking System using Microsoft Access related to relocation of Incumbent Microwave Links
- Financial analysis of Incumbent Agreement and subsequent financial treatment
- Coordination of disbursements from Corporate Treasury to Incumbent
- Budget to Cost Analysis
- Coordination of Cost Sharing Benefits from other PCS providers and well as Cost Share Benefits from Verizon to other PCS providers
- Reconcile & Report Analysis in all Markets served by Verizon
- Wrote Policies and Procedures for Microwave Relocation
- Served as liaison to the PCIA (Personal Communications Industry of America) Microwave Clearing House
- Supervise work of three personnel in department

Oct 1998 to June 2000

Greenscape Pump Services, Inc, Carrollton, Texas Finance Manager/Controller

- Responsible for daily operations of the corporate office
- Wrote policies and procedures for the corporation
- Responsible for budget and forecasting of the corporation
- Responsible for timely and accurate filing of all reporting to regulatory and taxing authorities
- Supervise Accounting staff
- Maintain authorization for final approval and processing of Major Construction Projects and issuance of associated Sales Orders
- Maintain 22 User Mac network, hardware and software
- Designed, developed, implemented and maintained a Project Costing System using FileMaker Pro V. 5.5 integrated with existing Sales Order Processing system
- Design and implement new database structure as required

Nov 1996 to Oct 1998

PrimeCo Personal Communications, Dallas, Texas Finance Manager - Microwave Relocation/Asset Management

- Financial analysis of each Incumbent Agreement and subsequent accounting treatment
- Coordination of disbursements from Corporate Treasury to Incumbent
- Cost Analysis relating to Microwave Clearing

- Responsible for coordination of Cost Sharing Benefits from other PCS providers and well as Cost Share Benefits from PrimeCo to other PCS providers
- Reconcile & Report Analysis in 11 are Markets
- Wrote Policies and Procedures for Microwave Relocation
- Served as liaison to the PCIA (Personal Communications Industry of America) Microwave Clearing House
- Responsible for budgeting, reconciling and tracking of \$3.2 Billion in Network Assets
- Supervise 10 personnel
- Primary owner of PeopleSoft Asset Management Module

Apr 1996 to Nov 1996

Berger & Company, Dallas, Texas Information Technology Consultant

- Assigned to PrimeCo Personal Communications as Project Leader for analysis and development of a database system for the accounting treatment of Microwave Relocation cost could be analyzed, recorded and reported
- Wrote established policies and procedures for the implemented system
- Assigned as liaison to PCIA Microwave Clearinghouse

Oct 1995 to Mar 1996

Elite Auto Spa, Inc., Naples, Florida Owner

- Developed technique used in the reconditioning of finer automobiles
- Educated employees on the implementation of technique
- Sales and advertising administration for introduction of service into Naples
- Responsibility for all financial aspects and administration of Elite

Aug 1990 to Oct 1995

CR Incorporated (Cue Nationwide Paging), Arlington, Texas Controller

- One of five people who started the affiliate office
- Managed eight person accounting staff
- Responsible for the daily operation of the affiliate office
- Wrote policies and procedures for the corporation
- Preparation of corporate, individual, sales and use tax and payroll tax returns
- Performed the installation and implementation of a 20 user PC Network
- Designed and assisted in the development of Inventory and Billing Management system using Microsoft Visual Fox 3.0

Education:

University of Texas at Arlington Computer Sciences

South Plains College, Levelland, Texas Accounting and Computer Science

Commercial College, Lubbock, Texas Accounting and Computer Science – Certificate of Managerial Accounting

Brownfield, High School, Brownfield, Texas

Training

FileMaker Pro V 8,9,10

PeopleSoft Asset Management V. 6 and 7.0, December 1997 Visions of FoxPro, Version 3.0, Micro Endeavors, Philadelphia, PA - 1995 Advanced FoxPro Level II, Version 2.6, University of Texas at Arlington - 1995 Advanced FoxPro Level I, Version 2.6, University of Texas at Arlington - 1994 Introduction to FoxPro 2.5 for Windows, Infomart, Dallas, Texas - 1993 Software training and proficiency in Microsoft Office Professional 2003 and 2007

Certification in Intuit Master Builder Accounting Systems - September 2002

Awards:

Inclusion in The Marquis Who's-Who in the South and Southwest,

Twenty-Second Edition

National:

Subject of Microsoft Corporation developers article, summer edition of Business Week Premier

Magazine, Timely Insights for Small Business - 1995

Oklahoma City Area Office of Indian Health Services; Urban Merit Award for Outstanding

Service Excellence in the Five State Service Area - 2005

References:

Available Upon Request

ALICIA LEE, MD

3116 Robert Drive • Richardson, TX 75082 • (203) 710-6836 • aliciavlee@gmail.com

DOCTOR OF FAMILY MEDICINE

Dedicated family physician with background in group practice, telemedicine and urgent care settings. Displays strong compassion for patients at all stages of life. Remains calm under pressure and utilizes meticulous attention to detail, ensuring patients receive excellent care at all times. Consistently emphasizes importance of preventative care and health maintenance. Texas Medical License #P8268.

RESIDENCY AND EDUCATION

Internship and Residency

San Jose-O'Connor Family Medicine Residency Program • San Jose, CA • 2009-2012

- Physician Volunteer, San Jose State University, Athletics Training Room, 2012.
- Physician Volunteer, Rock 'n' Roll Half Marathon, 2011.

Doctor of Medicine

Yale University School of Medicine • New Haven, CT • 2003-2009

- Recipient of Peter A.T. Grannum Prize, 2009.
- Served as Teaching Assistant for Summer Medical Education Program (SMEP), 2005.
- Acted as Research Assistant for Molecular Biophysics & Biochemistry Department, 2002-2003.

Bachelor of Arts in Biochemical Science (cum laude)

Harvard University • Cambridge, MA • 1998-2002

PROFESSIONAL EXPERIENCE

URBAN INTER-TRIBAL CENTER OF TEXAS • Dallas, TX

11/2014-Current

Medical Director

Acting as a primary care physician in a busy urban American Indian health clinic seeing adult and pediatric patients.

DOCTOR ON DEMAND • San Francisco, CA

10/2013-Current

Telemedicine Physician

Acting as telemedicine physician seeing patients for medical consultations by video visits on a telehealth platform.

PALO ALTO MEDICAL FOUNDATION • Mountain View, CA

10/2012-8/2013

Primary Care Physician – Department of Family Medicine, 2013

Acted as primary care physician in shareholder tract position. Cared for patients in large, multi-specialty medical group.

Urgent Care Physician - Department of Urgent Care, 2012-2013

Provided direct care to patients in an urgent care setting.

ALICIA LEE, MD

(203) 710-6836 • aliciavlee@gmail.com

POSTER PRESENTATION AND PUBLICATIONS

- Lee AV. "Implementation of prenatal group visits in a community-based family medicine residency," Poster Presentation, 2011 Society of Teachers of Family Medicine (STFM) Conference, New Orleans, LA.
- Lee AV, Moriarty JP, Borgstrom C, Horwitz LI. "What can we learn from patient dissatisfaction?
 An analysis of dissatisfying events at an academic medical center," J Hosp Med. 2010 Nov-Dec;
 5(9):514-20.
- Bernstein KA, Granneman S, Lee AV, Manickam S, Baserga SJ. "Comprehensive mutational analysis of yeast DEXD/H box RNA helicases involved in large ribosomal subunit biogenesis," Mol Cell Biol. 2006 Feb; 26(4):1195-208.
- Sivarao DV, Newberry K, Langdon S, Lee AV, Hewawasam P, Plym MJ, Signor L, Myers R, Lodge NJ. "Effect of 4- (5-chloro-2-hydroxyphenyl)- 3-(2-hydroxyethyl) -6-(trifluoromethyl) -quinolin -2 (1H) -one (BMS-223131), a novel opener of large conductance Ca2+-activated K+ (maxi-K) channels on normal and stress-aggravated colonic motility and visceral nociception," J Pharmacol Exp Ther. 2005 May; 313(2):840-7. Epub 2005 Feb 8. Erratum in: J Pharmacol Exp Ther. 2005 Oct; 315(1):476.

COMPUTER SKILLS

Electronic Medical Records (EMRs) including IHS RPMS-EHR, EPIC, Misys and EClinicalWorks.

LICENSURE AND ASSOCIATIONS

Board Certified by the American Board of Family Medicine

American Academy of Family Physicians member

Texas Academy of Family Physicians member

Texas Medical Association member

Dallas County Medical Society member

Helen Bradbury BA, RN, CDE

Urban Inter-Tribal Center of Texas 1283, Record Crossing Rd, Dallas, TX 75235

Tel: 214 941 1050 ext. 217

helen.bradbury@uitct.com

Summary

Registered Nurse and Certified Diabetes Educator licensed to practice in the state of Texas. I have 27 years' experience working in health services both in the United Kingdom and for the last 6 years in the USA, seventeen years of which have been in public health care settings. For the last 6 years I have been employed at the Urban Inter-Tribal Center of Texas initially as Diabetes Program Coordinator and since 10/2014 as Clinic Director. My work experience includes

- Diabetes self-management education and program management
- Supervision of nursing staff, medical assistants and business office staff
- Participation in clinical audit, research, project management, health needs assessment; strategic planning; grant applications and report writing; and undergraduate education.

Licensure and Employment Eligibility

Texas RN License #: 782022 - expires 03/31/17

National Certification Board for Diabetes Educators Certificate # 21210048 – expires 12/31/17

AHA Basic Life Support Certificate - expires 03/17

United States Permanent Resident

Career History

03/11/10 – Present Diabetes Program Coordinator/Clinic Director, Urban-Inter Tribal Center of Texas, Dallas, TX

My role involves project Management of the Special Diabetes program for Indians; individual and group diabetes/diabetes prevention education. Grant writing, program administration and reporting. Coordination of the center's Improving Patient Care program; data analysis and report submission. Supervision of clinic staff and day to day management of the clinic.

01/07 – 03/08 Diabetes Specialist Nurse – Ocean Diabetes Project, Tower Hamlets Primary Care Trust, London UK

This government funded project aimed to improve understanding and control of diabetes amongst a deprived multi-ethnic community with a high incidence of diabetes. As a member of the multidisciplinary diabetes team my role involved coordinating and participating in the delivery of locally based diabetes care and education to residents regarding nutrition and exercise, the use of insulin and other medications, weight management, complications and blood glucose monitoring; referring to other health and social care professionals and agencies as required; organizing diabetes awareness raising and screening events; providing training on diabetes care to other staff groups; monitoring and auditing of outcomes; coordinating an evaluation of the project and producing a final report.

08/04 -12/06 Specialist Practice Nurse – Tower Hamlets Primary care Trust, London, UK

As lead nurse for a General Practitioner Practice I was responsible for the development, co-ordination and delivery of nursing services to meet contract objectives. My clinical workload focused on providing

Helen Bradbury BA, RN, CDE

Urban Inter-Tribal Center of Texas 1283, Record Crossing Rd, Dallas, TX 75235

Tel: 214 941 1050 ext. 217

helen.bradbury@uitct.com

education, monitoring and nursing care for the large diabetic population. I was a member of the London Borough of Tower Hamlets Strategic health partnership.

12/02 07/04	Senior Practice Nurse, River Place Group Practice, London, UK
09/01 - 11/02	Primary Care Development Manager, Barking & Dagenham Primary Care Trust, London,
	UK S , S , S , S , S , S , S , S , S , S
07/00 - 09/01	Clinical Governance Facilitators, Barking Primary Care Group, London, UK
03/00 - 07/00	Project Officer, Child and Adolescent Health Research Prioritisation Exercise, Barking
	and havering Education and Training Group, London, UK
10/98 ~ 2/00	Practice Nurse Lecturer, Barking and Havering Academic team, Department of General
	Produce & Primary Care, Queen Mary & Westfield College, University of London, UK
1/95 – 9/98	Practice Nurse, St Bartholomew's Surgery, East Ham, London, UK
11/92 – 1/95	Junior Sister, Gynaecology Unit, Addenbrooke's Hospital, Cambridge LIK
3/91 – 10/92	Staff Nurse, Whipp's Cross Hospital, London, UK
10/89 – 2/91	Staff Nurse, Orthopaedic Unit, West Middlesex University Hospital London, LIK
2/86 – 8/89	Student Nurse (RN), Arrowe Park Hospital, Wirral, UK
	Post Registration Nursing Courses
10/97 – 03/98	English National Board A51 - Diploma in Practice Nursing, City University (Jevel 3)
06/97 09/97	english National Board 928 – Diabetic Nursing, City University (level 3)
03/96 – 09/96	English National Board 901 – Family Planning in Society, City University (level 3)
1990	English National Board 998 – Teaching and Assessing in Clinical Practice
2007	Non-examined courses
2007	X-PERT 'Train the Trainer' Course National Diabetes Educator program
2006	Clinical Leadership Programme, Tower Hamlets PCT
2001-2002	Clinical Governance Development Programme, NHS Modernisation Agency
2000	Facilitators Development Programme, NHS London region
0.100	Further Education
04/09 – 07/09	Life Span Developmental Psychology, Excelsior College, USA (undergraduate level
0.1/00 07/1-	module) Grade A
04/09 - 07/09	Microbiology, Excelsior College, USA (undergraduate level module) Grade A
09/96 -01/97	NHS Management, University of East London, UK (M level module)
02/96 -07/96	women's Health, University of East London, UK (M level module)
02/96- 07/96	Nutrition, University of East London, UK (M level module)
09/95 -01/96	Research Methodology, University of East London, UK (M level module)
09/95 - 01/96	Health Promotion, University of East London, UK (M level module)
1990 - 1993	Bachelor of Arts (Combined Studies), Open University, UK
1986 - 1989	Registered Nurse, Wirral School of Nursing, UK

FORM G: RESPONDENT BACKGROUND

Legal Business Name of

Respondent:

Dallas Inter-Tribal Center

Women's Health and Family Planning Services

The women's health and family planning services that we have developed over the last 45 years include:

- Office visits for birth control options including condoms, oral contraceptives, Medroxyprogesterone injections and pregnancy testing
- STI screening
- Pap smears
- Clinical breast exams
- Referrals to outside agencies for reproductive health needs including difficulty in conceiving; sterilization procedures; polycystic ovary syndrome; menorrhagia; dysmenorrhea; abnormal pap smears; and breast lumps
- Since 2011 we have been a BCCS grant recipient which has allowed us to fund referrals for colposcopy, mammograms and biopsies for eligible women.

As a BCCS recipient we have developed processes for eligibility and billing procedures, referrals, patient navigation, and community outreach. Women's health is a key part of our quality improvement program with protocols in place for mid-level and standing delegated orders for nursing and support staff. We undertake quarterly billing/eligibility rand clinical chart reviews.

We track rates for pap smears and mammograms on a monthly basis and give feedback to the providers at monthly quality meetings where we review the work plans and calendars.

We have recently employed a new Family Nurse Practitioner who has 16 years' experience working in the family planning field as a Certified Nurse Midwife including insertion and removal of intrauterine devices and the etonogestrel contraceptive implant.

FORM G: RESPONDENT BACKGROUND

Legal Business Name of

Respondent:

Dallas Inter-Tribal Center

Comprehensive Primary Health Care Services

The Urban Inter-Tribal of Texas has been a non-profit organization providing primary health care services to American Indians and Alaska Natives in North Texas for 45 years. As an Urban Indian Health Clinic we are a Federally Qualified Health Center, receiving title V funding from Indian Health Services. Additional funding Sources include Indian Health Service Special Diabetes Program for Indians grant; Urban Indian Health 4-in-1 grant; Texas DSHS Breast and Cervical Cancer Screening grant; Department of Labor Workforce innovation grants; and Texas Department of Housing & Community Affairs grant

The services that we offer to our clients include:

- Management of long-term conditions such as Hypertension, Diabetes and Respiratory Disorders.
- Preventive Health care and wellness exams for both adults and children
- Minor illness care
- Immunizations for children and adults through the Texas vaccines for children program and the adult safety net program.
- Diabetes Self-Management Education and support.
- Medical Nutrition Therapy
- WIC services
- Substance abuse and mental health counseling
- IHS-JVN Teleopthalmology retinal screening
- Dental exams, extractions and fillings
- Class A Pharmacy
- Education and outreach activities at community events
- Employment and training department
- Community Garden.

For those clients who have a medical need for services that we are unable to provide at our facility we make outside referrals.

Once the referral has been entered into the electronic health record by the provider our referrals coordinator liaises with the client to see what health coverage is available to them. This may include existing health insurance; affordable care act insurance plans; local public health systems such as Parkland and JPS; or tribal health facilities in Oklahoma. Once health coverage has been identified the referral is sent and tracked by the referrals coordinator who will follow up with appointment reminders and ensure that reports are returned by the facility that the client was referred to.

We have a robust IT system with established contingency plans and back-up protocols and a responsive, reliable IT contractor. We have fully implemented Electronic Health Records with a secure patient portal and have successfully attested for meaningful use for the last three years.

FORM H: FUNDING REQUEST AND CLIENTS SERVED

Legal Business Name of Respondent:

DALLAS INTER-TRIBAL CENTER

Funding Requests

Funding requests must be based on the total cost of providing services and conducting activities that enhance the clinical outcomes of HTW Fee-for-Service clients. These activities may include but are not limited to:

- Assisting eligible women with enrollment into the HTW Fee-for-Service Program;
- Direct clinical care for women deemed presumptively eligible for the HTW Fee-for-Service Program;
- Staff development and training related to HTW Fee-for-Service Program service delivery;
 and
- Client and community based educational activities related to the HTW Fee-for-Service Program.

Total Funding Request	\$47,433
<u> </u>	

Clients Served:

The number of clients a respondent intends to serve through the HTW Fee-for-Service Program will be used to assess, in part, the respondent's effectiveness in providing the proposed support services under the contract resulting from this RFP.

NOTE: This total must be a reasonable estimate of the number of Unduplicated Clients the respondent proposes to serve in the HTW Fee-for-Service Program.

1. **Clinical Services:** Enter the number of Unduplicated Clients respondent intents to serve in the HTW Fee-for-Service Program during the term of the contract in the table below:

Table 1: Clinical Services

Proposed Number of Clinical Clients to be Served:	೨೦೦	
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FORM I: WORK PLAN

Legal Business Name of Respondent: Dallas Inter-Tribal Center

Program Component A: Program Administration and Management

Goals: To enhance services available to women by implementing the Healthy Texas Women program in line with the HTW contractor's handbook

Objectives	Activities	Measurement	Staff responsible	Completion Date
To integrate HTW services into UITCT working practices	Develop procedures and patient information for eligibility screening. Train staff on the eligibility screening program and application assistance	A written procedure is in place for eligibility screening. Patient information on HTW is available in a written form and on the website Staff are able to explain the eligibility process. Women are enrolling in HTW	Clinic Director, Front desk staff, Community Health Worker	07/31/16
To add additional Contraceptive services for THW clients	Develop protocols and standing delegated orders for mid-level providers and nursing staff, provide training to staff	Protocols and standing delegated orders are in place and staff are able to explain the process and their role.	Medical Director and Mid-level providers	07/31/16
Implement a sound fiscal tracking and monitoring system that reflect expenditures and accurately provides for a timely reimbursement period	Develop billing procedures for the HTW program. Train billing staff on the program and billing procedures	A written procedure is in place for HTW billing. Billing Staff are able to explain the process for HTW billing and demonstrate how this information is captured in billing systems	CFO, Administrative Director and billing staff	08/30/16

FORM I: WORK PLAN

Legal Business Name of Respondent: Dallas Inter-Tribal Center

Program Component B: Quality Assurance/Quality Improvement

Objectives	Activities	Measurement	Staff responsible	Completion Date
To establish audit processes to monitor compliance with THW clinical standards of care	Develop a written audit process Identify staff to be involved in audit Provide training to staff on undertaking audit	Quarterly clinical standards audit conducted.	Clinic Director and Medical Director	First audit completed by 10/30/16 then ongoing on a quarterly basis
To establish review processes to ensure compliance with HTW eligibility and billing procedures.	Develop a written review process Identify staff to be involved in audit Provide training to staff on undertaking review	Quarterly eligibility and billing review conducted	Clinic Director and Administrative Director	First review completed by 10/30/16 then ongoing on a quarterly basis
To integrate HTW quality improvement into the clinics quality improvement work plan	Update the clinic quality improvement work plan to include HTW reviews and audits	HTW is a quarterly agenda item at monthly quality meetings	Clinic Director	November 2016 and then quarterly

FORM I: WORK PLAN

Legal Business Name of Respondent: Dallas Inter-Tribal Center

Goals: 10 encourage an	a roster positive skill buildir	ng relationships between l	UITCT staff and patients and	d their families
Objectives	Activities	Measurement	Staff responsible	Completion Date
Continue to provide training opportunities to UITCTC staff to enhance clinical, programmatic and cultural skills	Assess staff Reproductive health knowledge levels and training needs	Number of staff identified as needing training	Administrative Director, Clinic Director and Medical Director	Ongoing
	Locate specialized training opportunities	Number having completed training		
	Provide training in cultural sensitivity for new staff on hire and annually for all staff	Documentation in HR records of staff completing training		
Ensure that providers nvolved in the provision of Long-acting eversible contraceptive methods receive twice yearly training updates	Keep a log of providers involved in the provision of LARC Locate specialized training opportunities	Documentation in HR records of staff completing training twice a year.	Administrative Director, Clinic Director and Medical Director	Ongoing

FORM I: WORK PLAN Legal Business Name of Respondent: Dallas Inter-Tribal Center

Program Component D		III T		, <u>, , , , , , , , , , , , , , , , , , </u>
Goals: To enroll a minim Objectives Identify UITCT target Idemographic	um of 200 women in the H Activities Use EHR to identify women age 15-44. Establish an iCARE panel to track clinic usage amongst the target demographic Train staff on how to use the panel	Measurement iCARE panel established and staff using on a daily basis	Staff responsible Clinic Director	Completion Date 07/31/16
Design and delivery of a culturally appropriate marketing campaign	Create an information leaflet for the UITCT HTW program Develop media and messages to be shared on the website, Facebook and twitter	Information leaflet printed and available to women Media messages posted on the website, Facebook and twitter	UITCT team	08/30/16 for leaflet Ongoing for social media

FORM I: WORK PLAN
Legal Business Name of Respondent: Dallas Inter-Tribal Center

Goals: To introduce an	onsite service for LARC for	r UITCT clients		
Objectives Establish LARC services	Activities Purchase supplies	Measurement Equipment trays	Staff responsible Clinic Director and	Completion Date
361 VICES	required for IUD and Implanon insertion and removal Provide staff with	available Number of staff who have attended training	medical assistants	07/31/16
Provide IUD insertion for 48 women and removal 12 women	schedule clinic time for IUD insertion	# of IUD's inserted	Providers	Ongoing
Provide Implanon	Inform patients that this service is available	# of IUD's removed		
nsertion for 12 women and removal for 4 women	Schedule clinic time for Implanon insertion Inform patients that this service is available	# of Implanon inserted # of Implanon removed	Providers	Ongoing
·				

FORM J: ASSESSMENT NARRATIVE

Legal Business Name of	
Respondent:	Dallas Inter-Tribal
Center	

Part A

Multiple data sources and assessments exist for many communities. Respondent is encouraged to utilize these resources when completing this form. In the table below, list the source of assessment data used and the dates of the assessments used.

Source of Assessment Data	Date of Each Assessment Source
Census Data for Dallas and Fort Worth	2010
Parkland Community Health Needs Assessment	2013
IHS-RPMS Electronic Health record	2016
in 10-141 Mio Electronic Fleatili Tecord	2010

Part B

1. The Urban Inter-Tribal Center of Texas serves members of federally recognized tribes living in North Texas. The state of Texas is home to 315,264 Al/AN (1% of the population), with 62,191 of them residing in North Texas (U.S. Bureaus of Census website).

Currently our primary care clinic has an active user population of 4,670 who had a total of

22,191 visits in the last 12 months.

Age Groups						
Sex	0-4	5-18	19-39	40-64	65+	Total
Female	83	353	994	1094	239	2736 (58.6%)
Male	72	376	577	742	140	1907 (41.4%)
Total	155 (3%)	729 (15.6%)	1571 (33.6%)	1836 (39.3%)	379 (8.1%)	4670

Our clients are members of 174 different federally recognized tribes with the top five tribes, representing 63.1% of our population, being Choctaw Nation of Oklahoma, Cherokee Nation of Oklahoma, Muscogee (Creek) Nation, Chickasaw Nation and

Legal Business name of Respondent: Dallas Inter-Tribal Center

Navajo Tribe.

Demographic make-up of our client population is 78.8% American Indian/Alaska Native; 17.9% Hispanic; 2.2% White; and 1.1% Black.

Our RPMS data shows that the poverty rate amongst our clients is 29.4% compared to the state average of 17.1%, Dallas average of 24.1 and Fort Worth average of 19.1 (census data) and that 76.1% of clients do not have health insurance compared to the state average of 16.9% Dallas average of 32.1% and Fort Worth average of 24.9% (Census data). This is especially significant as our clients do not qualify for services provided through Indian Health Service contract health funds as they reside outside of the qualifying area and must instead rely on local public health and grant funded services. This can present a barrier to clients as they may not understand the service delivery system, what is available and how to access services.

Health Factors effecting the community include coronary heart disease, respiratory disease, diabetes, hypertension and obesity. Obesity and Diabetes in particular are conditions that disproportionally effect the populations we serve. With 51.8% of individuals using our service being obese and 20% having diabetes (IHS-RPMS EHR data) compared to a Dallas County prevalence of 11.4% and a state prevalence of 9.6% (Parkland Community Health Needs Assessment.

2. It is proposed that UITCT will offer services covered by the Healthy Texas Women program to eligible women between the ages of 18-44 who are members of federally recognized tribes resident in Collin, Dallas, Denton and Tarrant counties.

Our current active population includes 1067 women in the 15-44 age range, 69.7% of them live in households with income below 200% of the federal poverty level (IHS-RPMS EHR). It is this group of 744 women who will be our priority population for targeting Healthy Texas Women services at.

The demographic make-up of the priority population is 79.3% American Indian/Alaska Native; 18.3% Hispanic; 1.3% White; and 1.1% Black.

Health issues amongst the priority population include Obesity 13.8%, Hypertension 12.5%, Diabetes 9.9% and Asthma 7.9%.

We currently offer short-term contraceptive methods to these women including condoms, oral contraceptives and Depo-Provera, well-woman exams and sexual health screenings. Participation in the Healthy Texas Women program will allow us to expand our services to include insertion and removal of Intra Uterine Devices and Estrogen Implants here at the center, this will assist women in overcoming the barriers of lack of health coverage and distrust of outside organizations.

FORM K: HEALTHY TEXAS WOMEN CLINIC SITE READINESS

Legal Business Name of Respondent: DALLAS INTER-TRIBAL CENTER		
Clinic Site # 1 of 1		
Appropriate signage to identify funded entity?	✓ Yes	No
Space for clinical and administrative staff?	✓ Yes	No
Locked storage for charts, records, medications and medical supplies?	✓ Yes	No_
Proper disposal for medical waste?	Yes	No_
CLIA certification for level of tests performed?	✓ Yes	No
Handicap-accessible clinic sites that are geographically close to target population?	✓ Yes	No_
Appropriate facility(ies) where services can be delivered with clean exam rooms, space for client intake, and a place for clients to wait?	✓ Yes	□ No
Appropriate emergency policies/procedures and supplies as applicable?	✓ Yes	No
Appropriate use of interpreter services and language translation (including resources for both)?	✓ Yes	□ No
Compliance with ADA requirements?	✓ Yes	No
Financial management systems including secure data storage?	Yes	No

F	ORM K	1: HEA	LTHY TE	EXAS V	VOMEN CLIN	NIC SITES	
Legal Business Na Respondent:		ALLAS	INTER-	TRIBA	L CENTER		
Clinic Site # 1 o	f <u> </u>						
CLINIC SITE INFOI services funded und	RMATION der this RI	l: Compl =P.	ete this fo	orm for E	EACH clinic sit	e that will pro	vide HTW
,	·	All infe	ormation	must b	e accurate.*	· · · · · · · · · · · · · · · · · · ·	
Clinic Name: URBAN	INTER-	TRIBA	L CENT	ter of	Texas		
Street Address: 1261 \$	RECORD	CROS	sing i	26		S	uite :
City: DALL	AS	Cour	nty: ÞAL	LAS	Zip Code: 75	a35 H	SR: 095
Clinic APPOINTMENT	T Phone #	#: (214)	941-10	50 ex	t. 235		
Clinic PRIMAR		_				14)	
Service Area Cou (counties to be served):	LIN, DF	ALLAS,	DENTO	N, TAR	LRANT		
Contact Person:	111011111111111111111111111111111111111	AND THE PROPERTY CONTRACTOR	3 Chr 2012 0 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2				
Pharmacy License #:	12584		Class:	A			
TPI#: 123715694	55		NPI#:	171010	१९१३		
Submission date of M	edicaid A	pplication					
Subcontra		· · · · · · · · · · · · · · · · · · ·	Yes	7	 No		
Mo	obile Site:		Yes		No		
CLINIC HOURS		<u> </u>					
DAY HOURS OF OPERATION							
	Mori	ning	After	noon	Evening (after 5pm)	
	From	То	From	То	From	То	
MONDAY	8AM	12 Pm	1Pm	5pm			
TUESDAY WEDNESDAY	8AM	12 Pm	Pm	5pm			
THURSDAY	8Am	12pm	1em	<u>59m</u>			
FRIDAY	8000	12.pm	IPM_	5PM			
SATURDAY	8 _{Am}	12.Pm					
SUNDAY		_					
TOTAL HRS/MONTH	80	hrs	641	nrs			

FORM L: STAFF DEVELOPMENT PLAN

Legal Business Name		
of Respondent:	Dallas Inter-Tribal Center	

1. Identify personnel responsible for coordinating staff development activities. Include job titles and qualifications for each person identified.

The Administrative Director coordinates the overall staff development plan with professional input from the Clinic Director (registered nurse), the Medical Director (MD) and the Dental Director (DDS) to ensure that patient needs and professional education requirements are met.

2. Identify specific training that will be used for eligibility and billing staff.

Eligibility and billing staff will undertake training through TMHP workshops and online modules.

3. Describe how training needs assessments are conducted. Specify how the assessment is used to generate a staff development plan. Specify how training activities for staff are tied to quality management review findings.

Training needs are identified in 3 ways:

- Through quality improvement meetings: when reviewing progress against the work plan
 we identify areas in which staff need further training on existing systems or a need for
 training in new areas to fill gaps in service or further enhance services
- Through client complaints: client complaints are used to identify organizational deficiencies and identify training to overcome these issues
- Through annual performance appraisal: supervisors and staff identify training needs for the staff members own personal development.
- 4. Describe procedures and documentation for staff annual performance review. Specify how the staff development plan incorporates review outcomes to further develop knowledge, skills and abilities to provide HTW services.

Staff annual performance reviews use a format that assesses staff performance against the key components of their job description. This is then used to identify areas for improvement and the specific training that will support the staff member in improving in this area. In addition this is an opportunity for staff to identify goals for their own development.

Form L-1 Staff Development Training Calendar Legal Business Name of respondent: Dallas Inter-Tribal Center

			Location (select one)	
Date	Topic /Activity	Presenter	Within Agency	Outside training
July 2016	Long-Acting reversible contraception	To be arranged	√	
July 2016	Billing and Eligibility Training for THW	To be arranged		✓
July 2016	Infection Control (Blood borne Pathogens, Sterilization, Sharps Injury)	Indian Health Service	1	
Aug 2016	Dept. of State Health Service Annual Conference	DSHS		V
Sept 2016	Customer Service Training	Administrative Director	✓	_
Nov 2016	Cultural Competence Training	Chief executive Officer	V	
Nov 2016	Human Trafficking	To be arranged	V	
Nov 2016	Child Protection	Clinic Director	1	<u> </u>
Dec 2016	ACA Clinical Applications Counselor training	HealthCare marketplace	✓	
Jan 2017	Long-Acting reversible contraception	To be arranged	V	
Jan 2017	Billing and Eligibility Training for THW	To be arranged	✓	
March 2017	CPR	Health & Human Services	V	
March 2017	Fire Safety Training	Eagle Fire	~	
April 2017	HipAA & Information Technology Security Awareness Training	Indian Health Service	√	
April 2017	Tornado & earthquake training	City of Dallas	1	
May 2017	Medicare/Medicald eligibility training	CMS		✓
May 2017	Workplace Violence Training	Dallas Police	√	
June 2017	Domestic Violence Training	Clinic Director	V	
Ongoing	Continuing professional education through attendance at CME/CNE approved training in line with professional licensure and certification requirements	Various bodies		√
Ongoing	Webinars and one day training courses for support staff	Fred Pryor	V	✓

FORM M: COMMUNITY EDUCATION/PROGRAM PROMOTION PLAN

Legal Business Name of Respondent:

Dallas Inter-Tribal Center

The Community Education/Program Promotion Plan must:

1. Describe respondent's HTW Program promotion/education/Outreach plan for the contract period July 1, 2016 through August 31, 2017.

The HTW program will be promoted in two main ways, firstly by targeting our existing clients (inreach) and secondly by promoting the program to wider community (outreach). Inreach activities will include monthly mail outs to women overdue for well-women exams, these mail outs will include information on services provided through HTW, eligibility requirements and the application process. For women visiting the clinic we will have quarterly displays promoting the program and long acting reversible methods of contraception and leaflets available in rooms. Providers will give one-on one education to women about the program and services during their medical appointments. UITCT's website will have a section dedicated to the HTW program.

Describe respondent's community education/HTW Program promotion collaborative efforts
carried out in conjunction with other health care providers or social service agencies in the
proposed service area. Respondent must include a description of the Outreach plan that
details media releases and Outreach strategies for marketing the respondent to the
community.

We will build on existing partnerships with the American Cancer Society; UT Arlington; American Indian Heritage Day in Texas Non-profit organization; Tribes; Dallas Indian United Methodist Church; Dallas Indian revival center; First Indian Baptist Church; American Indian Employee Diversity groups at IBM, AT&T, DART, and BNSF in order to share our monthly newsletter featuring the HTW program and services with a wider audience beyond our current patients.

We will make service announcements promoting the program twice a year through the "Bows and Arrows" American Indian radio station and Tribal newspapers.

We will have monthly social media updates about out HTW services using Facebook, Twitter and YouTube.

We will provide an informational booth promoting our HTW services at 4 large community events each year.

Urban Inter-Tribal Center of Texas Healthy Texas Women

7	15 E
	July Aug Sep Oct Nov Dec Jan Feb Mar Apr May June Person
Inreach Activities	Responsible
Mail out to remind women who are overdue for well-	Monthly x x x x x x x x x x x x x x x x x x x
Woman exams	
one on one education in clinic	Ongoing x x x x x x x x x x x x Providers
Educational displays in the clinic	Quarterly x x x Community
Use of social Media and	
website to highlight	
health issues and services	clerk, CHW
provided Outreach Activities	and
Outreach Booth at American	Annial
Indian Heritage Day	
Public Service	
announcements "Beyond Bows & Arrows" radio station and tribal	
Outreach booth at Santa Ee	
days	Community
Trader's Village annual Pow- Wow Outreach Booth	Annual x Admin
UT Arlington Pow Wow	
	NVOIKEL

APPENDIX E: Healthy Texas Women Certification

Legal	Business	Name	of
Resno	andent:		

Dallas Inter-Tribal Center dba Urban Inter-Tribal Center of Texas

This certification pertains to the following billing or performing provider:
Provider Name <u>Dallas Inter-Tribal Center</u>
Federal Tax ID Number 237156945
NPI Number <u>1710108923</u>
If provider does not have an NPI, Submission Date of Medicaid Application
Provider's primary billing address:
Street Address 1283 Record Crossing Rd.
City/State/Zip Code Dallas, TX 75235
Telephone Number <u>(214) 941-1050</u>
Provider's primary physical address:
Street Address _1261 Record Crossing Rd.
City/State/Zip Code <u>Dallas, TX 75235</u>
Telephone Number <u>(214) 941-1050</u>

DEFINITIONS

For the purposes of this certification the following terms are defined as follows:

The term "affiliate" means:

An individual or entity that has a legal relationship with another entity, which relationship is created or governed by at least one written instrument that demonstrates:

common ownership, management, or control;

a franchise; or

the granting or extension of a license or other agreement that authorizes the affiliate to use the other entity's brand name, trademark, service mark, or other registered identification mark.

The "written instruments" referenced above may include a certificate of formation, a franchise agreement, standards of affiliation, bylaws, or a license, but do not include agreements related to a physician's participation in a physician group practice, such as a hospital group agreement, staffing agreement, management agreement, or collaborative practice agreement.

The term "Promote" means advancing, furthering, advocating, or popularizing elective abortion by, for example:
taking affirmative action to secure elective abortion services for a HTW client (such as making an appointment, obtaining
consent for the elective abortion, arranging for transportation, negotiating a reduction in an elective abortion provider fee, or
arranging or scheduling an elective abortion procedure); however, the term does not include providing upon the patient's
request neutral, factual information and nondirective counseling, including the name, address, telephone number, and other
relevant information about a provider;

furnishing or displaying to a HTW client information that publicizes or advertises an elective abortion service or provider;

using, displaying, or operating under a brand name, trademark, service mark, or registered identification mark of an organization that performs or Promotes elective abortions.

My name is Angela Young. I am the provider's (title or position)Interim Chief Executive Officer. I am of sound mind, capable of making this certification, and I am personally acquainted with the facts stated here. If I am representing an organizational provider, I am authorized to make this certification on the provider's behalf. Throughout the remainder of this document, the word "I" will represent the individual provider that is completing this form or the organizational provider on whose behalf the form is being completed. If this form is being completed on behalf of an organizational provider, the word "I" is inclusive of the organization, owners, officers, employees, and volunteers, or any combination of these.

I understand that, under Texas Human Resources Code, Section 32.024(c-1) and relating program rules in the Texas Administrative Code, I am not qualified to participate in HTW; or to bill the program for services if I perform or Promote Elective Abortions, or if I am an affiliate of an entity that performs or Promotes Elective Abortions.

By checking the boxes under each statement below, I affirm that each of the following statements is true. I understand that my failure to mark each of the statements will be regarded as my representation that the statement is false:

- 1. I do not, nor do any of my organization's subcontractors, perform or Promote Elective Abortions.
- ✓ I affirm that this statement is true and correct.
- 2. I am not, nor are any of my organization's subcontractors, an Affiliate of an entity that performs or Promotes Elective Abortions.
 - ✓ I affirm that this statement is true and correct.
- 3. In offering or performing a HTW service, I do not, nor do any of my organization's subcontractors, Promote Elective Abortions within the scope of HTW.
 - ✓I affirm that this statement is true and correct.
- 4. In offering or performing a HTW service, I, as well as my organization's subcontractors, maintain physical and financial separation between any HTW activities and any elective abortion-performing or abortion-promoting activity, In particular:
 - a. All HTW services are physically separated from any elective abortion activities, no matter what entity is responsible for the activities;
 - b. The governing board or other body that controls me, or any of my organization's subcontractors, does not have any board members who are also members of the governing board of an entity that performs or Promotes Elective Abortions;
 - c. None of the funds that I, or any my organization's subcontractors, receive for performing HTW services are used to directly or indirectly support the performance or promotion of elective abortions by an affiliate, and my, and any of my organization's subcontractors', accounting records confirm this:
 - d. I do not, nor do any of my organization's subcontractors, display any signs or materials that Promote Elective Abortion at any locations or in any public electronic communications.
 - I affirm that this statement is true and correct.
- 5. I do not, nor do any of my organization's subcontractors, use, display, or operate under a brand name, trademark, service mark, or registered identification mark of an organization that performs or Promotes Elective Abortions.
 - ✓ I affirm that this statement is true and correct.

Appendix E: Page 2 of 4

In addition, I understand and acknowledge that:

- If I fail to complete and submit this certification, I will be disqualified from the HTW Program and the Texas Health and Human Services Commission (HHSC) or its designee (henceforth, "HHSC") will deny any claims I submit for HTW services.
- If, after I submit this signed certification, I, or any of my organization's subcontractors, perform, agree to perform, or Promote Elective Abortions, or I, or any my organization's subcontractors, become an Affiliate of, or agree to affiliate with, an entity that performs or Promotes Elective Abortions, I will notify HHSC at least 30 calendar days before I, or any of my organization's subcontractors, perform or Promote an Elective Abortion or become an Affiliate with an entity that does so. If I fail to notify HHSC as required, I will be disqualified from the HTW Program and HHSC will deny any claims I submit for HTW services.
- If, while participating in the HTW Program, I, or any of my organization's subcontractors, perform or Promote an Elective Abortion, I will be disqualified from the HTW Program, including any HTW contracts, and HHSC will deny any claims I submit for HTW services.
- If I submit this certification and agree to its terms, but HHSC determines that I am in fact ineligible to
 participate in the HTW Program, HHSC may place a payment hold on claims submitted by me or my
 organization for HTW services until HHSC can make a final determination regarding my eligibility.
- If HHSC determines that I am ineligible to receive funds under the HTW Program:
 - a) HHSC may recoup HTW funds paid on claims that I have incurred since the date the provider became ineligible;
 - b) HHSC will deny all HTW claims that I have submitted since the date of ineligibility; and
 - c) I will remain ineligible to participate in the HTW Program until I comply with Texas Human Resources Code Section 32.024(c-1) and relating program rules in the Texas Administrative Code.
- If I knowingly make a false statement or misrepresentation on this certification, HHSC may consider me to have committed fraud or tampered with a government record under the laws of Texas, and I may be excluded from participation in the HTW Program.

I also understand that, to enable HHSC to verify my or my organization's eligibility to participate in the HTW Program, I must complete and return this certification form to HHSC as part of this application.

If statements 1-5 are all marked "true," indicate the effective dates of your certification as follows: (The effective date of the Certification spans from the date of form completion through the end of the Certification year.)

Appendix E: Page 3 of 4

Effective Date of Certification	04/27/16	through 12/31/ <u>2016</u>	_
Note: Each provider must comple	te a new certificati	on and mail it to TMHP by the end of each calendar	year.
If any of statements 1 – 5 are no	t true, you must red	quest an immediate termination of your HTW certific	ation
☐Terminate HTW certi	fication		
Signature: <u>Inqulu</u>	Grung		
Printed Name: <u>Angela Young</u>			-
Title: Interim CEO			_
Date: <u>4/27/16</u>			-

Appendix E: Page 4 of 4



HHS Procurement and Contracting Services SOLICITATION ADDENDUM

SOLICITATION ADDENDUM: #1 SOLICITATION: # 529-16-0094

Date: 3/31/2016

PCS Purchaser/Contract Administrator: Mahsa Azadi

Phone: 512-406-2410 Fax: 512-406-2688

Date Due: 04/21/2016

Time Due: 2:00 pm

DESCRIPTION OF THE ADDENDUM:

This Addendum is issued to reflect the following information, clarification or change:

The addition of the vendor conference presentation.

Microsoft PowerPoint 97-2003 Presentation

Failure to acknowledge receipt of this addendum may result in response rejection. Respondents may acknowledge receipt by one of the following methods:

1. Sign and return this addendum to HHSC-PCS with the solicitation response; or

2. Acknowledge receipt of this addendum on face of your response, or;

3. If response has already been submitted by respondent, respondent may acknowledge receipt by signing and faxing the addendum to the fax number above prior to solicitation due date and time:

Authorized Signature:

Date: 4/27/16

Dallas Inter-Tribal Center

Angela Young, Interim CEO



HHS Procurement and Contracting Services SOLICITATION ADDENDUM

SOLICITATION ADDENDUM: #2 SOLICITATION: # 529-16-0094

Date: 4/15/2016

PCS Purchaser/Contract Administrator: Mahsa Azadi

Phone: 512-406-2410 Fax: 512-406-2688

Date Due: 04/27/2016

Time Due: 2:00 pm

DESCRIPTION OF THE ADDENDUM:

This Addendum is issued to reflect the following information, clarification or change:

HHSC posts Addendum #2 to revise various sections of the RFP, to publish Vendor Questions and HHSC'S responses, and the Vendor Conference Sign-In sheet as indicated in the following documents.

2016 4 15 HTW RFP Amendment -- 4-15-1

HTW Sign In Sheet.PDF

Microsoft Excel Worksheet

Failure to acknowledge receipt of this addendum may result in response rejection. Respondents may acknowledge receipt by one of the following methods.

1. Sign and return this addendum to HHSC-PCS with the solicitation response; or

2. Acknowledge receipt of this addendum on face of your response, or,

3. If response has already been submitted by respondent, respondent may acknowledge receipt by signing and faxing the addendyn to the fax number above prior to solicitation due date

Authorized Signature: /

Printed **Business Entity Name:**

Typed



HHS Procurement and Contracting Services SOLICITATION ADDENDUM

SOLICITATION ADDENDUM: #3 SOLICITATION: # 529-16-0094

Date: 4/20/2016

PCS Purchaser/Contract Administrator: Mahsa Azadi

Phone: 512-406-2410 Fax: 512-406-2688

Date Due: 05/2/2016

Time Due: 2:00 pm

DESCRIPTION OF THE ADDENDUM:

This Addendum is issued to reflect the following information, clarification or change:

HHSC posts Addendum #3 (Package 6) to revise Section 1.3, Section 3.7, Section 3.8, Form A and the inclusion of the HHS Information Security and Privacy Initial Inquiry (SPI) Form as indicated in the document attached below.

HTW REP Amendment #3

Failure to acknowledge receipt of this addendum may result in response rejection. Respondents may acknowledge receipt by one of the following methods:

1. Sign and return this addendum to HHSC-PCS with the solicitation response; or

2. Acknowledge receipt of this addendum on face of your response, or;

3. If response has already been submitted by respondent, respondent may acknowledge receipt by signing and faxing the addendum to the fax number above prior to solicitation due date

Authorized Signature:

Date: 4/27/16

Angela Young, Interim CEO:

Dallas Inter-Tribal Center



State of Texas Health & Human Services Commission

Child Support Certification

l.

Section 231.006, Texas Family Code, as amended by Section 82 of House Bill No. 433, 74th Regular Legislative Session (Acts 1995, 74th Leg., R.S., ch. 751), prohibits the payment of state funds under a grant, contract, or loan to

- · a person who is more than 30 days delinquent in the payment of child support, and
- a business entity in which such a person is the sole proprietor, partner, shareholder or owner with an ownership interest of at least 25%.

Section 231.006 further provides that a person or business entity that is ineligible to receive payments for the reasons stated above shall continue to be ineligible to receive payments from the state under a contract, grant, or loan until

- · all arrearages have been paid, or
- the person is in compliance with a written repayment agreement or court order as to any existing delinquency.

Section 231.006 further requires each bid, or application for a contract, grant, or loan to include

- the name and social security number of the individual or sole proprietor and each partner, shareholder, or owner with an ownership interest of at least 25% of the business entity submitting the bid or application, and
- the statement in Part III below.

Section 231.006 authorizes a state agency to terminate a contract if it determines that statement required below is inaccurate or false. In the event the statement is determined to be false, the vendor is liable to the state for attorney's fees, costs necessary to complete the contract [including the cost of advertising and awarding a second contract], and any other damages provided by law or contract.

oonador, and any other damages provided by an or se	
	II.
In accordance with Section 231.006, the names and contract, bid, or application, or of each person with identified therein are provided below. Name	d social security numbers of the individual identified in the a minimum 25% ownership interest in the business entity Social Security#
As required by Section 231.006, the undersigned certification	es the following:
business entity named in this contract, bid,	endor or applicant certifies that the individual or or application is not ineligible to receive the owledges that this contract may be terminated and curate." INTERM CEO Title
ANGELA YOUNG	4 22 16

CERTIFICATION

REGARDING DEBARMENT, SUSPENSION, INELIGIBILITY AND VOLUNTARY EXCLUSION FOR COVERED CONTRACTS

Federal Executive Orders 12549 and 12689 require the Texas Health and Human Services Commission (HHSC) to screen each covered potential contractor to determine whether each has a right to obtain a contract in accordance with federal regulations on debarment, suspension, ineligibility, and voluntary exclusion. Each covered contractor must also screen each of its covered subcontractors.

In this certification "contractor" refers to both contractor and subcontractor; "contract" refers to both contract and subcontract.

By signing and submitting this certification the potential contractor accepts the following terms:

- 1. The certification herein below is a material representation of fact upon which reliance was placed when this contract was entered into. If it is later determined that the potential contractor knowingly rendered an erroneous certification, in addition to other remedies available to the federal government, the Department of Health and Human Services, United States Department of Agriculture or other federal department or agency, or the HHSC may pursue available remedies, including suspension and/or debarment.
- 2. The potential contractor will provide immediate written notice to the person to which this certification is submitted if at any time the potential contractor learns that the certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 3. The words "covered contract", "debarred", "suspended", "ineligible", "participant", "person", "principal", "proposal", and "voluntarily excluded", as used in this certification have meanings based upon materials in the Definitions and Coverage sections of federal rules implementing Executive Order 12549. Usage is as defined in the attachment.
- 4. The potential contractor agrees by submitting this certification that, should the proposed covered contract be entered into, it will not knowingly enter into any subcontract with a person who is debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the Department of Health and Human Services, United States Department of Agriculture or other federal department or agency, and/or the HHSC, as applicable.

k	WIN II WILL ANGELA YOUNG, INTERIM CEO
7	Λ .
	te of Potential Contractor Vendor 3D No. or Social Security No. HHSC Contract No. (if applicable) HLLAS INTER-TRIBAL CENTER
	The potential contractor is unable to certify to one or more of the terms in this certification. In this instance, the potential contractor must attach an explanation for each of the above terms to which he is unable to make certification. Attach the explanation(s) to this certification.
X	The potential contractor certifies, by submission of this certification, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded form participation in this contract by any federal department or agency or by the State of Texas.
lnd	cleate in the appropriate box which statement applies to the covered potential contractor:
CE	RTIFICATION REGARDING DEBARMENT, SUSPENSION, INELIGIBILITY AND VOLUNTARY EXCLUSION FOR COVERED CONTRACTS
8.	Except for contracts authorized under paragraph 4 of these terms, if a contractor in a covered contract knowingly enters into a covered subcontract with a person who is suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the federal government, Department of Health and Human Services, United States Department of Agriculture, or other federal department or agency, as applicable, and/or the HHSC may pursue available remedies, including suspension and/or debarment.
7.	Nothing contained in all the foregoing will be construed to require establishment of a system of records in order to render in good faith the certification required by this certification document. The knowledge and information of a contractor is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
6.	A contractor may rely upon a certification of a potential subcontractor that it is not debarred, suspended, ineligible, or voluntarily excluded from the covered contract, unless it knows that the certification is erroneous. A contractor must, at a minimum, obtain certifications from its covered subcontractors upon each subcontract's initiation and upon each renewal.
5.	The potential contractor further agrees by submitting this certification that it will include this certification titled "Certification Regarding Debarment, Suspension, Ineligibility, and Voluntary Exclusion for Covered Contracts" without modification, in all covered subcontracts and in solicitations for all covered subcontracts.
Do	you have or do you anticipate having subcontractors under this proposed contract?
	federal department or agency, and/or the HHSC, as applicable.

Page 1 of 2 5/22/95

HHSC RFP No.: 529-16-0094 Respondent Name: DALLAS INTER-TRIBAL
CENTEE

Required Certifications

Instructions: This form must be submitted as an attachment to the respondent's proposal, and must be signed in ink by an individual who is authorized to bind the respondent.

By submitting a proposal, the respondent agrees and certifies the following.

- The respondent accepts the RFP terms and conditions, including HHSC's Uniform Contract Terms and Conditions, and other RFP requirements unless specifically noted on the Respondent Information and Disclosure Form. HHSC reserves the right to reject any or all of the respondent's proposed exceptions.
- 2. The respondent's proposal will remain a firm and binding offer for 240 days from the date the proposal is due.
- 3. The respondent guarantees that the proposal complies with all RFP requirements, at the costs outlined in the proposal. The respondent further guarantees that the terms specified in the proposal will remain firm and binding through the contract termination date, unless the parties agree to modify such terms in the contract.
- 4. HHSC will have the right to use, produce and distribute copies of, and disclose all or part of the proposal to HHSC's employees, agents, and contractors and other governmental entities as HHSC deems necessary to complete the procurement process or comply with state or federal laws.
- 5. Neither the respondent nor any firm, corporation, partnership, or institution represented by the respondent, nor anyone acting for such firm, corporation, partnership or institution has: (1) violated the antitrust laws of the State of Texas under TEX. BUS. & COM. CODE, Chapter 15, or federal antitrust laws, or (2) communicated directly or indirectly the proposal to any competitor or any other person engaged in such line of business during the procurement process.
- 6. All prices proposed by the respondent have been arrived at independently. The respondent has not, for the purpose of restricting competition, consulted, communicated with, and/or made any agreements with or inducements to any other respondent relating to:
 - o the intention to submit a proposal;
 - o the methods or factors used to calculate the prices proposed; or
 - o the respondent's proposal.
- 7. On behalf of itself, any parent or subordinate organization and all proposed subcontractors, the respondent accepts as lawful and binding, without reservation or limitation:
 - the RFP's submission requirements and specifications, including all RFP appendices and addenda, except as noted in the Respondent Information and Disclosure Form;
 - HHSC's procurement rules, procedures, and processes;
 - o HHSC's use of the evaluation methodology and process described in RFP Section 5;
 - o HHSC's sole, unrestricted right to reject any or all proposals, or parts thereof, submitted in response to the RFP:
 - o the substantive, professional, legal, procedural, and technical propriety of the RFP Scope of Work.
- 8. The respondent generally releases from liability and waives all claims against any party providing information about the respondent at HHSC's request.
- Prior to assigning any personnel to perform any part of its obligation under the contract, the respondent agrees that it will require its personnel and subcontractor personnel to execute individual confidentiality agreements, which upon execution will become part of the contract.

Effective: 02/09/07 Revised: 05/06/09

HHSC RFP No.: 529-16-0094 Respondent Name: DALLAS INTER-TRIBAL CENTER

- 10. The respondent does not have personal or business interests that present a conflict of interest with respect to the RFP and resulting contract, and if applicable, the respondent has identified any potential conflicts of interest in its proposal.
- 11. The respondent has complied with all State of Texas and federal laws and regulations relating to the hiring of former state employees, and has disclosed all past state employment in its proposal.
- 12. The respondent has identified all parts of its proposal that it believes are excepted from disclosure under the Texas Public Information Act, and provided an explanation of why it believes the exceptions apply, in the Respondent Information and Disclosure.
- 13. Under Section 2155.004, Texas Government Code, the respondent certifies that the individual or business entity named in this bid or contract is not ineligible to receive the specified contract and acknowledges that this contract may be terminated and payment withheld if this certification is inaccurate.
- 14. Under Section 2155.006, Texas Government Code, the vendor certifies that the individual or business entity named in this bid or contract is not ineligible to receive the specified contract and acknowledges that this contract may be terminated and payment withheld if this certification is inaccurate.
- 15. Under Texas Family Code Section 231.006, relating to child support obligations, the respondent and any other individual or business entity named in this solicitation are eligible to receive the specified payment and acknowledge that this contract may be terminated and payment withheld if this certification is inaccurate.
- 16. The respondent will adhere to, and require its subcontractors to adhere to, Executive Order 13224, "Terrorist Financing – Blocking Property and Prohibiting Transactions with Persons Who Commit, Threaten to Commit, or Support Terrorism," effective September 24, 2004, as amended.
- 17. Respondent has not given, offered to give, nor intends to give at anytime hereafter, any economic opportunity, future employment, gift, loan, gratuity, special discount, trip, favor, or service to a public servant in connection with the submitted response.

18. The respondent acknowledges all addenda and amendments to the RFP.

ANGELA YOUNG

Printed Name

INTERIM CEO

Title

4/22/16

Date

Effective: 02/09/07

Revised: 05/06/09

Form Number: 0	CPP0434
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HHSC C	ontract	No.	

TEXAS HEALTH AND HUMAN SERVICES COMMISSION ANTI-TRUST CERTIFICATION

STATE OF TEXAS

COUNTY OF TRAVIS

CONTRACTOR hereby certifies to HHSC that neither the CONTRACTOR, nor the person represented by the CONTRACTOR, nor any person acting for the represented person has:

- a. violated the antitrust laws codified by Chapter 15, Business & Commerce Code, or the federal antitrust laws; or
- b. directly or indirectly communicated the bid/offer associated with this contract to a competitor or other person engaged in the same line of business.

CONTRACTOR hereby assigns to HHSC any and all claims for overcharges associated with this contract arising under the anti-trust laws of the United States, 15 U.S.C.A. Section 1, et. seq. (1973), as amended, and the anti-trust laws of the State of Texas, TEX. Bus. & Comm Code Ann. Section 15.01, et. seq. (1967), as amended.

Authorized signature

DALLAS INTER-TRIBAL CENTER

Name of Contractor/Vendor

4/22/16

Date

ANGELA YOUNG

Printed Name of Individual

INTERIM CEO

Title of Individual

Effective Date: 04/02/2007

Revision Date:

Effective: August 2004 Revision Date: July 15, 2008

HHSC RFP No.: 529-16-0094
Respondent's Name: DALLAS INTER-TRIBAL CENTER

Respondent Information and Disclosures

Instructions: This form must be submitted as an attachment to the respondent's proposal.

Part 1: General Respondent Information.	
1. Organization's Legal Name: DALLAS INTE	R-TRIBAL CENTER
2. Doing Business As: URBAN INTER-TRIBE	AL CENTER OF TEXAS
3. Physical Address: 1261 RECORD CROSSING	PD DALLAS, TX 75235
4. Mailing Address: 1283 RECORD CROSSII	MG RD, DALLAS, TX 75235
5. Taxpayer Identification Number: 123715690	+55
6. Legal Status (check one): For-profit Entity	✓ Non-profit Entity
Governmental E	Entity
7. Business Structure (check one): Corporation	Limited (Liability) Company
Partnership	Limited (Liability) Partnership
Joint Venture	Sole Proprietorship
8. State of Incorporation, If Applicable: TEXAS	
9. Name of Parent Entity, If Applicable: N/A	
10. HUB Status (check one): State of Texas Ce	rtified Entity
Part 2: Respondent Contact Information.	
1. Person Who Will Sign the Contract:	2. Primary Contact for Proposal Questions:
Name: ANGELA YOUNG	Name: HELEN BRADBURY
Title: INTERIM CEO	Title: CLINIC DIRECTOR
Mailing Address: 1283 Record Crossing R	Mailing Address: 1283 RECORD CROSSING RD
Dallas,TX 75235	DALLAS, TX 75235
Telephone: (214) 941-1050 (xt 202	Telephone: (214) 941 - 1050 ext 217
Fax: (214) 941 - 6537	Fax: (214) 946-4738
E-mail: angela · young @ Urtcf · com	E-mail: helen-bradbury@uitch.com
Part 3: Subcontractor Information. Provide the follo	owing information for each proposed subcontractor.
1. Organization's Legal Name: No Subcon	NTRACTORS
2. Doing Business As:	
3. Physical Address:	

Effective: August, 2004 Revision Date: July 15, 2008 HHSC RFP No.: 529 - 16 - 0094
Respondent's Name: DALLAS INTER-TRIBAL CENTER

A Mailing Address.		
5. Taxpayer Identification Number		
6. Legal Status (check one):	For-profit Entity	Non-profit Entity
	Governmental Entity	
7. Business Structure (check one)	: Corporation	Limited (Liability) Company
	Partnership	Limited (Liability) Partnership
	Joint Venture	Sole Proprietorship
	Other (specify):	
8. State of Incorporation, If Applica		
9. Name of Parent Entity, If Applic		
10. HUB Status (check one):	State of Texas Certified Entity	Non-HUB Entity
, , , , , , , , , , , , , , , , , , ,		
	Have you attached a	dditional pages for Part 3? 🔲 Yes 🛂 No
Part 4: Former Employees of a have worked for HHSC or anoth additional pages if necessary.	er health and human services a	ondent or subcontractor personnel who agency in the past two years. Attach
Name of former state employee	NONE	
 Name of former state employee Job title at termination of state 		
2. Job title at termination of state	employment:	
2. Job title at termination of state of3. Date of termination of state em	employment:	
 Job title at termination of state of Date of termination of state em Annual rate of compensation at 	employment: ployment: termination:	
 Job title at termination of state of Date of termination of state em Annual rate of compensation at 	employment: ployment: termination:	
 Job title at termination of state of Date of termination of state em Annual rate of compensation at 	employment: ployment: termination:	
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Job title at termination of state of termination of state empty. Annual rate of compensation at 5. Description of job responsibilities.	employment: ployment: termination: es while state employee:	
Job title at termination of state of termination of state empty. Annual rate of compensation at 5. Description of job responsibilities.	employment: ployment: termination: es while state employee:	

Effective: August, 2004 Revision Date: July 15, 2008

HHSC RFP No.: 529-16-0094
Respondent's Name: DALLAS INTER-TRIBAL CENTER

Part 5: Conflicts of Interest. Describe all facts or circumstances that may give rise to a potential conflict of interest, and describe all measures the respondent and its subcontractors will take to ensure that these facts or circumstances do not create an actual conflict of interest. Attach additional pages if necessary.
NO CONFLICT OF INTEREST
Have you attached additional pages for Part 5? Tyes Vo
Part 6: Litigation. Disclose all pending, resolved, or completed litigation, mediation, arbitration, or other alternative dispute resolution procedure involving the respondent within the past 36 months. Include the cause number, court, parties' names, subject matter, relief sought, amount in controversy, and final disposition or status. Provide the same information for all subcontractors. Attach additional pages if necessary.
NO LITIGATION
Have you attached additional pages for Part 6? 🔲 Yes 🗹 No

Effective: August 2004 Revision Date: July 15, 2008 HHSC RFP No.: 529-16-0094
Respondent's Name: DALLAS INTER-TRIBAL CENTER.

Part 7: Exceptions or Reservations to the RFP. List all exceptions, reservations, and limitations to the terms and conditions of the RFP, including HHSC's UTCs. Respondents may not raise additional issues during contract discussions or negotiations, and HHSC may take all stated exceptions, reservations, or limitations to the RFP's terms and conditions into account during proposal evaluation. Attach additional pages if necessary.
NO EXCEPTIONS OR RESERVATIONS
Have you attached additional pages for Part 7? 🔲 Yes 🗹 No
Part 8: Texas Public Information Act (PIA): Complete this part if you assert one or more parts of the proposal are excepted from disclosure under the PIA. Attach additional pages if necessary.
1. Proposal Section: 2. PIA Exception*: 3. Explanation of Why the Exception Applies:
* The most commonly asserted exception is Texas Government Code §552.110 (trade secret, or commercial or financial information confidential by law).
Have you attached additional pages for Part 8? 🔲 Yes 📝 No

Enter your company's name here:

Dallas Inter-tribal Center

Requisition #:

SECTION-2: RESPONDENT'S SUBCONTRACTING INTENTIONS

After dividing the contract work into reasonable lots or portions to the extent consistent with prudent industry practices, and taking into consideration the scope of work to be performed under the proposed contract, including all potential subcontracting opportunities, the respondent must determine what portions of work, including contracted staffing, goods, services, transportation and delivery will be subcontracted. Note: In accordance with 34 TAC §20.11, a "Subcontractor" means a person who contracts with a prime contractor to work, to supply commodities, or to contribute toward completing work for a governmental entity.

- a. Check the appropriate box (Yes or No) that identifies your subcontracting intentions:
 - Yes, I will be subcontracting portions of the contract. (If Yes, complete Item b of this SECTION and continue to Item c of this SECTION.)
 - ☑ No, I will not be subcontracting any portion of the contract, and I will be fulfilling the entire contract with my own resources, including employees, goods, services, transportation and delivery. (If No, continue to SECTION 3 and SECTION 4.)
- b. List all the portions of work (subcontracting opportunities) you will subcontract. Also, based on the total value of the contract, identify the percentages of the contract you expect to award to Texas certified HUBs, and the percentage of the contract you expect to award to vendors that are not a Texas certified HUB (i.e., Non-HUB).

		HUBs		HUBs		Non-HUBs	
Item #	Subcontracting Opportunity Description	Percentage of the contract expected to be subcontracted to the HUBs with which you do not have a continuous contract* in place for more than five (5) years.	Percentage of the contract expected to be subcontracted to HUBs with which you have a continuous contract* in place for more than five (5) years.	Percentage of the contract expected to be subcontracted to non-HUBs.			
1		%	%	%			
2		%	%	%			
3		. %	%	%			
4		%	%	%			
5		%	%	%			
6		%	%	%			
7		%	%	%			
8		%	%	%			
9		%	%	%			
10		%	%	%			
11		%	%	%			
12		%	%	%			
13	·	%	%	%			
14		%	%	%			
15		%	%	%			
	Aggregate percentages of the contract expected to be subcontracted:	%	%	%			

(Note: If you have more than fifteen subcontracting opportunities, a continuation sheet is available online at http://window.state.tx.us/procurement/prog/hub/hub-subcontracting-plan/).

- c. Check the appropriate box (Yes or No) that indicates whether you will be using only Texas certified HUBs to perform all of the subcontracting opportunities you listed in SECTION 2, Item b.
 - Yes (If Yes, continue to SECTION 4 and complete an "HSP Good Faith Effort Method A (Attachment A)" for each of the subcontracting opportunities you listed.)
 - No (If No, continue to Item d, of this SECTION.)
- d. Check the appropriate box (Yes or No) that indicates whether the aggregate expected percentage of the contract you will subcontract with Texas certified HUBs with which you do not have a continuous contract* in place with for more than five (5) years, meets or exceeds the HUB goal the contracting agency identified on page 1 in the "Agency Special Instructions/Additional Requirements."
 - Yes (If Yes, continue to SECTION 4 and complete an "HSP Good Faith Effort Method A (Attachment A)" for each of the subcontracting opportunities you listed.)
 - No (If No, continue to SECTION 4 and complete an "HSP Good Faith Effort Method B (Attachment B)" for each of the subcontracting opportunities you listed.)

*Continuous Contract: Any existing written agreement (including any renewals that are exercised) between a prime contractor and a HUB vendor, where the HUB vendor provides the prime contractor with goods or service, to include transportation and delivery under the same contract for a specified period of time. The frequency the HUB vendor is utilized or paid during the term of the contract is not relevant to whether the contract is considered continuous. Two or more contracts that run concurrently or overlap one another for different periods of time are considered by CPA to be individual contracts rather than renewals or extensions to the original contract. In such situations the prime contractor and HUB vendor are entering (have entered) into "new" contracts.

Enter your company's name here: DALLAS INTER-TRIBAL CENTER

Requisition #: 529-16-0094

SECTION-3 SELF PERFORMING JUSTIFICATION (If you responded "No" to SECTION 2, Item a, you must complete this SECTION and continue to SECTION 4.)

If you responded "No" to SECTION 2, Item a, in the space provided below explain how your company will perform the entire contract with its own employees, supplies, materials and/or equipment, to include transportation and delivery.

This contract will allow our center to expand the femily planning services that we offer to include long-acting contraceptive methods. These services can be performed by aur existing staff. Any women who need diagnostic or evaluation and management services will be referred to an alternative provider including other Healthy Texas women service providers, local public health services or tribal facilities. Patient navigation services will be provided to women requiring referral, by our employees, to ensure that they receive the services that they need.

SECTION-4: AFFIRMATION

As evidenced by my signature below, I affirm that I am an authorized representative of the respondent listed in SECTION 1, and that the information and supporting documentation submitted with the HSP is true and correct. Respondent understands and agrees that, if awarded any portion of the requisition:

- The respondent will provide notice as soon as practical to all the subcontractors (HUBs and Non-HUBs) of their selection as a subcontractor for the awarded contract. The notice must specify at a minimum the contracting agency's name and its point of contact for the contract, the contract award number, the subcontracting opportunity they (the subcontractor) will perform, the approximate dollar value of the subcontracting opportunity and the expected percentage of the total contract that the subcontracting opportunity represents. A copy of the notice required by this section must also be provided to the contracting agency's point of contact for the contract no later than ten (10) working days after the contract is awarded.
- The respondent must submit monthly compliance reports (Prime Contractor Progress Assessment Report PAR) to the contracting agency, verifying its compliance with the HSP, including the use of and expenditures made to its subcontractors (HUBs and Non-HUBs). (The PAR is available at http://www.window.state.tx.us/procurement/prog/hub/hub-forms/progressassessmentrpt.xls).
- The respondent must seek approval from the contracting agency prior to making any modifications to its HSP, including the hiring of additional or different subcontractors and the termination of a subcontractor the respondent identified in its HSP. If the HSP is modified without the contracting agency's prior approval, respondent may be subject to any and all enforcement remedies available under the contract or otherwise available by law, up to and including debarment from all state contracting.
- The respondent must, upon request, allow the contracting agency to perform on-site reviews of the company's headquarters and/or work-site where services are being performed and must provide documentation regarding staffing and other resources.

ANGELA YOUNG
Printed Name

INTERIM CEO Title

Date (mm/dd/yyyy)

Reminder:

- If you responded "Yes" to SECTION 2, Items c or d, you must complete an "HSP Good Faith Effort Method A (Attachment A)" for each of the subcontracting opportunities you listed in SECTION 2, Item b.
- If you responded "No" SECTION 2, Items c and d, you must complete an "HSP Good Faith Effort Method B (Attachment B)" for each of the subcontracting opportunities you listed in SECTION 2, Item b.



HHS Enterprise Data Use Agreement - Attachment 2 SECURITY AND PRIVACY INITIAL INQUIRY (SPI)

Email: InfoSecurity@hhsc.state.tx.us

If you are a bidder for a new procurement/contract, in order to participate in the bidding process, you must have corrected any "No" responses in sections B and C prior to the contract award date. If you are an applicant for an open enrollment, you must have corrected any "No" answers in Sections B and C below prior to performing any work on behalf of any HHS agency. For existing contracts or renewals with "No" responses, there must be an action plan for remediation of Section B and C within 30 days for HIPAA related contracts and 90 days for others.

SE	SECTION A: APPLICANT/BIDDER INFORMATION (To be completed by Applicant/Bidder)				
1.	Entity or Applicant/Bidder Legal Name	Legal Name: Dallas Inter-Tribal Center			
		Address: 1283 Record Crossing Rd.			
		City: Dallas State: TX ZIP: 75235			
		Main Telephone #: (214) 941-1050			
		Website: www.uitct.com			
2.	Number of Employees, at all locations, in Applicant Bidder's Workforce "Workforce" means all employees, volunteers, trainees, and other Persons whose conduct is under the direct control of Applicant/Bidder, whether or not they are paid by Applicant/Bidder. If Applicant/Bidder is a sole proprietor, the workforce may be only one employee.	Total Employees: 37			
3.	Number of Subcontractors (if Applicant/Bidder will not use subcontractors, enter "0")	Total Subcontractors: 0			
4.	Name of Information Technology Security Official and Name of Privacy Official for Applicant/Bidder (Privacy and Security Official may be the same person.)	A. Security Official: Name: Juana Cintora, RPMS Site Manager Address: 1283 Record Crossing Rd City: Dallas State: TX ZIP: 75235 Telephone #: (214) 941-1050 Email Address: juana.cintora			
		B. Privacy Official:			
		Name: As above			
		Address:			
		City: State: ZIP:			
		Telephone #:			
		Email Address:			
5.	HHS Agency Information Provide the following informatio				
	Contract Mgr: Email Address:	Agency:			
	Telephone #: Requesting Dept:	PO/Contract #:			

6. Number of Storage Devices for HHS Confidential Information (as defined in the HHS Data Use Agreement (DUA))	Total # (Sum a-d)
Cloud Services involve using a network of remote servers hosted on the Internet to store, manage, and process data, rather than a local server or a personal computer.	51
A Data Center is a centralized repository, either physical or virtual, for the storage, management, and dissemination of data and information organized around a particular body of knowledge or pertaining to a particular business.	
a. Devices. Number of personal user computers, devices or drives, including mobile devices and mobile drives.	48
b. Servers. Number of Servers that are not in a data center or using Cloud Services.	2
c. Cloud Services. Number of Cloud Services in use.	1
d. Data Centers. Number of Data Centers in use.	0
7. Number of unduplicated individuals for whom Applicant/Bidder reasonably expects to handle HHS Confidential Information during one year:	Select Option
a. 499 individuals or less	⊙ a.
b. 500 to 999 individuals	∙ O b.
c. 1,000 to 99,999 individuals	○ c.
d. 100,000 individuals or more	Od.
8. HIPAA Business Associate Agreement	Yes or No
a. Will Applicant/Bidder use, disclose, create, receive, transmit or maintain protected health information on behalf of a HIPAA-covered HHS agency for a HIPAA-covered function?	YesNo
b. Does Applicant/Bidder have a Privacy Notice prominently displayed on a Webpage or a Public Office of Applicant/Bidder's business open to or that serves the public? (This is a HIPAA requirement. Answer "No" if not applicable, such as for agencies not covered by HIPAA.)	YesNo
9. Subcontractors. If the Applicant/Bidder responded "0" to Question 3 (indicating no subcontractors), check "No" for both 'a.' and 'b.' to indicate "N/A."	Yes or No
a. Does Applicant/Bidder require subcontractors to execute the DUA Attachment 1 Subcontractor Agreement Form?	○ Yes No
b. Will Applicant/Bidder obtain written approval from an HHS agency before entering into	○ Yes
any agreements with subcontractors to handle HHS Confidential Information on behalf of Applicant/Bidder?	● No
10. Does Applicant/Bidder have any Optional Insurance currently in place?	○ Yes
Optional Insurance provides coverage for: (1) Network Security and Privacy; (2) Data Breach; (3) Cyber Liability (lost data, lost use or delay/suspension in business, denial of service with e-business, the Internet, networks and informational assets, such as privacy, intellectual property, virus transmission, extortion, sabotage or web activities); (4) Electronic Media Liability; (5) Crime/Theft; (6) Advertising Injury and Personal Injury Liability; and (7) Crisis Management and Notification Expense Coverage.	No

Section B: PRIVACY RISK ANALYSIS AND ASSESSMENT (To be completed by Applicant/Bidder)		
Written Policies & Procedures. Does Applicant/Bidder have current written privacy and security policies and procedures that, at a minimum:	Yes or No	
a. Does Applicant/Bidder have current written privacy and security policies and procedures that identify Authorized Users and Authorized Purposes (as defined in the DUA) relating to creation, receipt, maintenance, use, disclosure, access or transmission of HHS Confidential information?	⊙ Yes ○ No	
Action Plan for Compliance with a timeline:	Compliance Date:	
b. Does Applicant/Bidder have current written privacy and security policies and procedures that require Applicant/Bidder and its Workforce to comply with the applicable provisions of HIPAA and other laws referenced in the DUA, relating to creation, receipt, maintenance, use, disclosure, access or transmission of HHS Confidential Information on behalf of an HHS agency?	• Yes • No	
Action Plan for Compliance with a timeline:	Compliance Date:	
c. Does Applicant/Bidder have current written privacy and security policies and procedures that limit use or disclosure of HHS Confidential Information to the minimum that is necessary to fulfill the Authorized Purposes?	YesNo	
Action Plan for Compliance with a timeline:	Compliance Date:	
 d. Does Applicant/Bidder have current written privacy and security policies and procedures that respond to an actual or suspected breach of HHS Confidential Information, to include at a minimum (if any responses are "No" check "No" for all three): i. Immediate breach notification to the HHS agency, regulatory authorities, and other required Individuals or Authorities, in accordance with Article 4 of the DUA; ii. Following a documented breach response plan, in accordance with the DUA and applicable law; & iii. Notifying Individuals and Reporting Authorities whose HHS Confidential Information has been breached, as directed by the HHS agency? 	⊙ Yes ○ No	
Action Plan for Compliance with a timeline:	Compliance Date:	
e. Does Applicant/Bidder have current written privacy and security policies and procedures that conduct annual workforce training and monitoring for and correction of any training delinquencies?	⊚ Yes ○ No	
Action Plan for Compliance with a timeline:	Compliance Date:	

f.	Does Applicant/Bidder have current written privacy and security policies and procedures that permit or deny individual rights of access, and amendment or correction, when appropriate?	⊙ Yes ○ No
	Action Plan for Compliance with a timeline:	Compliance Date:
g.	Does Applicant/Bidder have current written privacy and security policies and procedures that permit only Authorized Users with up-to-date privacy and security training, and with a reasonable and demonstrable need to use, disclose, create, receive, maintain, access or transmit the HHS Confidential Information, to carry out an obligation under the DUA for an Authorized Purpose, unless otherwise approved in writing by an HHS agency?	YesNo
	Action Plan for Compliance with a timeline:	Compliance Date:
h.	Does Applicant/Bidder have current written privacy and security policies and procedures that establish, implement and maintain proof of appropriate sanctions against any Workforce or Subcontractors who fail to comply with an Authorized Purpose or who is not an Authorized User, and used or disclosed HHS Confidential Information in violation of the DUA, the Base Contract or applicable law?	⊙ Yes ○ No
	Action Plan for Compliance with a timeline:	Compliance Date:
i.	Does Applicant/Bidder have current written privacy and security policies and procedures that require updates to policies, procedures and plans following major changes with use or disclosure of HHS Confidential Information within 60 days of identification of a need for update?	○ Yes No
	Action Plan for Compliance with a timeline: To update written privacy and security polices to include the 60 day rule.	Compliance Date: Jul 31, 2016
j.	Does Applicant/Bidder have current written privacy and security policies and procedures that restrict permissions or attempts to re-identify or further identify de-identified HHS Confidential Information, or attempt to contact any Individuals whose records are contained in the HHS Confidential Information, except for an Authorized Purpose, without express written authorization from an HHS agency or as expressly permitted by the Base Contract?	⊙ Yes ○ No
	Action Plan for Compliance with a timeline:	Compliance Date:

k. Does Applicant/Bidder have current written privacy and security policies and procedures that prohibit offshoring, or the use, disclosure, creation, maintenance or transmission of HHS Confidential Information outside of the United States of America, without express written permission from the HHS agency?	○ Yes
Action Plan for Compliance with a timeline: Update policies and procedures to include language that prohibits offshoring	Compliance Date: Jul 31, 2016
I. Does Applicant/Bidder have current written privacy and security policies and procedures that require cooperation with HHS agencies' or federal regulatory inspections, audits or investigations related to compliance with the DUA or applicable law?	⊙ Yes ○ No
Action Plan for Compliance with a timeline:	Compliance Date:
m. Does Applicant/Bidder have current written privacy and security policies and procedures that require appropriate standards and methods to destroy or dispose of HHS Confidential Information?	⊙ Yes ⊖ No
Action Plan for Compliance with a timeline:	Compliance Date:
n. Does Applicant/Bidder have current written privacy and security policies and procedures that prohibit disclosure of Applicant/Bidder's work product done on behalf of HHS pursuant to the DUA, or to publish HHS Confidential Information without express prior approval of the HHS agency?	⊙ Yes ○ No
Action Plan for Compliance with a timeline:	Compliance Date:
2. Does Applicant/Bidder have a current Workforce training program? Training of Workforce must occur at least once every year, and within 30 days of date of hiring a new Workforce member who will handle HHS Confidential Information. Training must include: (1) privacy and security policies, procedures, plans and applicable requirements for handling HHS Confidential Information, (2) a requirement to complete training before access is given to HHS Confidential Information, and (3) written proof of training and a procedure for monitoring timely completion of training.	⊙ Yes ⊖ No
Action Plan for Compliance with a timeline:	Compliance Date:

3. Does Applicant/Bidder have Privacy Safeguards to protect HHS Confidential Inform oral, paper and/or electronic form? "Privacy Safeguards" means protection of HHS Confidential Information by establishing, implement maintaining required Administrative, Physical and Technical policies, procedures, processes and correquired by the DUA, HIPAA (45 CFR 164.530), Social Security Administration, Medicaid and laws, regulations, as applicable. Administrative safeguards include administrative protections, policies and procedures for matters such as training, provision of access, termination, and review of safeguards management, disaster recovery plans, and contract provisions. Technical safeguards include techni protections, policies and procedures, such as passwords, logging, emergencies, how paper is faxed and electronic protections such as encryption of data. Physical safeguards include physical protectionlicies and procedures, such as locks, keys, physical access, physical storage and trash.	ing and ntrols, ules or nd ncident cal or mailed,
Action Plan for Compliance with a timeline:	Compliance Date:
4. Does Applicant/Bidder and all subcontractors (if applicable) maintain a current list Authorized Users who have access to HHS Confidential Information, whether oral, or electronic?	
Action Plan for Compliance with a timeline:	Compliance Date:
5. Does Applicant/Bidder and all subcontractors (if applicable) monitor for and remoterminated employees or those no longer authorized to handle HHS Confidential Information from the list of Authorized Users?	ve • Yes No
Action Plan for Compliance with a timeline: Section C: SECURITY RISK ANALYSIS AND ASSESSMENT (to be complete)	Compliance Date: eted by Applicant/Bidder)
This section is about your electronic system. If your business DOES NOT store, access, or trade the HHS Confidential Information in electronic systems (e.g., laptop, personal use computer, medice, database, server, etc.) select the box to the right, and "YES" will be entered for all in this section.	nobile No Electronic Systems
1. Does Applicant/Bidder ensure there are not any offshore (outside of the United St services that access, create, disclose, receive, transmit or maintain HHS Confidenti Information?	
Action Plan for Compliance with a timeline:	Compliance Date:
2. Does Applicant/Bidder utilize an IT security-knowledgeable person or company to or oversee the configurations of Applicant/Bidder's computing systems and device	
Action Plan for Compliance with a timeline:	Compliance Date:

3.	Does Applicant/Bidder monitor and manage access to HHS Confidential Information (i.e., access is limited to Authorized Users, formal processes exist for granting access and validating need for remote access to Authorized Users, a formal process exists to validate the need of an Authorized User's remote access to HHS Confidential Information)?	© Yes O No
	Action Plan for Compliance with a timeline:	Compliance Date:
4.	Does each member of Applicant/Bidder's Workforce who will use, disclose, create, receive, transmit or maintain HHS Confidential Information have a unique user name (account) and private password?	
	Action Plan for Compliance with a timeline:	Compliance Date:
5.	Does Applicant/Bidder have a system for changing default passwords, requiring user password changes at least every 90 days, and prohibiting the creation of weak passwords for all computer systems that access or store HHS Confidential Information (e.g., require a minimum of 8 characters with a combination of uppercase, lowercase, special characters, and numerals, where possible)?	
	Action Plan for Compliance with a timeline:	Compliance Date:
6.	Does Applicant/Bidder lock the password after a certain number of failed attempts and after 15 minutes of user inactivity in all computing devices that access or store HHS Confidential Information?	YesNo
	Action Plan for Compliance with a timeline:	Compliance Date:
7.	Does Applicant/Bidder secure, manage and encrypt remote access to computer systems containing HHS Confidential Information, including wireless access, (i.e., access is limited to Authorized Users, a formal process exists for granting access to Authorized Users, a formal process exists to validate the need of an Authorized User's remote access to HHS Confidential Information, etc.)?	
	Action Plan for Compliance with a timeline:	Compliance Date:

computers and systems that access or store HHS Confidential Information? (e.g., non-essential features or services have been removed or disabled to reduce the threat of breach and to limit exploitation opportunities for hackers or intruders, etc.)	YesNo
Action Plan for Compliance with a timeline:	Compliance Date:
9. Does Applicant/Bidder secure physical access to computer, paper, or other systems containing HHS Confidential Information from unauthorized personnel and theft (e.g., door locks, cable locks, laptops are stored in the trunk of the car instead of the passenger area, etc.)?	⊙ Yes ○ No
Action Plan for Compliance with a timeline:	Compliance Date:
10. Does Applicant/Bidder use encryption products to protect HHS Confidential Information that is transmitted over a public network (e.g., the Internet, WiFi, etc.) or that is stored on a computer system that is physically or electronically accessible to the public? (FIPS 140-2 encryption* preferred.)	○ Yes No
Action Plan for Compliance with a timeline: Our policies and procedures do not allow the transmission of confidential information over a public network. Our EHR cannot be accessed through the wireless system	Compliance Date: already in place
11. Does Applicant/Bidder require Workforce members to formally acknowledge rules outlining their responsibilities for protecting HHS Confidential Information and associated systems containing HHS Confidential Information before their access is provided?	
Action Plan for Compliance with a timeline:	Compliance Date:
12. Is Applicant/Bidder willing to perform or submit to a criminal background check on Authorized Users?	⊙ Yes ○ No
Action Plan for Compliance with a timeline:	Compliance Date:
13. Does Applicant/Bidder store HHS Confidential Information on encrypted end-user electronic devices (e.g., laptops, USBs, tablets, smartphones, external hard drives, desktops, etc.) and can Applicant/Bidder produce evidence of the encryption, such as, a screen shot or a system report? (FIPS 140-2 encryption* preferred.)	○ Yes No
Action Plan for Compliance with a timeline: Confidential information is only allowed to be stored on the server	Compliance Date: in place
* For more information regarding FIPS 140-2 encryption products, refer to: http://csrc.nist.gov/groups/STM/cmvp/documents/140-1/140val-all.htm	

14. Does Applicant/Bidder prohibit the storage or creation of HHS Confidential Information or free Cloud Services or social media sites, unless there is an HHS-approved subcontractor agreement including an encryption-at-rest requirement with the service or site?	• Yes • No
Action Plan for Compliance with a timeline:	Compliance Date
15. Does Applicant/Bidder keep current on security updates/patches (including firmware, software and applications) for computing systems that use, disclose, access, create, transmit, maintain or store HHS Confidential Information?	• Yes • No
Action Plan for Compliance with a timeline:	Compliance Date
16. Do Applicant/Bidder's computing systems that use, disclose, access, create, transmit, maintain or store HHS Confidential Information contain up-to-date anti-malware and antivirus protection?	© Yes C No
Action Plan for Compliance with a timeline:	Compliance Date:
7. Does the Applicant/Bidder review system security logs on computing systems that access or store HHS Confidential Information for abnormal activity or security concerns on a regular basis?	⊙ Yes ○ No
Action Plan for Compliance with a timeline:	Compliance Date:
3. Notwithstanding records retention requirements, do Applicant/Bidder's disposal processes for HHS Confidential Information ensure that HHS Confidential Information is destroyed so that it is unreadable or undecipherable?	⊙ Yes ⊜ No
Action Plan for Compliance with a timeline:	Compliance Date:
ection D: Signature and Submission ease sign the form digitally, if possible; if you can't, provide a handwritten signature.	
nature:	
	Date: Apr 27, 2016
submit the completed, signed form, do one of the following: Click the Submit by Email button. (When prompted, choose the Desktop Email Application option and click Ol Attach it to an email to lnfoSecurity@hhsc.state.tx.us .	K.)
Submitley, email	

14. Does Applicant/Bidder prohibit the storage or creation of HHS Confidential Information on free Cloud Services or social media sites, unless there is an HHS-approved subcontractor agreement including an encryption-at-rest requirement with the service or site?	⊙ Yes ○ No
Action Plan for Compliance with a timeline:	Compliance Date:
15. Does Applicant/Bidder keep current on security updates/patches (including firmware, software and applications) for computing systems that use, disclose, access, create, transmit, maintain or store HHS Confidential Information?	⊙ Yes ○ No
Action Plan for Compliance with a timeline:	Compliance Date:
16. Do Applicant/Bidder's computing systems that use, disclose, access, create, transmit, maintain or store HHS Confidential Information contain up-to-date anti-malware and antivirus protection?	● Yes ○ No
Action Plan for Compliance with a timeline:	Compliance Date:
17. Does the Applicant/Bidder review system security logs on computing systems that access or store HHS Confidential Information for abnormal activity or security concerns on a regular basis?	YesNo
Action Plan for Compliance with a timeline:	Compliance Date:
18. Notwithstanding records retention requirements, do Applicant/Bidder's disposal processes for HHS Confidential Information ensure that HHS Confidential Information is destroyed so that it is unreadable or undecipherable?	⊙ Yes ○ No
Action Plan for Compliance with a timeline:	Compliance Date:
Section D: Signature and Submission	
Please sign the form digitally, if possible; if you can't, provide a handwritten signature.	·
Signature: Angela Joung Tolon PED	Date: Apr 27, 2016
To submit the completed, signed form, do one of the following: • Click the Submit by Email button. (When prompted, choose the Desktop Email Application option and click Ok • Attach it to an email to infoSecurity@hhsc.state.tx.us .	C.)

Attachment E – Grantee UTC VERSION 2.12

HHSC Uniform Terms and Conditions Version 2.12 Published and Effective: November 30, 2015

Responsible Office: Chief Counsel



Health and Human Services Commission HHSC Uniform Terms and Conditions - Grant Version 2.12

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ARTICLE I. DEFINITIONS AND INTERPRETIVE PROVISIONS

1.01 Definitions

As used in this Contract, unless the context clearly indicates otherwise, the following terms and conditions have the meanings assigned below:

- "Amendment" means a written agreement, signed by the parties hereto, which documents changes to the Contract other than those permitted by Work Orders or Technical Guidance Letters, as herein defined.
- "<u>Attachment</u>" means documents, terms, conditions, or additional information physically added to this Contract following the Signature Document or included by reference, as if physically, within the body of this Contract.
- "Contract" means the Signature Document, these Uniform Terms and Conditions, along with any Attachments, and any Amendments, or Technical Guidance Letters that may be issued by the System Agency, to be incorporated by reference herein for all purposes if issued.
- "<u>Deliverable</u>" means a work product prepared, developed, or procured by Grantee as part of the Services under the Contract for the use or benefit of the System Agency or the State of Texas.
- "Effective Date" means the date agreed to by the Parties as the date on which the Contract takes effect.
- "System Agency" means HHSC or any of the agencies of the State of Texas that are overseen by HHSC under authority granted under State law and the officers, employees, and designees of those agencies. These agencies include: the Department of Aging and Disability Services, the Department of Assistive and Rehabilitative Services, the Department of Family and Protective Services, and the Department of State Health Services.
- "<u>Federal Fiscal Year</u>" means the period beginning October 1 and ending September 30 each year, which is the annual accounting period for the United States government.
- "GAAP" means Generally Accepted Accounting Principles.
- "GASB" means the Governmental Accounting Standards Board.
- "Grantee" means the Party receiving funds under this Contract, if any.
- "Health and Human Services Commission" or "HHSC" means the administrative agency established under Chapter 531, Texas Government Code or its designee.
- "HUB" means Historically Underutilized Business, as defined by Chapter 2161 of the Texas Government Code.
- "Intellectual Property" means patents, rights to apply for patents, trademarks, trade names, service marks, domain names, copyrights and all applications and worldwide registration of

such, schematics, industrial models, inventions, know-how, trade secrets, computer software programs, and other intangible proprietary information.

"Mentor Protégé" means the Comptroller of Public Accounts' leadership program found at: http://www.window.state.tx.us/procurement/prog/hub/mentorprotege/.

"Parties" means the System Agency and Grantee, collectively.

"Party" means either the System Agency or Grantee, individually.

"Program" means the statutorily authorized activities of the System Agency under which this Contract has been awarded.

"Project" means specific activities of the Grantee that are supported by funds provided under this Contract.

"Public Information Act" or "PIA" means Chapter 552 of the Texas Government Code.

"Statement of Work" means the description of activities performed in completing the Project, as specified in the Contract and as may be amended.

"Signature Document" means the document executed by both Parties that specifically sets forth all of the documents that constitute the Contract.

"Solicitation" means the document issued by the System Agency under which applications for Program funds were requested, which is incorporated herein by reference for all purposes in its entirety, including all Amendments and Attachments.

"Solicitation Response" means Grantee's full and complete response to the Solicitation, which is incorporated herein by reference for all purposes in its entirety, including any Attachments and addenda.

"State Fiscal Year" means the period beginning September 1 and ending August 31 each year, which is the annual accounting period for the State of Texas.

"State of Texas *Textravel*" means Texas Administrative Code, Title 34, Part 1, Chapter 5, Subchapter C, Section 5.22, relative to travel reimbursements under this Contract, if any.

"<u>Technical Guidance Letter</u>" or "<u>TGL</u>" means an instruction, clarification, or interpretation of the requirements of the Contract, issued by the System Agency to the Grantee.

1.02 Interpretive Provisions

- a. The meanings of defined terms are equally applicable to the singular and plural forms of the defined terms.
- b. The words "hereof," "herein," "hereunder," and similar words refer to this Contract as a whole and not to any particular provision, section, Attachment, or schedule of this Contract unless otherwise specified.
- c. The term "including" is not limiting and means "including without limitation" and, unless otherwise expressly provided in this Contract, (i) references to contracts (including this Contract) and other contractual instruments shall be deemed to include all subsequent

Amendments and other modifications thereto, but only to the extent that such Amendments and other modifications are not prohibited by the terms of this Contract, and (ii) references to any statute or regulation are to be construed as including all statutory and regulatory provisions consolidating, amending, replacing, supplementing, or interpreting the statute or regulation.

- d. Any references to "sections," "appendices," or "attachments" are references to sections, appendices, or attachments of the Contract.
- e. Any references to agreements, contracts, statutes, or administrative rules or regulations in the Contract are references to these documents as amended, modified, or supplemented from time to time during the term of the Contract.
- f. The captions and headings of this Contract are for convenience of reference only and do not affect the interpretation of this Contract.
- g. All Attachments within this Contract, including those incorporated by reference, and any Amendments are considered part of the terms of this Contract.
- h. This Contract may use several different limitations, regulations, or policies to regulate the same or similar matters. All such limitations, regulations, and policies are cumulative and each will be performed in accordance with its terms.
- i. Unless otherwise expressly provided, reference to any action of the System Agency or by the System Agency by way of consent, approval, or waiver will be deemed modified by the phrase "in its sole discretion."
- j. Time is of the essence in this Contract.

ARTICLE II PAYMENT METHODS AND RESTRICTIONS

2.01 Payment Methods

Except as otherwise provided by the provisions of the Contract, the payment method will be one or more of the following:

- a. cost reimbursement. This payment method is based on an approved budget and submission of a request for reimbursement of expenses Grantee has incurred at the time of the request;
- b. unit rate/fee-for-service. This payment method is based on a fixed price or a specified rate(s) or fee(s) for delivery of a specified unit(s) of service and acceptable submission of all required documentation, forms and/or reports; or
- c. advance payment. This payment method is based on disbursal of the minimum necessary funds to carry out the Program or Project where the Grantee has implemented appropriate safeguards. This payment method will only be utilized in accordance with governing law and at the sole discretion of the System Agency.

Grantees shall bill the System Agency in accordance with the Contract. Unless otherwise specified in the Contract, Grantee shall submit requests for reimbursement or payment monthly by the last business day of the month following the month in which expenses were incurred or services provided. Grantee shall maintain all documentation that substantiates invoices and make the documentation available to the System Agency upon request.

2.02 Final Billing Submission

Unless otherwise provided by the System Agency, Grantee shall submit a reimbursement or payment request as a final close-out invoice not later than forty-five (45) calendar days following

the end of the term of the Contract. Reimbursement or payment requests received in the System Agency's offices more than forty-five (45) calendar days following the termination of the Contract may not be paid.

2.03 Financial Status Reports (FSRs)

Except as otherwise provided in these General Provisions or in the terms of any Program Attachment(s) that is incorporated into the Contract, for contracts with categorical budgets, Grantee shall submit quarterly FSRs to Accounts Payable by the last business day of the month following the end of each quarter of the Program Attachment term for System Agency review and financial assessment. Grantee shall submit the final FSR no later than forty-five (45) calendar days following the end of the applicable term.

2.04 Debt to State and Corporate Status

Pursuant to Tex. Gov. Code § 403.055, the Department will not approve and the State Comptroller will not issue payment to Grantee if Grantee is indebted to the State for any reason, including a tax delinquency. Grantee, if a corporation, certifies by execution of this Contract that it is current and will remain current in its payment of franchise taxes to the State of Texas or that it is exempt from payment of franchise taxes under Texas law (Tex. Tax Code §§ 171.001 et seq.). If tax payments become delinquent during the Contract term, all or part of the payments under this Contract may be withheld until Grantee's delinquent tax is paid in full.

2.05 Application of Payment Due

Grantee agrees that any payments due under this Contract will be applied towards any debt of Grantee, including but not limited to delinquent taxes and child support that is owed to the State of Texas.

2.06 Use of Funds

Grantee shall expend funds provided under this Contract only for the provision of approved services and for reasonable and allowable expenses directly related to those services.

2.07 Use for Match Prohibited

Grantee shall not use funds provided under this Contract for matching purposes in securing other funding without the written approval of the System Agency.

2.08 Program Income

Income directly generated from funds provided under this Contract or earned only as a result of such funds is Program Income. Unless otherwise required under the Program, Grantee shall use the addition alternative, as provided in UGMS § __.25(g)(2), for the use of Project income to further the Program, and Grantee shall spend the Program Income on the Project. Grantee shall identify and report this income in accordance with the Contract, applicable law, and the Contractor's **Procedures** Financial Manual located http://www.dshs.state.tx.us/contracts/cfpm.shtm. Grantee shall expend Program Income during the Program Attachment term and may not carry forward to any succeeding term. Grantee shall refund program income not expended in the term in which it is earned to the System Agency. The System Agency may base future funding levels, in part, upon Grantee's proficiency in identifying, billing, collecting, and reporting Program Income, and in using it for the purposes and under the conditions specified in this Contract.

2.09 Nonsupplanting

Grantee shall not use funds from this Contract to replace or substitute for existing funding from other but shall use funds from this Contract to supplement existing state or local funds currently available. Grantee shall make a good faith effort to maintain its current level of support. Grantee may be required to submit documentation substantiating that a reduction in state or local funding, if any, resulted for reasons other than receipt or expected receipt of funding under this Contract.

ARTICLE III. STATE AND FEDERAL FUNDING

3.01 Funding

This Contract is contingent upon the availability of sufficient and adequate funds. If funds become unavailable through lack of appropriations, budget cuts, transfer of funds between programs or agencies, amendment of the Texas General Appropriations Act, agency consolidation, or any other disruptions of current funding for this Contract, the System Agency may restrict, reduce, or terminate funding under this Contract. This Contract is also subject to immediate cancellation or termination, without penalty to the System Agency, if sufficient and adequate funds are not available. Grantee will have no right of action against the System Agency if the System Agency cannot perform its obligations under this Contract as a result of lack of funding for any activities or functions contained within the scope of this Contract. In the event of cancellation or termination under this Section, the System Agency will not be required to give notice and will not be liable for any damages or losses caused or associated with such termination or cancellation.

3.02 No debt Against the State

The Contract will not be construed as creating any debt by or on behalf of the State of Texas.

3.03 Debt to State

If a payment law prohibits the Texas Comptroller of Public Accounts from making a payment, the Grantee acknowledges the System Agency's payments under the Contract will be applied toward eliminating the debt or delinquency. This requirement specifically applies to any debt or delinquency, regardless of when it arises.

3.04 Recapture of Funds

The System Agency may withhold all or part of any payments to Grantee to offset overpayments made to the Grantee. Overpayments as used in this Section include payments (i) made by the System Agency that exceed the maximum allowable rates; (ii) that are not allowed under applicable laws, rules, or regulations; or (iii) that are otherwise inconsistent with this Contract, including any unapproved expenditures. Grantee understands and agrees that it will be liable to the System Agency for any costs disallowed pursuant to financial and compliance audit(s) of funds received under this Contract. Grantee further understands and agrees that reimbursement of such disallowed costs will be paid by Grantee from funds which were not provided or otherwise made available to Grantee under this Contract.

ARTICLE IV ALLOWABLE COSTS AND AUDIT REQUIREMENTS

4.01 Allowable Costs.

System Agency will reimburse the allowable costs incurred in performing the Project that are sufficiently documented. Grantee must have incurred a cost prior to claiming reimbursement and within the applicable term to be eligible for reimbursement under this Contract. The System Agency will determine whether costs submitted by Grantee are allowable and eligible for reimbursement. If the System Agency has paid funds to Grantee for unallowable or ineligible costs, the System Agency will notify Grantee in writing, and Grantee shall return the funds to the System Agency within thirty (30) calendar days of the date of this written notice. The System Agency may withhold all or part of any payments to Grantee to offset reimbursement for any unallowable or ineligible expenditure that Grantee has not refunded to the System Agency, or if financial status report(s) required under the Financial Status Reports section are not submitted by the due date(s). The System Agency may take repayment (recoup) from funds available under this Contract in amounts necessary to fulfill Grantee's repayment obligations. Applicable cost principles, audit requirements, and administrative requirements include-

Applicable Entity	Applicable Cost Principles	Audit Requirements	Administrative Requirements
State, Local and Tribal Governments	2 CFR, Part 225	2 CFR Part 200, Subpart F and UGMS	2 CFR Part 200 and UGMS
Educational Institutions	2 CFR, Part 220	2 CFR Part 200, Subpart F and UGMS	2 CFR Part 200 and UGMS
Non-Profit Organizations	2 CFR, Part 230	2 CFR Part 200, Subpart F and UGMS	2 CFR Part 200 and UGMS
For-profit Organization other than a hospital and an organization named in OMB Circular A-122 (2 CFR Part, 230) as not subject to that circular.	48 CFR Part 31, Contract Cost Principles Procedures, or uniform cost accounting standards that comply with cost principles acceptable to the federal or state awarding agency	2 CFR Part 200, Subpart F and UGMS	2 CFR Part 200 and UGMS

A chart of applicable Federal awarding agency common rules is located through a web link on the System Agency website at http://www.dshs.state.tx.us/contracts/links.shtm. OMB Circulars will be applied with the modifications prescribed by UGMS with effect given to whichever provision imposes the more stringent requirement in the event of a conflict.

4.02 Independent Single or Program-Specific Audit

If Grantee, within Grantee's fiscal year, expends a total amount of at least SEVEN HUNDRED FIFTY THOUSAND DOLLARS (\$750,000) in federal funds awarded, Grantee shall have a single audit or program-specific audit in accordance with the 2 CFR 200. The \$750,000 federal threshold amount includes federal funds passed through by way of state agency awards. If Grantee, within Grantee's fiscal year, expends a total amount of at least \$500,000 in state funds awarded, Grantee must have a single audit or program-specific audit in accordance with UGMS, State of Texas Single Audit Circular. For-profit Grantees whose expenditures meet or exceed the federal or state expenditure thresholds stated above shall follow the guidelines in 2 CFR 200 or UGMS, as applicable, for their program-specific audits. The HHSC Office of Inspector General (OIG) will notify Grantee to complete the Single Audit Status Registration Form. If Grantee fails to complete the Single Audit Status Form within thirty (30) calendar days after notification by OIG to do so, Grantee shall be subject to the System Agency sanctions and remedies for non-compliance with this Contract. The audit must be conducted by an independent certified public accountant and in accordance with applicable OMB Circulars, Government Auditing Standards, and UGMS. Grantee shall procure audit services in compliance with this section, state procurement procedures, as well as with the provisions of UGMS

4.03 Submission of Audit

Within thirty (30) calendar days of receipt of the audit reports required by the Independent Single or Program-Specific Audit section, Grantee shall submit one copy to the System Agency's Contract Representative identified in the Signature Document and one copy to the OIG at the following address:

Health and Human Services Commission Office of Inspector General Compliance/Audit, Mail Code 1326 P.O. Box 85200 Austin, Texas 78708-5200

Electronic submission to the System Agency should be addressed as indicated in the Signature Document

Electronic submission to HHSC should be addressed as follows: Dani.fielding@hhsc.state.tx.us

If Grantee fails to submit the audit report as required by the Independent Single or Program-Specific Audit section within thirty (30) calendar days of receipt by Grantee of an audit report, Grantee shall be subject to the System Agency sanctions and remedies for non-compliance with this Contract.

ARTICLE V AFFIRMATIONS, ASSURANCES AND CERTIFICATIONS

5.01 General Affirmations

Grantee certifies that, to the extent General Affirmations are incorporated into the Contract under the Signature Document, the General Affirmations have been reviewed and that Grantee is in compliance with each of the requirements reflected therein.

5.02 Federal Assurances

Grantee further certifies that, to the extent Federal Assurances are incorporated into the Contract under the Signature Document, the Federal Assurances have been reviewed and that Grantee is in compliance with each of the requirements reflected therein.

5.03 Federal Certifications

Grantee further certifies, to the extent Federal Certifications are incorporated into the Contract under the Signature Document, that the Federal Certifications have been reviewed, and that Grantee is in compliance with each of the requirements reflected therein. In addition, Grantee certifies that it is in compliance with all applicable federal laws, rules, or regulations, as they may pertain to this Contract.

ARTICLE VI OWNERSHIP AND INTELLECTUAL PROPERTY

6.01 Ownership

The System Agency will own, and Grantee hereby assigns to the System Agency, all right, title, and interest in all Deliverables.

6.02 Intellectual Property

- a. The System Agency and Grantee will retain ownership, all rights, title, and interest in and to, their respective pre-existing Intellectual Property. A license to either Party's pre-existing Intellectual Property must be agreed to under this or another contract.
- b. Grantee grants to the System Agency and the State of Texas a royalty-free, paid up, worldwide, perpetual, non-exclusive, non-transferable license to use any Intellectual Property invented or created by Grantee, Grantee's contractor, or a subcontractor in the performance of the Project. Grantee will require its contractors to grant such a license under its contracts.
- c. As used herein, "Intellectual Property" shall mean: inventions and business processes, whether or not patentable; works of authorship; trade secrets; trademarks; service marks; industrial designs; and other intellectual property incorporated in any Deliverable and first created or developed by Grantee, Grantee's contractor or a subcontractor in performing the Project.

ARTICLE VII RECORDS, AUDIT, AND DISCLOSURE

7.01 Books and Records

Grantee will keep and maintain under GAAP or GASB, as applicable, full, true, and complete records necessary to fully disclose to the System Agency, the Texas State Auditor's Office, the United States Government, and their authorized representatives sufficient information to

determine compliance with the terms and conditions of this Contract and all state and federal rules, regulations, and statutes. Unless otherwise specified in this Contract, Grantee will maintain legible copies of this Contract and all related documents for a minimum of seven (7) years after the termination of the contract period or seven (7) years after the completion of any litigation or dispute involving the Contract, whichever is later.

7.02 Access to records, books, and documents

In addition to any right of access arising by operation of law, Grantee and any of Grantee's affiliate or subsidiary organizations, or Subcontractors will permit the System Agency or any of its duly authorized representatives, as well as duly authorized federal, state or local authorities, unrestricted access to and the right to examine any site where business is conducted or Services are performed, and all records, which includes but is not limited to financial, client and patient records, books, papers or documents related to this Contract. If the Contract includes federal funds, federal agencies that will have a right of access to records as described in this section include: the federal agency providing the funds, the Comptroller General of the United States, the General Accounting Office, the Office of the Inspector General, and any of their authorized representatives. In addition, agencies of the State of Texas that will have a right of access to records as described in this section include: the System Agency, HHSC, HHSC's contracted examiners, the State Auditor's Office, the Texas Attorney General's Office, and any successor agencies. Each of these entities may be a duly authorized authority. If deemed necessary by the System Agency or any duly authorized authority, for the purpose of investigation or hearing, Grantee will produce original documents related to this Contract. The System Agency and any duly authorized authority will have the right to audit billings both before and after payment, and all documentation that substantiates the billings. Grantee will include this provision concerning the right of access to, and examination of, sites and information related to this Contract in any Subcontract it awards.

7.03 Response/compliance with audit or inspection findings

- a. Grantee must act to ensure its and its Subcontractor's compliance with all corrections necessary to address any finding of noncompliance with any law, regulation, audit requirement, or generally accepted accounting principle, or any other deficiency identified in any audit, review, or inspection of the Contract and the goods or services provided hereunder. Any such correction will be at Grantee or its Subcontractor's sole expense. Whether Grantee's action corrects the noncompliance will be solely the decision of the System Agency.
- b. As part of the Services, Grantee must provide to HHSC upon request a copy of those portions of Grantee's and its Subcontractors' internal audit reports relating to the Services and Deliverables provided to the State under the Contract.

7.04 SAO Audit

Grantee understands that acceptance of funds directly under the Contract or indirectly through a Subcontract under the Contract acts as acceptance of the authority of the State Auditor's Office (SAO), or any successor agency, to conduct an audit or investigation in connection with those funds. Under the direction of the legislative audit committee, an entity that is the subject of an audit or investigation by the SAO must provide the SAO with access to any information the SAO considers relevant to the investigation or audit. Grantee agrees to cooperate fully with the SAO

or its successor in the conduct of the audit or investigation, including providing all records requested. Grantee will ensure that this clause concerning the authority to audit funds received indirectly by Subcontractors through Grantee and the requirement to cooperate is included in any Subcontract it awards.

7.05 Confidentiality

Any specific confidentiality agreement between the Parties takes precedent over the terms of this section. To the extent permitted by law, Grantee agrees to keep all information confidential, in whatever form produced, prepared, observed, or received by Grantee. The provisions of this section remain in full force and effect following termination or cessation of the services performed under this Contract.

7.06 Public Information Act

Information related to the performance of this Contract may be subject to the PIA and will be withheld from public disclosure or released only in accordance therewith. Grantee must make all information not otherwise excepted from disclosure under the PIA available in portable document file (".pdf") format or any other format agreed between the Parties.

ARTICLE VIII CONTRACT MANAGEMENT AND EARLY TERMINATION

8.01 Contract Management

To ensure full performance of the Contract and compliance with applicable law, the System Agency may take actions including:

- a. Suspending all or part of the Contract;
- b. Requiring the Grantee to take specific corrective actions in order to remain in compliance with term of the Contract:
- c. Recouping payments made to the Grantee found to be in error;
- d. Suspending, limiting, or placing conditions on the continued performance of the Project;
- e. Imposing any other remedies authorized under this Contract; and
- f. Imposing any other remedies, sanctions or penalties permitted by federal or state statute, law, regulation, or rule.

8.02 Termination for Convenience

The System Agency may terminate the Contract at any time when, in its sole discretion, the System Agency determines that termination is in the best interests of the State of Texas. The termination will be effective on the date specified in HHSC's notice of termination.

8.03 Termination for Cause

Except as otherwise provided by the U.S. Bankruptcy Code, or any successor law, the System Agency may terminate the Contract, in whole or in part, upon either of the following conditions:

a. Material Breach

The System Agency will have the right to terminate the Contract in whole or in part if the System Agency determines, at its sole discretion, that Grantee has materially breached the Contract or has failed to adhere to any laws, ordinances, rules, regulations or orders of any public authority having jurisdiction and such violation prevents or substantially impairs performance of Grantee's duties under the Contract. Grantee's misrepresentation in any aspect of Grantee's

Solicitation Response, if any or Grantee's addition to the Excluded Parties List System (EPLS) will also constitute a material breach of the Contract.

b. Failure to Maintain Financial Viability

The System Agency may terminate the Contract if, in its sole discretion, the System Agency has a good faith belief that Grantee no longer maintains the financial viability required to complete the Services and Deliverables, or otherwise fully perform its responsibilities under the Contract.

8.04 Equitable Settlement

Any early termination under this Article will be subject to the equitable settlement of the respective interests of the Parties up to the date of termination.

ARTICLE IX MISCELLANEOUS PROVISIONS

9.01 Amendment

The Contract may only be amended by an Amendment executed by both Parties.

9.02 Insurance

Unless otherwise specified in this Contract, Grantee will acquire and maintain, for the duration of this Contract, insurance coverage necessary to ensure proper fulfillment of this Contract and potential liabilities thereunder with financially sound and reputable insurers licensed by the Texas Department of Insurance, in the type and amount customarily carried within the industry as determined by the System Agency. Grantee will provide evidence of insurance as required under this Contract, including a schedule of coverage or underwriter's schedules establishing to the satisfaction of the System Agency the nature and extent of coverage granted by each such policy, upon request by the System Agency. In the event that any policy is determined by the System Agency to be deficient to comply with the terms of this Contract, Grantee will secure such additional policies or coverage as the System Agency may reasonably request or that are required by law or regulation. If coverage expires during the term of this Contract, Grantee must produce renewal certificates for each type of coverage.

These and all other insurance requirements under the Contract apply to both Grantee and its Subcontractors, if any. Grantee is responsible for ensuring its Subcontractors' compliance with all requirements.

9.03 Legal Obligations

Grantee will comply with all applicable federal, state, and local laws, ordinances, and regulations, including all federal and state accessibility laws relating to direct and indirect use of information and communication technology. Grantee will be deemed to have knowledge of all applicable laws and regulations and be deemed to understand them. In addition to any other act or omission that may constitute a material breach of the Contract, failure to comply with this Section may also be a material breach of the Contract.

9.04 Permitting and Licensure

At Grantee's sole expense, Grantee will procure and maintain for the duration of this Contract any state, county, city, or federal license, authorization, insurance, waiver, permit, qualification or certification required by statute, ordinance, law, or regulation to be held by Grantee to provide the goods or Services required by this Contract. Grantee will be responsible for payment of all taxes, assessments, fees, premiums, permits, and licenses required by law. Grantee agrees to be responsible for payment of any such government obligations not paid by its contactors or subcontractors during performance of this Contract.

9.05 Indemnity

TO THE EXTENT ALLOWED BY LAW, GRANTEE WILL DEFEND, INDEMNIFY, AND HOLD HARMLESS THE STATE OF TEXAS AND ITS OFFICERS AND EMPLOYEES, AND THE SYSTEM AGENCY AND ITS OFFICERS AND EMPLOYEES, FROM AND AGAINST ALL CLAIMS, ACTIONS, SUITS, DEMANDS, PROCEEDINGS, COSTS, DAMAGES, AND LIABILITIES, INCLUDING ATTORNEYS' FEES AND COURT COSTS ARISING OUT OF, OR CONNECTED WITH, OR RESULTING FROM:

- a. Grantee's performance of the Contract, including any negligent acts or omissions of Grantee, or any agent, employee, subcontractor, or supplier of Grantee, or any third party under the control or supervision of Grantee, in the execution or performance of this Contract; or
- b. ANY BREACH OR VIOLATION OF A STATUTE, ORDINANCE, GOVERNMENTAL REGULATION, STANDARD, RULE, OR BREACH OF CONTRACT BY GRANTEE, ANY AGENT, EMPLOYEE, SUBCONTRACTOR, OR SUPPLIER OF GRANTEE, OR ANY THIRD PARTY UNDER THE CONTROL OR SUPERVISION OF GRANTEE, IN THE EXECUTION OR PERFORMANCE OF THIS CONTRACT; OR
- c. EMPLOYMENT OR ALLEGED EMPLOYMENT, INCLUDING CLAIMS OF DISCRIMINATION AGAINST GRANTEE, ITS OFFICERS, OR ITS AGENTS; OR
- d. Work under this Contract that infringes or misappropriates any right of any third person or entity based on copyright, patent, trade secret, or other intellectual property rights.

GRANTEE WILL COORDINATE ITS DEFENSE WITH THE SYSTEM AGENCY AND ITS COUNSEL. THIS PARAGRAPH IS NOT INTENDED TO AND WILL NOT BE CONSTRUED TO REQUIRE GRANTEE TO INDEMNIFY OR HOLD HARMLESS THE STATE OR THE SYSTEM AGENCY FOR ANY CLAIMS OR LIABILITIES RESULTING SOLELY FROM THE GROSS NEGLIGENCE OF THE SYSTEM AGENCY OR ITS EMPLOYEES. THE PROVISIONS OF THIS SECTION WILL SURVIVE TERMINATION OF THIS CONTRACT.

9.06 Assignments

Grantee may not assign all or any portion of its rights under, interests in, or duties required under this Contract without prior written consent of the System Agency, which may be withheld or granted at the sole discretion of the System Agency. Except where otherwise agreed in writing by the System Agency, assignment will not release Grantee from its obligations under the Contract.

Grantee understands and agrees the System Agency may in one or more transactions assign, pledge, or transfer the Contract. This assignment will only be made to another State agency or a non-state agency that is contracted to perform agency support.

9.07 Relationship of the Parties

Grantee is, and will be, an independent contractor and, subject only to the terms of this Contract, will have the sole right to supervise, manage, operate, control, and direct performance of the details incident to its duties under this Contract. Nothing contained in this Contract will be deemed or construed to create a partnership or joint venture, to create relationships of an employer-employee or principal-agent, or to otherwise create for the System Agency any liability whatsoever with respect to the indebtedness, liabilities, and obligations of Grantee or any other Party.

Grantee will be solely responsible for, and the System Agency will have no obligation with respect to:

- a. Payment of Grantee's employees for all Services performed;
- b. Wnsuring each of its employees, agents, or Subcontractors who provide Services or Deliverables under the Contract are properly licensed, certified, or have proper permits to perform any activity related to the Work;
- c. Withholding of income taxes, FICA, or any other taxes or fees;
- d. Industrial or workers' compensation insurance coverage;
- e. Participation in any group insurance plans available to employees of the State of Texas;
- f. Participation or contributions by the State to the State Employees Retirement System;
- g. Accumulation of vacation leave or sick leave; or
- h. Unemployment compensation coverage provided by the State.

9.08 Technical Guidance Letters

In the sole discretion of the System Agency, and in conformance with federal and state law, the System Agency may issue instructions, clarifications, or interpretations as may be required during Work performance in the form of a Technical Guidance Letter. A TGL must be in writing, and may be delivered by regular mail, electronic mail, or facsimile transmission. Any TGL issued by the System Agency will be incorporated into the Contract by reference herein for all purposes when it is issued.

9.09 Governing Law and Venue

This Contract and the rights and obligations of the Parties hereto will be governed by, and construed according to, the laws of the State of Texas, exclusive of conflicts of law provisions. Venue of any suit brought under this Contract will be in a court of competent jurisdiction in Travis County, Texas unless otherwise elected by the System Agency. Grantee irrevocably waives any objection, including any objection to personal jurisdiction or the laying of venue or based on the grounds of forum non conveniens, which it may now or hereafter have to the bringing of any action or proceeding in such jurisdiction in respect of this Contract or any document related hereto. Severability

If any provision contained in this Contract is held to be unenforceable by a court of law or equity, this Contract will be construed as if such provision did not exist and the non-enforceability of such provision will not be held to render any other provision or provisions of this Contract unenforceable.

9.10 Survivability

Termination or expiration of this Contract or a Contract for any reason will not release either party from any liabilities or obligations in this Contract that the parties have expressly agreed will survive any such termination or expiration, remain to be performed, or by their nature would be intended to be applicable following any such termination or expiration, including maintaining confidentiality of information and records retention.

9.11 Force Majeure

Except with respect to the obligation of payments under this Contract, if either of the Parties, after a good faith effort, is prevented from complying with any express or implied covenant of this Contract by reason of war; terrorism; rebellion; riots; strikes; acts of God; any valid order, rule, or regulation of governmental authority; or similar events that are beyond the control of the affected Party (collectively referred to as a "Force Majeure"), then, while so prevented, the affected Party's obligation to comply with such covenant will be suspended, and the affected Party will not be liable for damages for failure to comply with such covenant. In any such event, the Party claiming Force Majeure will promptly notify the other Party of the Force Majeure event in writing and, if possible, such notice will set forth the extent and duration thereof.

9.12 No Waiver of Provisions

Neither failure to enforce any provision of this Contract nor payment for services provided under it constitute waiver of any provision of the Contract.

9.13 Publicity

Except as provided in the paragraph below, Grantee must not use the name of, or directly or indirectly refer to, the System Agency, the State of Texas, or any other State agency in any media release, public announcement, or public disclosure relating to the Contract or its subject matter, including in any promotional or marketing materials, customer lists, or business presentations.

Grantee may publish, at its sole expense, results of Grantee performance under the Contract with the System Agency's prior review and approval, which the System Agency may exercise at its sole discretion. Any publication (written, visual, or sound) will acknowledge the support received from the System Agency and any Federal agency, as appropriate.

9.14 Prohibition on Non-compete Restrictions

Grantee will not require any employees or Subcontractors to agree to any conditions, such as non-compete clauses or other contractual arrangements that would limit or restrict such persons or entities from employment or contracting with the State of Texas.

9.15 No Waiver of Sovereign Immunity

Nothing in the Contract will be construed as a waiver of sovereign immunity by the System Agency.

9.16 Entire Contract and Modification

The Contract constitutes the entire agreement of the Parties and is intended as a complete and exclusive statement of the promises, representations, negotiations, discussions, and other agreements that may have been made in connection with the subject matter hereof. Any

additional or conflicting terms in any future document incorporated into the Contract will be harmonized with this Contract to the extent possible by the System Agency.

9.17 Counterparts

This Contract may be executed in any number of counterparts, each of which will be an original, and all such counterparts will together constitute but one and the same Contract.

9.18 Proper Authority

Each Party hereto represents and warrants that the person executing this Contract on its behalf has full power and authority to enter into this Contract. Any Services or Work performed by Grantee before this Contract is effective or after it ceases to be effective are performed at the sole risk of Grantee with respect to compensation.

9.19 Employment Verification

Grantee will confirm the eligibility of all persons employed during the contract term to perform duties within Texas and all persons, including subcontractors, assigned by the contractor to perform work pursuant to the Contract.

9.20 Civil Rights

- a. Grantee agrees to comply with state and federal anti-discrimination laws, including:
 - 1. Title VI of the Civil Rights Act of 1964 (42 U.S.C. §2000d et seq.);
 - 2. Section 504 of the Rehabilitation Act of 1973 (29 U.S.C. §794);
 - 3. Americans with Disabilities Act of 1990 (42 U.S.C. §12101 et seq.);
 - 4. Age Discrimination Act of 1975 (42 U.S.C. §§6101-6107);
 - 5. Title IX of the Education Amendments of 1972 (20 U.S.C. §§1681-1688);
 - 6. Food and Nutrition Act of 2008 (7 U.S.C. §2011 et seq.); and
 - 7. The System Agency's administrative rules, as set forth in the Texas Administrative Code, to the extent applicable to this Agreement.

Grantee agrees to comply with all amendments to the above-referenced laws, and all requirements imposed by the regulations issued pursuant to these laws. These laws provide in part that no persons in the United States may, on the grounds of race, color, national origin, sex, age, disability, political beliefs, or religion, be excluded from participation in or denied any aid, care, service or other benefits provided by Federal or State funding, or otherwise be subjected to discrimination.

b. Grantee agrees to comply with Title VI of the Civil Rights Act of 1964, and its implementing regulations at 45 C.F.R. Part 80 or 7 C.F.R. Part 15, prohibiting a contractor from adopting and implementing policies and procedures that exclude or have the effect of excluding or limiting the participation of clients in its programs, benefits, or activities on the basis of national origin. State and federal civil rights laws require contractors to provide alternative methods for ensuring access to services for applicants and recipients who cannot express themselves fluently in English. Grantee agrees to take reasonable steps to provide services and information, both orally and in writing, in appropriate languages other than English, in order to ensure that persons with limited English proficiency are effectively informed and can have meaningful access to programs, benefits, and activities.

- c. Grantee agrees to post applicable civil rights posters in areas open to the public informing clients of their civil rights and including contact information for the HHS Civil Rights Office. The posters are available on the HHS website at: http://www.hhsc.state.tx.us/about_hhsc/civil-rights/brochures-posters.shtml
- d. Grantee agrees to comply with Executive Order 13279, and its implementing regulations at 45 C.F.R. Part 87 or 7 C.F.R. Part 16. These provide in part that any organization that participates in programs funded by direct financial assistance from the United States Department of Agriculture or the United States Department of Health and Human Services shall not discriminate against a program beneficiary or prospective program beneficiary on the basis of religion or religious belief.
- e. Upon request, Grantee will provide HHSC Civil Rights Office with copies of all of the Grantee's civil rights policies and procedures.
- f. Grantee must notify HHSC's Civil Rights Office of any civil rights complaints received relating to its performance under this Agreement. This notice must be delivered no more than ten (10) calendar days after receipt of a complaint. Notice provided pursuant to this section must be directed to:

HHSC Civil Rights Office 701 W. 51st Street, Mail Code W206 Austin, Texas 78751 Phone Toll Free: (888) 388-6332

Phone: (512) 438-4313

TTY Toll Free: (877) 432-7232

Fax: (512) 438-5885.

Attachment F – HHSC Special Conditions Version 1.0

HHSC Special Conditions – Version 1.0 Published and Effective: March 1, 2016 Responsible Office: Office of Chief Counsel, HHSC Contract Group



Health and Human Services Commission Special Conditions Version 1.0

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HHSC SPECIAL CONDITIONS

The terms and conditions of these Special Conditions are incorporated into and made a part of the Contract. Capitalized items used in these Special Conditions and not otherwise defined have the meanings assigned to them in HHSC Uniform Terms and Conditions – Vendor, Version 2.12

ARTICLE I. SPECIAL DEFINITIONS

- "Conflict of Interest" means a set of facts or circumstances, a relationship, or other situation under which Contractor, a Subcontractor, or individual has past, present, or currently planned personal or financial activities or interests that either directly or indirectly: (1) impairs or diminishes the Contractor's, or Subcontractor's ability to render impartial or objective assistance or advice to the HHSC; or (2) provides the Contractor or Subcontractor an unfair competitive advantage in future HHSC procurements.
- "Contractor Agents" means Contractor's representatives, employees, officers, Subcontractors, as well as their employees, contractors, officers, and agents.
- "Custom Software" means Software developed as a Deliverable or in connection with the Agreement.
- "Data Use Agreement" means the agreement incorporated into the Contract to facilitate creation, receipt, maintenance, use, disclosure or access to Confidential Information.
- **"Federal Financial Participation"** is a program that allows states to receive partial reimbursement for activities that meet certain objectives of the federal government. It is also commonly referred to as the Federal Medical Assistance Percentage (FMAP).
- "Item of Noncompliance" means Contractor's acts or omissions that: (1) violate a provision of the Contract; (2) fail to ensure adequate performance of the Work; (3) represent a failure of Contractor to be responsive to a request of HHSC relating to the Work under the Contract.
- "Minor Administrative Change" refers to a change to the Contract that does not increase the fees or term and done in accordance with Section 6.02 of these Special Conditions.
- "Other Confidential Information" means any communication or record (whether oral, written, electronically stored or transmitted, or in any other form) provided to or made available to Contractor; or that Contractor may create, receive, maintain, use, disclose or have access to on behalf of HHSC or through performance of the Work, which is not designated as Confidential Information in the Data Use Agreement.
- "Outside the United States" means any location that is not within the territorial boundaries comprising the republic of the United States of America, including any of the 48 coterminous states in North America, the states of Alaska and Hawaii, and the District of Columbia.
- "Software" means all operating system and applications software used or created by Contractor to perform the Work under the Contract.
- "State" means the State of Texas and, unless otherwise indicated or appropriate, will be interpreted to mean HHSC and other agencies of the State of Texas that may participate in the administration of HHSC

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Programs; provided, however, that no provision will be interpreted to include any entity other than HHSC as the contracting agency.

"Third Party Software" refers to software programs or plug-ins developed by companies or individuals other than Contractor which are used in performance of the Work. It does not include items which are ancillary to the performance of the Work, such as internal systems of Contractor which were deployed by Contractor prior to the Contract and not procured to perform the Work.

"Turnover" means the effort necessary to enable HHSC, or its designee, to effectively close out the Contract and move the Work to another vendor or to perform the Work by itself.

"Turnover Plan" means the written plan developed by Contractor, approved by HHSC, and to be employed when the Work described in the Contract transfers to HHSC, or its designee, from the Contractor.

"VUTC" means HHSC's Uniform Terms and Conditions – Vendor, Version 2.12

"WSD" means the Work, Services, or Deliverables to be performed or provided under the Contract.

ARTICLE II. GENERAL PROVISIONS

2.01 Controlling Order

Unless otherwise agreed, in the event of any conflict or contradiction between or among the provisions of the Contract, the provisions in the documents will control in the following order:

- a. The Signature Document;
- b. These Special Conditions;
- c. HHSC Uniform Terms and Conditions Vendor;
- d. The Solicitation and any addendums, corrections, and clarifications; then
- e. Contractor's Solicitation Response and any agreed to modifications.

2.02 Inducements

In awarding the Contract, the HHSC relies on Contractor's assurances of the following:

- a. Contractor and its Subcontractors are established providers of the WSD described in the Solicitation and required under the Contract;
- b. Contractor and its Subcontractors have the skills, qualifications, expertise, financial resources, and experience necessary to perform the WSD in an efficient, cost-effective manner, with a high degree of quality and responsiveness.
- c. Contractor has performed similar WSD for other public or private entities;
- d. Contractor has thoroughly reviewed, analyzed, and understood the Solicitation, has timely raised all questions or objections to the Solicitation or WSD, and has had the opportunity to review and fully understand HHSC's current program and operating environment for the activities that are the subject of the Contract and the needs and requirements of the State during the Contract term:
- e. Contractor has had the opportunity to review and understand the State's stated objectives in entering into the Contract and, based on such review and understanding, Contractor currently has

the capability to perform the WSD in accordance with the terms and conditions of the Contract;

f. Contractor fully understands the risks associated with public health and human service programs administered by HHSC as described in the Solicitation, including the risk of non-appropriation of funds.

2.03 Delegation of Authority

Whenever, by any provision of the Contract, any right, power, or duty is imposed or conferred on HHSC, the right, power, or duty so imposed or conferred is possessed and exercised by HHSC's Executive Commissioner unless such is delegated to duly appointed agents or employees of HHSC. HHSC's Executive Commissioner will reduce any delegation of authority to writing and provide a copy to Contractor on request. The authority delegated to Contractor by HHSC is limited to the terms of the Contract. Contractor may not rely upon implied authority and is not delegated authority under the Contract to:

- a. Make public policy;
- b. Promulgate, amend, or disregard administrative regulations or program policy decisions made by State and federal agencies responsible for administration of HHSC Programs; or
- c. Unilaterally communicate or negotiate with any federal or state agency or the Texas Legislature on behalf of the HHSC regarding HHSC Programs or the Contract. However, upon request and reasonable notice to the Contractor, Contractor will assist HHSC in communications and negotiations regarding the WSD under the Contract with state and federal governments.

2.04 Other System Agencies Participation in the Contract

In addition to providing the WSD specified for HHSC, Contractor agrees to allow other System Agencies the option to participate in the Contract under the same terms and conditions. Each System Agency that elects to obtain WSD under this section will issue a purchase or work order to Contractor, referring to, and incorporating by reference, the terms and conditions specified in the Contract.

System Agencies have no authority to modify the terms of the Contract. However, additional System Agency terms and conditions that do not conflict with the Contract, and are acceptable to the Contractor, may be added in a purchase or work order and given effect. No additional term or condition added in a purchase or work order issued by a System Agency can conflict with or diminish a term or condition of the Contract. In the event of a conflict between a System Agency's purchase or work order and the Contract, the Contract terms control.

2.05 Most Favored Customer

Contractor agrees that if during the term of the Contract, Contractor enters into any agreement with any other governmental customer, or any non-affiliated commercial customer by which it agrees to provide equivalent services at lower prices, or additional services at comparable prices, Contractor will notify HHSC within (10) business days from the date Contractor executes any such agreement. Contractor agrees, at HHSC's option, to amend the Contract to accord equivalent advantage to HHSC.

2.06 Assumption After Assignment

As authorized in the VUTC, each party to whom an assignment is made must assume all or any part of Contractor's interests in the Contract, the WSD, and any documents executed with respect to the Contract, including, without limitation, the assignor's obligation for all or any portion of the purchase payments, in whole or in part.

2.07 Cooperation with HHSC Vendors

At HHSC's request, Contractor will allow parties interested in responding to other HHSC solicitations to have reasonable access during normal business hours to the WSD, software, systems documentation, and site visits to the Contractor's facilities. Contractor may elect to have such parties inspecting the WSD, facilities, software or systems documentation to agree to use the information so obtained only in the State of Texas and only for the purpose of responding to the relevant HHSC solicitation.

2.08 Renegotiation and Reprocurement Rights

Notwithstanding anything in the Contract to the contrary, HHSC may at any time during the term of the Contract exercise the option to notify Contractor that HHSC has elected to renegotiate certain terms of the Contract. Upon Contractor's receipt of any notice under this section, Contractor and HHSC will undertake good faith negotiations of the subject terms of the Contract.

HHSC may at any time issue solicitation instruments to other potential contractors for performance of any portion of the WSD covered by the Contract, including services similar or comparable to the WSD, performed by Contractor under the Contract. If HHSC elects to procure the WSD, or any portion thereof, from another vendor in accordance with this section, HHSC will have the termination rights set forth in the VUTC.

2.09 Solicitation Errors

Contractor will not take advantage of any errors or omissions in the Solicitation or the resulting Contract. Contractor must promptly notify HHSC of any errors or omissions that are discovered. Failure to notify HHSC of any errors will constitute a waiver of those errors.

ARTICLE III. PROHIBITION AGAINST PERFORMANCE OUTSIDE OF THE UNITED STATES

3.01 **Authority**

HHSC is responsible for the development and implementation of Software and hardware to support HHSC programs, which are paid for in whole or in part with State and federal funds. Accordingly, such Software and hardware may be subject to statutory restrictions on the export of technology to foreign nations, including but not limited to the Export Administration Regulations contained in 15 C.F.R. Parts 730-774.

3.02 Prohibition

Contractor agrees that, unless specifically authorized in writing by HHSC:

(1) All WSD under this Contract, including that of Subcontracts, will be performed exclusively within the United States. This obligation includes, but is not limited to, information technology services, processing, transmission, storage, archiving, data center services, disaster recovery sites and services, customer support, medical, dental, laboratory and clinical services, services related to Custom Software, and all modifications of Custom Software, Third Party Software, or vendor proprietary software;

- (2) All information obtained by Contractor or a Subcontractor under this Contract shall be maintained within the United States; and shall not leave the United States by any means (physical or electronic) at any time; and
- (3) Contractor shall not permit any person or entity at a location Outside The United States to have remote access to any of the WSD under the Contract without HHSC's written approval.

3.03 Exception

The prohibition against WSD Outside the United States does not preclude the acquisition or use of commercial off-the-shelf (COTS) software that is developed Outside the United States or hardware that is generically configured Outside the United States. The prohibition against WSD Outside the United States does not preclude Contractor from acquiring or using products or supplies that are manufactured Outside the United States, provided such products or supplies are commercially available within the United States for acquisition.

3.04 Remedy

Contractor's violation of this section will constitute a material breach of the Contract. Contractor will be liable to HHSC for all damages in accordance with the Contract.

ARTICLE IV. CONTRACTOR PERSONNEL AND SUBCONTRACTORS

4.01 Qualifications

Contractor agrees to maintain the organizational and administrative capacity and capabilities proposed in its response to the Solicitation, as modified, to carry out all duties and responsibilities under the Contract. Contractor Agents assigned to perform the duties and responsibilities under the Contract must be and remain properly trained and qualified for the functions they are to perform. Notwithstanding the transfer or turnover of personnel, Contractor remains obligated to perform all duties and responsibilities under the Contract without degradation and in strict accordance with the terms of the Contract.

4.02 Conduct and Removal

While performing the WSD under the Contract, Contractor Agents must comply with applicable Contract terms, State and federal rules, regulations, HHSC's policies, and HHSC's requests regarding personal and professional conduct; and otherwise conduct themselves in a businesslike and professional manner.

If HHSC determines in good faith that a particular Contractor Agent is not conducting himself or herself in accordance with the terms of the Contract, HHSC may provide Contractor with notice and documentation regarding its concerns. Upon receipt of such notice, Contractor must promptly investigate the matter and, at HHSC's election, take appropriate action that may include removing the Contractor Agent from

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performing any WSD under the Contract and replacing the Contractor Agent with a similarly qualified individual acceptable to HHSC as soon as reasonably practicable or as otherwise agreed to by HHSC.

4.03 No Authority

Contractor Agents are not employees of HHSC or the State of Texas and are considered Contractor's employees for all purposes. Except as provided in the Contract, neither Contractor nor any of Contractor Agents may act in any sense as agents or representatives of HHSC or the State of Texas.

4.04 E-Verify

By entering into this Contract, Contractor certifies and ensures that it utilizes and will continue to utilize, for the term of this Contract, the U.S. Department of Homeland Security's E-Verify system to determine the eligibility of:

- (1) All persons employed to WSD within the State of Texas, during the term of the Contract; and
- (2) All Contractor Agents assigned by Contractor to perform WSD pursuant to the Contract, within the United States of America.

4.05 Subcontractors Not Identified in the Solicitation Response

Prior to entering into a Subcontract, Contractor must identify any Subcontractor that is a newly-formed subsidiary or entity, whether or not an affiliate of Contractor, substantiate the proposed Subcontractor's ability to perform the subcontracted WSD, and certify to HHSC that no loss of WSD will occur as a result of the performance of such Subcontractor.

At HHSC's request, prior to executing a Subcontract with a value greater than \$100,000.00, Contractor must submit a copy of the Subcontract to HHSC for review and approval. HHSC reserves the right to:

- (1) Reject the Subcontract or require changes to any provisions that do not comply with the requirements, duties, or responsibilities of the Contract or that create significant barriers for HHSC to monitor compliance with the Contract;
- (2) Object to the selection of the Subcontractor; or
- (3) Object to the subcontracting of the WSD proposed to be subcontracted.

ARTICLE V. PERFORMANCE

5.01 Measurement

Satisfactory performance of the Contract, unless otherwise specified in the Contract, will be measured by:

- (1) Compliance with Contract requirements, including all representations and warranties;
- (2) Compliance with the WSD requested in the Solicitation and WSD proposed by Contractor in its response to the Solicitation and approved by HHSC;
- (3) Delivery of WSD in accordance with the service levels proposed by Contractor in the Solicitation Response as accepted by HHSC;
- (4) Results of audits, inspections, or quality checks performed by the HHSC or its designee;

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- (5) Timeliness, completeness, and accuracy of WSD; and
- (6) Achievement of specific performance measures and incentives as applicable.

ARTICLE VI. AMENDMENTS AND MODIFICATIONS

6.01 Formal Procedure

No different or additional WSD or contractual obligations will be authorized or performed unless contemplated within the Scope of Work and memorialized in an amendment or modification of the Contract that is executed in compliance with this Article. No waiver of any term, covenant, or condition of the Contract will be valid unless executed in compliance with this Article. Contractor will not be entitled to payment for WSD that is not authorized by a properly executed Contract amendment or modification, or through the express written authorization of HHSC.

Any changes to the Contract that results in a change to either the term, fees, or significantly impacting the obligations of the parties to the Contract must be effectuated by a formal Amendment to the Contract. Such Amendment must be signed by the appropriate and duly authorized representative of each party in order to have any effect.

6.02 Minor Administrative Changes

HHSC's designee, referred to as the Contract Manager, Project Sponsor, or other equivalent, in the Contract, is authorized to provide written approval of mutually agreed upon Minor Administrative Changes to the WSD or the Contract that do not increase the fees or term. Changes that increase the fees or term must be accomplished through the formal amendment procedure, as set forth in Section 6.01 of these Special Conditions. Upon approval of a Minor Administrative Change, HHSC and Contractor will maintain written notice that the change has been accepted in their Contract files.

6.03 Technical Guidance Letters

Notwithstanding anything to the contrary in the Contract, Technical Guidance Letters ("TGL") as provided by the VUTC will not act as an Amendment or modification to the Contract to the extent such affect price or term of the Contract. Such TGLs are interpretive and instructional only and are not authorized to extend the term, modify the fees or other payment arrangements, increase the Contract total value, or materially change the substance of the WSD.

ARTICLE VII. AUDITS AND RECORDS

7.01 **Record Retention**

Contractor will comply with the records retention schedule approved by the Texas State Library and Archives Commission, unless a longer period is specified in the Contract. Contractor acknowledges that such schedule may be amended or modified from time to time and agrees to give any such modification or amendment full effect. The current approved schedule is published at https://www.tsl.texas.gov/sites/default/files/public/tslac/slrm/state/schedules/529.PDF. It is Contractor's

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responsibility to monitor the Texas State Library and Archives Commission's approval of HHSC's record retention schedules.

7.02 Access and Accommodation

In providing the access required by the VUTC for records and audits, Contractor will provide access to records, books, and documents in reasonable comfort and will provide any furnishings, equipment, or other conveniences necessary to enable complete and unfettered access to records, books, and documents to HHSC and any of its duly authorized representatives, as well as duly authorized federal, state or local authorities. Contractor will require Contractor Agents to provide comparable accommodations. Upon request, Contractor will provide copies of records, books, and documents free of charge to HHSC and any of its duly authorized representatives, as well as duly authorized federal, state or local authorities, including those the entities described in the VUTC.

The access and accommodations set forth in this section will also be provided for Software and equipment used in the performance of the WSD. Contractor will provide reasonable assistance that this section requires to auditors and/or inspectors to complete any audits or inspections related to the WSD.

Contractor will include this section concerning the right of access to, and examination of, sites and information related to this Contract in any Subcontract it awards.

7.03 Response to Audits or Inspection Findings

Contractor will take all action to ensure it, or a Contractor Agent, complies with any finding of noncompliance relating to the WSD or any other deficiency contained in any audit, review, or inspection conducted under the Contract. Contractor will bear the expense of compliance with any finding of noncompliance under the Contract that is:

- (1) Required by a Texas or federal law, regulation, rule or other audit requirement relating to Contractor's business;
- (2) Performed by Contractor as part of the WSD; or
- (3) Necessary due to Contractor's noncompliance with any law, regulation, rule or audit requirement imposed on Contractor.

ARTICLE VIII. PAYMENT

8.01 **Duty to Make Payment**

HHSC will be relieved of its obligation to make any payments to Contractor until such time as any and all set-off amounts have been credited to HHSC. If HHSC disputes payment of all or any portion of an invoice from Contractor, HHSC will notify the Contractor of the dispute and both Parties will attempt in good faith to resolve the dispute in accordance with these Special Conditions. HHSC will not be required to pay any disputed portion of a Contractor invoice unless, and until, the dispute is resolved. Notwithstanding any such dispute, Contractor will continue to perform the WSD in compliance with the terms of the Contract pending resolution of such dispute so long as all undisputed amounts continue to be paid to Contractor.

ARTICLE IX. CONFIDENTIALITY

9.01 Requests for Public Information

HHSC will, as permitted by law and as practicable considering HHSC's resources, notify Contractor of a request for disclosure of public information related to the Contract filed in accordance with the Texas Public Information Act, Texas Government Code Chapter 552 ("PIA"). In the event Contractor believes the requested information should be protected under the PIA, Contractor will comply with PIA requirements pertaining to that information and will provide HHSC with copies of all such documentation required to support its request for nondisclosure. Contractor must make public information not otherwise excepted from disclosure under the PIA available to HHSC at no additional charge to HHSC.

To the extent authorized under the PIA, HHSC will safeguard from disclosure information received from Contractor that Contractor believes to be confidential. Contractor must clearly mark each page of such information as "Contractor Confidential Information" and provide written notice to HHSC that it considers the information confidential in accordance with the PIA. Contractor's designation or marking of information in this manner does not act, and should not be construed, as an agreement or other consent by HHSC that such information is actually confidential pursuant to the PIA.

9.02 Consultant Disclosure

Contractor agrees that any consultant reports received by HHSC in connection with the Contract may be distributed by HHSC, in its discretion, to any other state agency and the Texas legislature. Any distribution may include posting on HHSC's website or the website of a standing committee of the Texas Legislature.

9.03 Other Confidential Information

HHSC prohibits the unauthorized disclosure of Other Confidential Information. Contractor and all Contractor Agents will not disclose or use any Other Confidential Information in any manner except as is necessary for the WSD or the proper discharge of obligations and securing of rights under the Contract. Contractor will have a system in effect to protect Other Confidential Information. Any disclosure or transfer of Other Confidential Information by Contractor, including information requested to do so by HHSC, will be in accordance with the Contract. If Contractor receives a request for Other Confidential Information, Contractor will immediately notify HHSC of the request, and will make reasonable efforts to protect the Other Confidential Information from disclosure until further instructed by the HHSC.

Contractor will notify HHSC promptly of any unauthorized possession, use, knowledge, or attempt thereof, of any Other Confidential Information by any person or entity that may become known to Contractor. Contractor will furnish to HHSC all known details of the unauthorized possession, use, or knowledge, or attempt thereof, and use reasonable efforts to assist HHSC in investigating or preventing the reoccurrence of any unauthorized possession, use, or knowledge, or attempt thereof, of Other Confidential Information.

HHSC will have the right to recover from Contractor all damages and liabilities caused by or arising from Contractor or Contractor Agents' failure to protect HHSC's Confidential Information as required by this section.

IN COORDINATION WITH THE INDEMNITY PROVISIONS CONTAINED IN THE VUTC, CONTRACTOR WILL INDEMNIFY AND HOLD HARMLESS HHSC FROM ALL DAMAGES, COSTS, LIABILITIES, AND EXPENSES (INCLUDING WITHOUT LIMITATION REASONABLE ATTORNEYS' FEES

AND COSTS) CAUSED BY OR ARISING FROM CONTRACTOR OR CONTRACTOR AGENTS FAILURE TO PROTECT OTHER CONFIDENTIAL INFORMATION. CONTRACTOR WILL FULFILL THIS PROVISION WITH COUNSEL APPROVED BY HHSC.

ARTICLE X. DISPUTES AND REMEDIES

10.01 Agreement of the Parties

The Parties agree that the interests of fairness, efficiency, and good business practices are best served when the Parties employ all reasonable and informal means to resolve any dispute under the Contract before resorting to formal dispute resolution processes otherwise provided in the Contract. The Parties will use all reasonable and informal means of resolving disputes prior to invoking a remedy provided elsewhere in the Contract, unless HHSC immediately terminates the Contract in accordance with the terms and conditions of the Contract

Any dispute, that in the judgment of any Party to the Agreement, may materially affect the performance of any Party will be reduced to writing and delivered to the other Party within 10 business days after the dispute arises. The Parties must then negotiate in good faith and use every reasonable effort to resolve the dispute at the managerial or executive levels prior to initiating formal proceedings pursuant to the VUTC and Texas Government Code §2260, unless a Party has reasonably determined that a negotiated resolution is not possible and has so notified the other Party. The resolution of any dispute disposed of by agreement between the Parties will be reduced to writing and delivered to all Parties within 10 business days of such resolution.

10.02 Operational Remedies

The remedies described in this section may be used or pursued by HHSC in the context of the routine operation of the Contract and are directed to Contractor's timely and responsive performance of the WSD as well as the creation of a flexible and responsive relationship between the Parties. Contractor agrees that HHSC may pursue operational remedies for Items of Noncompliance with the Contract. At any time, and at its sole discretion, HHSC may impose or pursue one or more said remedies for each Item of Noncompliance. HHSC will determine operational remedies on a case-by-case basis which include, but are not, limited to:

- 1) Requesting a detailed Corrective Action Plan, subject to HHSC approval, to correct and resolve a deficiency or breach of the Contract;
- 2) Require additional or different corrective action(s) of HHSC's choice;
- 3) Suspension of all or part of the Contract or WSD;
- 4) Prohibit Contractor from incurring additional obligations under the Contract;
- 5) Issue stop Work Orders;
- 6) Assessment of liquidated damages as provided in the Contract;
- 7) Accelerated or additional monitoring;
- 8) Withholding of payments; and
- 9) Additional and more detailed programmatic and financial reporting.

HHSC's pursuit or non-pursuit of an operational remedy does not constitute a waiver of any other remedy that HHSC may have at law or equity; excuse Contractor's prior substandard performance, relieve

Responsible Office: Office of Chief Counsel, HHSC Contract Group

Contractor of its duty to comply with performance standards, or prohibit HHSC from assessing additional operational remedies or pursuing other appropriate remedies for continued substandard performance.

HHSC will provide notice to Contractor of the imposition of an operational remedy in accordance with this section, with the exception of accelerated monitoring, which may be unannounced. HHSC may require Contractor to file a written response as part of the operational remedy approach.

10.03 Equitable Remedies

Contractor acknowledges that if, Contractor breaches, attempts, or threatens to breach, any obligation under the Contract, the State will be irreparably harmed. In such a circumstance, the State may proceed directly to court notwithstanding any other provision of the Contract. If a court of competent jurisdiction finds that Contractor breached, attempted, or threatened to breach any such obligations, Contractor will not oppose the entry of an order compelling performance by Contractor and restraining it from any further breaches, attempts, or threats of breach without a further finding of irreparable injury or other conditions to injunctive relief.

10.04 Continuing Duty to Perform

Neither the occurrence of an event constituting an alleged breach of contract, the pending status of any claim for breach of contract, nor the application of an operational remedy, is grounds for the suspension of performance, in whole or in part, by Contractor of the WSD or any duty or obligation with respect to the Contract.

ARTICLE XI. DAMAGES

11.01 Availability and Assessment

HHSC will be entitled to actual, direct, indirect, incidental, special, and consequential damages resulting from Contractor's failure to comply with any of the terms of the Contract. In some cases, the actual damage to HHSC as a result of Contractor's failure to meet the responsibilities or performance standards of the Contract are difficult or impossible to determine with precise accuracy. Therefore, if provided in the Contract, liquidated damages may be assessed against Contractor for failure to meet any aspect of the WSD or responsibilities of the Contractor. HHSC may elect to collect liquidated damages:

- 1) Through direct assessment and demand for payment to Contractor; or
- 2) By deducting the amounts assessed as liquidated damages against payments owed to Contractor for Work performed. In its sole discretion, HHSC may deduct amounts assessed as liquidated damages as a single lump sum payment or as multiple payments until the full amount payable by the Contractor is received by the HHSC.

11.02 Specific Items of Liability

Contractor bears all risk of loss or damage due to defects in the WSD, unfitness or obsolescence of the WSD, or the negligence or intentional misconduct of Contractor or Contractor Agents. Contractor will ship all equipment and Software purchased and Third Party Software licensed under the Contract, freight prepaid, FOB HHSC's destination. The method of shipment will be consistent with the nature of the items shipped and applicable hazards of transportation to such items. Regardless of FOB point, Contractor bears

Responsible Office: Office of Chief Counsel, HHSC Contract Group

all risks of loss, damage, or destruction of the WSD, in whole or in part, under the Contract that occurs prior to acceptance by HHSC. After acceptance by HHSC, the risk of loss or damage will be borne by HHSC; however, Contractor remains liable for loss or damage attributable to Contractor's fault or negligence.

Contractor will protect HHSC's real and personal property from damage arising from Contractor or Contractor Agents performance of the Contract, and Contractor will be responsible for any loss, destruction, or damage to HHSC's property that results from or is caused by Contractor or Contractor Agents' negligent or wrongful acts or omissions. Upon the loss of, destruction of, or damage to any property of HHSC, Contractor will notify HHSC thereof and, subject to direction from HHSC or its designee, will take all reasonable steps to protect that property from further damage. Contractor agrees, and will require Contractor Agents, to observe safety measures and proper operating procedures at HHSC sites at all times. Contractor will immediately report to the HHSC any special defect or an unsafe condition it encounters or otherwise learns about.

IN COORDINATION WITH THE INDEMNITY PROVISIONS CONTAINED IN THE VUTC, CONTRACTOR WILL BE SOLELY RESPONSIBLE FOR ALL COSTS INCURRED THAT ARE ASSOCIATED WITH INDEMNIFYING THE STATE OF TEXAS OR HHSC WITH RESPECT TO INTELLECTUAL, REAL AND PERSONAL PROPERTY. ADDITIONALLY, HHSC RESERVES THE RIGHT TO APPROVE COUNSEL SELECTED BY CONTRACTOR TO DEFEND HHSC OR THE STATE OF TEXAS AS REQUIRED UNDER THIS SECTION.

ARTICLE XII. TURNOVER

12.01 Turnover Plan

HHSC may require Contractor to develop a Turnover Plan at any time during the term of the Contract in HHSC's sole discretion. Contractor must submit the Turnover Plan to HHSC for review and approval. The Turnover Plan must describes Contractor's policies and procedures that will ensure:

- 1) The least disruption in the delivery the WSD during Turnover to HHSC or its designee; and
- 2) Full cooperation with HHSC or its designee in transferring the WSD and the obligations of the Contract.

12.02 Turnover Assistance

Contractor will provide any assistance and actions reasonably necessary to enable HHSC or its designee to effectively close out the Contract and transfer the WSD and the obligations of the Contract to another vendor or to perform the WSD by itself. Contractor agrees that this obligation survives the termination, regardless of whether for cause or convenience, or the expiration of the Contract and remains in effect until completed to the satisfaction of HHSC.

ARTICLE XIII. ADDITIONAL LICENSE AND OWNERSHIP PROVISIONS

13.01 HHSC Additional Rights

HHSC will have ownership and unlimited rights to use, disclose, duplicate, or publish all information and data developed, derived, documented, or furnished by Contractor under or resulting from the Contract. Such data will include all results, technical information, and materials developed for or obtained by HHSC from Contractor in the performance of the WSD If applicable, Contractor will reproduce and include HHSC's copyright, proprietary notice, or any product identifications provided by Contractor.

13.02 Third Party Software

Contractor grants HHSC a non-exclusive, perpetual, license for HHSC to use Third Party Software and its associated documentation for its internal business purposes. HHSC will be entitled to use Third Party Software on the equipment or any replacement equipment used by HHSC, and with any replacement Third Party Software chosen by HHSC, without additional expense.

Terms in any licenses for Third Party Software will be consistent with the requirements of this section. Prior to utilizing any Third Party Software product not identified in the Solicitation Response, Contractor will provide HHSC copies of the license agreement from the licensor of the Third Party Software to allow HHSC to, in its discretion, object to the license agreement that must, at a minimum, provide HHSC with necessary rights consistent with the short and long-term goals of the Contract. Contractor will assign to HHSC all licenses for the Third Party Software as necessary to carry out the intent of this section.

Contractor will, during the Contract, maintain any and all Third Party Software at their most current version or no more than one version back from the most current version. However, Contractor will not maintain any Third Party Software versions, including one version back, if notified by HHSC that any such version would prevent HHSC from using any functions, in whole or in part, of HHSC systems or would cause deficiencies in HHSC systems.

13.03 Software and Ownership Rights.

In accordance with 45 C.F.R. Part 95.617, all appropriate federal agencies will have a royalty-free, nonexclusive, and irrevocable license to reproduce, publish, translate, or otherwise use, and to authorize others to use for government purposes all WSD, materials, Custom Software and modifications thereof, source code, associated documentation designed, developed, or installed with Federal Financial Participation under the Contract, including but not limited to those materials covered by copyright.

ARTICLE XIV.MISCELLANEOUS PROVISIONS

14.01 Ability to Perform

In conjunction with the Permitting and Licensure requirements contained in the VUTC, Contractor must remain in good standing with all regulatory agencies throughout the term of the Contract. Failure to remain in good standing with all regulatory agencies constitutes a material breach of Contract. Contractor must maintain the financial resources to fund the capital expenditures required under the Contract without advances by HHSC or assignment of any payments by the HHSC to a financing source.

14.02 Continuing Duty to Disclose

Contractor acknowledges its continuing obligation to comply with the requirements of any affirmation or certification contained in the Contract, and will immediately notify HHSC of any changes in circumstances affecting those certifications.

14.03 Conflicts of Interest

Contractor warrants to the best of its knowledge and belief, except to the extent already disclosed to HHSC, there are no facts or circumstances that could give rise to a Conflict of Interest and further that Contractor or Contractor Agents have no interest and will not acquire any direct or indirect interest that would conflict in any manner or degree with their performance under the Contract. Contractor will, and require Contractor Agents, to establish safeguards to prohibit Contract Agents from using their positions for a purpose that constitutes or presents the appearance of personal or organizational Conflict of Interest, or for personal gain. Contractor and Contractor Agents will operate with complete independence and objectivity without actual, potential or apparent Conflict of Interest with respect to the activities conducted under the Contract.

Contractor agrees that, if after Contractor's execution of the Contract, Contractor discovers or is made aware of a Conflict of Interest, Contractor will immediately and fully disclose such interest in writing to HHSC. In addition, Contractor will promptly and fully disclose any relationship that might be perceived or represented as a conflict after its discovery by Contractor or by HHSC as a potential conflict. HHSC reserves the right to make a final determination regarding the existence of Conflicts of Interest, and Contractor agrees to abide by HHSC's decision.

If HHSC determines that Contractor was aware of a Conflict of Interest and did not disclose the conflict to HHSC, such nondisclosure will be considered a material breach of the Contract. Furthermore, such breach may be submitted to the Office of the Attorney General, Texas Ethics Commission, or appropriate State or federal law enforcement officials for further action.

14.04 Flow Down Provisions

Contractor must include any applicable provisions of the Contract in all subcontracts based on the scope and magnitude of work to be performed by such Subcontractor. Any necessary terms will be modified appropriately to preserve the State's rights under the Contract.

14.05 Recruitment Prohibition

Contractor will not retain, without HHSC written consent, any person or entity utilized by HHSC in the development of the Solicitation or who participated in the selection of the Contractor for the Contract. Contractor will not recruit or employ any HHSC personnel who have worked on projects relating to the subject matter of the Contract, or who have had any influence on decisions affecting the subject matter of the Contract, for two (2) years following the completion of the Contract.

14.06 Manufacturer's Warranties

Contractor assigns to HHSC all of the manufacturers' warranties and indemnities relating to the WSD, including without limitation, Third Party Software, to the extent Contractor is permitted by the manufacturers to make such assignments to HHSC.

Responsible Office: Office of Chief Counsel, HHSC Contract Group

14.07 Cooperation with HHSC Designees

Contractor will cooperate with and work with State and federal agencies, other State contractors, subcontractors and third-party representatives as required by the WSD or requested by HHSC. Contractor personnel will cooperate at no charge to HHSC for purposes relating to the WSD. This cooperation specifically includes, but is not limited to:

- (1) The investigation and prosecution of fraud, abuse, and waste in the HHSC programs;
- (2) Audit, inspection, or other investigative purposes; and
- (3) Testimony in judicial or quasi-judicial proceedings relating to the Contract or other delivery of information requested by the HHSC or other agencies' investigators or legal staff.

14.08 Notice of Litigation or Contract Action

Contractor will notify HHSC of any litigation or legal matter related to or affecting the Contract within seven calendar days of becoming aware of the litigation or legal matter. Contractor will also notify HHSC if Contractor has had any contract suspended or terminated for cause by any local, state or federal department or agency or nonprofit entity within seven calendar days of such event. The notification required under this section will contain information sufficient for HHSC to independently confirm the action and to take appropriate actions.

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Attachment G – State Assurances

State Assurances

- (a) Scope. In addition to federal requirements, state law requires a number of assurances from applicants for federal pass-through or other state-appropriated funds.
 - (1) A subgrantee must comply with Texas Government Code, Chapter 551, Vernon's 1994, which requires all regular, special or called meeting of governmental bodies to be open to the public, except as otherwise provided by law or specifically permitted in the Texas Constitution.
 - (2) No health and human services agency or public safety or law enforcement agency may contract with or issue a license, certificate or permit to the owner, operator or administrator of a facility if the license, permit or certificate has been revoked by another health and human services agency or public safety or law enforcement agency.
 - (3) When incorporated into a grant award or contract, standard assurances contained in the application package become terms or conditions for receipt of grant funds. Administering state agencies and local subrecipients shall maintain an appropriate contract administration system to insure that all terms, conditions, and specifications are met.
 - (4) A subgrantee must comply with the Texas Family Code, Section 261.101 which requires reporting of all suspected cases of child abuse to local law enforcement authorities and to the Texas Department of Family and Protective Services. Subgrantees shall also ensure that all program personnel are properly trained and aware of this requirement.
 - (5) Subgrantees will insure that the facilities under its ownership, lease or supervision which shall be utilized in the accomplishment of the project are not listed on the Environmental Protections Agency's (EPA) list of Violating Facilities and that it will notify the Federal grantor agency of the receipt of any communication from the Director of the EPA Office of Federal Activities indicating that a facility to be used in the project is under consideration for listing by the EPA. (EO 11738).
 - (6) The applicant must certify that they are not debarred or suspended or otherwise excluded from or ineligible for participation in federal assistance programs.
 - (7) Subgrantees must adopt and implement applicable provisions of the model HIV/AIDS work place guidelines of the Texas Department of Health as required by the Texas Health and Safety Code, Ann., Sec. 85.001, et seq.

Attachment H – Federal Assurances

ASSURANCES - NON-CONSTRUCTION PROGRAMS

Note: Certain of these assurances may not be applicable to your project or program. If you have questions, please contact the awarding agency. Further, certain Federal awarding agencies may require applicants to certify to additional assurances. If such is the case, you will be notified.

As the duly authorized representative of the applicant I certify that the applicant:

- 1. Has the legal authority to apply for Federal assistance, and the institutional, managerial and financial capability (including funds sufficient to pay the non-Federal share of project costs) to ensure proper planning, management and completion of the project described in this application.
- Will give the awarding agency, the Comptroller General of the United States, and if appropriate, the State, through any authorized representative, access to and the right to examine all records, books, papers, or documents related to the award; and will establish a proper accounting system in accordance with generally accepted accounting standard or agency directives.
- 3. Will establish safeguards to prohibit employees from using their positions for a purpose that constitutes or presents the appearance of personal or organizational conflict of interest, or personal gain.
- 4. Will initiate and complete the work within the applicable time frame after receipt of approval of the awarding agency.
- Will comply with the Intergovernmental Personnel Act of 1970 (42 U.S.C. §§4728-4763) relating to prescribed standards for merit systems for programs funded under one of the nineteen statutes or regulations specified in Appendix A of OPM's Standard for a Merit System of Personnel Administration (5 C.F.R. 900, Subpart F).
- 6. Will comply with all Federal statutes relating to nondiscrimination. These include but are not limited to: (a) Title VI of the Civil Rights Act of 1964 (P.L. 88-352) which prohibits discrimination on the basis of race, color or national origin; (b) Title IX of the Education Amendments of 1972, as amended (20 U.S.C. §§1681-1683, and 1685- 1686), which prohibits discrimination on the basis of sex; (c) Section 504 of the Rehabilitation Act of 1973, as amended (29 U.S.C. §§794), which prohibits discrimination on the basis of handicaps; (d) the Age Discrimination Act of 1975, as amended (42 U.S.C. §§6101-6107), which prohibits discrimination on the basis of age; (e) the Drug Abuse Office and Treatment Act of 1972 (P.L. 92-255), as amended, relating to nondiscrimination on the basis of drug abuse; (f) the Comprehensive Alcohol Abuse and Alcoholism Prevention, Treatment and Rehabilitation Act of 1970 (P.L. 91-616), as amended, relating to nondiscrimination on the basis of alcohol abuse or alcoholism; (g) §§523 and 527 of the Public Health Service Act of 1912 (42 U.S.C. §§290 dd-3 and 290 ee-3), as amended, relating to confidentiality of alcohol and drug abuse patient records; (h) Title VIII of the Civil Rights Act of 1968 (42 U.S.C. §§3601 et seq.), as amended, relating to non- discrimination in the sale, rental or financing of housing; (i) any other nondiscrimination provisions in the specific statute(s) under which application for Federal assistance is being made; and (j) the requirements of any other nondiscrimination statute(s) which may apply to the application.
- 7. Will comply, or has already complied, with the requirements of Title II and III of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970 (P.L. 91-646) which provide for fair and equitable treatment of persons displaced or whose property is acquired as a result of Federal or federally assisted programs. These requirements apply to

- all interests in real property acquired for project purposes regardless of Federal participation in purchases.
- 8. Will comply with the provisions of the Hatch Act (5 U.S.C. §§1501-1508 and 7324-7328) which limit the political activities of employees whose principal employment activities are funded in whole or in part with Federal funds.
- 9. Will comply, as applicable, with the provisions of the Davis-Bacon Act (40 U.S.C. §§276a to 276a-7), the Copeland Act (40 U.S.C. §276c and 18 U.S.C. §874), and the Contract Work Hours and Safety Standards Act (40 U.S.C. §§327- 333), regarding labor standards for federally assisted construction subagreements.
- 10. Will comply, if applicable, with flood insurance purchase requirements of Section 102(a) of the Flood Disaster Protection Act of 1973 (P.L. 93-234) which requires recipients in a special flood hazard area to participate in the program and to purchase flood insurance if the total cost of insurable construction and acquisition is \$10,000 or more.
- 11. Will comply with environmental standards which may be prescribed pursuant to the following: (a) institution of environmental quality control measures under the National Environmental Policy Act of 1969 (P.L. 91-190) and Executive Order (EO) 11514; (b) notification of violating facilities pursuant to EO 11738; (c) protection of wetland pursuant to EO 11990; (d) evaluation of flood hazards in floodplains in accordance with EO 11988; (e) assurance of project consistency with the approved State management program developed under the Costal Zone Management Act of 1972 (16 U.S.C. §§1451 et seq.); (f) conformity of Federal actions to State (Clear Air) Implementation Plans under Section 176(c) of the Clear Air Act of 1955, as amended (42 U.S.C. §§7401 et seq.); (g) protection of underground sources of drinking water under the Safe Drinking Water Act of 1974, as amended, (P.L. 93-523); and (h) protection of endangered species under the Endangered Species Act of 1973, as amended, (P.L. 93-205).
- 12. Will comply with the Wild and Scenic Rivers Act of 1968 (16 U.S.C. §§1271 et seq.) related to protecting components or potential components of the national wild and scenic rivers system.
- 13. Will assist the awarding agency in assuring compliance with Section 106 of the National Historic Preservation Act of 1966, as amended (16 U.S.C. §470), EO 11593 (identification and protection of historic properties), and the Archaeological and Historic Preservation Act of 1974 (16 U.S.C. §§ 469a-1 et seg.).
- 14. Will comply with P.L. 93-348 regarding the protection of human subjects involved in research, development, and related activities supported by this award of assistance.
- 15. Will comply with the Laboratory Animal Welfare Act of 1966 (P.L. 89-544, as amended, 7 U.S.C. §§2131 et seq.) pertaining to the care, handling, and treatment of warm blooded animals held for research, teaching, or other activities supported by this award of assistance. 16. Will comply with the Lead-Based Paint Poisoning Prevention Act (42 U.S.C. §§4801 et seq.) which prohibits the use of lead based paint in construction or rehabilitation of residence structures.
- 17. Will cause to be performed the required financial and compliance audits in accordance with the Single Audit Act of 1984.
- 18. Will comply with all applicable requirements of all other Federal laws, executive orders, regulations and policies governing this program.

Attachment I – DUA

DATA USE AGREEMENT BETWEEN THE TEXAS HEALTH AND HUMAN SERVICES ENTERPRISE AND ("CONTRACTOR")

This Data Use Agreement ("DUA"), effective as of the Base Contract	("Effective Date"), is entered
into by and between the Texas Health and Human Services Enterprise agency	("HHS")
and ("CONTRACTOR"), and incorporated into the terms of HI-	IS Contract No. <u>529-16-0132</u> -00008
in Travis County, Texas (the "Base Contract").	

ARTICLE 1.PURPOSE; APPLICABILITY; ORDER OF PRECEDENCE

The purpose of this DUA is to facilitate creation, receipt, maintenance, use, disclosure or access to <u>Confidential Information</u> with CONTRACTOR, and describe CONTRACTOR's rights and obligations with respect to the <u>Confidential Information</u> and the limited purposes for which the CONTRACTOR may create, receive, maintain, use, disclose or have access to <u>Confidential Information</u>. *45 CFR 164.504(e)(1)-(3)* This DUA also describes HHS's remedies in the event of CONTRACTOR's noncompliance with its obligations under this DUA. This DUA applies to both <u>Business Associates</u> and contractors who are not <u>Business Associates</u> who create, receive, maintain, use, disclose or have access to <u>Confidential Information</u> on behalf of HHS, its programs or clients as described in the Base Contract.

As of the Effective Date of this DUA, if any provision of the Base Contract, including any General Provisions or Uniform Terms and Conditions, conflicts with this DUA, this DUA controls.

ARTICLE 2. DEFINITIONS

For the purposes of this DUA, **capitalized, underlined terms have the meanings set forth in the following:** Health Insurance Portability and Accountability Act of 1996, Public Law 104-191 (42 U.S.C. §1320d, *et seq.*) and regulations thereunder in 45 CFR Parts 160 and 164, including all amendments, regulations and guidance issued thereafter; The Social Security Act, including Section 1137 (42 U.S.C. §§ 1320b-7), Title XVI of the Act; The Privacy Act of 1974, as amended by the Computer Matching and Privacy Protection Act of 1988, 5 U.S.C. § 552a and regulations and guidance thereunder; Internal Revenue Code, Title 26 of the United States Code and regulations and publications adopted under that code, including IRS Publication 1075; OMB Memorandum 07-18; Texas Business and Commerce Code Ch. 521; Texas Government Code, Ch. 552, and Texas Government Code §2054.1125. In addition, the following terms in this DUA are defined as follows:

"<u>Authorized Purpose</u>" means the specific purpose or purposes described in the <u>Scope of Work</u> of the Base Contract for CONTRACTOR to fulfill its obligations under the Base Contract, or any other purpose expressly authorized by HHS in writing in advance.

"Authorized User" means a Person:

- (1) Who is authorized to create, receive, maintain, have access to, process, view, handle, examine, interpret, or analyze <u>Confidential Information</u> pursuant to this DUA;
- (2) For whom CONTRACTOR warrants and represents has a demonstrable need to create, receive, maintain, use, disclose or have access to the Confidential Information; and
- (3) Who has agreed in writing to be bound by the disclosure and use limitations pertaining to the <u>Confidential Information</u> as required by this DUA.

"Confidential Information" means any communication or record (whether oral, written, electronically stored or transmitted, or in any other form) provided to or made available to CONTRACTOR or that CONTRACTOR may create, receive, maintain, use, disclose or have access to on behalf of HHS that consists of or includes any or all of the following:

- (1) <u>Client Information</u>;
- (2) <u>Protected Health Information</u> in any form including without limitation, <u>Electronic</u> <u>Protected Health Information</u> or <u>Unsecured Protected Health Information</u>;
 - (3) <u>Sensitive Personal Information defined by Texas Business and Commerce Code Ch. 521;</u>
 - (4) Federal Tax Information;
 - (5) <u>Personally Identifiable Information;</u>
- (6) <u>Social Security Administration Data,</u> including, without limitation, Medicaid information;
 - (7) All privileged work product;
- (8) All information designated as confidential under the constitution and laws of the State of Texas and of the United States, including the Texas Health & Safety Code and the Texas Public Information Act, Texas Government Code, Chapter 552.

"<u>Legally Authorized Representative</u>" of the <u>Individual</u>, as defined by Texas law, including as provided in 45 CFR 435.923 (Medicaid); 45 CFR 164.502(g)(1) (HIPAA); Tex. Occ. Code § 151.002(6); Tex. H. & S. Code § 166.164; Estates Code Ch. 752 and Texas Prob. Code § 3.

ARTICLE 3. CONTRACTOR'S DUTIES REGARDING CONFIDENTIAL INFORMATION

Section 3.01 *Obligations of CONTRACTOR*

CONTRACTOR agrees that:

- (A) CONTRACTOR will exercise reasonable care and no less than the same degree of care CONTRACTOR uses to protect its own confidential, proprietary and trade secret information to prevent any portion of the <u>Confidential Information</u> from being used in a manner that is not expressly an Authorized Purpose under this DUA or as Required by Law. 45 CFR 164.502(b)(1); 45 CFR 164.514(d)
- (B) CONTRACTOR will not, without HHS's prior written consent, disclose or allow access to any portion of the <u>Confidential Information</u> to any <u>Person</u> or other entity, other than <u>Authorized User's Workforce</u> or <u>Subcontractors</u> of CONTRACTOR who have completed training in confidentiality, privacy, security and the importance of promptly reporting any <u>Event</u> or <u>Breach</u> to CONTRACTOR's management, to carry out the <u>Authorized Purpose</u> or as <u>Required by Law</u>.

HHS, at its election, may assist CONTRACTOR in training and education on specific or unique HHS processes, systems and/or requirements. CONTRACTOR will produce evidence of completed training to HHS upon request. 45 C.F.R. 164.308(a)(5)(i); Texas Health & Safety Code §181.101

- (C) CONTRACTOR will establish, implement and maintain appropriate sanctions against any member of its <u>Workforce</u> or <u>Subcontractor</u> who fails to comply with this DUA, the Base Contract or applicable law. CONTRACTOR will maintain evidence of sanctions and produce it to HHS upon request. 45 C.F.R. 164.308(a)(1)(ii)(C); 164.530(e); 164.410(b); 164.530(b)(1)
- (D) CONTRACTOR will not, without prior written approval of HHS, disclose or provide access to any <u>Confidential Information</u> on the basis that such act is <u>Required by Law</u> without notifying HHS so that HHS may have the opportunity to object to the disclosure or access and seek appropriate

- relief. If HHS objects to such disclosure or access, CONTRACTOR will refrain from disclosing or providing access to the Confidential Information until HHS has exhausted all alternatives for relief. 45 CFR 164.504(e)(2)(ii)(A)
- (E) CONTRACTOR will not attempt to re-identify or further identify <u>Confidential Information</u> or <u>De-identified</u> Information, or attempt to contact any <u>Individuals</u> whose records are contained in the <u>Confidential Information</u>, except for an <u>Authorized Purpose</u>, without express written authorization from HHS or as expressly permitted by the Base Contract. 45 CFR 164.502(d)(2)(i) and (ii) CONTRACTOR will not engage in prohibited marketing or sale of <u>Confidential Information</u>. 45 CFR 164.501, 164.508(a)(3) and (4); Texas Health & Safety Code Ch. 181.002
- (F) CONTRACTOR will not permit, or enter into any agreement with a <u>Subcontractor</u> to, create, receive, maintain, use, disclose, have access to or transmit <u>Confidential Information</u>, on behalf of CONTRACTOR without requiring that <u>Subcontractor</u> first execute the Form Subcontractor Agreement, <u>Attachment 1</u>, which ensures that the <u>Subcontractor</u> will comply with the identical terms, conditions, safeguards and restrictions as contained in this DUA for PHI and any other relevant <u>Confidential Information</u> and which permits more strict limitations; and **45** CFR 164.502(e)(1)(1)(ii); 164.504(e)(1)(i) and (2)
- (G) CONTRACTOR is directly responsible for compliance with, and enforcement of, all conditions for creation, maintenance, use, disclosure, transmission and <u>Destruction</u> of <u>Confidential Information</u> and the acts or omissions of <u>Subcontractors</u> as may be reasonably necessary to prevent unauthorized use. *45 CFR 164.504(e)(5)*; *42 CFR 431.300*, *et seq.*
- (H) If CONTRACTOR maintains <u>PHI</u> in a <u>Designated Record Set</u>, CONTRACTOR will make <u>PHI</u> available to HHS in a <u>Designated Record Set</u> or, as directed by HHS, provide <u>PHI</u> to the <u>Individual</u>, or <u>Legally Authorized Representative</u> of the <u>Individual</u> who is requesting <u>PHI</u> in compliance with the requirements of the <u>HIPAA Privacy Regulations</u>. CONTRACTOR will make other <u>Confidential Information</u> in CONTRACTOR's possession available pursuant to the requirements of <u>HIPAA</u> or other applicable law upon a determination of a <u>Breach</u> of <u>Unsecured PHI</u> as defined in <u>HIPAA</u>. **45** *CFR* **164.524and 164.504(e)(2)(ii)(E)**
- (I) CONTRACTOR will make <u>PHI</u> as required by <u>HIPAA</u> available to HHS for amendment and incorporate any amendments to this information that HHS directs or agrees to pursuant to the <u>HIPAA</u>. **45** *CFR* **164.504**(e)(e)(e)(e)(e) *and* (e)
- (J) CONTRACTOR will document and make available to HHS the <u>PHI</u> required to provide access, an accounting of disclosures or amendment in compliance with the requirements of the <u>HIPAA</u> <u>Privacy Regulations</u>. 45 CFR 164.504(e)(2)(ii)(G) and 164.528
- (K) If CONTRACTOR receives a request for access, amendment or accounting of <u>PHI</u> by any <u>Individual</u> subject to this DUA, it will promptly forward the request to HHS; however, if it would violate <u>HIPAA</u> to forward the request, CONTRACTOR will promptly notify HHS of the request and of CONTRACTOR's response. Unless CONTRACTOR is prohibited by law from forwarding a request, HHS will respond to all such requests, unless HHS has given prior written consent for CONTRACTOR to respond to and account for all such requests. *45 CFR 164.504(e)(2)*
- (L) CONTRACTOR will provide, and will cause its <u>Subcontractors</u> and agents to provide, to HHS periodic written certifications of compliance with controls and provisions relating to information privacy, security and breach notification, including without limitation information related to data transfers and the handling and disposal of <u>Confidential Information</u>. 45 CFR 164.308; 164.530(c); 1 TAC 202
- (M) Except as otherwise limited by this DUA, the Base Contract, or law applicable to the <u>Confidential Information</u>, CONTRACTOR may use or disclose <u>PHI</u> for the proper management and

administration of CONTRACTOR or to carry out CONTRACTOR's legal responsibilities if: $45 \ CFR \ 164.504(e)(ii)(1)(A)$

- (1) Disclosure is <u>Required by Law</u>, provided that CONTRACTOR complies with Section 3.01(D);
- (2) CONTRACTOR obtains reasonable assurances from the <u>Person</u> to whom the information is disclosed that the Person will:
- (a) Maintain the confidentiality of the Confidential Information in accordance with this DUA;
- (b) Use or further disclose the information only as <u>Required by Law</u> or for the <u>Authorized Purpose</u> for which it was disclosed to the <u>Person</u>; and
- (c) Notify CONTRACTOR in accordance with Section 4.01 of any <u>Event</u> or <u>Breach</u> of <u>Confidential Information</u> of which the <u>Person</u> discovers or should have discovered with the exercise of reasonable diligence. 45 CFR 164.504(e)(4)(ii)(B)
- (N) Except as otherwise limited by this DUA, CONTRACTOR will, if requested by HHS, use <u>PHI</u> to provide data aggregation services to HHS, as that term is defined in the <u>HIPAA</u>, 45 C.F.R. §164.501 and permitted by <u>HIPAA</u>. 45 CFR 164.504(e)(2)(i)(B)
- (O) CONTRACTOR will, on the termination or expiration of this DUA or the Base Contract, at its expense, return to HHS or <u>Destroy</u>, at HHS's election, and to the extent reasonably feasible and permissible by law, all <u>Confidential Information</u> received from HHS or created or maintained by CONTRACTOR or any of CONTRACTOR's agents or <u>Subcontractors</u> on HHS's behalf if that data contains <u>Confidential Information</u>. CONTRACTOR will certify in writing to HHS that all the <u>Confidential Information</u> that has been created, received, maintained, used by or disclosed to CONTRACTOR, has been <u>Destroyed</u> or returned to HHS, and that CONTRACTOR and its agents and <u>Subcontractors</u> have retained no copies thereof. Notwithstanding the foregoing, CONTRACTOR acknowledges and agrees that it may not <u>Destroy</u> any <u>Confidential Information</u> if federal or state law, or HHS record retention policy or a litigation hold notice prohibits such <u>Destruction</u>. If such return or <u>Destruction</u> is not reasonably feasible, or is impermissible by law, CONTRACTOR will immediately notify HHS of the reasons such return or <u>Destruction</u> is not feasible, and agree to extend indefinitely the protections of this DUA to the <u>Confidential Information</u> and limit its further uses and disclosures to the purposes that make the return of the <u>Confidential Information</u> not feasible for as long as CONTRACTOR maintains such Confidential Information. *45 CFR 164.504(e)(2)(ii)(J)*
- (P) CONTRACTOR will create, maintain, use, disclose, transmit or <u>Destroy Confidential Information</u> in a secure fashion that protects against any reasonably anticipated threats or hazards to the security or integrity of such information or unauthorized uses. *45 CFR 164.306*; *164.530(c)*
- (Q) If CONTRACTOR accesses, transmits, stores, and/or maintains <u>Confidential Information</u>, CONTRACTOR will complete and return to HHS at <u>infosecurity@hhsc.state.tx.us</u> the HHS information security and privacy initial inquiry (SPI) at Attachment 2 . The SPI identifies basic privacy and security controls with which CONTRACTOR must comply to protect HHS <u>Confidential Information</u>. CONTRACTOR will comply with periodic security controls compliance assessment and monitoring by HHS as required by state and federal law, based on the type of <u>Confidential Information</u> CONTRACTOR creates, receives, maintains, uses, discloses or has access to and the <u>Authorized Purpose</u> and level of risk. CONTRACTOR's security controls will be based on the National Institute of Standards and Technology (NIST) Special Publication 800-53. CONTRACTOR will update its security controls assessment whenever there are significant changes in security controls for HHS <u>Confidential Information</u> and will provide the updated document to HHS. HHS also reserves the right to request updates as needed to satisfy state and federal monitoring requirements. *45 CFR 164.306*

- (R) CONTRACTOR will establish, implement and maintain any and all appropriate procedural, administrative, physical and technical safeguards to preserve and maintain the confidentiality, integrity, and availability of the Confidential Information, and with respect to PHI, as described in the HIPAA Privacy and Security Regulations, or other applicable laws or regulations relating to Confidential Information, to prevent any unauthorized use or disclosure of Confidential Information as long as CONTRACTOR has such Confidential Information in its actual or constructive possession. 45 CFR 164.308 (administrative safeguards); 164.310 (physical safeguards); 164.312 (technical safeguards); 164.530(c)(privacy safeguards)
- (S) CONTRACTOR will designate and identify, subject to HHS approval, a <u>Person</u> or <u>Persons</u>, as Privacy Official 45 CFR 164.530(a)(1) and Information Security Official, each of whom is authorized to act on behalf of CONTRACTOR and is responsible for the development and implementation of the privacy and security requirements in this DUA. CONTRACTOR will provide name and current address, phone number and e-mail address for such designated officials to HHS upon execution of this DUA and prior to any change. 45 CFR 164.308(a)(2)
- (T) CONTRACTOR represents and warrants that its <u>Authorized Users</u> each have a demonstrated need to know and have access to <u>Confidential Information</u> solely to the minimum extent necessary to accomplish the <u>Authorized Purpose</u> pursuant to this DUA and the Base Contract, and further, that each has agreed in writing to be bound by the disclosure and use limitations pertaining to the <u>Confidential Information</u> contained in this DUA. **45 CFR 164.502**; **164.514(d)**
- (U) CONTRACTOR and its Subcontractors will maintain an updated, complete, accurate and numbered list of <u>Authorized Users</u>, their signatures, titles and the date they agreed to be bound by the terms of this DUA, at all times and supply it to HHS, as directed, upon request.
- (V) CONTRACTOR will implement, update as necessary, and document reasonable and appropriate policies and procedures for privacy, security and <u>Breach</u> of <u>Confidential Information</u> and an incident response plan for an <u>Event</u> or <u>Breach</u>, to comply with the privacy, security and breach notice requirements of this DUA prior to conducting work under the DUA. *45 CFR 164.308; 164.316; 164.514(d); 164.530(i)(1)*
- (W) CONTRACTOR will produce copies of its information security and privacy policies and procedures and records relating to the use or disclosure of <u>Confidential Information</u> received from, created by, or received, used or disclosed by CONTRACTOR on behalf of HHS for HHS's review and approval within 30 days of execution of this DUA and upon request by HHS the following business day or other agreed upon time frame. *45 CFR 164.308*; *164.514(d)*
- (X) CONTRACTOR will make available to HHS any information HHS requires to fulfill HHS's obligations to provide access to, or copies of, PHI in accordance with <u>HIPAA</u> and other applicable laws and regulations relating to <u>Confidential Information</u>. CONTRACTOR will provide such information in a time and manner reasonably agreed upon or as designated by the <u>Secretary</u>, or other federal or state law. **45** *CFR* **164.504(e)(2)(i)(I)**
- (Y) CONTRACTOR will only conduct secure transmissions of <u>Confidential Information</u> whether in paper, oral or electronic form. A secure transmission of electronic <u>Confidential Information</u> in motion includes secure File Transfer Protocol (SFTP) or <u>Encryption</u> at an appropriate level or otherwise protected as required by rule, regulation or law. <u>HHS Confidential Information</u> at rest requires <u>Encryption</u> unless there is adequate administrative, technical, and physical security, or as otherwise protected as required by rule, regulation or law. All electronic data transfer and communications of <u>Confidential Information</u> will be through secure systems. Proof of system, media or device security and/or <u>Encryption</u> must be produced to HHS no later than 48 hours after HHS's written request in response to a compliance

investigation, audit or the <u>Discovery</u> of an <u>Event</u> or <u>Breach</u>. Otherwise, requested production of such proof will be made as agreed upon by the parties. De-identification of <u>HHS Confidential Information</u> is a means of security. With respect to de-identification of <u>PHI</u>, "secure" means de-identified according to <u>HIPAA Privacy</u> standards and regulatory guidance. *45 CFR 164.312*; *164.530(d)*

- (Z) CONTRACTOR will comply with the following laws and standards *if applicable to the type of Confidential Information and Contractor's Authorized Purpose*:
 - Title 1, Part 10, Chapter 202, Subchapter B, Texas Administrative Code;
 - The Privacy Act of 1974;
 - OMB Memorandum 07-16;
 - The Federal Information Security Management Act of 2002 (FISMA);
 - The Health Insurance Portability and Accountability Act of 1996 (<u>HIPAA</u>) as defined in the DUA;
 - Internal Revenue <u>Publication 1075</u> Tax Information Security Guidelines for Federal, State and Local Agencies;
 - National Institute of Standards and Technology (NIST) <u>Special Publication 800-66 Revision</u>
 <u>1</u> An Introductory Resource Guide for Implementing the Health Insurance Portability and Accountability Act (HIPAA) Security Rule;
 - NIST <u>Special Publications 800-53 and 800-53A</u> Recommended Security Controls for Federal Information Systems and Organizations, as currently revised;
 - NIST <u>Special Publication 800-47</u> Security Guide for Interconnecting Information Technology Systems;
 - NIST Special Publication 800-88, Guidelines for Media Sanitization;
 - NIST Special Publication 800-111, Guide to Storage of Encryption Technologies for End User Devices containing PHI; and
 - Any other State or Federal law, regulation, or administrative rule relating to the specific HHS program area that CONTRACTOR supports on behalf of HHS.

ARTICLE 4. BREACH NOTICE, REPORTING AND CORRECTION REQUIREMENTS

Section 4.01. Breach or Event Notification to HHS. 45 CFR 164.400-414

- (A) CONTRACTOR will cooperate fully with HHS in investigating, mitigating to the extent practicable and issuing notifications directed by HHS, for any Event or Breach of Confidential Information to the extent and in the manner determined by HHS.
- (B) CONTRACTOR'S obligation begins at the <u>Discovery</u> of an <u>Event</u> or <u>Breach</u> and continues as long as related activity continues, until all effects of the Event are mitigated to HHS's satisfaction (the "incident response period"). *45 CFR 164.404*
- (C) Breach Notice:
- 1. Initial Notice.
- a. For federal information, including without limitation, <u>Federal Tax Information</u>, <u>Social Security Administration Data</u>, and Medicaid <u>Client Information</u>, within the first, consecutive clock hour of <u>Discovery</u>, and for all other types of <u>Confidential Information</u> not more than 24 hours after

<u>Discovery</u>, or in a timeframe otherwise approved by HHS in writing, initially report to HHS's Privacy and Security Officers via email at: <u>privacy@HHSC.state.tx.us</u> and to the HHS division responsible for this <u>DUA</u>; and IRS Publication 1075; Privacy Act of 1974, as amended by the Computer Matching and Privacy Protection Act of 1988, 5 U.S.C. § 552a; OMB Memorandum 07-16 as cited in HHSC-CMS Contracts for information exchange.

- b. Report all information reasonably available to CONTRACTOR about the <u>Event</u> or <u>Breach</u> of the privacy or security of <u>Confidential Information</u>. *45 CFR 164.410*
- c. Name, and provide contact information to HHS for, CONTRACTOR's single point of contact who will communicate with HHS both on and off business hours during the incident response period.
- 2. 48-Hour Formal Notice. No later than 48 consecutive clock hours after <u>Discovery</u>, or a time within which <u>Discovery</u> reasonably should have been made by CONTRACTOR of an <u>Event</u> or <u>Breach</u> of <u>Confidential Information</u>, **provide** formal notification to the State, including all reasonably available information about the <u>Event</u> or <u>Breach</u>, and CONTRACTOR's investigation, including without limitation and to the extent available: *For (a) (m) below: 45 CFR 164.400-414*
- a. The date the Event or Breach occurred;
- b. The date of CONTRACTOR's and, if applicable, Subcontractor's Discovery;
- c. A brief description of the <u>Event</u> or <u>Breach;</u> including how it occurred and who is responsible (or hypotheses, if not yet determined);
- d. A brief description of CONTRACTOR's investigation and the status of the investigation;
- e. A description of the types and amount of Confidential Information involved;
- f. Identification of and number of all <u>Individuals</u> reasonably believed to be affected, including first and last name of the individual and if applicable the, <u>Legally authorized representative</u>, last known address, age, telephone number, and email address if it is a preferred contact method, to the extent known or can be reasonably determined by CONTRACTOR at that time;
- g. CONTRACTOR's initial risk assessment of the <u>Event</u> or <u>Breach</u> demonstrating whether individual or other notices are_required by applicable law or this DUA for HHS approval, including an analysis of whether there is a low probability of compromise of the <u>Confidential</u> Information or whether any legal exceptions to notification apply;
- h. CONTRACTOR's recommendation for HHS's approval as to the steps <u>Individuals</u> and/or CONTRACTOR on behalf of Individuals, should take to protect the Individuals from potential harm, including without limitation CONTRACTOR's provision of notifications, credit protection, claims monitoring, and any specific protections for a <u>Legally Authorized Representative</u> to take on behalf of an <u>Individual</u> with special capacity or circumstances;
- i. The steps CONTRACTOR has taken to mitigate the harm or potential harm caused (including without limitation the provision of sufficient resources to mitigate);
- j. The steps CONTRACTOR has taken, or will take, to prevent or reduce the likelihood of recurrence of a similar Event or Breach;
- k. Identify, describe or estimate of the <u>Persons</u>, <u>Workforce</u>, <u>Subcontractor</u>, or <u>Individuals</u> and any law enforcement that may be involved in the Event or Breach;
- l. A reasonable schedule for CONTRACTOR to provide regular updates to the foregoing in the future for response to the <u>Event</u> or <u>Breach</u>, but no less than every three (3) business days or as HHS Data Use Agreement V.8.3 HIPAA Omnibus Compliant April 1, 2015

otherwise directed by HHS, including information about risk estimations, reporting, notification, if any, mitigation, corrective action, root cause analysis and when such activities are expected to be completed; and

m. Any reasonably available, pertinent information, documents or reports related to an <u>Event</u> or Breach that HHS requests following Discovery.

Section 4.02 Investigation, Response and Mitigation. For A-F below: 45 CFR 164.308, 310 and 312; 164.530

- (A) CONTRACTOR will immediately conduct a full and complete investigation, respond to the <u>Event</u> or <u>Breach</u>, commit necessary and appropriate staff and resources to expeditiously respond, and report as required to and by HHS for incident response purposes and for purposes of HHS's compliance with report and notification requirements, to the satisfaction of HHS.
- (B) CONTRACTOR will complete or participate in a risk assessment as directed by HHS following an <u>Event</u> or <u>Breach</u>, and provide the final assessment, corrective actions and mitigations to HHS for review and approval.
- (C) CONTRACTOR will fully cooperate with HHS to respond to inquiries and/or proceedings by state and federal authorities, <u>Persons</u> and/or <u>Individuals</u> about the <u>Event</u> or Breach.
- (D) CONTRACTOR will fully cooperate with HHS's efforts to seek appropriate injunctive relief or otherwise prevent or curtail such <u>Event</u> or <u>Breach</u>, or to recover or protect any <u>Confidential Information</u>, including complying with reasonable corrective action or measures, as specified by HHS in a Corrective Action Plan if directed by HHS under the Base Contract.

Section 4.03 Breach Notification to <u>Individuals</u> and Reporting to Authorities. Tex. Bus. & Comm. Code §521.053; 45 CFR 164.404 (Individuals), 164.406 (Media); 164.408 (Authorities)

- (A) HHS may direct CONTRACTOR to provide <u>Breach</u> notification to <u>Individuals</u>, regulators or third-parties, as specified by HHS following a <u>Breach</u>.
- (B) CONTRACTOR must obtain HHS's prior written approval of the time, manner and content of any notification to <u>Individuals</u>, regulators or third-parties, or any notice required by other state or federal authorities. Notice letters will be in CONTRACTOR's name and on CONTRACTOR's letterhead, unless otherwise directed by HHS, and will contain contact information, including the name and title of CONTRACTOR's representative, an email address and a toll-free telephone number, for the Individual to obtain additional information.
- (C) CONTRACTOR will provide HHS with copies of distributed and approved communications.
- (D) CONTRACTOR will have the burden of demonstrating to the satisfaction of HHS that any notification required by HHS was timely made. If there are delays outside of CONTRACTOR's control, CONTRACTOR will provide written documentation of the reasons for the delay.
- (E) If HHS delegates notice requirements to CONTRACTOR, HHS shall, in the time and manner reasonably requested by CONTRACTOR, cooperate and assist with CONTRACTOR's information requests in order to make such notifications and reports.

ARTICLE 5. SCOPE OF WORK

<u>Scope of Work</u> means the services and deliverables to be performed or provided by CONTRACTOR, or on behalf of CONTRACTOR by its <u>Subcontractors</u> or agents for HHS that are described in detail in the Base Contract. The <u>Scope of Work</u>, including any future amendments thereto, is incorporated by reference in this DUA as if set out word-for-word herein.

ARTICLE 6. GENERAL PROVISIONS

Section 6.01 Ownership of Confidential Information

CONTRACTOR acknowledges and agrees that the <u>Confidential Information</u> is and will remain the property of HHS. CONTRACTOR agrees it acquires no title or rights to the <u>Confidential Information</u>.

Section 6.02 HHS Commitment and Obligations

HHS will not request CONTRACTOR to create, maintain, transmit, use or disclose <u>PHI</u> in any manner that would not be permissible under applicable law if done by HHS.

Section 6.03 HHS Right to Inspection

At any time upon reasonable notice to CONTRACTOR, or if HHS determines that CONTRACTOR has violated this DUA, HHS, directly or through its agent, will have the right to inspect the facilities, systems, books and records of CONTRACTOR to monitor compliance with this DUA. For purposes of this subsection, HHS's agent(s) include, without limitation, the HHS Office of the Inspector General or the Office of the Attorney General of Texas, outside consultants or legal counsel or other designee.

Section 6.04 Term; Termination of DUA; Survival

This DUA will be effective on the date on which CONTRACTOR executes the DUA, and will terminate upon termination of the Base Contract and as set forth herein . If the Base Contract is extended or amended, this DUA is updated automatically concurrent with such extension or amendment.

- (A) HHS may immediately terminate this DUA and Base Contract upon a material violation of this DUA.
- (B) Termination or Expiration of this DUA will not relieve CONTRACTOR of its obligation to return or <u>Destroy</u> the <u>Confidential Information</u> as set forth in this DUA and to continue to safeguard the Confidential Information until such time as determined by HHS.
- (D) If HHS determines that CONTRACTOR has violated a material term of this DUA; HHS may in its sole discretion:
 - 1. Exercise any of its rights including but not limited to reports, access and inspection under this DUA and/or the Base Contract; or
 - 2. Require CONTRACTOR to submit to a corrective action plan, including a plan for monitoring and plan for reporting, as HHS may determine necessary to maintain compliance with this DUA; or
 - 3. Provide CONTRACTOR with a reasonable period to cure the violation as determined by HHS; or
 - 4. Terminate the DUA and Base Contract immediately, and seek relief in a court of competent jurisdiction in Travis County, Texas.

Before exercising any of these options, HHS will provide written notice to CONTRACTOR describing the violation and the action it intends to take.

- (E) If neither termination nor cure is feasible, HHS shall report the violation to the <u>Secretary</u>.
- (F) The duties of CONTRACTOR or its <u>Subcontractor</u> under this DUA survive the expiration or termination of this DUA until all the <u>Confidential Information</u> is <u>Destroyed</u> or returned to HHS, as required by this DUA.

Section 6.05 Governing Law, Venue and Litigation

- (A) The validity, construction and performance of this DUA and the legal relations among the Parties to this DUA will be governed by and construed in accordance with the laws of the State of Texas.
- (B) The Parties agree that the courts of Travis County, Texas, will be the exclusive venue for any litigation, special proceeding or other proceeding as between the parties that may be brought, or arise out of, or in connection with, or by reason of this DUA.

Section 6.06 Injunctive Relief

- (A) CONTRACTOR acknowledges and agrees that HHS may suffer irreparable injury if CONTRACTOR or its <u>Subcontractor</u> fails to comply with any of the terms of this DUA with respect to the <u>Confidential Information</u> or a provision of <u>HIPAA</u> or other laws or regulations applicable to Confidential Information.
- (B) CONTRACTOR further agrees that monetary damages may be inadequate to compensate HHS for CONTRACTOR's or its <u>Subcontractor's</u> failure to comply. Accordingly, CONTRACTOR agrees that HHS will, in addition to any other remedies available to it at law or in equity, be entitled to seek injunctive relief without posting a bond and without the necessity of demonstrating actual damages, to enforce the terms of this DUA.

Section 6.07 Indemnification

CONTRACTOR will indemnify, defend and hold harmless HHS and its respective Executive Commissioner, employees, <u>Subcontractors</u>, agents (including other state agencies acting on behalf of HHS) or other members of its <u>Workforce</u> (each of the foregoing hereinafter referred to as "Indemnified Party") against all actual and direct losses suffered by the Indemnified Party and all liability to third parties arising from or in connection with any breach of this DUA or from any acts or omissions related to this DUA by CONTRACTOR or its employees, directors, officers, <u>Subcontractors</u>, or agents or other members of its Workforce. The duty to indemnify, defend and hold harmless is independent of the duty to insure and continues to apply even in the event insurance coverage required, if any, in the DUA or Base Contract is denied, or coverage rights are reserved by any insurance carrier. Upon demand, CONTRACTOR will reimburse HHS for any and all losses, liabilities, lost profits, fines, penalties, costs or expenses (including reasonable attorneys' fees) which may for any reason be imposed upon any Indemnified Party by reason of any suit, claim, action, proceeding or demand by any third party to the extent caused by and which results from the CONTRACTOR's failure to meet any of its obligations under this DUA. CONTRACTOR's obligation to defend, indemnify and hold harmless any Indemnified Party will survive the expiration or termination of this DUA.

Section 6.08 Insurance

(A) In addition to any insurance required in the Base Contract, at HHS's option, HHS may require CONTRACTOR to maintain, at its expense, the special and/or custom first- and third-party

insurance coverages, including without limitation data breach, cyber liability, crime theft and notification expense coverages, with policy limits sufficient to cover any liability arising under this DUA, naming the State of Texas, acting through HHS, as an additional named insured and loss payee, with primary and non-contributory status, with required insurance coverage, by the Effective Date, or as required by HHS.

(B) CONTRACTOR will provide HHS with written proof that required insurance coverage is in effect, at the request of HHS.

Section 6.09 Fees and Costs

Except as otherwise specified in this DUA or the Base Contract, including but not limited to requirements to insure and/or indemnify HHS, if any legal action or other proceeding is brought for the enforcement of this DUA, or because of an alleged dispute, contract violation, <u>Event</u>, <u>Breach</u>, default, misrepresentation, or injunctive action, in connection with any of the provisions of this DUA, each party will bear their own legal expenses and the other cost incurred in that action or proceeding.

Section 6.10 Entirety of the Contract

This Data Use Agreement is incorporated by reference into the Base Contract and, together with the Base Contract, constitutes the entire agreement between the parties. No change, waiver, or discharge of obligations arising under those documents will be valid unless in writing and executed by the party against whom such change, waiver, or discharge is sought to be enforced.

Section 6.11 Automatic Amendment and Interpretation

Upon the effective date of any amendment or issuance of additional regulations to <u>HIPAA</u>, or any other law applicable to <u>Confidential Information</u>, this DUA will automatically be amended so that the obligations imposed on HHS and/or CONTRACTOR remain in compliance with such requirements. Any ambiguity in this DUA will be resolved in favor of a meaning that permits HHS and CONTRACTOR to comply with <u>HIPAA</u> or any other law applicable to <u>Confidential Information</u>.

ATTACUMENT 1 SUDCONTRACTOR ACREMENT FORM

HHS CONTRACT NUMBER	
The DUA between HHS and CONTRACTOR establishes the permitted and required of <u>Confidential Information</u> by CONTRACTOR.	uses and disclosures
CONTRACTOR has subcontracted with	the identical terms ence in this BCONTRACTOR
HHS has the right but not the obligation to review or approve the terms and condition by virtue of this Subcontractor Agreement Form.	ns of the subcontract
CONTRACTOR and SUBCONTRACTOR assure HHS that any <u>Breach</u> or <u>Event</u> as that SUBCONTRACTOR <u>Discovers</u> will be reported to HHS by CONTRACTOR in and content required by the DUA.	
If CONTRACTOR knows or should have known in the exercise of reasonable dilige activity or practice by SUBCONTRACTOR that constitutes a material breach or violenthe SUBCONTRACTOR's obligations CONTRACTOR will:	
 Take reasonable steps to cure the violation or end the violation, as applicable. If the steps are unsuccessful, terminate the contract or arrangement with SU feasible; 	
3. Notify HHS immediately upon reasonably discovery of the pattern of activity SUBCONTRACTOR that constitutes a material breach or violation of the E reasonably and regularly informed about steps CONTRACTOR is taking to violation or terminate SUBCONTACTOR's contract or arrangement.	OUA and keep HHS
This Subcontractor Agreement Form is executed by the parties in their capacities indic	ated below.
CONTRACTOR SUBCONTRACT	OR
BY: BY:	
NAME: NAME:	
TITLE: TITLE:	

DATE:

,<u>201 .</u>

DATE